

RE PEA Item 87

On behalf of the Rotary Club of Kahului, a resident of Upcountry, and as a Business and Management Consultant, I am writing in strong support of confirming the Mayor's appointment of Gladys C. Baisa to the Director of the Board of Water Supply. She has a Deputy Director who is a licensed Professional Engineer and a direct reporting Staff of about 15.

As a Business and Management Consultant to Fortune 500 companies, I advise global companies on how to efficiently and effectively make their People, Process, and Technology work together. In the business of Water if these three don't work, the water doesn't flow.

I've known and worked with Gladys for over two years and she is the best I've seen in my 40 years of Business consulting to companies large and small around the world in managing The People and The Process. With her Deputy to manage the Technology, there is not a better combination for the County of Maui, its residents and water users.

Ms. Baisa has made great strides in working with the Unions, Vendors, Product companies, Consultants, and most of all with the employees of the Water Supply.

If the People, Process and Technology don't work together, the water won't flow.

We strongly urge you to approve the resolution before you today.

Thank you for the opportunity to testify

Gary Albitz