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COUNTY COUNCIL
COUNTY OF MAUI
200 S. HIGH STREET
WAILUKU, MAUI, HAWAII 96793
www.MauiCounty.us

March 29, 2026

Mr. Patrick McCall, Director
Department of Parks and Recreation
County of Maui
Wailuku, Hawaii 96793

Dear Mr. McCall:

SUBJECT: **PROPOSED FISCAL YEAR 2027 BUDGET FOR THE
COUNTY OF MAUI** (BFED-1) (PR-02)

May I please request you be prepared to answer the following questions at the Council's Budget, Finance, Economic Development Committee meeting of **April 7, 2026**.^{*} This will enable the Committee to comprehensively review the FY 2027 Budget.

May I further request that, after approval by the Office of the Mayor, you transmit your responses to bfed.committee@mauicounty.us by 4:30 p.m. on **April 6, 2026**. **Date subject to change without notice.*

Overall

1. Please provide a copy of the Department's Community Needs Assessment and its results. (Page 600, Program Budget) (TC)
2. Please describe how the Department's noted challenges have impacted operations and what actions the Department has taken, or plans to take, to mitigate such impacts:
 - a. Department-wide employee shortages;
 - b. Increases in the cost of service contracts, fuel, material, and supplies;

- c. Delays in acquiring permits for capital improvement projects; and
 - d. Delays in shipments of products, supplies, and equipment. (Page 600, Program Budget) (TC)
3. What is the status of the re-organization of the Permits and Enforcement section into a division? Please also provide an estimated timeline for completing the remaining steps. (Page 602, Program Budget) (TP)
4. How does the Department plan to increase efficiency and improve satisfaction for those seeking to obtain a County Parks permit? (Page 602, Program Budget) (TC)
5. Relating to Administration Program, Goal #1:
 - a. Why are the FY 2025 Actual data so low compared to FY 2026?
 - b. Are the FY 2026 Estimates on track to meet the projected numbers? (Pages 604, Program Budget) (TP)
6. Relating to Administration Program, Permit and Enforcement, Goal #1, item 1: (Page 605, Program Budget)
 - a. Would the Department be willing to partner with Hawai'i Tourism Authority to increase awareness of County parks rules and regulations for visitors? Please explain. (NUH)
 - b. Are Department enforcement officers issuing citations, or are they issued by police officers? (NUH)
 - c. Why include the average number of citations issued monthly each year if it is N/A? (TP) (KB)
 - d. Why is the FY 2026 Estimate for monthly public contact/interactions so low in comparison to FYs 2025 and 2027? (TP) (KB)
7. Relating to Administration Program, Permit and Enforcement, Goal #1, item 2:

- a. Does the Department use other metrics to measure the efficiency of the permitting process? (Page 605, Program Budget) (TC)
8. Relating to Recreation and Support Services Program, Goal #1, item 1:
 - a. Please provide a copy of the facility satisfaction survey.
 - b. What is the survey's sample size?
 - c. How are the results being used to form departmental policy and impact decision making? (Page 620, Program Budget) (TC)
9. Relating to Recreation and Support Services Program, Goal #2, item 1:
 - a. Why does the Department anticipate children's satisfaction levels to be lower in FYs 2026 and 2027 than in FY 2025?
 - b. Does the Department have enough resources to accommodate the number of participants in the Aquatics program doubling between FYs 2025 and 2027? Please explain. (Page 620, Program Budget) (NUH)
10. Are the Waiehu Municipal Golf Course and Parks Program in compliance with Chapter 2.50, Pesticide and Fertilizer Use on County Property? Please explain. (TP)
11. Did the Department implement any hurricane response and evacuation programs during the Kona Low storms? Please explain. (TP)
12. Regarding the public restrooms at County pools:
 - a. Who is responsible for cleaning pool bathrooms and ensuring they are cleaned?
 - b. How often are they cleaned? Does the Department arrange to have them cleaned once or multiple times a day?
 - i. If once a day, are they cleaned at the beginning or at the end of the day?

