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February 22, 2016

Riki Hokama, Chair  
Budget and Finance Committee  
County Council  
County of Maui  
200 S. High Street  
Wailuku, Maui, Hawaii 96793

Dear Councilman Hokama,

We received your letter requesting information regarding the debt repayment proposal. The item number is BF-38(26).

**1. For clients' eligible for Federal housing assistance, what is your agency's role in providing them assistance with accessing funds available?**

A. Every client that enters our shelter is supported with filling out all applications for every kind of assistance available. The last opening of the HUD voucher list, that is when HUD allows people to apply for HUD vouchers, every client was required to fill out an application. Some of our clients have been successfully housed through the lottery pick. All clients are screened for the Rental Assistance program; if they are eligible we assist them with rental assistance, first month's rent and deposits. Clients also fill out applications for all low income and affordable housing programs in Maui.

**2. According to your response, Ka Hale A Ola facilities allow clients for six weeks of emergency housing while they apply for benefits, seek employment, and start to address the barriers to being housed. The State Homeless Program allows two years. What is average length of stay for clients in each of your facilities? What happens to clients exceeding the 6 weeks of emergency housing? Where do they go?**

A. The average stay for 60% of our clients is 12-14 months for our transitional housing program. Most clients are able to obtain general assistance and food stamps in the six weeks while in emergency shelter. With that assistance clients are able to pay the program fees for transitional housing. If for some reason they have not received financial assistance or do not qualify, they remain in emergency shelter status and we continue to work them until they are able to pay the program fees. The State's two year clock does not begin until they enter transitional status.

OFFICE OF THE  
COUNTY COUNCIL

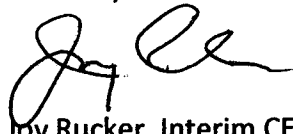
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Every client is different; some clients are able to move into permanent housing after two months it really depends on what resources they have in combination with what we can assist them with.

If you need any other information, please let me know. We are happy to assist in any manner we can, again my direct line is 446-8133.

Sincerely

A handwritten signature in black ink, appearing to read "Joy Rucker". The signature is fluid and cursive, with the first name "Joy" being more prominent than the last name "Rucker".

Joy Rucker, Interim CEO

Ka Hale A Ke Ola Homeless Resource Centers, Inc