

April 17, 2024

MEMO TO: Members of the Budget, Finance, and Economic Development Committee

F R O M: Yuki Lei K. Sugimura, Chair *Yuki Lei Sugimura*
Budget, Finance, and Economic Development Committee

SUBJECT: **LĀNA‘I RESIDENCY AREA MEETING REGARDING THE FISCAL YEAR (“FY”) 2025 BUDGET** (BFED-1)

On April 9, 2024, the Budget, Finance, and Economic Development Committee held a public meeting on Lāna‘i regarding the Proposed FY 2025 Budget. Present for the meeting were: Committee members Tom Cook, Gabe Johnson, Alice L. Lee, Tamara Paltin, Keani N.W. Rawlins-Fernandez, Shane M. Sinenci, and Nohelani U‘u-Hodgins. Committee Vice-Chair Tasha Kama was excused. The meeting started at 6:09 p.m. and adjourned at 8:04 p.m.

Your Committee received oral testimony from 26 individuals. Unless otherwise indicated, the following oral testimony was received in support of funding for the organization, program, or project noted:

1. Kahau Siliga, Director and teacher; Melody Villamor, Vice President, Board of Directors; and Pamela Haban, Board member; of E Malama I Na Keiki O Lāna‘i Preschool, and two others testified in support of continued funding for the organization’s tuition assistance program.
2. Joe Adarna, Director, and Yu Batoon, Manager, from Lanai Cat Sanctuary, and ten others testified in support of providing a \$285,000 feral animal management grant to the Sanctuary.
3. Rose Jane Ancheta, Lāna‘i Branch Manager, Maui Economic Opportunity, Inc., and two others testified in support of the agency’s transportation, youth, and kūpuna services.
4. Two individuals testified in support of a long-term care facility on Lāna‘i.

5. One individual testified in support of an adult daycare facility on Lānaʻi.
6. John Janikowski, D.O., Straub Medical Center, Lānaʻi Clinic, and three others testified in support of home health services provided by Lānaʻi Kināʻole, Inc.
7. Six individuals testified in support of extending Fifth Street in Lānaʻi City for the purpose of developing affordable housing on a County-owned parcel.
8. One individual testified in support of funding for improvements to Lānaʻi Field House, including a gutter system installation and a metal roof extension.
9. One individual testified in support of the Department of Personnel Services accommodating fully remote clerical jobs for individuals living in rural communities.
10. Two individuals testified in support of funding to fix potholes and improve roadways.

Your Committee also received the attached written testimony.

For questions relating to the Lānaʻi residency area meeting, please contact Paige Greco or Pauline Martins. If you have any questions relating to the FY 2025 Budget, please contact the Committee staff (James Krueger, Kasie Apo Takayama, or Yvette Bouthillier). Thank you for your cooperation.

Attachment

bfed:2025bgt:rameetings:240409LanaiResidencyAreaMeeting:pmg

RICHARD T. BISSEN, JR.
Mayor

LORI TSUHAKO
Director

SAUMALU MATAAFA
Deputy Director



**DEPARTMENT OF HOUSING
& HUMAN CONCERNS**
COUNTY OF MAUI
2200 MAIN STREET, SUITE 546
WAILUKU, MAUI, HAWAII 96793
PHONE: (808) 270-7805

April 3, 2024

Kahaunaniokalani Siliga
E Malama I Na Keiki O Lanai
P.O. Box 630327
Lanai City, HI 96763

Dear Ms. Siliga:

SUBJECT: FY2025-FY2026 GRANT AWARD STATUS

The Department of Housing and Human Concerns (DHHC) would like to thank you for submitting a FY2025/FY2026 DHHC Grant Application for the **E Malama I Na Keiki O Lanai Preschool** program. We regret to inform you that your grant application was not selected for funding.

If you would like to receive information or technical assistance in regard to your submitted application, please feel free to contact the DHHC Grants Management Division (GMD) at 808-270-7807.

Sincerely,

LORI TSUHAKO, LSW, ACSW
Director of Housing and Human Concerns

RECEIVED AT BFED MEETING ON 4/9/24
Lanai

Liam&mahina's parents

Masayuki Kihleng <lanaiboy808@gmail.com>
To: <kahau@keikiolanai.org>

Sat, Apr 6 at 11:48 AM

To whom it my concern(Maui county subsidy Funds),

My name is Masa. I'm a parent of two that is currently enrolled at "E Malama I Na Keiki O Lana'i Preschool. Thanks to you guys, I was able to have funds for my children to learn and socialize with there's peers. Thanks to you guys, i didn't struggle with figuring out, how am i going to work & watch my kids at the same time. Thanks to you guys, I saved a lot of money to provide for my family and made life way easier to live in. Bottom line is that, I am very grateful and thankful for your guys support. You guys made a big difference in my life. Giving the opportunity for my kids to learn and play with there's peers is way better than staying home and watching YouTube. You guys made it possible my kids education and learning. "E Malama I Na Keiki O Lanai preschool staff are all amazing. They help our children to grow and learn, teach and guide them in growing up. Both my kids grew in a positive manner thanks to you guys and the school.

Sent from Gmail Mobile

Two handwritten signatures in blue ink. The top signature is a stylized, cursive name. The bottom signature is a longer, more legible cursive name, possibly "Masayuki Kihleng".

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Lanai

Testimony

In support of continued Maui County Funding of Preschool Tuition Assistance

My name is Kathleen Costales and I am here to voice my support for continued funding for Lanai Families in need of financial assistance to attend preschool. I am a parent of a child currently enrolled and a child who was previously enrolled at E Malama I Na Keiki O Lana'i preschool. My children are one year apart so if it wasn't for the County funding, I would have needed to pay for 6 years of full tuition. My husband and I work full time jobs so I needed my children to be in a child care program which also provided early learning development. Cost of living, especially here on Lanai adds up and the County of Maui funding was able to help me make it financially possible to keep my 2 children in preschool from the ages of 3-5 years old. I am hoping you will continue funding to help other Lanai Families who might be in the same situation as myself. Thank you.



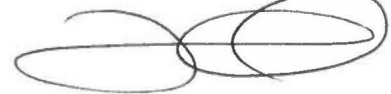
RECEIVED AT PFED MEETING ON 4/9/24
Lanai

Date: April 09, 2024
Subject: Request for funding assistance

Dear County of Maui,

I hope this letter finds you well. My name is Jasmine Ordonez-Ohashi, I am a parent of a child currently enrolled at E Malama I Na Keiki O Lāna'i Preschool. I am writing to voice my support for continued funding for Lāna'i families, including myself, in need of tuition assistance. County funding for tuition assistance has helped take a financial weight off of my family's monthly expenses. Due to the rising cost of necessities and living, especially on an isolated island like Lāna'i, I feel relieved and grateful to have tuition assistance available. Receiving tuition assistance has allowed me to work without worrying on finding childcare on a day-to-day basis. Having access to tuition assistance was a pivotal decision on registering my child at E Malama I Na Keiki O Lāna'i Preschool. My child now has the chance to nurture their social and emotional development such as interacting with peers and building a sense of independence. They are building onto their cognitive development through song and dance as well as mastering gross and fine motor skills that will help them become ready and thrive when transitioning to Kindergarten. This opportunity for my child to get a head start to learn and grow at E Malama I Na Keiki O Lāna'i Preschool is all thanks to the availability of tuition assistance through the County of Maui.

Sincerely,
Jasmine Ordonez-Ohashi



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Lana'i

4/9/24

Aloha Mai Kakou,

My name is Chantell Kapiliana Schilling. I am a parent of a child currently enrolled at E Malama I Na Keiki O Lana`i preschool. I am here to voice my support for continued funding for Lana'i families in need of financial assistance to attend preschool. County funding for tuition assistance has helped my 'ohana because of the rising costs of living in Hawaii; especially here on Lanai, my ohana's piko (Center-Home). Child care is very much needed for parents to work and make a living. A preschool experience is important for children to learn social, educational, and early developmental skills as well as preparing for Kindergarten. Please continue to fund Lanai programs to assure our island/community member voices are being heard and needs are met.

Mahalo Nui Loa,

**Chantell Kapiliana Schilling
(808) 559-0487
Kapiliana07@gmail.com**

RECEIVED AT BFED MEETING ON 4/9/24
Lanai

April 9, 2024

To: Maui County Council Committee Members
Budget, Finance, and Economic Development

From: Dr. (Coach) Coop DeRenne
Retired Professor and Assistant Baseball Coach
University of Hawaii-Manoa

Subject: CIP Fund: Improve Lāna'i Field House

The existing Lāna'i Field House facility was accepted/approved by Maui County Parks and Recreation in 2022. Since 2023, while the field house has been in operation, daily moisture continuously leaks from the roof. In addition, during rainy weather, vertical and horizontal (Maui & Kona) rains enter the field house.

These known weather conditions have been well documented over the last three years and have been sent along with approximate 20 photos to the following county administrators: Mayor Mike Victorino and his Department of Parks & Recreation staff; and Mayor Richard Bissen, Jr. and his staff which includes former Managing Director, Keku Akana, Councilmember Gabe Johnson, Councilmember Yuki Sugimura, County Department of Parks and Recreation Director Patrick McCall, and Deputy Director Shane Dudoit.

I am asking the County Budget committee to appropriate a new CIP fund to improve the existing facility. I believe to help solve the vertical moisture and rain problems we need a metal roof extension and a gutter system around only two sides of the facility. I had a Lāna'i engineer, and an engineering and architectural firm from Honolulu confirm my belief. I have the Honolulu engineering and architectural firm's 2023 estimate of the project's costs. (See the attachment)

Thank you for your consideration.

Aloha,



Coach Coop DeRenne
coop@hawaii.edu
(808) 284-0578

RECEIVED AT BFED MEETING ON 4/9/24
Larai

Lāna'i Field House: Additional Construction Needs

Metal Roof Extension & Gutter System

Note: The following (April 2023) is a “ballpark” estimate from an engineering and architectural firm in Honolulu...~\$75,712 to \$80,000

- * Rough Cost to extend roof w/ gutter is as follows: Roof Materials (Includes framing support) = \$30,000
- * Roof Labor (includes framing support) for 3 men x 2 weeks = 3 men x 2 weeks x 40 hrs./wk. x \$50/hr. x 2.5 overhead factor? = \$30,000
- * Possible additional \$5000 for Hurricane modifications?
- * Gutters = 320 ft. x \$40/ft. = \$12,800
- * Total = \$30,000+\$30,000+\$12,800 = \$72,800
Tax = \$72,800 x 4% = \$2,912
Grand Total = \$75,712 to \$80,712

NOTE: At the time of my request, the engineer's estimates were for the three sides of the facility. Since in operation, only two sides need the extended roof and gutter system.









