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Deputy Director of Council Services
Richelle K. Kawasaki, Esq.

COUNTY COUNCIL
COUNTY OF MAUI
200 S. HIGH STREET
WAILUKU, MAUI, HAWAII 96793
www.MauiCounty.us

March 29, 2025

Mr. John Stufflebean, Director
Department of Water Supply
County of Maui
Wailuku, Hawaii 96793

Dear Mr. Stufflebean:

SUBJECT: **FISCAL YEAR 2026 BUDGET** (BFED-1) (WS-2)

May I please request you be prepared to answer the following questions at the BFED Committee meeting on **April 3, 2025**.^{*} This will enable the Committee to comprehensively review the FY 2026 Budget.

May I further request that, after approval by the Office of the Mayor, you transmit your answer to bfed.committee@mauicounty.us by the end of the day on **April 4, 2025**. **Date subject to change without notice.*

Overall

1. Please explain why funding for the Miconia Containment and Removal grant did not increase for FY 2026. (Page 802, Program Budget) (GJ)
2. Please provide a list of all watershed grant applicants for FY 2026, including: 1) the amount each applicant requested; and 2) the approved proposed amount by the Department for each applicant in the FY 2026 Budget. (Page 802, Program Budget) (GJ)
3. Index Code 953604A-5215 proposes an \$81,600 increase for retention and recruitment incentives under the Water Operations Program. How does your Department plan to carry out this initiative? (Page 813, Program Budget) (GJ)
4. The Department did not receive a grant proposal from Aloha Pu'u Kukui for the Pu'u Kukui Watershed Preserve grant. Did the

Department reach out to Aloha Pu‘u Kukui or receive notification that funds were not needed? (Page 804, Program Budget) (NUH)

5. In your response to the Committee’s March 31, 2024, correspondence, you noted that a triage system and \$500,000 for consultant assistance were incorporated to expedite your Department’s permit processing. Please explain how your Department will further reduce the permit review process for single-family residential permit reviews from 90 days to 45 days. (Page 798, Program Budget) (TP)
6. The Department plans to replace an estimated 42,000 feet of water mainline in FY 2026, compared to FY 2025’s estimate of 5,000 feet. Please explain the need for these replacements and where the replacements are located. (Page 810, Program Budget) (TP)
7. What type of equipment does the Department use to monitor and determine excess water usage or water loss from water meters? Please explain. (SS)
8. In the East Maui Residency Area, a waterline in Pu‘uiki is in constant need of repair due to breakage, causing water outages in the Maka‘alae area. Consequently, the waterline breaks affect the road pavement. Is there a long-term plan allocated in the FY 2026 Budget to address this issue? Why or why not? (SS)
9. The Hāna community has repeatedly requested for the installation of fire hydrants on Keanini Drive, in addition to an eight-inch waterline upgrade. Because of a lack of water pressure in the area, a kūpuna’s house was destroyed in 2022. Do any of the Department’s Countywide Capital Improvement Programs address this issue for Hāna? If yes, please explain. (SS)
10. Does your Department experience staffing shortages in East Maui? If yes, please explain.
 - a. Could a mentorship program be established to facilitate staffing shortages? (SS)
11. Please provide the Department’s reasoning, with supporting details, for increasing water service rates and meter service charges for FY 2026. (Page 54, Appendix B) (YLS)

Salaries and Wages (Category “A”)

1. Please elaborate on the \$48,000 expansion request for the Laboratory Microbiologist recruitment and retention incentive under Index Code 953471A-5215. Is this incentive pay for one Equivalent Personnel? (Index Code 953471A, Sub-object code 5215, Page 24-26, Budget Details) (NUH)

Operations and Equipment (Categories “B” and “C”)

1. Under Index Code 953172B-6317, what types of herbicides are being used for the Herbicide Ballistic Technology initiative? (Page 802, Program Budget) (GJ)
2. Please provide additional details for the \$1,425,000 expansion request for consultant services needed for the water system master planning and development fee study under Index Code 953109B-6132 Professional Services. (Page 24-11, Budget Details) (NUH)
3. Please provide a cost breakdown for the additional services listed under the \$494,200 expansion request for Index Code 953158B-6132 Professional Services. (Page 24-12, Budget Details) (NUH)
4. Please describe what the Digital Infrastructure project is and how the iPads will be used under the \$31,600 expansion request for Index Code 953307B-6244 Computer Software. (Page 24-28, Budget Details) (NUH)
5. Please provide a breakdown on the number of generators that would be covered and their anticipated costs under the \$377,000 expansion request for Index Code 953471B-6235 Rentals. (Page 24-29, Budget Details) (NUH)
6. Please explain what System Control and Data Acquisition upgrades are and what additional maintenance services are needed under the \$170,000 expansion request for Index Code 953604B-6132 Professional Services. Will these costs be required annually? (Page 24-30, Budget Details) (NUH)

