

AH Committee

From: Alison N. Stewart
Sent: Monday, June 28, 2021 8:58 AM
To: AH Committee
Subject: FW: HONU PowerPoint
Attachments: HONU POST 10 minutes.pptx

Please upload to AH-19

From: O'neal, Joseph <joneal1@honolulu.gov>
Sent: Monday, June 28, 2021 8:04 AM
To: Alison N. Stewart <Alison.Stewart@mauicounty.us>
Subject: HONU PowerPoint

Hi Alison,

I've attached a 10 minute version of the HONU presentation.

Joseph O'Neal
Acting Lieutenant, Community Outreach Unit
Honolulu Police Department
(808) 220-4817

From: Alison N. Stewart <Alison.Stewart@mauicounty.us>
Sent: Friday, June 25, 2021 5:08 PM
To: O'neal, Joseph <joneal1@honolulu.gov>; alanibrao@gmail.com; Radu, Peter <PRadu@oaklandca.gov>; Jon DeCarmine <jdecarmine@gracemarketplace.org>; Gabe Johnson <Gabe.Johnson@mauicounty.us>
Cc: Ibrao, Alan K <aibrao@honolulu.gov>; Laborte, Ailina <ailina.laborte@honolulu.gov>; AH Committee <AH.Committee@mauicounty.us>; Kate Griffiths <Kate.Griffiths@mauicounty.us>; Shelly K. Espeleta <Shelly.Espeleta@mauicounty.us>
Subject: Monday's Affordable Housing Committee meeting: <https://bluejeans.com/798867277>

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Thank you all for confirming your participation in Monday's Affordable Housing Committee meeting.

Here is a link to the agenda:

<https://mauicounty.legistar.com/View.ashx?M=A&ID=873390&GUID=1E886AA9-7364-41D7-B241-EE06CCA21268>

Here is the link to join the meeting (it is also on the agenda):

<https://bluejeans.com/798867277>

Here is a summary of what we're planning:

- Chair Johnson will convene the meeting at 1:30pm and make introductions.
- Public testimony will be opened – we never know how long this will take but we estimate between 30-60 minutes.

- Chair will then invite you to present, starting with Jon DeCarmine in Florida (presentation received) and working our way westward to Peter Radu in California (presentation received) then Acting Lt. O’Neal and possibly Officer Alan Ibrao from Honolulu PD (please send presentation by Monday am)
- After each presentation, Chair Johnson will open it up to questions from the Councilmembers.
- There will also be a recess at some point to give participants a quick break.
- Our meeting is scheduled to end at 4:30pm, and we could end up using the whole block on this item. If you are able to stay, that would be great but please just let me know if you have to leave.

In BlueJeans during the meeting, you can direct chat me if you have any questions or issues. Or you can text or call me on my cell at 808-861-0062.

I will be logged into the meeting on Monday at 1:00pm if you would like to run through screen sharing of your presentation. It helps with avoiding any technical difficulties happening during the meeting. It usually only takes a few minutes and you could rejoin again at the meeting time.

Please feel free to contact me if you have any questions. Thanks again for joining us and we look forward to seeing you online on Monday!

Mahalo,

Alison Stewart
Legislative Analyst
Office of Council Services
808-270-7661 (office)
808-861-0062 (cell)



HONOLULU POLICE DEPARTMENT

**HOMELESS OUTREACH AND NAVIGATION FOR THE UNSHELTERED (HONU)
PROVISIONAL OUTDOOR SCREENING AND TRIAGE (POST)**

Acting Lieutenant Joseph O'Neal




Missed opportunities to assist

- In the City and County of Honolulu, there are over 2,400 homeless, unsheltered individuals on the streets each day.
- 911 calls from the public related to unsheltered individuals require a Honolulu Police Department (HPD) officer and/or Emergency Medical Services (EMS) to respond.
- Nuisance complaints such as blocking sidewalks, trespassing, panhandling and park closure create a high volume of interactions between our homeless population and the police.
- These interactions create an opportunity to offer services that could immediately take someone off the streets.