Aloha Board! we would like to thank you for your continued support of our Behavioral Health program.
Your support ensures that we can continue a much needed program for our community.

Mahalo!
Cindylin Figueroa, Interim Executive Director



Lānaʻi Community Health Center

2022 Annual Report

E Ola nō Lānaʻi

Life, Health and Well-Being for Lānaʻi

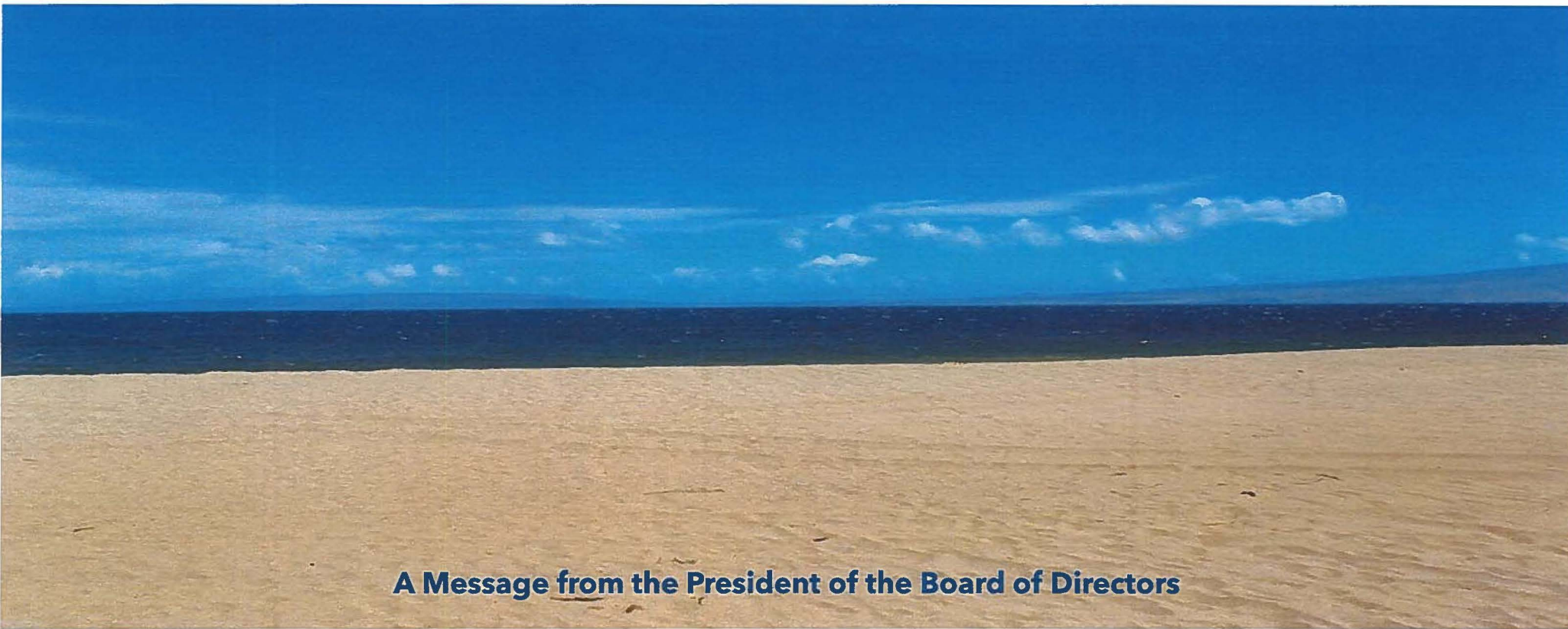
RECEIVED AT BFED MEETING ON 04/09/24
Lanai

P.S. we will share our 2023 Annual Report when we have our audit done and report updated accordingly.



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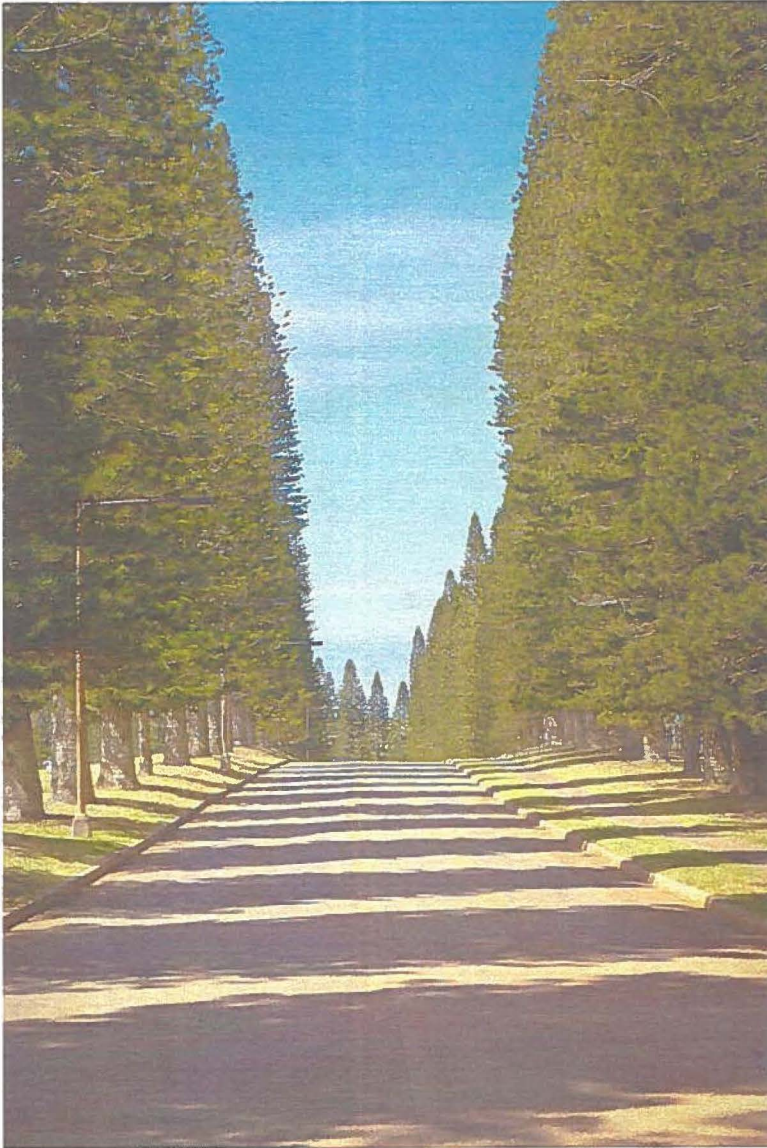


A Message from the President of the Board of Directors

The Lānaʻi Community Health Center (LCHC) continues to serve the Lānaʻi City community through various programs that the Center has established. As the community grows, so does the Center. We look forward to growing and serving the island of Lānaʻi in 2022.

The Lānaʻi Community Health Center is committed to advocating for our patients - insured, under-insured, and un-insured - and to continue providing the highest quality health care. Lānaʻi Community Health Center is constantly looking for new ways to innovate and stay involved in the community. We look forward to serving our communities and improving our partnerships, so we can continue to fulfill the island's needs.

Aaron Fernandez



Board of Directors

President	Aaron Fernandez
Vice President	Jennifer Montgomery
Secretary	Michele Piilani Holsomback
Treasurer	Deborah dela Cruz
Member	Max Kincaid
Member	Matthew Mano
Member	Randon Sanches
Member	Simon Tajiri
Member	Zane de la Cruz

Incorporated in November 2004, governance rests entirely with its Board of Directors (BOD). LCHC's Board selects its own officers. Delineation of duties and responsibilities are detailed in our By-Laws, which are periodically reviewed to ensure compliance with the law. The BOD is comprised of users of our services (at least 51% is required by our Federally Qualified Health Center, FQHC, status), and is representative of our community as it pertains to ethnicity, sex, and age.

Aloha Kākou,

From the Executive Director

It is with great sadness that I write my last Annual Report Summary as the LCHC Executive Director. However, it is also with great pride as I think about all that we have accomplished since my start in 2008! We have been preparing for the Executive Director transition throughout 2022, since hiring Rahnia Boyer as the Associate Executive Director. Rahnia brought with her a wealth of experience and knowledge which she put to good use immediately. And, working together, she has been trained in the various systems with which LCHC works, as well as learning our history, processes, and workflows. In addition, we have experienced a tremendous level of support and encouragement from the leadership team, support staff, patients, community, and, of course, our Board.

It is with great sadness that I write my last Annual Report Summary as the LCHC Executive Director. However, it is also with great pride as I think about all that we have accomplished since my start in 2008! We have been preparing for the Executive Director transition throughout 2022, since hiring Rahnia Boyer as the Associate Executive Director. Rahnia brought with her a wealth of experience and knowledge which she put to good use immediately. And, working together, she has been trained in the various systems with which LCHC works, as well as learning our history, processes, and workflows. In addition, we have experienced a tremendous level of support and encouragement from the leadership team, support staff, patients, community, and, of course, our Board.

Some highlights from 2022 include:

- The implementation of Compliatric, a system that provides centralized control over the complex management efforts that FQHC must navigate, including but not limited to policies, procedures, training, HIPAA breach management, Incident Reporting, etc.
- The implementation of NetSuite Accounting System, transitioning from QuickBooks. This new system provides improved reporting and analytical capabilities.
- Enhanced use of Altres system for human resource management and position posting.
- The LCHC team continues to pull together, and the leadership continues to identify ways to show appreciation for their efforts.
 - See especially the section of this report that highlights some of the scenes from our 2022 events!
- We provided continuing care services for a total of 2,135 patients.
- 11% growth in Patient Service Revenues. This is attributed to bringing in Optometry full-time and our extra effort in billing and collections.
- Provision of two scholarships for a total of \$2,000; both were college students who are repeat recipients of our scholarship.
- We submitted our HRSA competitive renewal grant, receiving an award for three years, \$1,946,959 per year.
- We have continued to make strides in our expansion projects: the intent to develop plans to renovate our current facility to provide more space for dental and optometry, our community health workers, medical, behavioral health and administrative support services. This project will continue into 2023 and, most likely 2024 and 2025.



D M V Shaw
D M V Shaw

We have been busy, the time has flown by, and we can take pride in our accomplishments.





Vision Statement

The Lānaʻi Community Health Center's vision is to be a leader in innovative health care, with a focused culturally sensitive, holistic, patient-centered approach.

Mission Statement

The Lānaʻi Community Health Center's mission is to take care of the community of Lānaʻi. A 501(c)3, nonprofit organization, LCHC takes care of the community with a focus on physical, mental, emotional, intellectual and spiritual welfare and by enriching and empowering lives to help build healthy families in a supportive environment.

LCHC carries out its mission:

- By directly providing comprehensive health and wellness services; AND
- By working collaboratively with partners to provide needed services for Lānaʻi.

