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OFFICE OF THE
WATER AUTHORITY, SOCIAL SERVICES, AND PARKS COMMITTEE
Amendment Summary Form

Legislation: Bill 111 (2024), to Establish Procedures for the Removal and Storage of Personal Property in Public Places and a Right to Shelter.

Proposer: Shane M. Sinenci, Chair 
Water Authority, Social Services, and Parks Committee.

Description: Substitute Bill 111 with the attached proposed CD1 version.

Motion: Move to substitute Bill 111 with the attached proposed CD1 version.

Effect: The proposed CD1 version incorporates amendments the Committee agreed upon during the Water Authority, Social Services, and Parks Committee meeting of October 24, 2024.

Attachments: 1. Proposed CD1 version of Bill 111 (2024); and
2. Red-lined version of Bill 111 (2024), showing the amendments made in the proposed CD1 version.

wassp:ltr:013aasf01:clm

ORDINANCE NO. _____

BILL NO. 111, CD1 (2024)

A BILL FOR AN ORDINANCE AMENDING TITLE 9, MAUI COUNTY CODE, TO
ESTABLISH PROCEDURES FOR THE REMOVAL AND STORAGE OF
PERSONAL PROPERTY FROM ENCAMPMENTS AND A RIGHT TO SHELTER

BE IT ORDAINED BY THE PEOPLE OF THE COUNTY OF MAUI:

SECTION 1. Title 9, Maui County Code, is amended by adding a new
chapter to be appropriately numbered and read as follows:

“CHAPTER 9.37

**ESTABLISHING PROCEDURES FOR THE REMOVAL AND
STORAGE OF PERSONAL PROPERTY FROM ENCAMPMENTS
AND A RIGHT TO SHELTER**

Sections:

9.37.020	Intent.
9.37.030	Definitions.
9.37.040	Removing impediments and immediate hazard encampments.
9.37.050	Encampment removal and notice requirements.
9.37.060	Identifying or providing alternative shelter before removing encampments.
9.37.070	Outreach for encampment removal.
9.37.080	Encampment removal and cleanup.
9.37.090	Post-encampment removal notice.
9.37.100	Storage of personal property removed from an encampment.
9.37.110	Recovering stored personal property.
9.37.120	Budgeting.
9.37.130	Administrative rules.

9.37.020 Intent. The County confirms the equal worth and
dignity of every individual and recognizes a human right to shelter.
Protecting our most vulnerable residents is one of the greatest

concerns of government and its people. The purpose and intent of this chapter is to provide the procedures to compassionately relocate people when necessary, including offering access to services and storage of personal property. In doing so, the County is mindful of the following goals to be achieved through progressively implemented measures, consistent with available resources:

1. A safe place to sleep and keep one's belongings, to a reasonable extent.
2. An ability to remain with one's spouse or domestic partner.
3. An ability to remain with one's companion animals in an environment that is habitable for all, to a reasonable extent.
4. Access to services that allow someone to choose to stabilize one's life and transition into supportive housing or permanent housing, including pu'uhonua, behavioral-health support, substance-abuse treatment, and other services.

This section does not create any liabilities, public or private, or any vested interests on behalf of any individual or entity as a cause of action against the County.

9.37.030 Definitions. In this chapter, unless the context otherwise requires:

"Debris" means unimproved organic material, including wood chippings, leaves, grass, tree branches, soil, sand, rocks, used charcoal, or ashes.

"Encampment" means one or more tents, structures, or an assembly of camping equipment or personal property located in an identifiable area within the County, which appears to be used for camping. Encampments do not include sites that are no longer in use for camping evidenced by all remaining items being garbage, debris, or hazardous materials.

"Garbage" means any object or material that has been discarded by any person, is no longer in use or reasonably intended to be used by any person having ownership or control over such object, or which cannot reasonably be considered to be of any value, including food wrappings, used napkins and paper towels, loose papers, cardboard, or other items which appear to be uncared for, discarded, or abandoned.

"Hazardous items" means combustible objects, weapons, controlled substances, drugs, drug paraphernalia, or items containing medical, human, or biological waste. This includes:

- A. Items containing or having the odor of gasoline, propane, lighter fluid, kerosene, paint, paint thinner, motor oil, brake fluid, alcohol, nail polish remover, or transmission fluid.

