

Council Chair  
Alice L. Lee

Vice-Chair  
Keani N.W. Rawlins-Fernandez

Presiding Officer Pro Tempore  
Tasha Kama

Councilmembers  
Riki Hokama  
Kelly Takaya King  
Michael J. Molina  
Tamara Paltin  
Shane M. Sinenci  
Yuki Lei K. Sugimura



**COUNTY COUNCIL**  
COUNTY OF MAUI  
200 S. HIGH STREET  
WAILUKU, MAUI, HAWAII 96793  
[www.MauiCounty.us](http://www.MauiCounty.us)

March 5, 2020

Director of Council Services  
Traci N. T. Fujita, Esq.

RECEIVED

2020 MAR -5 PM 4: 17

OFFICE OF THE  
COUNTY CLERK

Ms. Kathy L. Kaohu, County Clerk  
Office of the County Clerk  
County of Maui  
Wailuku, Hawaii 96793

Dear Ms. Kaohu:

**SUBJECT: DEPARTMENT OF HUMAN SERVICES' NEW  
HEALTHCARE CONTRACT AWARDS**

I am placing the attached proposed resolution, entitled "URGING THE GOVERNOR TO DELAY IMPLEMENTATION OF THE DEPARTMENT OF HUMAN SERVICES' NEW HEALTHCARE CONTRACT AWARDS UNTIL THE RAMIFICATIONS FOR ALL RESIDENTS HAVE BEEN CONSIDERED IN PUBLIC DISCUSSIONS IN MAUI COUNTY," on the next Council meeting agenda.

Sincerely,

A handwritten signature in cursive script, appearing to read "Alice L. Lee".

ALICE L. LEE  
Council Chair

paf:cdc:20-085b

Enclosure

COUNTY COMMUNICATION NO. 20-107

# Resolution

No. \_\_\_\_\_

URGING THE GOVERNOR TO DELAY  
IMPLEMENTATION OF THE DEPARTMENT OF  
HUMAN SERVICES' NEW HEALTHCARE  
CONTRACT AWARDS UNTIL THE  
RAMIFICATIONS FOR ALL RESIDENTS HAVE  
BEEN CONSIDERED IN PUBLIC DISCUSSIONS  
IN MAUI COUNTY

WHEREAS, prior to the August 2019 publication of a Request for Proposals, there was no preliminary notice that the State Department of Human Services ("DHS") intended to reduce the number of statewide health plans available to service Quest Integration ("QI") beneficiaries outside of Oahu from five to two; and

WHEREAS, there was no opportunity for Maui County residents to express concern about the problems that could be caused by this DHS decision; and

WHEREAS, on July 1, 2020, when the new DHS contracts are scheduled to take effect, more than 25,000 beneficiaries from Maui County will be displaced from their current healthcare plans, resulting in reduced access and lack of healthcare continuity for these beneficiaries; and

WHEREAS, this includes 10,197 Maui Island QI beneficiaries who will no longer have access to their Kaiser Permanente physician and will be forced to transition to a new health plan and potentially find a new physician; and

WHEREAS, Maui County's AlohaCare members—8,064 on Maui, 2,195 on Molokai, and 440 on Lanai—will be required to transition to new health plans and potentially find new physicians; and

WHEREAS, Maui County's Ohana Health Plan members—3,757 on Maui, 421 on Molokai, and 97 on Lanai—will be required to transition to new health plans and find new physicians; and

## **Resolution No. \_\_\_\_\_**

WHEREAS, the statewide physician shortage is especially pronounced outside of Oahu, and Maui County physicians do not have the capacity to accept thousands of additional patients; and

WHEREAS, it is critical that all Hawaii residents have uninterrupted access to healthcare, especially in light of the current international threat of the novel coronavirus; and

WHEREAS, it is imperative that Maui County QI beneficiaries, the providers who care for them, and other stakeholders be afforded the opportunity for a public discourse with DHS about the impact on their healthcare; and now, therefore,

BE IT RESOLVED by the Council of the County of Maui:

1. That it supports fairness and equity of healthcare choices for Hawaii residents across all of its counties and islands, not just Oahu;
2. That it urges the Honorable David Ige, Governor, State of Hawaii, to delay the implementation date of the Department of Human Services' healthcare contracts awarded on January 22, 2020, to Hawaii Medical Services Association, UnitedHealthCare, AlohaCare, and the Ohana Health Plan, until such time that the ramifications of those contracts have been appropriately and fully discussed and all options carefully considered in public discussions in Maui County; and
3. That certified copies of this resolution be transmitted to the Honorable David Ige, Governor, State of Hawaii; Pankaj Bhanot, Director, Department of Human Services, State of Hawaii; the Honorable Scott K. Saiki, Speaker, Hawaii State House of Representatives; the Honorable Ronald D. Kouchi, President, Hawaii State Senate; Maui County's Delegation to the State Legislature; and the Honorable Michael P. Victorino, Mayor, County of Maui.