LCHC serves all and does not discriminate based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity.

Advisors

Ms. Laura Anderson, Esq., Regulatory Compliance Consulting for the Health Care Industry · Bank of Hawaiʻi; Banker · Lānaʻi Federal Credit Union; Banker · First Hawaiian Bank; Banker · Carbonaro CPAs and Management Group; Accountant and Auditor · BKD Consultants; Cost Reports and Fee Schedule Reviews · Integration Technology; Virtual IT Services · Essential Learning (Relias); Employee Orientation System · Altres; Virtual HR Services · Wainui, Inc.; CIP Fund Development Consultant

Reviewed and Approved by the LCHC Board of Directors on May 17, 2022



Projects, Programs, and Events Overview

LCHC's focus continues to be 'the patient' - this means that we develop and implement our activities and workflows around patient needs.

LCHC continues to leverage technology to increase patient access to care and reduce cost:

- Remote monitoring for blood glucose and blood pressure and fetal monitoring, and ultrasound exams.
- Telehealth for psychiatry
- Dermatology
- Retinal Imaging.
- In addition, we now have the capability of providing tele-dentistry and are researching funding for a pilot program.

LCHC is nationally recognized for its outstanding achievement in utilizing health information technology to significantly raise the quality of patient healthcare.

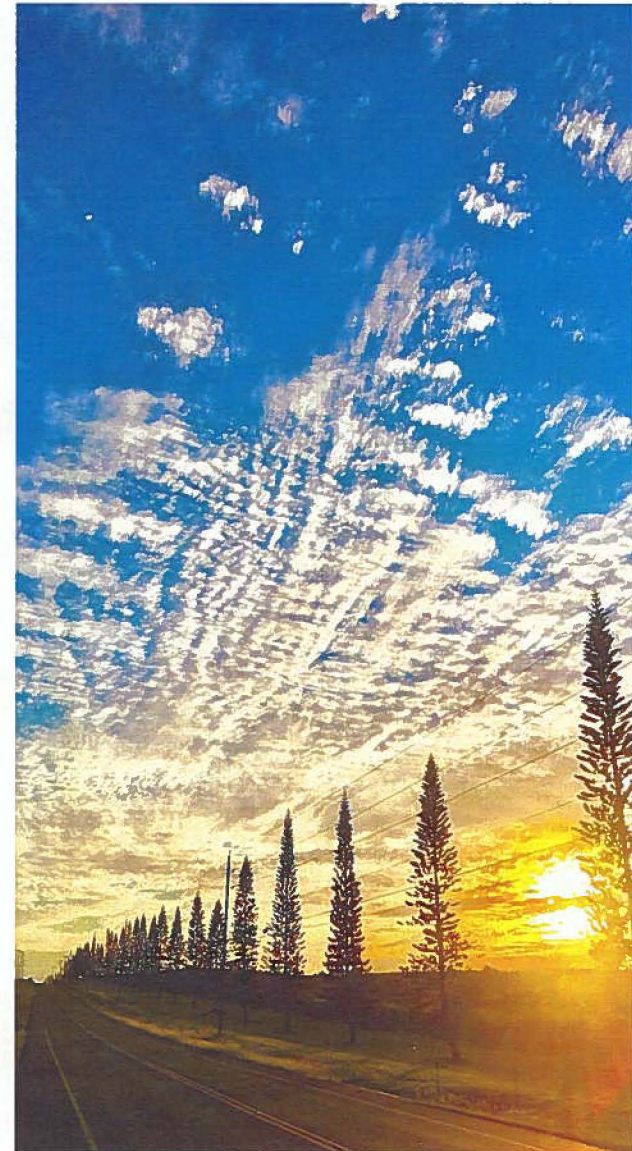
- Provide and utilize sophisticated reports with the use of BridgeIT, a data warehouse that generates population-based reports.
- Modernize the Family Planning Client Visit Record (CVR)
- Expand existing programs into the home and community
 - Pre-Diabetes
 - Pre-hypertension
 - Self-Managed Blood Pressure Program & Bluetooth Blood Glucose Program
- Continue to identify new opportunities with a telemedicine focus for Pediatrics, OB, and Cardiology.

Clinical Programs

- Hypertension & Diabetes Care
 - Focusing on team-based care with Community Health Workers (CHW's) for in-home care and monitoring

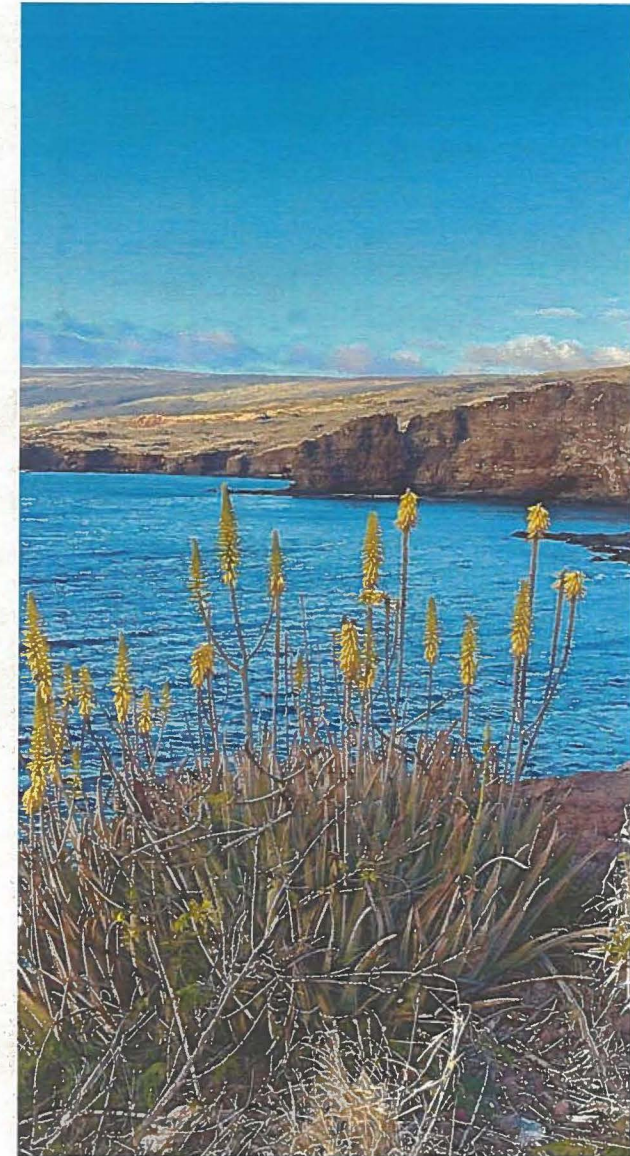
LCHC has completed the 5th year of CMS Million Hearts CVD Risk Reduction Model Research along with offering patients' innovative methods to monitor their chronic care conditions.

- Preventative Health Screenings
 - Our Quality Team and Medical Assistants work with medical providers to ensure patients are offered needed screenings throughout their continuum of services through best-practices.
- Integrated Behavioral Health
 - LCHC has two full time psychologists along with one full-time post-doctoral fellow
 - Interns were partnered through the I Ola Lāhui organization and have ended in August 2022. LCHC providers provide direct service and supervision, with one on-island and one remote provider, along with one travelling provider.
 - Practicum student program with Chaminade and HPU were readied for the 2023 year.
 - BH receives a strong and steady increase in referrals
 - Integration between Hypertension and Diabetes model with the Medical Team to address chronic conditions.
 - Continues to offer educational classes at Lāna'i High and Elementary School & Lāna'i Youth Center .
 - Focusing on several social media-based initiatives and continues to produce content in both the visual and print media for our community with 47 ads/videos completed.
 - Continues to partnership with two independent psychiatrists, integrating tele-psychiatry into the BH Program at LCHC.
 - Continue monthly BH Integration meetings with providers to enhance referrals, programmatic development, and patient care.
 - Continued prevention with within the Tobacco-Free Hawai'i campaign, and electronic smoking devices (ESD) on youth functioning.



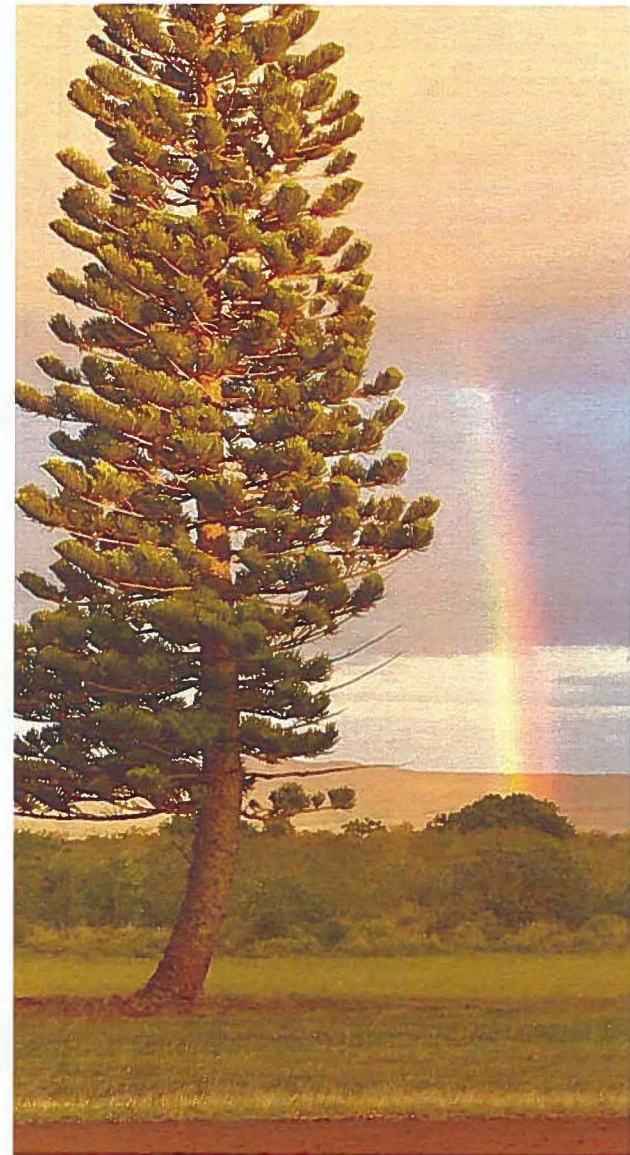
Clinical Programs

- Obstetrics
 - LCHC continues partnership with our University of Hawaii, and Maui Lani Physicians and Surgeons Tele-Prenatal Program.
 - LCHC continues to provide Ultrasounds - allowing patients to remain on-island.
 - Coordinates with patients for their island of birth choice on Oahu and Maui.
- Women's Health Program
 - LCHC continues to promote education for family planning, including recommendations by our State Title X Grant. Various methods of birth control are available, including long-acting reversible contraceptives.
 - LCHC continues to assist patient's with off-island mammograms through our continued partnerships and relations, both on Maui and Oahu.
- Vision
 - LCHC has hired a full-time Optometrist who resides on island.
 - Services include routine and comprehensive eye exams for adults and children, cataract evaluations and co-management, ophthalmology referrals, eyeglass refractions, contact lens exams and fittings, red eye urgent issues, corneal foreign body removal, and ocular disease management such as diabetic wellness exams
 - Maui Optix is still within partnership with LCHC for dispensing glasses and contacts.
 - In 2022, a total of 454 exams were provided an 87% increase in access to care.
- Telemedicine
 - LCHC continues to utilize tele-medicine through 2022, for services such as Psychiatry consults, nephrology consults, endocrinology consults, dermatology consults, and post-surgical follow-ups.
 - LCHC has established relationships with two pediatric providers in 2022 for services.
 - Our program continues to establish and grow in efforts to have our patients avoid off-island travel.