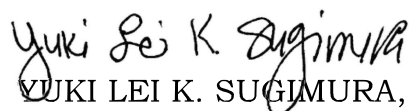
Capital Improvement Projects

1. CBS-1075 Countywide Facility Improvements include dam safety projects. Where are these anticipated projects located? (Page 1013, Program Budget) (TP)
2. The areas of Koali, Nāhiku, Ke‘anae, and Keanini in Hāna experience regular waterline, water tank, culvert, and booster pump issues. Please provide a summary of each specific issue your Department is aware of. Further, please provide your plans, including funding sources and timelines, to address each issue. Please explain if funding proposed under CBS-2299 Countywide Upgrades and Replacements are available to address these water infrastructure issues. (Page 1015, Program Budget) (SS)
3. Under CBS-7254 Upper Kula Transmission Improvements, how much work has been completed so far to repair the damages from the December 5, 2021, Kona Low storm system? Will the planned repairs be completed within FY 2026? (Page 1020, Program Budget) (TP)
4. Under CBS-1092 West Maui Reliable Capacity, what projects will support storage expansion for the West Maui Water System? Please explain. (Page 1027, Program Budget) (TP)

To ensure efficient processing, please duplicate the coding in the subject line above for easy reference.

Thank you for your attention to this request. Should you have any questions, please contact me or the Committee staff (Kirsten Szabo at ext. 7662, James Krueger at ext. 7761, Jarret Pascual at ext. 7141, Clarissa MacDonald at ext. 7135, or Pauline Martins at ext. 8039).

Sincerely,



YUKI LEI K. SUGIMURA, Chair
Budget, Finance, and Economic
Development Committee

BFED Committee

From: BFED Committee
Sent: Saturday, March 29, 2025 3:33 PM
To: John Stufflebean
Cc: BFED Committee; james.landgraf@co.maui.hi.us; 'Linda Kimura'; 'Michelle Santos'; 'Zeke Kalua'; Lesley Milner; kristina.cabbat@co.maui.hi.us; tiare.p.horner@co.maui.hi.us; Janina Agapay
Subject: FISCAL YEAR 2026 BUDGET (BFED-1) (WS-2); reply by 4/4/2025
Attachments: (WS-2) Correspondence to Water Supply 03-29-2025.pdf

RICHARD T. BISSEN, JR.
Mayor

JOSIAH K. NISHITA
Managing Director


JOHN STUFFLEBEAN, P.E.
Director

JAMES A. LANDGRAF
Deputy Director



DEPARTMENT OF WATER SUPPLY
COUNTY OF MAUI
200 SOUTH HIGH STREET
WAILUKU, MAUI, HAWAII 96793
<http://www.mauicounty.gov/water>

April 2, 2025

Ms. Lesley J. Milner 
Budget Director, County of Maui
200 South High Street
Wailuku, Hawaii 96793

Honorable Richard T. Bissen, Jr.
Mayor, County of Maui
200 South High Street
Wailuku, Hawaii 96793

APPROVED FOR TRANSMITTAL


Mayor **Date** 4-2-25

For Transmittal to:

Honorable Yuki Lei K. Sugimura, Chair
Budget, Finance, and Economic Development Committee

Maui County Council
200 South High Street
Wailuku, Hawaii 96793

Dear Chair Sugimura:

SUBJECT: FISCAL YEAR 2026 BUDGET (BFED-1) (WS-02)

In response to your letter dated March 29, 2025, Department of Water Supply provides the following:

OVERALL

1. Please explain why funding for the Miconia Containment and Removal grant did not increase for FY 2026. (Page 802, Program Budget) (GJ)

APPROVED FOR TRANSMITTAL

Mayor Date

Response:

The requested amount of \$285,000 matches the full grant proposal from the grantee.

