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**COUNTY COUNCIL**  
COUNTY OF MAUI  
200 S. HIGH STREET  
WAILUKU, MAUI, HAWAII 96793  
[www.MauiCounty.us](http://www.MauiCounty.us)

April 2, 2025

Ms. Lori Tsuhako, Director  
Department of Human Concerns  
County of Maui  
Wailuku, Hawaii 96793

Dear Ms. Tsuhako:

SUBJECT: **FISCAL YEAR 2026 BUDGET** (BFED-1) (HC-02)

May I please request you be prepared to answer the following questions at the BFED Committee meeting on **April 10, 2025**.<sup>\*</sup> This will enable the Committee to comprehensively review the FY 2026 Budget.

May I further request that, after approval by the Office of the Mayor, you transmit your answer to [bfed.committee@mauicounty.us](mailto:bfed.committee@mauicounty.us) by the end of the day on **April 10, 2025**. *\*Date subject to change without notice.*

**Overall**

1. Relating to the Administration Program, Goal #3, item 1:
  - a. Why is the number of inter-agency/inter-departmental collaborations anticipated to decline from 56 in FY 2024 to 30 in FY 2026? (Page 418, Program Budget) (NUH)
2. Relating to the Human Concerns Program – Homeless Program, Goal #1:
  - a. For item 1, please provide a list of homeless service providers that have common clientele.
  - b. For item 2, why is the number of homeless individuals, whose homelessness was resolved by placement into permanent

housing anticipated to decline from 781 in FY 2024 to 700 in FY 2026? Please explain why a more effective program would result in less homeless individuals placed in permanent housing. (Page 449, Program Budget) (TK)

3. Relating to the Human Concerns Program – Senior Services, Goal #3, item 1:
  - a. For FY 2025, the Department estimated it would provide 12,000 one-way rides to seniors. Does the Department have a registry of seniors who require transportation during an emergency? If not, would the Department support the development of a medical needs registry to assist Maui County’s elderly and disabled during a disaster? (Page 455, Program Budget) (SS) (TP)
4. Does the Department have a status update on the mobile hygiene unit parked at Hale Makana O Waiale? If the unit is operable, please clarify whether it is in use. If not operable, what is the cost to restore it to working condition? (SS)
5. Following the ECONorthwest Report, entitled “Recommendations to Address Homelessness in Maui County,” what actions will the Department take to fulfill the Report’s recommendations. Will the Department take the lead in increasing coordination and collaboration between stakeholders so a strategic plan to address houselessness can be developed? (TP)
6. What steps are the Department taking to prepare elderly and disabled residents for unplanned evacuations? (TP)
7. Please explain how the Department’s FY 2026 proposed budget supports the three priorities identified in Mayor Bissen’s 2025 State of the County Address:
  - a. Kama‘āina Housing;
  - b. Recovery and Well-Being; and
  - c. Natural and Cultural Resources. (YLS)

**Salaries and Wages (Category “A”)**

1. Please explain the Department’s change of \$160,500 for Other Premium Pay from -\$102,735 in FY 2025 and the proposed \$57,765 in FY 2026. How will this decrease serve the Department and Maui County’s residents? (Page 416, Program Budget) (NUH)
2. Please explain why the following positions are under the Human Concerns’ Senior Services Division and not the Department of Parks and Recreation:
  - a. P-26007 Park Caretaker I;
  - b. P-26043 Park Caretaker II;
  - c. P-28518 Park Caretaker I;
  - d. P-28519 Park Caretaker I;
  - e. P-29300 Park Caretaker I (HT); and
  - f. P-29604 Park Caretaker I. (Pages 12-8 and 12-9, Budget Details) (SS)
3. Have the Homeless Program Coordinator and Homeless Program Specialists under the Homeless Program, Index Code 925074A, received trauma-informed and harm-reduction training? If not, will the Department mandate this training for all personnel who conduct outreach to the houseless community, as recommended by the ECONorthwest Report? (Page 12-10, Budget Details) (SS)

**Operations and Equipment (Category “B”)**

1. Please explain the \$1,902,110 decrease in the Department’s Other Costs and what impact this will have on the Department’s operations. (Page 416, Program Budget) (NUH)
2. How does the Department plan to manage potential shortfalls in outreach or services for grant line-items that have been reduced in the Human Concerns Program? Does the Department believe they

can still provide equitable services with the funding allocated for FY 2026? (Pages 427-441, Program Budget) (NUH)