Clinical Programs

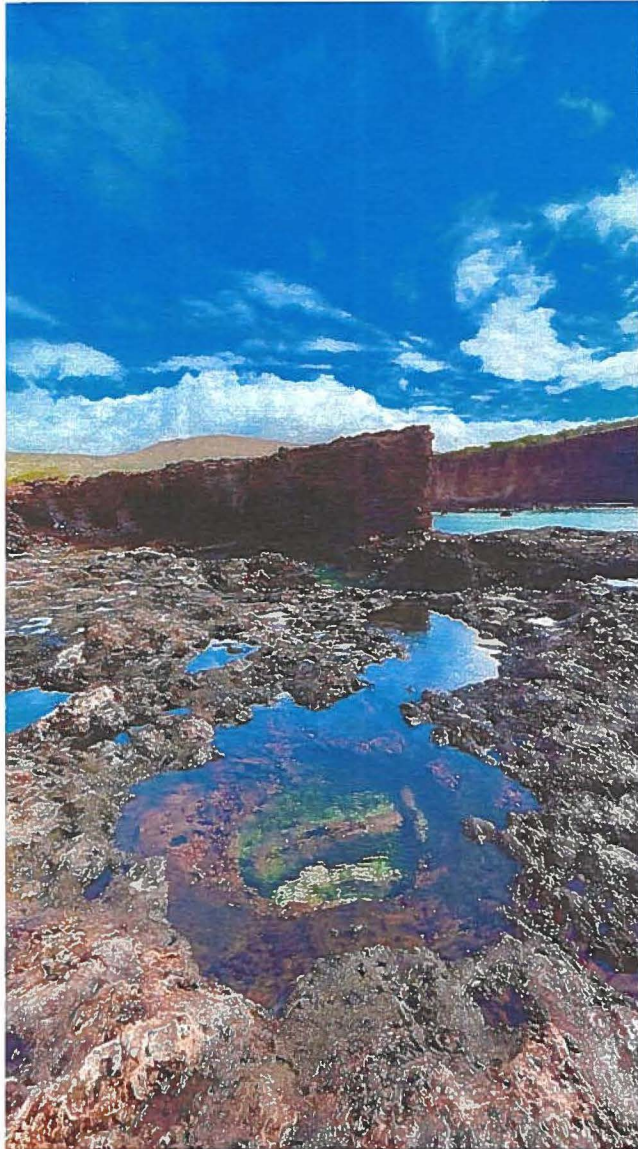
- Dental
 - Year 2 of the SARS-COV-2 pandemic was a continued challenge for the Dental Clinic and Staff.
 - LCHC has had to close dental as part of the State of Hawaii mandates to safeguard our staff for emergent care and non-aerosol generating procedures. The loss of 3 staff members during this time had dental rates low.
 - Normal operations were started in February 2022, and our patient waitlists have been managed well throughout the year.
 - LCHC hired a full-time dentist as of March 1, 2022, who serves as the Dental Director.
 - We have increased capacity for our support staff, adding Dental Assistants and a Dental Manager to LCHC.
 - LCHC continues its pediatric dentistry residency program, and this offers greater value and service to our community. This program uses post-doctoral interns who are receiving specialty training in this area.
 - LCHC has recruited another part-time dentist from Oahu, who also holds a MS in Public Health.
- Outreach, Community Health Worker, and Educational Program
 - Provided health education classes on identifying emotions, stress management, anxiety and coping skills, along with youth ESD use. 34 classes were provided.
 - We continue to offer enabling services, such as translation to our Filipino and Kosraean communities. We continue to offer SNAP, financial eligibility and health coverage assistance.
 - Assisted on school-based curriculums throughout the year, and through our tobacco cessation program.
 - Collaboration with all departments, help LCHC receive NCQA Patient-Centered Medical Home Recognition.
 - 4 community events (Spring Fair, Lanai Pride and Resource, Kina Ole Health, and the Great American Smoke-out) were provided.
 - Partnership with LAPA to develop a 5-part web series on Tobacco Prevention.



Clinical Programs

- Wellness Program
 - The COVID-19 pandemic created several roadblocks in the provision of services.
 - LCHC utilized online formats to offer services of wellness and fitness to our patients, through Zoom and Facebook Live during this time.
 - LCHC offered Zumba classes, and along with fitness instruction.
 - LCHC continued our Silver Sneakers Program, providing services to our elder population here on island.
 - Departmental changes included a Wellness Department Supervisor, and additional staff members added to provide services to our community.
 - Several volunteer events within the community occurred:
 - COVID-19 Vaccination Events
 - Fitness Classes - Yoga, Tai-Chi, Youth Soccer, and Total Body Conditioning
 - Virtual - Spring Break Family Fitness Night - 3 events
 - Annual Lānaʻi Fitness Challenge
 - It is through these events and services, LCHC helps to build a strong and long-lasting relationship with our community and our patients.
 - LCHC received grant funding to educate the community on the civic duty of voting.
 - Preschool health lesson added twice a month at Keiki ʻO Lānai, from all departments of LCHC.
 - Youth focus group created with Behavioral Health on educating on physical, emotional, mental and social health.
 - Kūpuna swimming and walking group activities continue at LCHC.

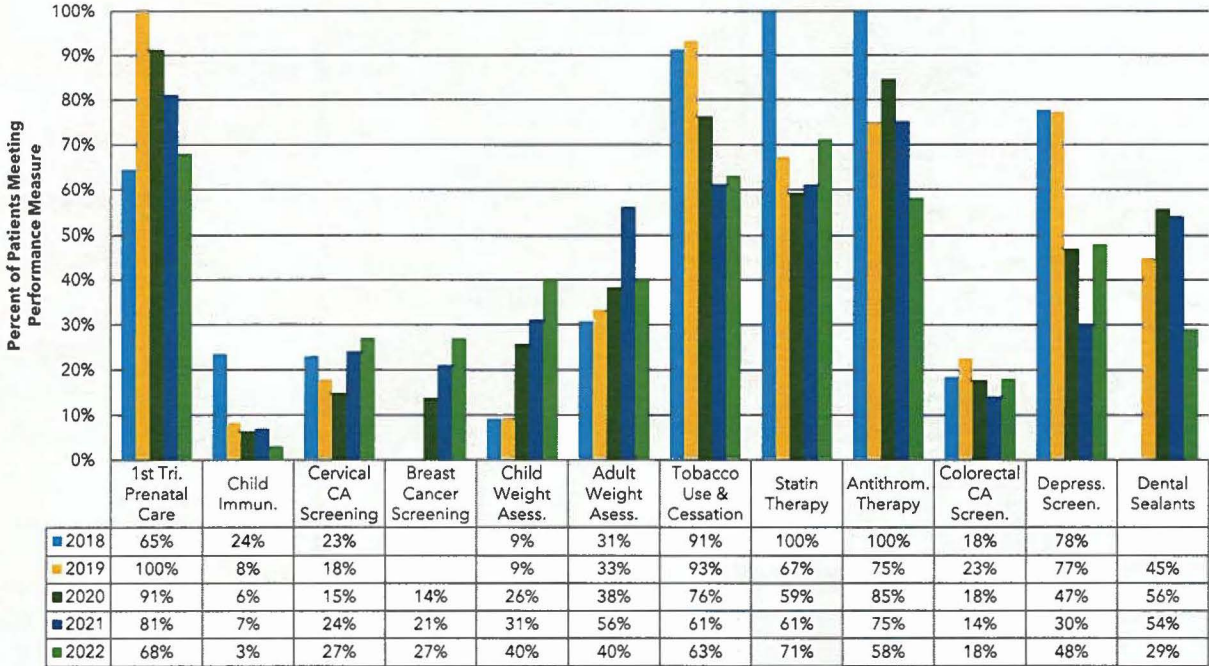




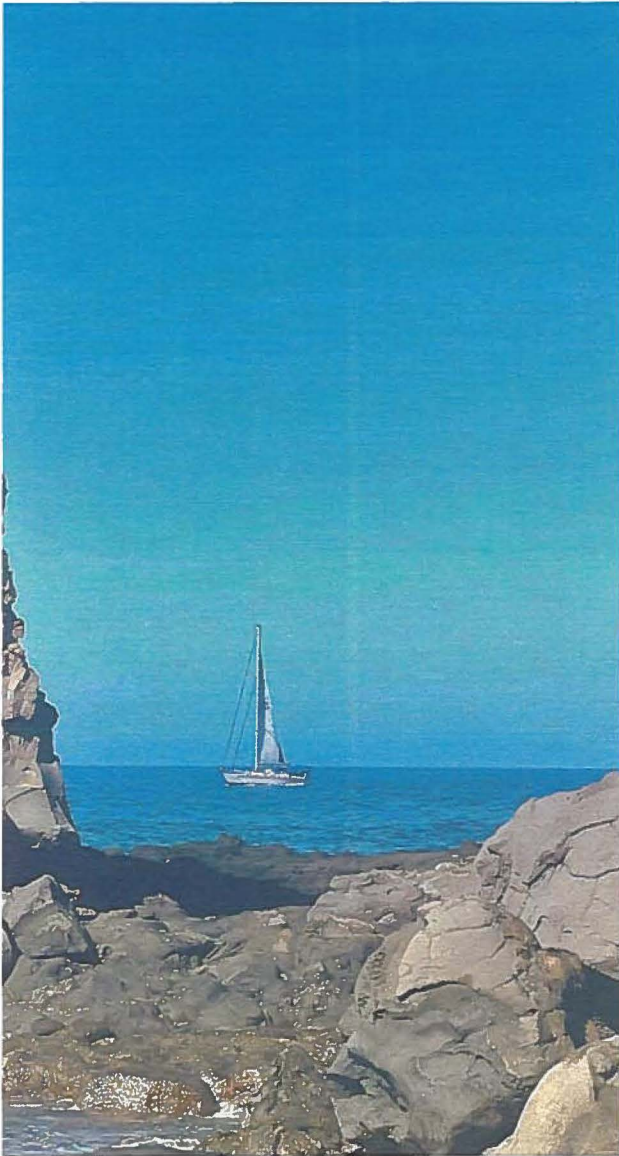
Quality Initiatives

LCHC identifies quality initiatives from UDS and performance metrics. These are incorporated into our PDSA (Plan-Do-Study-Act) projects, and routinely meets and provides this to our Board of Directors.