- c. Does the Department provide the cleaners with a checklist of things to complete? (TP)
13. Did the Department account for the proposed FY 2027 rate increases for both sewer and water service fees? Please explain. (Page 93 and 94, Program Budget) (TP)

Salaries and Wages (Category “A”)

1. For the P-00604 ISA Certified Arborist, Index Code 915680A:
 - a. Please describe their scope of work or job description.
 - b. Will they have access to an in-house tree trimming crew or specialized tree trimming equipment?
 - i. If not, has the Department considered providing these services to offset the rising contractual costs for tree trimming, as reflected in the \$800,000 increase under Contractual Service, Index Code 915680B? (Pages 616 and 618, Program Budget, and Pages 17-17 and 17-25, Budget Details) (GJ)
2. Please list the percentage vacancy for the Park Security Officer I and Park Security Officer II positions. (Page 606, Program Budget) (TP)
3. For every proposed expansion or reallocated position, what stage is the position currently in, and what steps remain before the position can be filled?
 - a. P-00720 Parks Facilities Maintenance Coordinator, Index Code 915665A;
 - b. P-00721 Equipment Operator IV, Index Code 915667A;
 - c. P-00722 Trades Helper, Index Code 915667A;
 - d. P-00716 Park Caretaker I, Index Code 915090A;
 - e. P-00717 Park Caretaker I, Index Code 915165A;
 - f. P-00718 Park Caretaker I, Index Code 915165A;

- g. P-29291 Park Caretaker I, Index Code 915231A;
- h. P-00719 Park Caretaker I, Index Code 915256A; and
- i. P-27296T through P-27303T Pool Guard, Index Code 915714A. (Pages 17-15, 17-16, 17-35, 17-38, 17-39, 17-42, 17-46, and 17-47, Budget Details) (TP)

Operations and Equipment (Category “B”)

1. For Parks Permit Enforcement, Towing Charges, Index Code 915019B:
 - a. Why would an unclaimed vehicle not fall under the jurisdiction of the abandoned vehicles program? (Page 17-9, Budget Details) (NUH)
2. For Parks Permit Enforcement, Rentals, Index Code 915019B:
 - a. How long does the Department intend to use the mobile offices? When will the War Memorial Gym offices be completed?
 - b. Does the Department anticipate needing these rentals in future FYs? Please explain. (Page 17-10, Budget Details) (NUH)
3. For the Korean Jeongja Pavilion, Index Code 915787B:
 - a. Has the Department assessed damages at Kepaniwai Heritage Park? Will \$5,000 for the Korean Jeongja Pavilion be sufficient? (Page 608, Program Budget and Page 17-11, Budget Details) (TP)
4. For Lahaina Restoration Foundation, Index Code 915728B:
 - a. Please explain the maintenance work being completed to justify FY 2027’s proposed funding of \$191,000, which breaks down to \$15,916/month.
 - b. Can these monies be used for restoration work as well as maintenance? Please explain.

- c. Have the Department's tools and equipment lost during the August 8, 2023, wildfires been replaced? Please explain. (Page 608, Program Budget and Page 17-12, Budget Details) (TP)
5. For Parks Beautification, Contractual Service, Index Code 915680B: (Page 618, Program Budget and Page 17-25, Budget Details)
 - a. Please explain the \$800,000 increase in tree trimming contracts. (YLS)
 - b. What is the Department's plan to conduct community outreach or provide newsletters explaining why tree trimming work is necessary in areas where the public may be sensitive? (NUH)
6. For Parks Maintenance Contracts, R&M – Services/Contracts, Index Code 915684B:
 - a. Please provide a breakdown of the \$250,000 expansion request. What are specific amounts needed for court resurfacing, sealcoat, and paint striping?
 - b. How often is the War Memorial parking lot restriped? Please clarify which parking lot. (Page 17-26, Budget Details) (YLS)
7. For Parks Planning and Development, Airfare, Transportation, Index Code 915682B:
 - a. What types of training will be conducted in-state versus out-of-state? (Page 17-26, Budget Details) (NUH)
8. For Recreation Administration, Contractual Service, Index Code 915116B: (Page 17-57, Budget Details)
 - a. What is the cost of each portable lavatory? (NUH)
 - b. How many portable lavatories does the Department need? And where will the lavatories be used? (YLS) (NUH)
 - c. Does the Department work with more than one contractor for portable lavatories? Please explain. (YLS)
 - d. How much is a refuse contract? (NUH)

