

## AH Committee

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**From:** Linda Munsell <Linda.Munsell@co.maui.hi.us>  
**Sent:** Thursday, February 24, 2022 5:40 PM  
**To:** AH Committee  
**Cc:** LoriAnn Tsuhako; Alison N. Stewart; Shelly K. Espeleta; Stacey L. Vinoray  
**Subject:** Re: 2/25 AH meeting presentation slides (DHHC)  
**Attachments:** AH-7 Housing Division Operational Budget Overview FY2022.pdf; AH-19 Homeless Division Operational Budget Overview FY2022.pdf

Attached are two presentations:

AH-7 Housing Division Operational Budget Overview FY2022 - Presenter: Linda Munsell  
AH-19 Homeless Division Operational Budget Overview FY2022 - Presenter: Lori Tsuhako

Please let me know if you have any questions.

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>>> AH Committee <AH.Committee@mauicounty.us> 2/23/2022 11:38 AM >>>

Aloha, Linda,

I am hoping to touch base regarding your presentation slides for this Friday's AH Committee meeting. If available, please submit the slides to [ah.committee@mauicounty.us](mailto:ah.committee@mauicounty.us)<<mailto:ah.committee@mauicounty.us>>.

Please let me know if you have any questions.

Thank you,

Paige

Paige Greco

Legislative Analyst

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# Maui County Department of Housing and Human Concerns

*“To support and enhance the social well-being  
of the citizens of Maui County”*

**Affordable Housing Committee  
AH-19 Homeless Programs and Related Matters  
February 25, 2022**





# DHHC PROGRAMS

- ▶ Administration Program
- ▶ Housing Program
- ▶ Human Concerns Programs
  - ▶ Early Childhood Resource Center
  - ▶ Grants Management Division
  - ▶ **Homeless Program Division**
  - ▶ Immigrant Services Division
  - ▶ Maui County Office on Aging / Aging and Disability Resource Center (MCOA / ADRC)
  - ▶ Senior Services Division - Kaunoa
  - ▶ Volunteer Center
- ▶ Animal Management Program – Maui Humane Society



# Homeless Division





## Homeless Division Budget / Personnel

- 3 total Equivalent Personnel (EP)
  - Third, Specialist position filled on November 1, 2021
- FY2022 Budget Homeless Division
  - \$241,448 - Operations





## Expenditures - General Fund

Character Description	2021 Adopted	2022 Adopted	Change Amount	Change Percent
Wages & Salaries	\$169,848	\$197,652	\$27,804	14.0%
Operations	\$15,100	\$15,100	\$0	0%
Equipment	\$56,500	\$0	-\$56,500	100%
Program Total	\$241,448	\$212,752	\$28,696	11.9%
Equivalent Personnel	3	3	0	0%





## Homeless Division – Housing First Approach

- ▶ Housing First does not require people experiencing homelessness to address all of their issues, including behavioral health problems, or to graduate through a series of service programs before they can access housing. Housing First also does not mandate participation in services before obtaining housing or in order to retain housing.
- ▶ The Housing First approach can benefit both homeless families and individuals with any degree of service needs. It can be applied to assist those that need a lighter touch, who may have experienced a temporary personal or financial crisis and also those who have high needs, such as chronically homeless individuals.
- ▶ Utilization of a coordinated entry system for the homeless services providers to objectively receive referrals.





## Coordinated Entry System (CES)

- ▶ The Homeless Division is tasked with the administration of the HUD mandated Coordinated Entry System for Maui County, which is the operational arm of the Housing First approach.
- ▶ The CES is a process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and level of need.
- ▶ The CES utilizes the Homeless Management Information System (HMIS), which is a highly refined and robust database that collects client-level data, as well as data on the provision of housing and service organizations.
- ▶ The Homeless Division sits on the board that created and steers the policies and procedures of the Coordinated Entry System for the Balance of State (Maui, Hawaii, and Kauai Counties).
- ▶ Having a CES, Maui County was able to receive 76 HUD Emergency Housing Vouchers.