2. Please provide a list of all watershed grant applicants for FY 2026, including: 1) the amount each applicant requested; and 2) the approved proposed amount by the Department for each applicant in the FY 2026 Budget. (Page 802, Program Budget) (GJ)

Response:

Grantee:	Proposal:	Approved:
Auwahi Forest Restoration - Friends of Auwahi	\$155,844	\$155,844
Waikamoi – The Nature Conservancy (TNC)	\$275,000	\$275,000
Kapunakea – TNC	\$126,000	\$126,000
East Molokai Watershed Partnership – TNC	\$250,000	\$250,000
Developing Wilt Resistant Koa – Hawaii Agriculture Research Center (HARC)	\$64,000	\$64,000
Developing Disease Resistant Ohia - HARC	\$37,000	\$37,000
East Maui Watershed Partnership	\$582,746	\$582,746
Miconia Containment and Removal -Maui Invasive Species Committee	\$285,000	\$285,000
Mauna Kahalawai Watershed Partnership	\$1,235,535	\$1,235,535
Countywide Watershed Protection (no Grant line-item)	\$200,000	\$200,000

3. Index Code 953604A-5215 proposes an \$81,600 increase for retention and recruitment incentives under the Water Operations Program. How does your Department plan to carry out this initiative? (Page 813, Program Budget) (GJ)

Response:

953604A-5101 Regular Wages were originally mistakenly calculated with the existing Retention and Recruitment Incentive included in salaries. Budget of \$81,600 was transferred to 953604A-5125 to correct the appropriation. This is not an increase or new initiative for the Department and is to accurately reflect funding.

4. The Department did not receive a grant proposal from Aloha Pu'u Kukui for the Pu'u Kukui Watershed Preserve grant. Did the Department reach out to Aloha Pu'u Kukui or receive notification that funds were not needed? (Page 804, Program Budget) (NUH)

Response:

Yes, the Department had multiple discussions with Aloha Pu'u Kukui (AP). Due to the transition in grant management from the Living Pono Project (LPP) to AP, the project was not able to submit a timely proposal in response to the FY26 Request for Proposals and the deadline for Department's budget submittal. The Department did receive a timely proposal for FY25 and is attempting to process a novation from LPP to AP so that FY25 funding can be made available for the project once the legal requirements for the novation are met.

5. In your response to the Committee's March 31, 2024, correspondence, you noted that a triage system and \$500,000 for consultant assistance were incorporated to expedite your Department's permit processing. Please explain how your Department will further reduce the permit review process for single-family residential permit reviews from 90 days to 45 days. (Page 798, Program Budget) (TP)

Response:

Engineering is currently crafting a reorganization proposal intended to facilitate permit review by aligning permit review

clerical positions with DPW-DSA positions. This will reduce turnover by establishing a promotional path for entry level positions and is anticipated to make currently vacant positions attractive and easier to fill. This reduction in vacancy for these positions will provide the much-needed bandwidth to spread out residential review workload.

The Department is beginning to use its newly-established hydraulic model to facilitate the review of applications for additional water service and applications triggering fire flow analysis. Use of the hydraulic model will eliminate the need for cumbersome Excel-based calculations to be performed by staff.

DWS Engineering is planning a procedural shift to require that applicants have their consultants prepare certain non-engineering documents related to private development, including residential. This will reduce the volume of document preparation by staff and also shift financial burden for such work from the rate payers to the specific applicant.

6. The Department plans to replace an estimated 42,000 feet of water mainline in FY 2026, compared to FY 2025's estimate of 5,000 feet. Please explain the need for these replacements and where the replacements are located. (Page 810, Program Budget) (TP)

Response:

This replacement of existing water main is an operational goal. The value of 42,000 is a typographical error and will be corrected to 4,200 lineal feet. This mainline replacement is performed in conjunction with the Department's leak detection program and will include sections of mainline throughout all Department systems.

7. What type of equipment does the Department use to monitor and determine excess water usage or water loss from water meters? Please explain. (SS)

Response:

Field Operations has devices that are used for water loss or leakage. Vivax MetroTech toning machine is used to locate water lines. A Sub surface is a listening device that is used to listen for

leaks. A Seba Correlators is used to help listening for water leaks. As for excess water usage, Fiscal has the ability to monitor through EyeonWater for meters that have online capability in certain areas.

8. In the East Maui Residency Area, a waterline in Pu'uiki is in constant need of repair due to breakage, causing water outages in the Maka'alaie area. Consequently, the waterline breaks affect the road pavement. Is there a long-term plan allocated in the FY 2026 Budget to address this issue? Why or why not? (SS)

Response:

A DWS CIP project to upsize the existing 4-inch waterline to the standard 8-inch water along Hana Highway from approximately Kapia Road to St. Peter's Church Road was substantially completed on November 30, 2022. This waterline replacement project included new meter laterals and meter box pads, and replacing the existing 2-½" standpipes with standard fire hydrants along the highway.