3. Please provide a list of all grant applicants who applied for funding from the Department in FYs 2025 and 2026, including the organization's name, program name, amount requested, and amount recommended or approved by the Department. (GJ)
4. Does the Department restrict how County grant subsidy recipients use funds? If a recipient wants to use the funds for services that assist the houseless community, but may fall outside the established scope, can they apply for an exemption? (SS)
5. For the Meals Program, Index Code 925035B:
  - a. Will the \$47,000 being transferred out of the program impact the number of meals provided, seniors served, or the quality of food? (Page 12-15, Budget Details) (GJ)
6. Please justify the reduction in grant funding for the following:
  - a. Substance Abuse Programs, Index Code 925033B; and
  - b. Youth Programs, Index Code 925045B. (Pages 12-20, 12-27, and 12-28, Budget Details) (GJ)
7. For the Food, Shelter, and Safety Grants, Index Code 925031B: (Pages 427-428, Program Budget and Page 12-20, Budget Details)
  - a. Please explain how the Department will allocate the grants, and how much each entity will receive. (TP) (TK)
  - b. Please provide copies of all the program's grants and contracts for FY 2025. (GJ)
  - c. Will Aloha House, Inc. – Residential Substance Abuse Treatment receive a Food, Shelter, and Safety grant in FY 2026? (TK)
    - i. Please provide the number of people assisted, on average each FY, including those who successfully

completed treatment. Of those seeking treatment, approximately how many end up not completing treatment, or relapse and seek re-treatment? (TK)

8. For Maui AIDS Foundation, Inc., Index Code 925079B, please explain why they are not receiving a grant for FY 2026. (Page 427, Program Budget and Page 12-20, Budget Details) (TK) (NUH) (GJ)
9. For Malama Family Recovery Center, Index Code 925078B, please explain why they are not receiving a grant for FY 2026. (Page 427, Program Budget and Page 12-20, Budget Details) (NUH) (GJ)
10. For Grants and Disbursements for Early Childhood Programs: (Page 428, Program Budget)
  - a. Please explain how the Department will allocate the grants, and how much each entity will receive. (TP)
  - b. Please explain the asterisk beside the following grantees or programs on page 428 of the Program Budget:
    - i. Early Childhood Programs;
    - ii. Maui Economic Opportunity, Inc., for Head Start Afterschool & Summer Programs;
    - iii. Maui Family Support Services, Inc.; and
    - iv. Partners in Development Foundation. (TK)
11. For the Early Childhood Programs, Index Code 925041B:
  - a. Will the following programs be funded by Early Childhood Programs in FY 2026? If so, please provide how the funds will be allocated to each program:
    - i. Maui Family Support Services – Early Childhood Subsidy Program;
    - ii. Maui Family Support Services – Early Childhood Resource Center and Literacy Programs;

- iii. People Attentive to Children Early Childhood Workforce Recruitment and Continuous Quality Improvement Program;
  - iv. Imua Family Services – Infant and Early Childhood Services Program; and
  - v. Family Hui Hawaii – Hui for Hope. (Pages 428-429, Program Budget and Page 12-20, Budget Details) (TK)
12. For the Maui Family Support Services – Early Childhood Resource Center and Literacy Programs, Index Code 925064B, does the Commission on Children and Youth provide guidance on the distribution of these funds? (Pages 428, Program Budget and Page 12-21, Budget Details) (TP)
13. For Services to the Frail and Elderly, Index Code 925069B, does the Council on Aging provide guidance on the distribution of these funds? (Page 433, Program Budget and Page 12-24, Budget Details) (TP)
14. For Habitat for Humanity Maui, Index Code 925070B, please provide the number of “qualifying disabled and low-income older adults” that have received assistance under this program. (Page 432, Program Budget and Page 12-24, Budget Details) (TK)
15. Please outline the Department’s priority needs for budget increases for the following organizations:
- a. Houseless Programs;
  - b. Kohala Coast Urgent Care, LLC.;
  - c. Maui Food Bank, Inc.;
  - d. Mental Health Programs; and
  - e. Molokai Rural Health Association. (Pages 432-433, Program Budget) (NUH)
16. For Houseless Programs, Index Code 925059B: (Pages 432-434 and 448, Program Budget and Page 12-24, Budget Details)