## CES at work – Outcomes

	2021	2020	2019
Total People Served	<b>1,486</b>	1,778	1,704
Individuals Moved Into Permanent Housing	<b>449</b>	530	538
Exit Rate to Permanent Housing	<b>51%</b>	45%	39%
Ave. Length of Stay in Emergency Shelter (days)	<b>155</b>	80	114
Successfully Remained Housed 2+ years	<b>80%</b>	78%	77%





## Placements via the CES

### 2021 Coordinated Entry System Placements into Permanent Housing – Subcategories

#### Maui County:

- ▶ 5% Veterans
- ▶ 11% Kupuna
- ▶ 25% Children
  - ▶ 44% of children were <5 years old
- ▶ 57% Lived in Hawaii 20+ years
- ▶ 1% Lived in Hawaii <1
- ▶ 189 Families with Minor Children

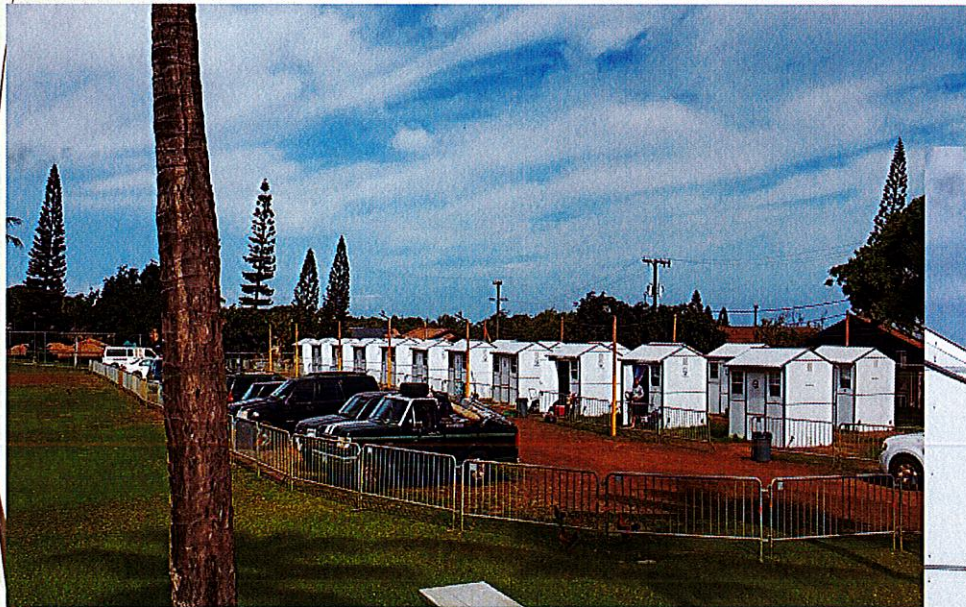


# Wahi Ho'omalū o Wailuku





## Wahi Ho'omalū o Wailuku







- **Wahi Ho'omalū o Wailuku**

- ▶ 23 pallet shelters located at Waiale Park in May 2020
  - ▶ 8x8 units with A/C and electrical outlets
- ▶ Utilizes park bathroom
- ▶ Family Life Center provides a mobile hygiene unit with
  - ▶ 3 shower stalls
  - ▶ 2 Washers/2 dryers
- ▶ 24 hour security
- ▶ Dinners provided
- ▶ FLC took over management of the project in November 2020
  - ▶ Providing case management
  - ▶ Focus on placing residents into permanent housing
  - ▶ >80% success rate of placements into permanent housing



## **Wahi Ho'omalū o Wailuku**

This project demonstrated the effectiveness of a strong partnership and collaboration between public and private entities to achieve the desired outcome of ending the homelessness for individuals and families that have lived unsheltered for many years, some even generational.





## **Wahi Ho'omaluku o Wailuku - Partnerships that's making it work**

- ▶ Constructed by the Maui County Fire Department and the National Guard
- ▶ Site provided by the Department of Parks and Recreation who also maintains the facilities
- ▶ The Maui Humane Society for assisting with supplies and care for pets
- ▶ Ka Hale A Ke Ola for the use of their mobile hygiene unit and for providing a portion of the meals
- ▶ Maui County Emergency Management Agency for supplying basic necessities and PPE
- ▶ Family Life Center for continuing the work to permanently house the tenants





Mahalo!