LIFT / HONU / POST background

- Health Efficiency Long-Term Partnerships (H.E.L.P.) HONOLULU PROJECT
 - In 2018, the Honolulu Police Department's Community Outreach Unit expanded the Health Efficiency Long-Term Partnerships (H.E.L.P.) program across Honolulu.
 - H.E.L.P. paired plain clothes Officers with social service providers assisting 189 people into shelters. This number swelled to 279 in 2019 and over 311 in 2020.
 - During these operations, referring unsheltered individuals to shelter was limited to the available categories of shelter beds, and intake hours.
 - Due to the success of the H.E.L.P. operations often exceeding available services the need for a 24 hour Mobile Navigation Center was conceptualized.



Homeless Outreach and Navigation for the Unsheltered (HONU)

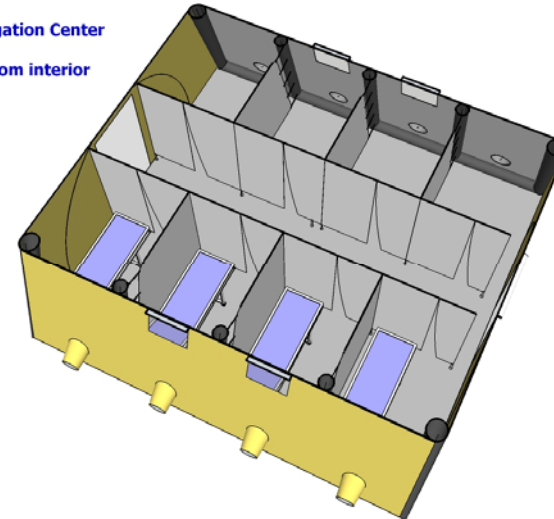
- In June 2018, the concept of a Lift Mobile Navigation Center (LIFT) was proposed to fill a gap in 24 hour homeless services and provide HPD patrol Officers with options in lieu of enforcement.
- The “Lift” referred to lifting park regulations in a designated area of a underutilized park to facilitate the establishment of a temporary Mobile Navigation Center.
- State funded six million dollar 3 year pilot approved in May 2019.
- In November 2019 prior to its launch the Lift concept was re-branded as the Homeless Outreach and Navigation for the Unsheltered (HONU).

How does it work?

- Once a park site is selected, HPD deploys inflatable structures that can house over 80 individuals or more than 100 family members.
- The area functions as a service-oriented hub where a variety of services and direct access to programs are provided.
- Design is modular and can be deployed in under 10 minutes.

Honolulu Lift Mobile Navigation Center

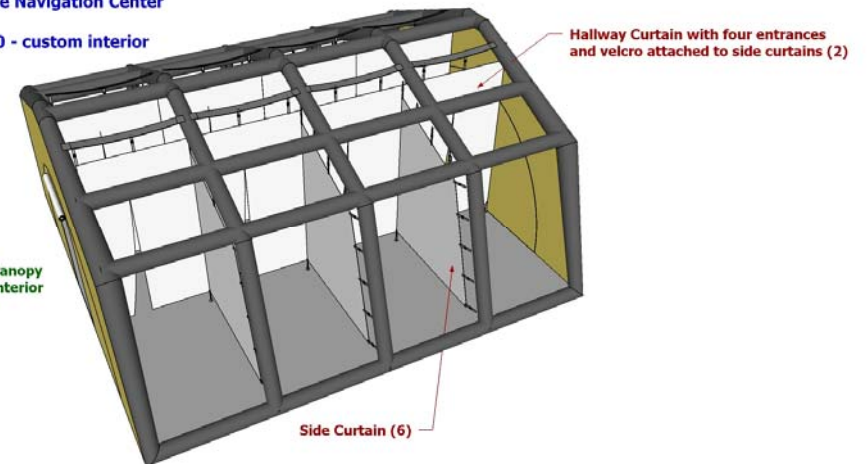
ZUMRO Model 400 - custom interior



Honolulu Lift Mobile Navigation Center

ZUMRO Model 400 - custom interior

shown without Canopy
for clarity of interior





How does it work?