9. What is the estimated purchase and delivery timeline for the proposed tandem dump truck and 21,000-pound excavator under Construction Maintenance, Index Code 915667C? Will these need to be custom built? (Page 17-28, Budget Details) (TP)
10. Under Machinery and Equipment, the Department intends to purchase new parks maintenance equipment and motor vehicles totaling \$1,104,000:
 - a. What is the timeline for transitioning the old maintenance equipment and motor vehicles with the newly purchased ones? Do all equipment go to auction at the end of use? (Page 618, Program Budget) (NUH)
11. Relating to the PALS Food Service Program: (Pages 620 and 629, Program Budget and Page 17-79, Budget Details)
 - a. Please provide details on the PALS sites, staffing, and enrollment for Summer and Winter 2025, and Summer 2026, providing separate responses for each session, including:
 - i. The number of households who applied for PALS registration and the number that were registered; (GJ)
 - ii. The number of children unable to participate in PALS because of a lack of available spots; (GJ)
 - iii. The number of children waitlisted and for which locations; and (TP)
 - iv. Whether every PALS location was, or will be, full and with sufficient staff to operate. (TP) (GJ)
 - b. Was every PALS site planned and budgeted by the Department for Summer and Winter 2025 able to operate? (GJ)
 - i. If the Department budgeted for additional sites or staff, could more households and children access PALS? (GJ)
 - c. Please provide a list of each PALS staff member's hourly wage for 2025. (GJ)

12. Please explain the need for the Department's unbudgeted equipment requests for Fiscal Year 2026. (County Communications 211-25 and 28-26) (TP)

Capital Improvement Projects

1. For CBS-1117 Countywide Parks Americans with Disabilities Act Improvements: (Page 931, Program Budget)
 - a. Please provide a list of County parks where ADA improvements will be completed in FY 2026, work is anticipated for FY 2027, and through FY 2032. (TC)
 - b. Can a park such as Entry Park on Lānaʻi use ADA Improvement CIP funds to create a restroom where one does not exist, or are the funds only for improving existing restrooms? Please explain. (GJ)
2. For CBS-4581 Countywide Parks Facilities:
 - a. Please explain the \$5,150,000 increase in FY 2027 and provide a list of projects the Department anticipates will need contingency funds. (Page 933, Program Budget) (YLS)
3. For CBS-8926 Countywide Court Improvements:
 - a. Please explain the \$3,000,000 increase and provide a list of all courts scheduled for improvements. How many courts have been completed to date in FY 2026? (Page 935, Program Budget) (YLS)
4. For CBS-9496 Countywide Fencing Improvements:
 - a. How did the Department determine \$5,000,000 was the amount needed? What projects are scheduled under this CIP? (Page 936, Program Budget) (YLS)
5. For CBS-9498 Helene Hall Improvements:
 - a. Will the improvements include air conditioning?
 - b. Will the Hāna Community Center at the Hāna Ball Park receive their Certificate of Occupancy by June 2026? (Page 938, Program Budget) (SS)