Quality of Care Indicators



While remaining consistent with many measures, COVID19 was the primary influence for any significant decreases. We continue to improve and address the means through multi-variate analysis and interventions.



Quality Initiatives

In our effort for continued improvement:

- Special attention has identified workflow additions
- Creation for calendar-based measurements by the month
- Continuous education and training, meetings/huddles, and streamlined-effective communication amongst our staff.
- Staff huddles have changed to a daily interval. Our Chronic Disease Program partnership with Mauliloa Pharmacy for medication adherence, and symptomology management. T
- With specificity, the Risk Management, Safety, and Privacy Officer and the Director of Quality, maintain a strong partnership - creating a didactic approach to inspire, lead, and maintain the highest standards within the Quality Assurance, Performance Improvement, and Risk Management team, and are inspired and engaged to help Lanai Community Health Center, its patients, and staff meet optimal success.

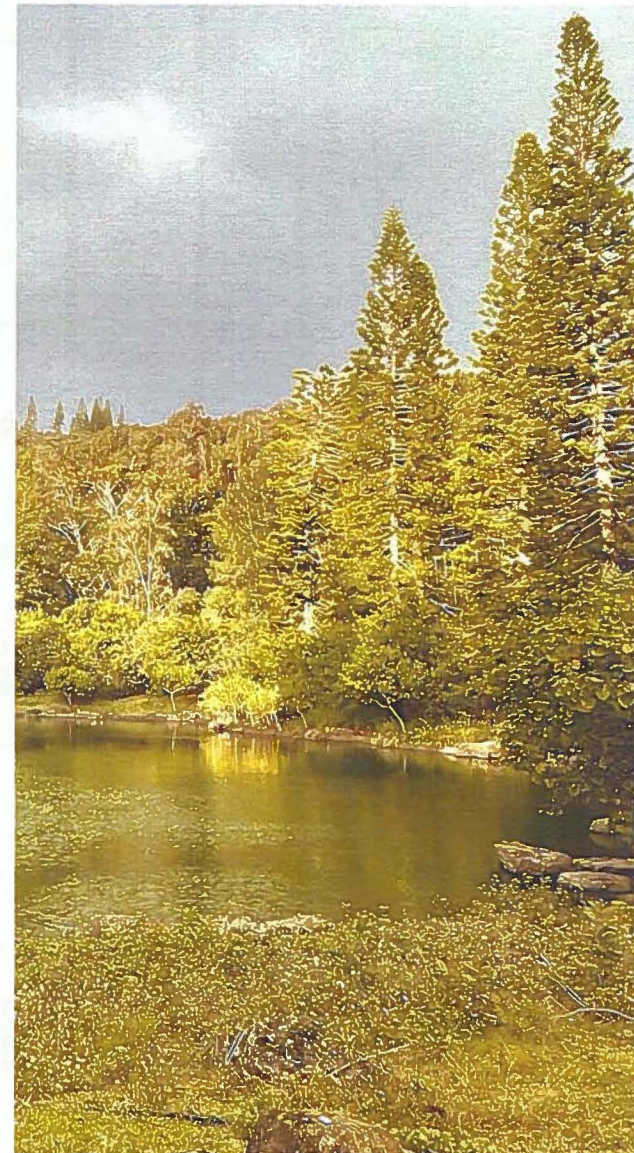
LCHC has also maintained NCQA Patient-Centered Medical Home Recognition with BH Distinction awarded on June 25, 2021, covering the period of June 25, 2021, thru July 21, 2022. Continuous efforts are in place, founded by our goal of quality improvement; solidifying and strengthening our relationship(s) between patients; clinical and behavioral health care teams--leading to the continued improvement of the patient experience at Lanai Community Health Center.

We continue to work on improvement with changes to workflows, including increased patient contact, redaction of non-billable telephone visits, remodulation of visit times for providers, and perfecting and nurturing our integrated team approach care--with administrative support and direction in goal achievement.

Compliance and Risk Management

LCHC continuously aims for continuous improvement in the field of Compliance, Risk Management, and Safety:

- Effective maintenance of a culture of safety, lead with operational excellence, and regulatory diligence.
- With the recent employment of the new Risk Management, Safety, and Privacy Officer in November 2022, the department has strengthened policies and procedures
- LCHC has adopted strong root-cause analytics to review and mitigate future occurrences or potentialities of risks and safety issues.
- Implemented the technological software program of Compliatric.
 - Provides excellent monitoring, adherence, compliance, and trainings within these areas of focus: Screenings and Verifications, Credentialing and Contracting, Exclusions, Policies and Procedure, Incidents, Trainings, Equipment Monitoring, Grants, Risk Registries, Audits, and Surveys.
- The Risk Management, Safety, and Privacy Officer has also begun to distribute and create monthly newsletters to the team. This best practice helps keep pertinent topics on mind to all staff, in such a way, that it directly focuses and illustrates on occurrence topics within that month.
- LCHC staff receives quarterly HIPAA training focused on the content of protecting patient privacy via question-and-answer format as well as providing case scenarios.
 - In continuation, to assist our Board of Directors in understanding Risk Management, HIPAA, and their role with Privacy, Compliance, and Protected Health Information, the Board of Directors receives annual HIPAA and Risk Management trainings from retained legal counsel of Yamamoto, Caliboso, and Hetherington.
- In efforts to minimize unfortunate events from reoccurring, LCHC leadership ensures that staff members receive continuous training on protection of patient information and maintaining patient safety.





Community Development Update

In one of our Strategic Planning Meetings, LCHC was defined to become the employer of choice. As of 2022, our LCHC employee count is up to 68 employees (40 full-time and 14 part-time, 10 traveling employees who live off island, and 4 student interns). There is a total of 23 employees that are LHES alumni which represent 38% of our employee population. In addition, our LIP (Low-Income Persons) ratio for 2021 is 58%.

We believe in the importance of workforce development and training; therefore, our goal is to have a student rotation program in place for all services: Medical, Dental, and Behavioral Health – including our support staff such as Front Desk Representatives, Medical Assistants, and Dental Assistants. This includes student interns that are in high school, rotating student providers, as well as development for those working adults who are looking to find a career rather than just a job.

Scholarship Program

- 2 Scholarships provided in amounts of \$1,000.00.

Internship Program

- LCHC has 4 student interns in 2022.
- These interns have worked in the Medical, Dental, Finance and Wellness Departments

Student Providers

- LCHC has had 10 nurse practitioner students within the 2022 year.
- These students were from UH Mānoa, United States University, and USU.

NYU Langone Pediatric Dental Residents

- LCHC hosted 10 dental residents in 2022. They served our community by completing a monthly rotation as part of their clinical fellow-ship.



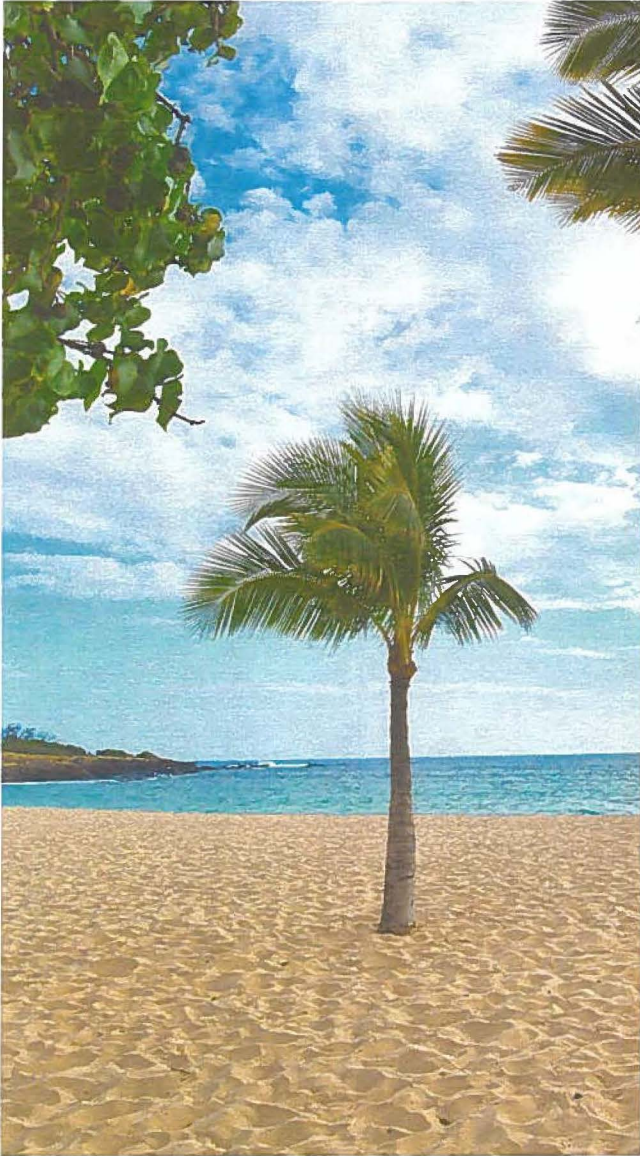
Community Development Update

Employee Continuing Education

- 1 MSN to for Nurse Practitioner (est. 2023/2024)
- 1 Master of Finance
- 1 Bachelor's of Science & Human Services Case Management

Community Partnerships for Student Programs

- Lānaʻi High and Elementary (LHES) School
- LHES Foundation
- UH Maui College - Lānaʻi Campus
- AHEC
- HOSA
- John A. Burns School of Medicine
- Maui County Healthcare Partnership
- Maui Economic Development Board



Community Events, Awards, and Recognitions

January:

- Covid Vaccine Event hosted by DOH
- LHES Health Services Class by our MA's and our APRN's.
- Community Covid Clinic with 515 vaccines provided

February:

- Vital signs training to students
- Career Forum
- Community Covid Clinic with 476 vaccines provided
- First-grade education on anxiety

March:

- Behavioral Health Education Class from grades 1-6 at LHES.
- Mai Movement Hawaii Kit Distribution
- Vital signs training
- 4 Family Fitness Nights Provided

April:

- Behavioral Health Education Class at LHES.
- Happy Period Kit Distribution
- Family Fitness Spring Break
- Law Enforcement Torch Run

May:

- Behavioral Health Education Class at LHES.
- Mai Movement Hawaii Kit Distribution
- Family Fitness Night
- Fresh Produce Distribution

June:

- MEDB Summer Stem Student Internship Program
- Four Season's Lanai COVID Vaccine Event - Manele/Sensei
- Lanai Pride and Resource Fair
- Pulama Lanai Monthly Community

July:

- Four Season's Lanai COVID Vaccine Event - Manele/Sensei
- Back to School Resource Fair

August:

- National Health Center Week
- National Health Center Week - Children's Health Day
- COVID-19 Test Kit Distribution
- Back to School Keiki Fair Booth

September:

- Family Fitness Night
- Stanford Tobacco Toolkit Education
 - 3 days with 3 sessions per day.