B. Car batteries, stand-alone lithium batteries, fireworks, or fertilizer.

C. Guns, ammunition, exposed razor blades, or shards of broken glass.

D. Non-prescription drugs, controlled substances, syringes, needles, or drug paraphernalia as defined in section 329-1 of the Hawai'i Revised Statutes.

E. Urine, feces, vomit, used feminine products, used condoms, used toilet paper, used tissue paper, or objects containing those items.

F. Other items the County is prohibited from storing under state or federal law.

"Immediate hazard encampment" means an encampment in which people living outdoors:

1. Are at risk of serious injury or death that exceeds the risks normally associated with exposure to the elements; or

2. Create a risk of serious injury or death to others.

"Impediment" means tents, personal property, garbage, debris, or other objects at or near an encampment that:

A. Are in a County park or on a public sidewalk;

B. Interfere with the pedestrian or transportation purposes of public rights-of-way; or

C. Interfere with areas that are necessary for or essential to the intended use of a public property or facility.

"Outreach provider" means an entity or person who provides services supporting houseless individuals, including:

A. Case managers who provide shelter or housing.

B. Case managers who provide substance-abuse treatment.

C. Case managers who provide behavioral-health support.

D. U.S. Department of Veterans Affairs' case managers.

E. State department of human services' benefit, employment, and support services division.

F. Maui Humane Society, Hawaii Animal Rescue Foundation, and other animal-welfare organizations.

G. Legal Aid Society of Hawai'i and other legal-service providers.

H. State department of human services' child and adolescent mental health division.

I. State department of education social workers.

J. All other organizations providing legal, compassionate care to those who are unsheltered, including

individuals, groups, and faith-based organizations and those providing meals, clothing, and other necessities.

“Pu‘uhonua” means a temporary place of refuge, sanctuary, and asylum designated by the County, including a safe place where temporary shelter and basic necessities are provided, including showers, bathrooms, garbage removal, animal care, and safe storage of personal property and vehicles. Pu‘uhonua may be staffed with relevant human services, including:

- A. A triage area where individuals are quickly assessed for their most urgent needs.
- B. Licensed medical staff, including street-medicine providers.
- C. Outreach providers.
- D. Representatives of housing providers to screen, intake, and facilitate those who are unsheltered in obtaining appropriate shelter or other housing, including:
 - 1. Emergency shelter.
 - 2. Temporary housing.
 - 3. Behavioral-health facilities and services.
 - 4. Domestic-violence shelters.
 - 5. Substance-abuse treatment.
 - 6. Senior housing.
 - 7. Subsidized housing.

9.37.040 Removing impediments and immediate hazard encampments. A. The County may remove impediments and immediate hazard encampments immediately. Sections 9.37.050, 9.37.060, and 9.37.070 do not apply to removing impediments and immediate hazard encampments.

B. If personal property is relocated, notice must be posted at the removal site as soon as reasonably possible. The notice must state:

- 1. The date the notice was posted.
- 2. That the impediment or immediate hazard encampment is subject to removal without further notice.
- 3. Where any removed personal property will be stored, how it may be claimed, and the duration of storage before final disposition.

C. If the impediment or immediate hazard encampment is determined to be under the control of an individual who is present, verbal notice to immediately remove their personal property must be given to the individual, if possible.

D. Personal property must be removed and stored as provided in section 9.37.100 and may be recovered as provided in section 9.37.110.

E. The County may immediately remove and dispose of garbage, debris, and hazardous items.

F. Upon removing an impediment or immediate hazard encampment, the County must post a notice as provided in section 9.37.090.

G. Any agency or contractor storing personal property must notify the department of human concerns of the storage on the same day the personal property is stored. The department of human concerns must post notice of the stored personal property on a designated County website where notices are maintained and available for public inspection.

H. The County must video record and photograph the removal of impediments and immediate hazard encampments.

9.37.050 Encampment removal and notice requirements.

A. An initial notice must be posted in the general vicinity of an encampment that is subject to removal stating:

1. The date the notice was posted.
2. The date and time range the removal is scheduled.
3. Where any removed personal property will be stored and for how long.
4. How any stored personal property may be claimed by its owner.
5. Contact information for outreach providers who can assist with shelter alternatives and other services.
6. Date, time, and location of an informational meeting to be held in accordance with subsection D.

