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**COUNTY COUNCIL**  
COUNTY OF MAUI  
200 S. HIGH STREET  
WAILUKU, MAUI, HAWAII 96793  
[www.MauiCounty.us](http://www.MauiCounty.us)

April 4, 2019

Mr. Eric Nakagawa, Acting Director  
Department of Environmental Management  
County of Maui  
Wailuku, Hawaii 96793

Dear Mr. Nakagawa:

**SUBJECT: REQUESTS/QUESTIONS FROM THE APRIL 2, 2019  
MEETING (EM-11) (EDB-1)**

At its meeting on April 2, 2019, the Economic Development and Budget Committee requested your Department's responses to the following requests/questions.

1. In your correspondence dated March 11, 2019, relating to vacancies, capital improvement projects, and department costs:
  - a. Of the seven vacancies listed, four are noted as "working on posting position." What exactly does "working on posting position" mean? (MM)
  - b. What is the current status of these vacancies? (MM)
2. In his correspondence dated April 1, 2019 (EM-2), the Director noted the Department will write off certain receivables.
3.
  - a. At what point does the Director decide to write off bad debt? (MM)
  - b. The Solid Waste Division Bad Debt under Countywide collection is estimated at \$14,758 as of March 28, 2019. How many of these debtors are actually making efforts to pay their debt? What is the success rate for collecting debt by Transworld Systems Inc.? (MM)

Mr. Eric Nakagawa  
April 4, 2019  
Page 2

- c. The highest numbers for account balances are for 28-58 days and over 90 days. At what point do you stop providing service to these accounts? What efforts are being taken to collect from these accounts? (MM)

May I further request that you transmit your response **no later than April 11, 2019**, to enable the Committee to comprehensively review the FY 2020 Budget.

To ensure efficient processing, please duplicate the coding in the subject line above for easy reference.

Thank you for your attention to this request. Should you have any questions, please contact me or the Committee staff (Leslee Matthews at ext. 7662, Shelly Espeleta at ext. 7134, Christy Chung at ext. 7137, or Yvette Bouthillier at ext. 7758).

Sincerely,



KEANI RAWLINS-FERNANDEZ, Chair  
Economic Development and Budget  
Committee

edb:2020bgt:190403aem02:kmat/ans

cc: Mayor Michael P. Victorino  
Budget Director