October:

- Festivals of Aloha - Optometry
- Festivals of Aloha Parade Participation
- Lanai Fitness Challenge (Month)
- Dole Park Cleanup
- Tobacco Cessation Workshop
- Halloween Spirit Week
- Lanai Kina Ole 2022 Health Fair

November:

- HPCA School Health Collaboration
- Great American Smoke-out 24-hour pledge day
- Award for Outstanding Organization Provider in Tobacco Control

December:

- Behavioral Health Education Class at LHES
- Mauliloa Clinical Pharmacy Symposium

Scenes from 2022



Fitness Challenge & Community Clean Up Day



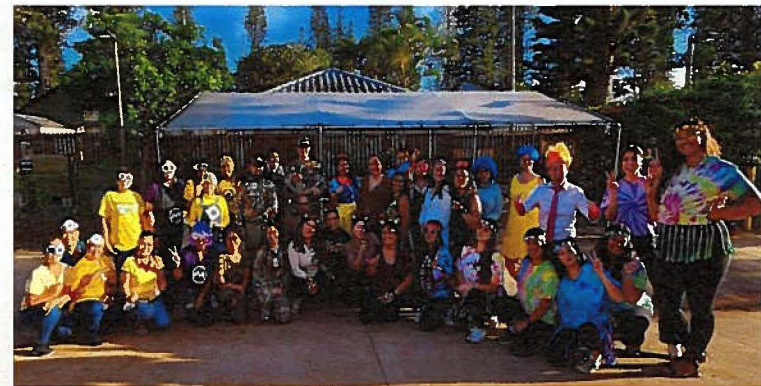
Team Building at Dole Park



Halloween Spirit Week: Mix & Match/Wacky Hair Day



Pink Day - Breast Cancer Awareness



Department Dress Up Day



Scenes from 2022



Christmas Luncheon - Filipino Club House



Christmas Luncheon - Filipino Club House



Spirit Week: Make you own Pizza Day



Christmas Spirit Week: Grinch Day



Scenes from 2022



Lāna'i Festivals of Aloha Parade



Children's Health Day at LCHC



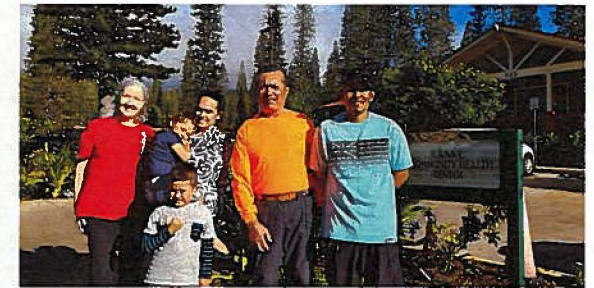
*HPCA School Health Collaboration
(L) M. Bolo and (R) C. Figuerres*



*Outstanding Tobacco Control Award
(L) C. Takesue and (M) D. Ropa (R) J. Yamauchi (HIPHI)*



E Hanu Lāna'i Tobacco Cessation Team - LCHC



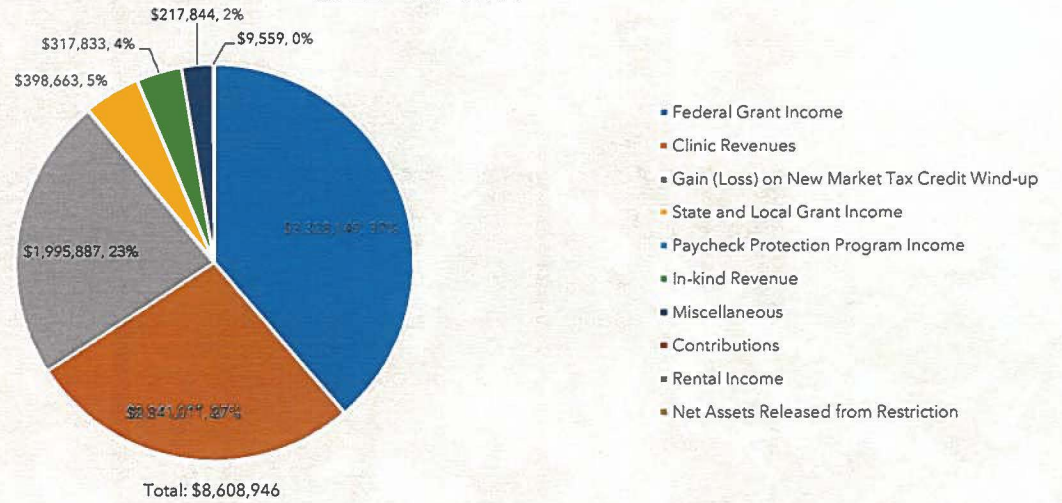
Lāna'i Fitness Challenge 2022 Overall Winners