B. If individuals are present at the encampment, verbal notice must be given, if possible, that the encampment is subject to removal as provided in the posted notice.

C. An initial notice in the general vicinity of an encampment must be posted at least forty-five days before an encampment removal starts and at least fifty days before the encampment removal is projected to end. If the action to physically remove the encampment is not started within the date range provided in the initial notice, the initial notice of the encampment removal must be reposted before removal may occur.

D. An informational meeting must take place at the site at least four calendar days before removal to inform individuals of the impending cleanup and an opportunity for the public to ask questions relating to the impending action.

E. Both initial and final notices must be printed in Hawaiian, English, Chuukese, Tagalog, Ilocano, Spanish, and any other language that would further the notice's purposes.

F. Removal of a large encampment may occur over a period of days, so long as each day's operations start during the period identified in the notice.

G. The County must video record or photograph all notices at the time of posting. Photos of the notices must be made available upon request.

9.37.060 Identifying or providing alternative shelter before removing encampments. A. Prior to removing an encampment, the County must identify alternative locations for encampment occupants, such as available housing, shelter accommodations with or without day programs, authorized managed encampments or "no-barrier" shelters, and pu'uhonua. The County must also provide information regarding access to substance-abuse treatment and behavioral-health support. Information about the alternatives must be available to the encampment occupants starting on the date an encampment removal notice is posted and must continue to be available until the encampment removal is completed. The County, or its designee, must maintain an updated list of alternative shelter locations on the department of human concerns' website.

9.37.070 Outreach for encampment removal. A. Outreach providers must be notified of and be present at every scheduled encampment removal when available, between the time that notice of removal is posted and the completed removal date, or until their services are no longer required.

B. If the need for a police response arises during an encampment removal, the County must make every effort to ensure at least one female police officer responds, if a woman or girl is present, and that a majority of responding police officers are certified in crisis intervention team training.

9.37.080 Encampment removal and cleanup. A. All necessary County personnel, contractors, outreach providers, and other required personnel should be available during encampment removal and cleanup.

B. New tents, structures, or vehicles that were placed in the immediate encampment area after the notice was posted may be removed.

C. The County must take reasonable steps to segregate personal property from material that is not personal property, as

long as the segregation does not pose a danger to the individual segregating the personal property from the other material.

D. Personal property must be stored as provided in section 9.37.100 and may be recovered as provided in section 9.37.110.

E. The County may remove and dispose of garbage, debris, and hazardous items.

F. Vehicles that are being used as a primary shelter must not be considered abandoned or derelict. The County must assist in the towing of inoperable vehicles to a previously designated area. All other vehicles should be removed in accordance with sections 10.48.200 and 20.20.060.

9.37.090 Post-encampment removal notice. A. A notice must be prominently posted for a minimum of ten calendar days in the general vicinity of a removed encampment following such removal.

B. The notice must state:

1. The name and contact information for the agency that organized the cleanup.

2. The date the cleanup was performed.

3. Where any personal property is being stored by the County.

4. How any stored personal property may be claimed by its owner, including a telephone number to call for information about retrieving property.

5. Contact information for outreach providers who can assist with shelter alternatives, pu'uhonua, and other services.

C. The agency that organized the cleanup must, within five business days of the cleanup, send electronic documentation of the cleanup to the department of human concerns and the office of the mayor.

9.37.100 Storage of personal property removed from an encampment. A. All personal property that is unable to be moved or stored by its owner must be stored at a location on the same island and personal property must be accessible by public transportation.

B. The County must maintain a log of personal property removed from an encampment. Each item must be kept until the personal property is recovered by its owner or the property is discarded as permitted under this chapter.

C. Personal property that is not recovered after ninety days after the property was stored may be discarded or donated by the County.

9.37.110 Recovering stored personal property. A. Individuals or their authorized agents claiming personal property that has been removed from an encampment may contact the County or its designee at a designated phone number and email address.

B. Individuals or their authorized agents claiming personal property must describe the item with particularity. No identification is required for an individual to recover the property. The log of personal property must indicate who received the recovered property.

C. Personal property may be recovered by individuals or their authorized agents at the location where the property is stored, or a separate accessible location designated by the County.