- a. Please provide a breakdown of how the Department will allocate these funds and explain how the FY 2026 approach differs from previous fiscal years when the County funded programs, such as street medicine, that never materialized. (TP)
- b. Please explain how the funds will be allocated to the following agencies:
  - i. Family Life Center, Inc. – Case Management;
  - ii. Family Life Center, Inc. – Outreach;
  - iii. Family Life Center, Inc. – Molokai Homeless Assistance;
  - iv. Ka Hale A Ke Ola Homeless Resource Centers - Central Operations and Step Up Program;
  - v. Legal Aid Society of Hawaii – Holistic Legal Services for Maui County’s Most Vulnerable;
  - vi. Mental Health Kokua - Homeless Outreach for Mental Health Empowerment and Psychosocial Rehabilitation;
  - vii. Project Vision – Hele for Health & Homeless Outreach; and
  - viii. Arising needs as determined by the Department. (Pages 433-434, Program Budget) (SS)
- c. Please provide a current description of each vendor receiving funding under the program, including how they administer assistance to the houseless community on Maui. (SS)
- d. Please explain the Department’s plans for the proposed \$850,000 expansion for the Safe Parking Program, and whether these funds are sufficient to create and operate the program. (YLS)
- e. Please provide copies of all the program’s grants and contracts for FY 2025. (GJ)

- f. Please provide the nature of the 375 complaints and inquiries the program received in FY 2025 regarding houselessness. (SS)
  - g. When allocating funds under the program, does the Department consider which organizations are nonprofit and for-profit? Why or why not? (SS)
  - h. Is there an agency in Maui County that assists houseless individuals connect with family on the continent? If so, how many houseless individuals have received this assistance? (SS)
  - i. How does the program utilize the Maui County Coordinated Entry System with the Homeless Management Information System when there is no available shelter space in Maui County to offer the houseless community? (SS)
17. For Immigrant and Migrant Services, Index Code 925080B, given the shift in Federal policy on immigration, will the proposed \$400,000 in FY 2026 put the County at risk to lose Federal funding? (Page 432, Program Budget and Page 12-25, Budget Details) (TK)
18. For Aloha House, Inc. – Enhanced Coordination Care Program, Index Code 925028B, please provide the number of people Aloha House, Inc. has been able to successfully assist or treat under their Enhanced Coordination Care Program. (Page 430, Program Budget and Page 12-27, Budget Details) (TK)
19. Please explain how the proposed \$555,000 in FY 2026 will be allocated among the programs for Substance Abuse:
- a. Aloha House, Inc. – Medically Monitored Detoxification Services;
  - b. Ka Hale Pomaika‘i – Moloka‘i Substance Use Disorder Treatment, Recovery and Support;
  - c. Maui Family Support Services, Inc. – Teen Voices Program;

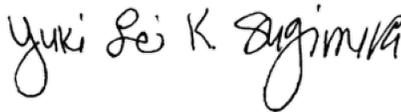
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- d. Maui Youth and Family Services – Substance Abuse Treatment for Adolescents; and
  - e. Arising needs as determined by the Department. (Page 431, Program Budget) (TK)
20. For Youth Programs, Index Code 925045B, please provide a list of work training programs funded by the grant and explain how the funds will be allocated. (Page 438, Program Budget and Page 12-28, Budget Details) (TP)
21. Does the Council on Aging and the Commission on Persons with Disabilities provide guidance on the distribution of the grants listed on pages 463 and 464 of the Program Budget? (Pages 463-464, Program Budget) (TP)

To ensure efficient processing, please duplicate the coding in the subject line above for easy reference.

Thank you for your attention to this request. Should you have any questions, please contact me or the Committee staff (Kirsten Szabo at ext. 7662, James Krueger at ext. 7761, Jarret Pascual at ext. 7141, Clarissa MacDonald at ext. 7135, or Pauline Martins at ext. 8039).

Sincerely,



YUKI LEI K. SUGIMURA, Chair  
Budget, Finance, and Economic  
Development Committee

bfed:2026bgt:250401ahc01:clm

cc: Mayor Richard T. Bissen, Jr.  
Budget Director  
Deputy Director of Human Concerns

## BFED Committee

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**From:** BFED Committee  
**Sent:** Thursday, April 3, 2025 11:36 AM  
**To:** loriann.tzuhako@co.maui.hi.us  
**Cc:** BFED Committee; 'Jessica C.'; kimberly.ferguson@co.maui.hi.us; 'Michelle Santos'; 'Zeke Kalua'; Lesley Milner; kristina.cabbat@co.maui.hi.us; tiare.p.horner@co.maui.hi.us; Janina Agapay  
**Subject:** FISCAL YEAR 2026 BUDGET (BFED-1) (HC-02); reply by 4/10/25  
**Attachments:** (HC-2) Correspondence to Human Concerns 04-02-2025.pdf