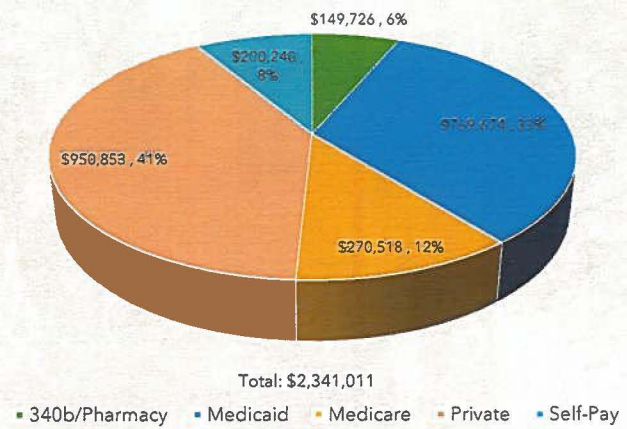


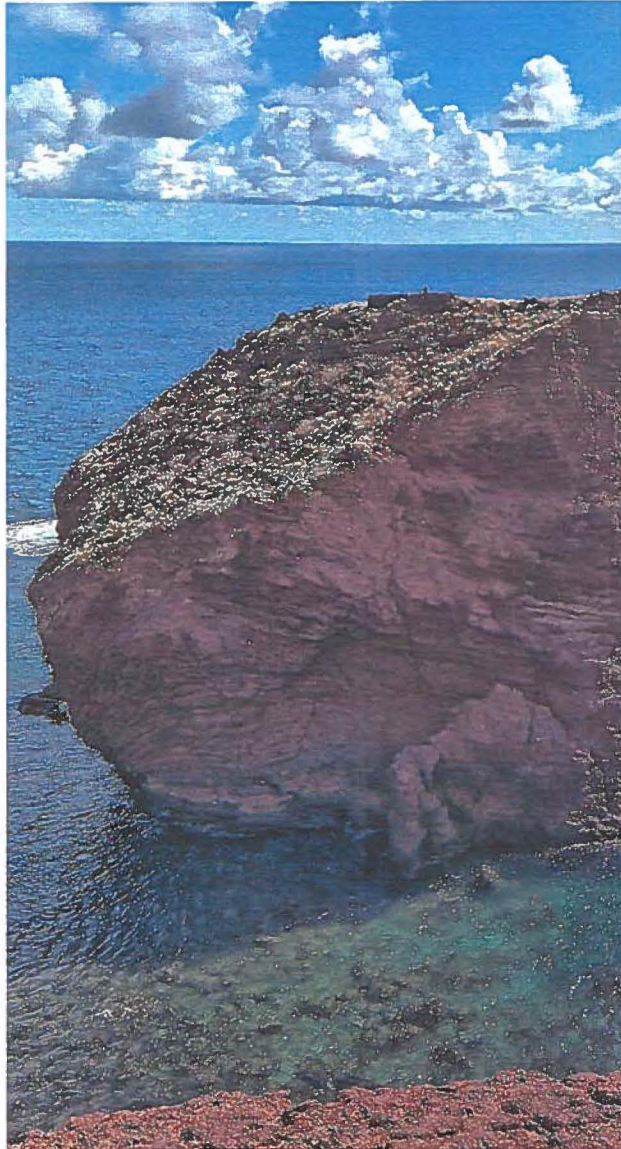
Financial Analysis & Reporting

2022 - Revenue



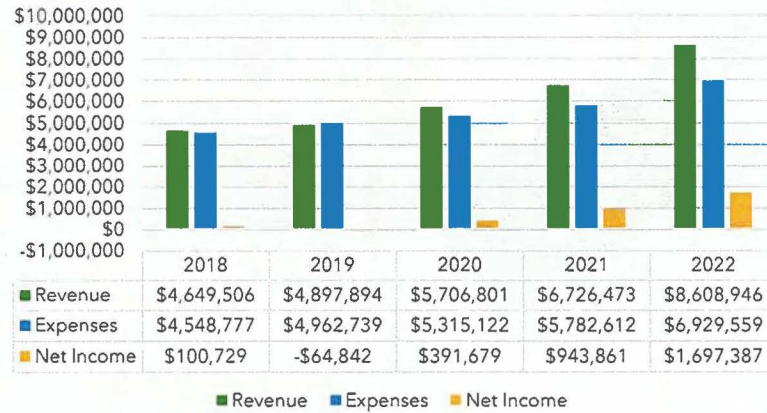
2022 Clinic Revenue



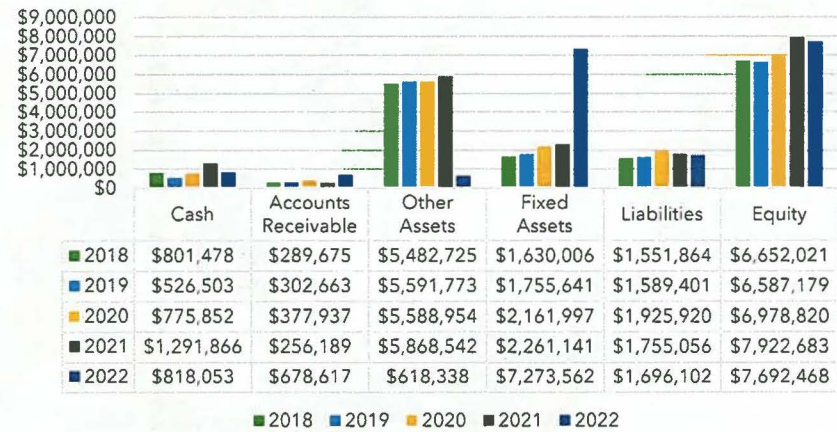


Financial Analysis & Reporting

Profit and Loss



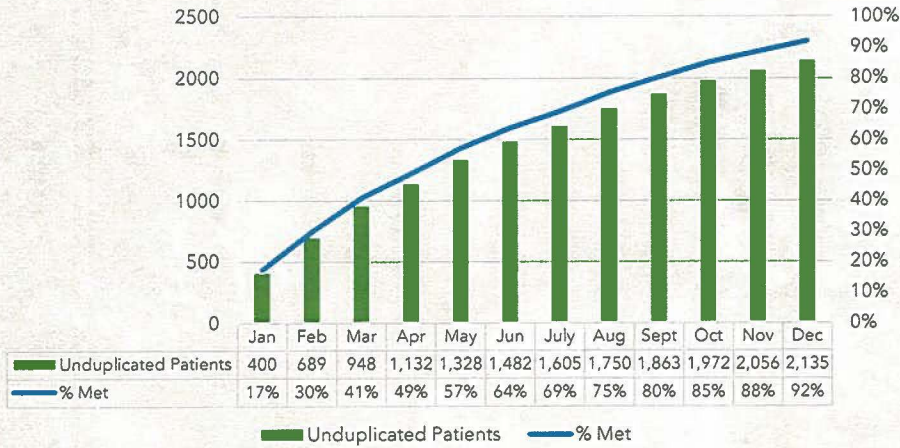
Balance Sheet



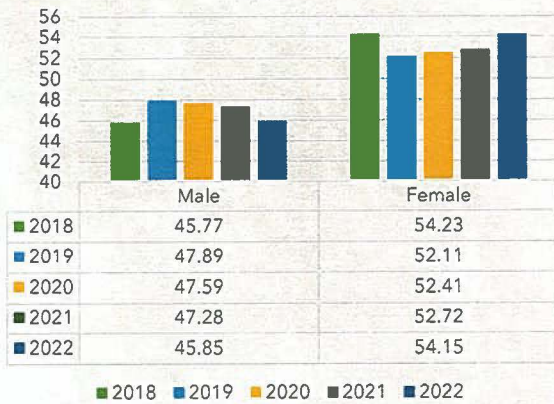
Note: The data displayed is consolidated for LCHC and LCHC Holdings.

Statistics

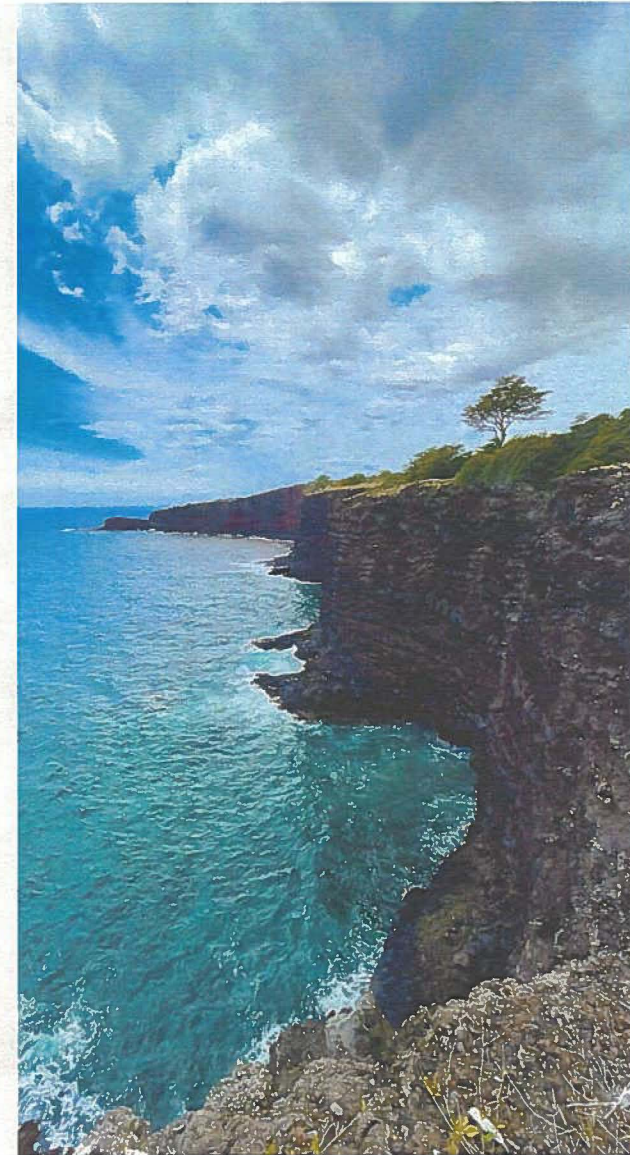
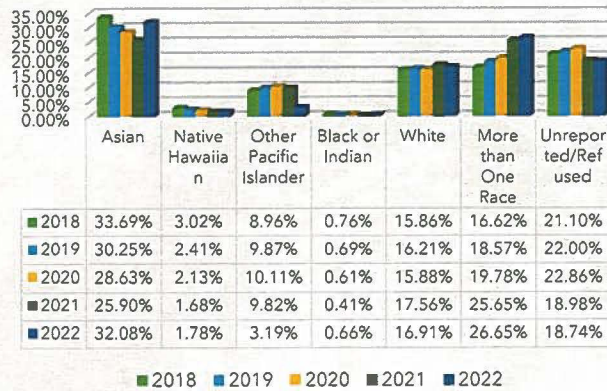
2022 LCHC Patient Count - Cumulative Each Month -
Year Goal = 2328



Gender

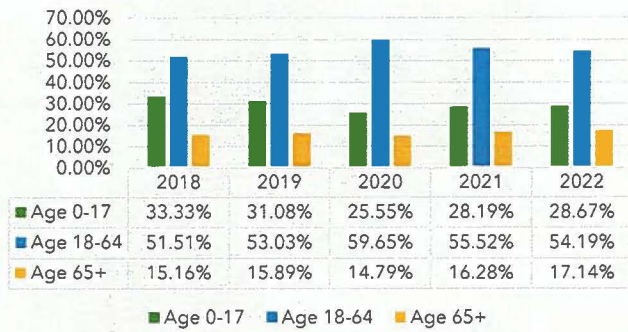


Ethnicity

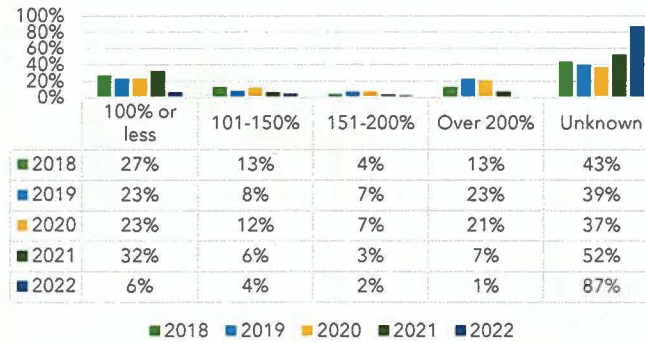


Statistics

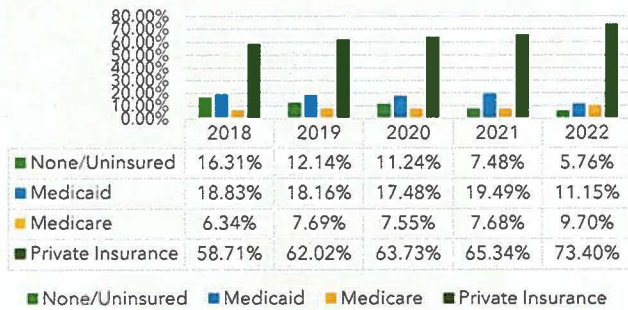
Age



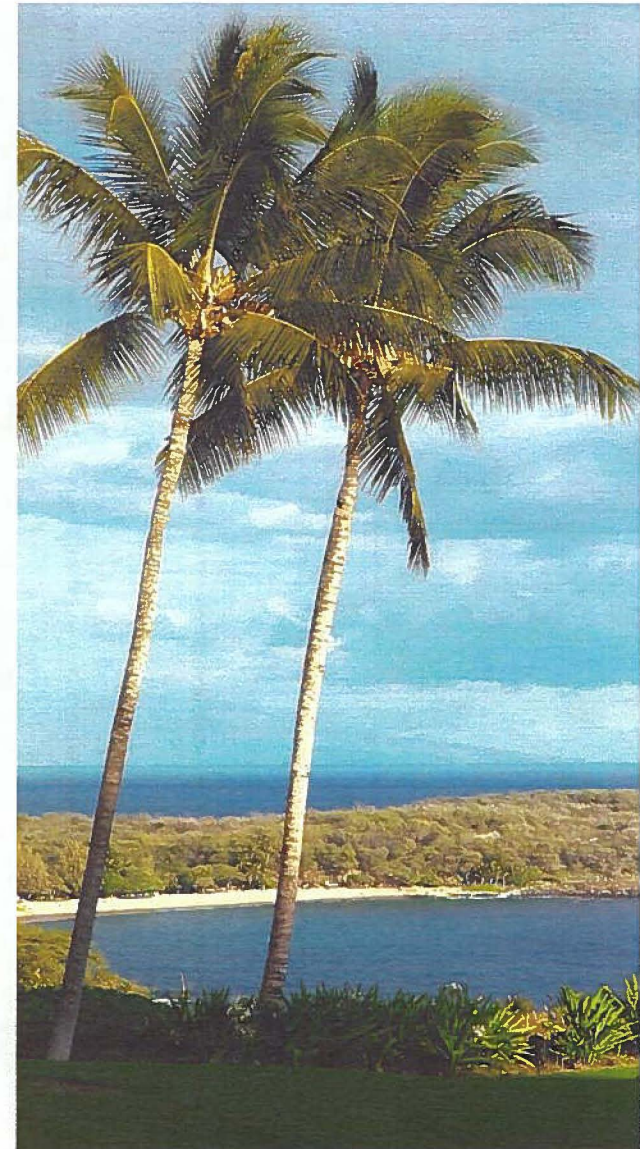
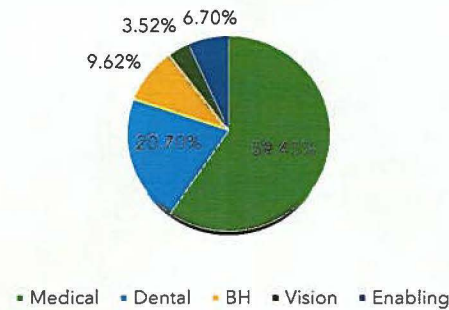
Poverty Levels



Medical Insurance



2022 Health Center Encounters



The Value and Impact of Lānaʻi Community Health Center



Health centers provide tremendous value and impact to the communities they serve through **ECONOMIC STIMULUS, SAVINGS TO THE SYSTEM, and CARE FOR VULNERABLE POPULATIONS**. They have also played a critical role in **PANDEMIC RESPONSE**, providing testing, vaccination, and care in-person and virtually, bolstering the public health infrastructure in their communities.