9.37.120 Budgeting. The council must make appropriations required to implement this chapter in the annual budget ordinance.

9.37.130 Administrative rules. The County may adopt administrative rules to implement this chapter.”

SECTION 2. This Ordinance takes effect on July 1, 2025.

wassp:misc:013abill01:clm

INTRODUCED BY:



GABE JOHNSON

ORDINANCE NO. _____

BILL NO. 111, CD1 (2024)

A BILL FOR AN ORDINANCE AMENDING TITLE 9, MAUI COUNTY CODE, TO
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Protecting our most vulnerable residents is one of the greatest concerns of government and its people. The purpose and intent of this chapter is to provide the procedures to compassionately relocate people when necessary, including offering access to services and storage of personal property. In doing so, the County is mindful of the following goals to be achieved through progressively implemented measures, consistent with available resources:

1. A safe place to sleep and keep one's belongings, to a reasonable extent.
2. An ability to remain with one's spouse or domestic partner.
3. An ability to remain with one's companion animals in an environment that is habitable for all, to a reasonable extent.
4. Access to services that allow someone to choose necessary to stabilize one's life and transition into supportive housing or permanent housing, including pu'uhonua, behavioral-health support, substance-abuse treatment, and other services.

This section does not create any liabilities, public or private, or any vested interests on behalf of any individual or entity as a cause of action against the County.

9.37.030 Definitions. In this chapter, unless the context otherwise requires:

"Debris" means unimproved organic material, including ~~but not limited to~~ wood chippings, leaves, grass, tree branches, soil, sand, rocks, used charcoal, or ashes.

"Encampment" means one or more tents, structures, or an assembly of camping equipment or personal property located in an identifiable area within the County, which appears to be used for camping. Encampments do not include sites that are no longer in use for camping evidenced by all remaining items being garbage, debris, or hazardous materials.

"Garbage" means any object or material that has been discarded by any person, is no longer in use or reasonably intended to be used by any person having ownership or control over such object, or which cannot reasonably be considered to be of any value, including ~~but not limited to~~ food wrappings, used napkins and paper towels, loose papers, cardboard, or other items which appear to be uncared for, discarded, or abandoned.

"Hazardous items" means combustible objects, weapons, controlled substances, drugs, drug paraphernalia, or items containing medical, human, or biological waste. This includes ~~but is not limited to~~:

A. Items containing or having the odor of gasoline, propane, lighter fluid, kerosene, paint, paint thinner, motor oil, brake fluid, alcohol, nail polish remover, or transmission fluid.

B. Car batteries, stand-alone lithium batteries, fireworks, or fertilizer.

C. Guns, ammunition, exposed razor blades, or shards of broken glass.

D. Non-prescription drugs, controlled substances, syringes, needles, or drug paraphernalia as defined in section 329-1 of the Hawai'i Revised Statutes.

E. Urine, feces, vomit, used feminine products, used condoms, used toilet paper, used tissue paper, or objects containing those items.

F. Other items the County is prohibited from storing pursuant to under state or federal law.

"Immediate hazard encampment" means an encampment in which people living outdoors:

1. ~~(A)~~ Are at risk of serious injury or death that exceeds the risks normally associated with exposure to the elements; or

2. ~~(B)~~ Create a risk of serious injury or death to others.

"Impediment" means tents, personal property, garbage, debris, or other objects at or near an encampment that:

A. ~~a~~ Are in a County park or on a public sidewalk;

B. ~~i~~ Interfere with the pedestrian or transportation purposes of public rights-of-way; or

C. ~~i~~ Interfere with areas that are necessary for or essential to the intended use of a public property or facility.

"Outreach provider" means an entity or person who provides services supporting houseless individuals, including:

A. Case managers who provide shelter or housing.

B. Case managers who provide substance-abuse treatment.

C. Case managers who provide behavioral-health support.

D. ~~U.S. The~~ Department of Veterans Affairs' case managers.

E. ~~The~~ State department of human services' benefit, employment, and support services division.

F. ~~The~~ Maui Humane Society, Hawaii Animal Rescue Foundation, and other animal-welfare organizations.

G. Legal Aid Society of Hawai'i and other legal-service providers.

H. ~~The~~ State department of human services' child and adolescent mental health division.

I. ~~The~~ State department of education social workers.

J. All other organizations providing legal, compassionate care to those who are unsheltered, including individuals, groups, and faith-based organizations and those providing meals, clothing, and other necessities.