- The HONU occupies the selected park between 60 and 90 days before moving to a new location.
- Civilian Community Service Specialists staff the site 24 hours a day to help navigate individuals into more permanent living arrangements elsewhere.
- In the event shelter space is not readily accessible, the HONU Mobile Navigation Center serves as temporary overnight shelter until existing shelter services become available.
- Plainclothes H.E.L.P. and CIT trained HPD officers are on hand in the parks and additional checks are made of the area surrounding the HONU.

How does it work?

- At the end of the 60 to 90 day period, the HONU relocates to a different part of Honolulu.
- Mobility helps bring services to parts of the city where there are not as many service offerings.
- The benefit of utilizing an area park is that it already has laws in place to regulate the area outside of the designated deployment area.



How does it help?

- on-site navigation staff serve as a bridge between officers and existing shelter services, this stream lines the verification process, and provides regularly updated information on shelter availability.
- HPD Patrol Officers have a single number to call to offer a person safe shelter and services 24 hours a day with very low barriers for entry.



Park considerations

- being underused or in a location that minimizes negative community impact
- being ADA suitable
- close to bus transit for workers,
- has water and electricity for mobile showers, sinks, restrooms and power for lighting and business operations.

Waipahu Cultural Garden Park



- December 2019 to March 2020
- 253 individuals provided services
- 152 navigated to more permanent housing.

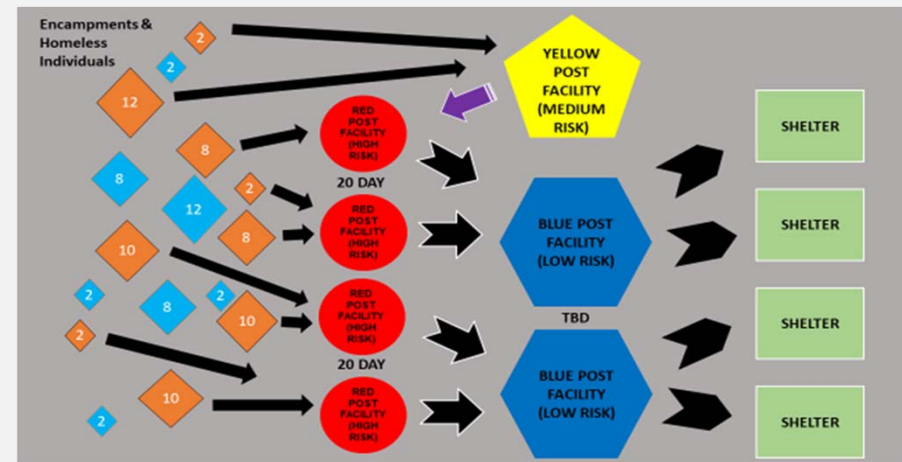
Old Stadium Park



- March 2020 to April 2020
- 174 individuals provided services
- 105 navigated to more permanent housing.
- Deployment ended short of 90 days due to COVID19.

Provisional Outdoor Screening and Triage (POST)

- Created to continue the HONU mission in a modified format due the COVID19 pandemic.
- Individual tents and campsites to ensure social distancing.
- Operated in a 5 site rotation.
- July 2020 POST consolidated into the Ke'ehi Lagoon park.
- Guests are provided daily meals, PPE, temperature checks, covid-19 testing and safe structured social distancing.



POST STATISTICS Ke'ehi Lagoon Beach park (primary) / Lehua Community Park (blue zone closed)



- In operation from April 2020 to December 31, 2020.
- Over 810 individuals provided services and overnight shelter.
- 434 navigated into more permanent housing options.
 - Emergency Shelter.
 - Treatment.
 - Relocated (mainland/outer island).
 - Reunited with family.
 - Permanent housing.
- Over 40,000 meals served by providers including River of Life, IHS, HPD, and various other groups.

Return to HONU

- Returned to HONU operations January 1, 2021 (blended model).
- Two current sites in operation, one rural one urban.
- January 1, 2021 to current.
 - Over 490 unsheltered provided services
 - 250 navigated to more permanent living arrangements.

Program Outcomes

- December 2019 to June 2021.
 - Over 1727 unsheltered individuals provided services
 - 941 navigated to more permanent living arrangements.



Questions?