This report highlights the Lānaʻi Community Health Center **2022** savings and contributions, as well as pandemic response data through **March 10, 2023**.



ECONOMIC STIMULUS

48 HEALTH CENTER JOBS	36 OTHER JOBS	84 TOTAL JOBS
\$6.8 M	\$6.6 M	\$13.4 M
DIRECT HEALTH CENTER SPENDING	COMMUNITY SPENDING	TOTAL ECONOMIC IMPACT OF CURRENT OPERATIONS
\$0.4 M	\$1.3 M	\$1.7 M
STATE & LOCAL TAX REVENUES	FEDERAL TAX REVENUES	ANNUAL TAX REVENUES



SAVINGS TO THE SYSTEM

24%	\$1.0 M	\$3.2 M
LOWER COSTS FOR HEALTH CENTER MEDICAID PATIENTS	SAVINGS TO MEDICAID	SAVINGS TO THE OVERALL HEALTH SYSTEM



PANDEMIC RESPONSE

FQHCs play a critical public health role in pandemic response, targeting vulnerable populations and delivering:

TESTING		
3,437 TOTAL IN-PERSON COVID TESTS	850 AT-HOME SELF-TEST DISTRIBUTION	80.8% FOR RACIAL/ETHNIC MINORITIES
VACCINES		
3,140 TOTAL COVID VACCINES	71.9% FOR RACIAL/ETHNIC MINORITIES	



CARE FOR VULNERABLE POPULATIONS

(1.1%) 4-YEAR PATIENT GROWTH	12,963 CLINIC VISITS	755 VIRTUAL VISITS	13,718 TOTAL VISITS
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The Value and Impact of Lānaʻi Community Health Center

2,135 PATIENTS SERVED		
28.7% CHILDREN & ADOLESCENTS	91.8% LOW INCOME	69.2% IDENTIFY AS AN ETHNIC OR RACIAL MINORITY
0 AGRICULTURAL WORKERS	66 VETERANS	10 HOMELESS

SUMMARY OF 2022 ECONOMIC IMPACT AND TAX REVENUE

	Employment (# of FTEs)	Economic Impact	State & Local Tax Revenues	Federal Tax Revenues	
Community Impact	Direct	48	\$6,773,751	\$95,364	\$925,667
	Indirect	13	\$2,267,947	\$88,166	\$134,741
	Induced	23	\$4,311,390	\$224,593	\$233,098
	Total	84	\$13,353,088	\$408,123	\$1,293,505
				\$1,701,628	

REFERENCES AND DATA SOURCES

- Savings to the System: Nocon et al. Health Care Use and Spending for Medicaid Enrollees In Federally Qualified Health Centers Versus Other Primary Care Settings. American Journal of Public Health: November 2016, Vol. 106, No. 11, pp. 1981-1989.
- Economic Stimulus: Economic impact was measured using 2021 IMPLAN Online from IMPLAN Group LLC, IMPLAN System (data and software), 16905 Northcross Dr., Suite 120, Huntersville, NC 28078, www.Implan.com. Learn more at www.caplink.org/how-economic-impact-is-measured.
- "Low Income" refers to those with earnings at or below 200% of federal poverty guidelines.
- Care for Vulnerable Populations: Bureau of Primary Health Care, HRSA, DHHS, 2022 Uniform Data System.
- Full-Time Equivalent (FTE) of 1.0 is equivalent to one full-time employee. In an organization that has a 40-hour work week, an employee who works 20 hours per week (i.e., 50 percent of full time) is reported as "0.5 FTE." FTE is also based on the number of months the employee works. An employee who works full time for four months out of the year would be reported as "0.33 FTE" (4 months/12 months).
- COVID tests and vaccines data comes from data reported by health centers from the HRSA Health Center COVID-19 Survey. Learn more at <https://bphc.hrsa.gov/emergency-response/coronavirus-health-center-data>.

ACKNOWLEDGEMENTS

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Capital Link maintains a database of over 16,000 health center audited financial statements from 2005 to 2022, incorporating nearly 85% of all health centers nationally in any given year. This proprietary database also includes UDS data from 2005 through 2022, enabling us to provide information and insights tailored to the industry. For more information, visit us at www.caplink.org.

Conclusion

This past year marks the end of my time as the LCHC Executive Director. It is with great pride that I step down knowing that LCHC will continue to grow and flourish under our clinical and administrative leadership and our Board. And I want to take this opportunity to personally thank each team member and to express my gratitude for your support and efforts.

The coming year marks the beginning of Rahnia's time as the LCHC Executive Director. I know there will continue to be new challenges, with amazing opportunities for growth and learning. I also know that LCHC will continue to see success in its efforts by keeping a focus on the patients and our community. I leave you with one additional word: Passion. Continue to look for, hire and groom those with passion for health, passion for each other, and passion for the community. It is today's answer to our needs and it remains the answer to the future.

The future belongs to
those who believe in
the beauty of their
dreams.

ELEANOR ROOSEVELT

EVERYDAY POWER





Lānaʻi Community Health Center

2022 Annual Report

E Ola nō Lānaʻi

Life, Health and Well-Being for Lānaʻi

Health centers provide tremendous value and impact to the communities they serve through **ECONOMIC STIMULUS, SAVINGS TO THE SYSTEM, and CARE FOR VULNERABLE POPULATIONS**. They have also played a critical role in **PANDEMIC RESPONSE**, providing testing, vaccination, and care in-person and virtually, bolstering the public health infrastructure in their communities.

This report highlights the **Lāna‘i Community Health Center 2023 savings and contributions**, as well as pandemic response data through **January 05, 2024**.



ECONOMIC STIMULUS

47	32	79
HEALTH CENTER JOBS	OTHER JOBS	TOTAL JOBS
\$6.1 M	\$6.0 M	\$12.2 M
DIRECT HEALTH CENTER SPENDING	COMMUNITY SPENDING	TOTAL ECONOMIC IMPACT OF CURRENT OPERATIONS
\$0.5 M	\$1.3 M	\$1.8 M
STATE & LOCAL TAX REVENUES	FEDERAL TAX REVENUES	ANNUAL TAX REVENUES



SAVINGS TO THE SYSTEM

24%	\$1.1 M	\$2.5 M
LOWER COSTS FOR HEALTH CENTER MEDICAID PATIENTS	SAVINGS TO MEDICAID	SAVINGS TO THE OVERALL HEALTH SYSTEM



PANDEMIC RESPONSE

FQHCs play a critical public health role in pandemic response, targeting vulnerable populations and delivering:

TESTING		
3,617	1,950	75.8%
TOTAL IN-PERSON COVID TESTS	AT-HOME SELF-TEST DISTRIBUTION	FOR RACIAL/ETHNIC MINORITIES
VACCINES		
3,193	71.9%	
TOTAL COVID VACCINES	FOR RACIAL/ETHNIC MINORITIES	



CARE FOR VULNERABLE POPULATIONS

(1.5%)	13,634	1,114	14,748
4-YEAR PATIENT GROWTH	CLINIC VISITS	VIRTUAL VISITS	TOTAL VISITS

2,271		
PATIENTS SERVED		
38.5%	85.8%	71.3%
CHILDREN & ADOLESCENTS	LOW INCOME	IDENTIFY AS AN ETHNIC OR RACIAL MINORITY
0	67	9
AGRICULTURAL WORKERS	VETERANS	HOMELESS

SUMMARY OF 2023 ECONOMIC IMPACT AND TAX REVENUE

		Employment (# of FTEs)	Economic Impact	State & Local Tax Revenues	Federal Tax Revenues
<i>Community Impact</i>	Direct	47	\$6,145,563	\$208,254	\$836,516
	Indirect	12	\$2,140,902	\$83,513	\$153,670
	Induced	20	\$3,878,136	\$229,650	\$286,631
	Total	79	\$12,164,601	\$521,416	\$1,276,816
				\$1,798,233	

REFERENCES AND DATA SOURCES

- Savings to the System: Nocon et al. Health Care Use and Spending for Medicaid Enrollees in Federally Qualified Health Centers Versus Other Primary Care Settings. American Journal of Public Health: November 2016, Vol. 106, No. 11, pp. 1981-1989.
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Make an Appointment

Let us help you!
Schedule an appointment
today with one of our
behavioral health providers

Call us at
(808)565-6919



Photos from Canva and LCHC

Address

333 Sixth Street
Lānaʻi City, HI 96763

24 Hour Non-Emergency
(808)563-9630

Behavioral Health Program Office Hours:

Monday - Thursday
8am to 7pm
Friday
8am to 5pm



Follow us on social media:

@lanaihealth
lanaihealth.org

Approved on 4/6/22



**LĀNAʻI COMMUNITY
HEALTH CENTER**

Behavioral Health Services



E Ola Nō Lānaʻi
LIFE, HEALTH and WELL-BEING FOR LĀNAʻI

LCHC Psychology and Behavioral Health Services



- Everyone has times in their lives when they could use extra support. Our goal is to improve your overall quality of life.
- Lānaʻi Community Health Center offers behavioral health and psychology services to support individuals, couples, and families.
- Our team of psychologists work with all ages, from children to adults to older adults.
- Whether you are experiencing a new challenge, have struggled for a long time, or are just seeking tips and strategies to improve your life, we have providers that can help!

What Our Behavioral Health Specialists Can Help With

- Managing emotions including:
 - Anxiety and worry
 - Depression and sadness
 - Anger and Impulsivity
- Managing Stress
- Feeling good about self
- Couples and family concerns
- Improving communication
- Resolving conflicts
- Parenting strategies
- Goal setting
- Job concerns
- School concerns
- Quitting smoking, alcohol or other drugs
- Adjusting to life changes



We Are Here to Help You!

Integrated Behavioral Health:

We work collaboratively with other providers (i.e., medical, dental, optometry) to address chronic disease management, emotional concerns or fears that may be impacting physical health or access to treatment, treatment adherence, and help support healthy lifestyle changes.



Psychiatry Referrals:

LCHC primary care patients are also eligible for referrals to our psychiatry providers as needed.

*We offer both in-person and telehealth services