"Pu'uhonua" means a temporary place of refuge, sanctuary, and asylum designated by the County, including a safe place where temporary shelter and basic necessities are provided, including showers, bathrooms, garbage removal, animal care, and safe storage of personal property and vehicles. Pu'uhonua may be staffed with relevant human services, including:

A. A triage area where individuals are quickly assessed for their most urgent needs.

B. Licensed medical staff, including street-medicine providers.

C. Outreach providers.

D. Representatives of housing providers to screen, intake, and facilitate those who are unsheltered in obtaining appropriate shelter or other housing, including:

1. Emergency shelter.
2. Temporary housing.
3. Behavioral-health facilities and services.
4. Domestic-violence shelters.
5. Substance-abuse treatment.
6. Senior housing.
7. Subsidized housing.

9.37.040 Removing impediments and immediate hazard encampments. A. The County may remove impediments and immediate hazard encampments immediately, ~~if the police chief or fire chief determines a need to do so and informs the mayor, managing director, or director of human concerns.~~ Sections 9.37.050, 9.37.060, and 9.37.070 do not apply to removing impediments and immediate hazard encampments.

B. If personal property is relocated ~~removal is not started within two hours the discovery of an impediment or immediate hazard encampment,~~ a notice must be posted at the removal site ~~affixed~~ as soon as reasonably possible. The notice must state:

1. The date the notice was posted.
2. That the impediment or immediate hazard encampment ~~must be immediately removed and~~ is subject to removal without further notice.

3. Where any removed personal property will be stored, how it may be claimed, and the duration of storage before final disposition.

C. If the impediment or immediate hazard encampment is determined to be under the control of an individual who is present, verbal notice to immediately remove their personal property must be given to the individual, if possible.

D. Personal property must be removed and stored as provided in section 9.37.100 and may be recovered as provided in section 9.37.110.

E. The County may immediately remove and dispose of garbage, debris, and hazardous items.

F. Upon removing an impediment or immediate hazard encampment, the County must post a notice as provided in section 9.37.090.

G. Any agency or contractor storing personal property must notify the department of human concerns of the storage on the same day the personal property is stored. The department of human concerns must post notice of the stored personal property on a designated County website where notices are maintained and available for public inspection.

H. The County must video record and photograph the removal of impediments and immediate hazard encampments.

9.37.050 Encampment removal and notice requirements.

A. An initial notice must be posted in the general vicinity of an encampment that is subject to removal stating:

1. The date the notice was posted.
2. The date and time range the removal is scheduled.
3. Where any removed personal property will be stored and for how long.
4. How any stored personal property may be claimed by its owner.
5. Contact information for outreach providers who can assist with shelter alternatives and other services.
6. Date, time, and location of an informational meeting to be held according to paragraph in accordance with subsection D in this section.

B. If individuals are present at the encampment, verbal notice must be given, if possible, that the encampment is subject to removal as provided in the posted notice.

C. An initial notice in the general vicinity of an encampment must be posted at least forty-five days before an encampment removal starts and at least fifty days before the encampment removal is projected to end. If the action to physically

remove the encampment is not started within the date range provided in the initial notice, the initial notice of the encampment removal must be reposted before removal may occur.

D. ~~An informational meeting must take place at the site at least four calendar days prior to before removal to inform individuals of the impending cleanup and an opportunity for the public to ask questions relating to the impending action final notice containing the information set forth above must be affixed to any tent, structure, or vehicle subject to removal two days prior to removal.~~

E. Both initial and final notices must be printed in Hawaiian, English, Chuukese, Tagalog, Ilocano, Spanish, and any other language that would further the notice's purposes.

F. Removal of a large encampment may occur over a period of days, so long as each day's operations start during the period identified in the notice.

