

ALAN M. ARAKAWA
Mayor



DON MEDEIROS
Director

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OFFICE OF THE MAYOR

DEPARTMENT OF TRANSPORTATION

COUNTY OF MAUI
2145 Kaohu Street, Suite 102
Wailuku, Hawaii, USA 96793

January 31, 2018

Honorable Alan M. Arakawa
Mayor, County of Maui
200 South High Street
Wailuku, Hawaii 96793

For Transmittal to:

Honorable Stacey Crivello
Chair, Housing, Human Services, and Transportation Committee
200 South High Street
Wailuku, Hawaii 96793

Dear Chair Crivello:

SUBJECT: MAUI SHORT-RANGE TRANSIT PLAN (HHT-37)

The Department of Transportation (DOT) hereby transmits the following responses for your Committee's information.

Request: According to data presented to the Committee, the Kula Villager route accommodated 8,712 passenger trips since the beginning of Fiscal Year 2018. What measures has the Department taken to address the low ridership?

Response: In early 2016, Director Medeiros met with three community associations in the Upcountry area. Each had their own requests:

Kula Community Association

- Add Kula Hospital to the bus route.

Waiohuli Hawaiian Homesteaders Association

- Add bus service in Keokea-Waiohuli Hawaiian Home Lands area.

Pukalani Community Association:

- Add reverse bus service from Makawao to Pukalani.

The three associations agreed to a "no cost" option that included their collective requests by decreasing service to 1.5 hour headways. The schedule went into

APPROVED FOR TRANSMITTAL

Alan Arakawa 2/1/18
Mayor Date

Honorable Stacy Crivello, Chair
and Members of the Maui County Council
January 31, 2018
Page 2

effect in September 2016 requiring 19 new bus stops. This change has averaged 40 boardings per day (see attached ridership information).

Request: What are the Department's future plans for the route? What adjustments are required to continue service?

Response: We have a recommendation in our FY-19 budget request, however, the budget has not been finalized. We have accommodated all of the community request and have no other options to explore.

Should you have any questions, please let us know.

Sincerely,



Don Medeiros
Director of Transportation

Cc: Mayor Alan M. Arakawa

Kula Villager Boardings

Fiscal Year	Boardings	Estimated (Full Year)	Notes	Monthly Average	Daily Average
FY13 (started 1/13)	8,289	8,289	Hourly Service Started - January 2013, Half Year Counts, 17 bus stops.	1,382	46
FY14	17,068	-	Added 2 bus stops - May 2014.	1,422	47
FY15	14,330	-		1,194	40
FY16	12,488	-		1,041	35
FY17	15,159	-	1.5 Hour Service Change - September 2016, Added 19 bus stops. Total: 38 Stops.	1,263	42
FY18 (up to 12/17)	8,712	8,712	Half Year Counts	1,452	48

Kula Villager Boardings