6. For CBS-1118 South Maui Community Park:
 - a. Please provide a project timeline.
 - b. Has the design for Phase 2 been completed?
 - c. What is the status of the permits for the project? (Page 940, Program Budget) (YLS)
7. For CBS-7895 Lāna‘i Community Field House:
 - a. Please provide a status update and breakdown of expenditures for the \$80,000 previously allocated for the facility. (Page 946, Program Budget) (YLS)
8. For CBS-2329 Waiakoa Gym Improvements:
 - a. Please provide an update on the condition of Waiakoa Gym following the recent Kona Low storms. Is the Waiakoa Gym Improvement project still viable for FY 2027? (Page 947, Program Budget) (YLS)
9. For CBS-4616 War Memorial Gym Building Improvements: (Page 950, Program Budget)
 - a. When are the improvements expected to be completed and the gym reopened for public use? Please specify whether the reopening will be planned in phases. (YLS)
 - b. If we are in the direct path of a Category 4 or 5 hurricane, can a Category 3 shelter, or lower, still be used as a hurricane shelter? (TP)
10. For CBS-5539 War Memorial Football Stadium and Track Rehabilitation:
 - a. With the already expended/encumbered amount of \$12,429,576, how will the \$1,100,000 be allocated for design, permitting, construction, and construction management? What other improvements will the funding be used for aside from design, permitting, and construction?
 - b. Will additional funds be requested to complete the stadium and track rehabilitation? (Page 953, Program Budget) (NUH)

11. For CBS-7245 Central Maui Pickleball Courts:
 - a. Has the Department selected a site for the courts? Please provide a project timeline. (Page 954, Program Budget) (YLS)
12. For CBS-8923 New Lahaina Community Center:
 - a. Has the Department selected a site for the new Lahaina Community Center? Please provide a project timeline. (Page 957, Program Budget) (YLS)

Appendix B

1. Did the Department conduct a fee study to assess whether current fees are set at suitable amounts? If not, and a study is planned, when does the Department expect it will be completed? (Pages 25 – 31) (TP)
2. Does Resolution 19-128 confirm the Maui Invitational Basketball Tournament will return to Maui for the next five years? Are certain college teams guaranteed to attend? (Page 28) (TP)
3. Is the \$20/person Tournament Fee under Section 13.16.030, Maui County Code, the same regardless of someone's residency? Please explain the process to hold a golf tournament at the Waiehu Municipal Golf Course. (Page 29) (TP)

Appendix B-1

1. What is the Department's plan for leases that expire this year, including for lessees Maui Economic Opportunity for MEO Upcountry Head Start and the State of Hawai'i for Hale Piilani Park? (Pages 7 and 8) (TP)

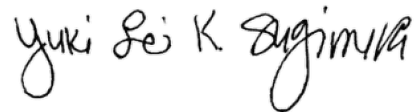
May I also request that you restate each question followed by your corresponding response. Include any attachments or exhibits. Please ensure your response is clear and legible by using a minimum 12-point font throughout so Committee members and the public can easily read the document once it is posted.

To ensure efficient processing, please duplicate the coding in the subject line above for easy reference.

Mr. Patrick McCall
March 29, 2026
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Thank you for your attention to this request. Should you have any questions, please contact me or the Committee staff (Kirsten Szabo at ext. 7662, James Krueger at ext. 7761, Jarret Pascual at ext. 7141, Clarissa MacDonald at ext. 7135, or Pauline Martins at ext. 8039).

Sincerely,

A handwritten signature in black ink that reads "Yuki Lei K. Sugimura". The signature is written in a cursive, flowing style.

YUKI LEI K. SUGIMURA, Chair
Budget, Finance, and Economic
Development Committee

bfed:2027bgt:260328apr01:clm

cc: Mayor Richard T. Bissen, Jr.
Budget Director

BFED Committee

From: BFED Committee
Sent: Sunday, March 29, 2026 9:28 PM
To: 'Patrick Mccall'
Cc: 'Michelle Santos'; 'Zeke Kalua'; 'Lesley Milner'; 'Shane Dudoit';
'Karissa.Kaeo@co.maui.hi.us'; Kristina Cabbat; Tiare P. Horner;
shirley.blackburn@co.maui.hi.us; Janina Agapay
Subject: PROPOSED FISCAL YEAR 2027 BUDGET FOR THE COUNTY OF MAUI (BFED-1)
(PR-02)
Attachments: (PR-2) Correspondence to Parks 03-29-2026.pdf