G. The County must video record or photograph all notices at the time of posting. Photos of the notices must be made available upon request~~uploaded to a designated County website where notices are maintained and available for public inspection.~~

9.37.060 __Identifying or providing alternative shelter before removing encampments. A. Prior to removing an encampment, the County must identify alternative locations for encampment occupants, such as available housing, shelter accommodations with or without day programs, authorized managed encampments or "no-barrier" shelters, and pu'uhonua. The ~~e~~CCounty must also provide information regarding access to substance-abuse treatment, and behavioral-health support. Information about tThe alternatives must be available to the encampment occupants starting on the date an encampment removal notice is posted and must continue to be available until the encampment removal is completed. The County, or its designee, must maintain an updated list of alternative shelter locations on the department of human concerns' website.

9.37.070 __Outreach for encampment removal. A. Outreach providers must be notified of and be present at every scheduled encampment removal when available, between the time that notice of removal is posted and the completed removal date, or until their services are no longer required.

B. If the need for a police response arises during an encampment removal, the County must make every effort to ensure at least one female police officer responds, if a woman or girl is present, and that a majority of responding police officers are certified in crisis intervention team training.

9.37.080 Encampment removal and cleanup. A. All necessary County personnel, contractors, outreach providers, and other required personnel ~~should be available during~~must be present at the start of an encampment removal and cleanup.

B. New tents, structures, or vehicles that ~~were not previously posted with a notice under this chapter but are in the immediate encampment area may be removed if the tents, structures, or vehicles~~ were placed in the immediate encampment area after the notice was posted may be removed.

C. The County must take reasonable steps to segregate personal property from material that is not personal property, ~~seas~~ long as the segregation does not pose a danger to the individual segregating the personal property from the other material.

D. Personal property must be stored as provided in section 9.37.100 and may be recovered as provided in section 9.37.110.

E. The County may remove and dispose of garbage, debris, and hazardous items.

F. Vehicles that are being used as a primary shelter must not be considered abandoned or derelict. The County must assist in the towing of inoperable vehicles to a previously designated area. All other vehicles should be removed in accordance with sections 10.48.200 and 20.20.060.

9.37.090 Post-encampment removal notice. A. A notice must be prominently posted for a minimum of ten calendar days in the general vicinity of a removed encampment following such removal.

B. The notice must state:

1. The name and contact information for the agency that organized the cleanup.

2. The date the cleanup was performed.

3. Where any personal property is being stored by the County.

4. How any stored personal property may be claimed by its owner, including a telephone number to call to get for information about retrieving property.

5. Contact information for outreach providers who can assist with shelter alternatives, pu'uhonua, and other services.

C. The agency that organized the cleanup must, within ~~five~~two business days of the cleanup, send electronic documentation of the cleanup to the department of human concerns and the office of the mayor~~Mayor's Office~~managing director in the format required for posting on a designated County website where documentation is maintained and available for public inspection.

9.37.100 _Storage of personal property removed from an encampment. A. All personal property that is unable to be moved or stored by its owner must be stored at a location on the same island and personal property must be accessible by public transportation.

B. The County must maintain a log of personal property removed from an encampment. Each item must be kept until the personal property is recovered by its owner or the property is discarded as permitted under this chapter.

C. Personal property that is not recovered after ninety days after the property was stored may be discarded or donated by the County.

9.37.110 _Recovering stored personal property. A. Individuals or their authorized agents claiming personal property that has been removed from an encampment may contact the County or its designee at a designated phone number and email address.

B. Individuals or their authorized agents claiming personal property must describe the item with particularity. No identification is required for an individual to recover the property. The log of personal property must indicate who received the recovered property.

C. Personal property may be recovered by individuals or their authorized agents at the location where the property is stored, or a separate accessible location designated by the eCounty.

~~D. The council may establish in the annual budget ordinance a fee for the storage and recovery of personal property. Individuals unable to pay must be provided a form to request a waiver of any fees, and the county must grant the request upon a showing of reasonable cause.~~

9.37.120 _Budgeting. The council must make appropriations required to implement this chapter in the annual budget ordinance.

9.37.130 _Administrative rules. The eCounty ~~managing director~~ may adopt administrative rules to implement this chapter.”

SECTION 2. This Ordinance takes effect on July 1, 2025.

~~APPROVED AS TO FORM AND
LEGALITY:~~

~~CALEB P. ROWE~~

~~Department of the Corporation
Counsel
County of Maui
PAF 2024-059 Recommended Right
to Shelter Language
2024-1032~~

~~_____ paf:dmr:24-059e~~

INTRODUCED BY:

GABE JOHNSON