Please note that construction plans were designed by Fukumoto Engineering, Inc. in 2008 to replace the existing 4-inch waterline with the standard 8-inch waterline from Hamoa to Koali's upper-level water tank. However, these proposed improvements were opposed by the area residents as they presumed the upsized waterline would promote further development in the area.

Future CIP waterline replacement projects in Hana in this area will be to replace the existing 4"-inch waterline from St. Peter Church Road to the Koali booster pump station and the replacement of the 4-inch and 3-inch and 1-1/2 inch waterline that serves the residents along Haneoo Road (Hamoa area).

9. The Hana community has repeatedly requested for the installation of fire hydrants on Keanini Drive, in addition to an eight-inch waterline upgrade. Because of a lack of water pressure in the area, a kūpuna's house was destroyed in 2022. Do any of the Department's Countywide Capital Improvement Programs address this issue for Hana? If yes, please explain. (SS)

Response:

Since the unfortunate fire that destroyed a home on Keanini Drive, the DWS prepared the design and construction plans to replace the existing waterline with an 8-inch diameter waterline. The construction of waterline replacement project is budgeted in the FY-2025 CIP budget and is awaiting approval of the necessary roadway/right-of-way permits from State and County agencies prior to the bid advertisement.

10. Does your Department experience staffing shortages in East Maui? If yes, please explain.
 - a. Could a mentorship program be established to facilitate staffing shortages? (SS)

Response:

East Maui has four dedicated positions based out of Hana, covering Kanae, Wailua, Nahiku, Hana, Hamoa, Maka'ala, and Pu'uiki and currently three of those positions are filled. The vacant position was reallocated from a Pipefitter II to a Pipefitter I position. As those currently in their positions gain experience, the goal is to reallocate upwards. The remoteness coupled with the skill sets needed to meet the qualifications for the position makes recruitment difficult for these areas. For projects that require additional resources, personnel are augmented from other areas such as Upcountry or Central districts.

11. Please provide the Department's reasoning, with supporting details, for increasing water service rates and meter service charges for FY 2026. (Page 54, Appendix B) (YLS)

Response:

This question was responded to in detail in WS-01. The bottom line is that the current revenue is only sufficient to fund operations. The additional revenue from the proposed rate increases of \$10.4 million would be used entirely to fund capital projects. Without the rate increases, \$10.4 million in capital projects would have to be deferred or eliminated.

Salaries and Wages (Category "A")

1. Please elaborate on the \$48,000 expansion request for the Laboratory Microbiologist recruitment and retention incentive under Index Code 953471A-5215. Is this incentive pay for one Equivalent Personnel? (Index Code 953471A, Sub-object code 5215, Page 24-26, Budget Details) (NUH)

Response:

DWS Laboratory is experiencing a critical issue with recruitment and retention in the Water Microbiologist series, a workforce composed of 10 positions. These employees fall under bargaining unit 13, Scientific and Professional employee group. Over the last 15 years, the department has faced unusually high turnover, is proposing a \$48,000 annual budget increase to fund a recruitment and retention incentive for employees in the Water Microbiologist series, which includes 10 full-time positions. This request is not intended as an incentive for a single individual or one employee, but rather to stabilize the entire series in this classification.

Cost Breakdown:

$\$400/\text{month} \times 10 \text{ employee's} \times 12 \text{ months} = \$48,000$ annually
This funding will be used to support all 10 positions in the classification, not just a single employee. It's a strategic investment to stabilize a critical function of the water supply system that directly impacts public health and safety.

Operations and Equipment (Categories "B" and "C")

1. Under Index Code 953172B-6317, what types of herbicides are being used for the Herbicide Ballistic Technology initiative? (Page 802, Program Budget) (GJ)

Response:

Garlon 4 Ultra, with triclopyr as an active ingredient, is used for the Herbicide Ballistic Technology treatment of Strawberry Guava *Psidium cattleianum*.

2. Please provide additional details for the \$1,425,000 expansion request for consultant services needed for the water system master planning and development fee study under Index Code 953109B-6132 Professional Services. (Page 24-11, Budget Details) (NUH)

Response:

With the new hydraulic model established, DWS is poised to begin development of master plans for the various systems based on the current Island Plan and various Community Plans. The Department anticipates completion of two system master plans with a portion of this round of funding. These master plans will identify infrastructure improvements necessary for full build out of the Community Plans; information which can then be used to evaluate current development impact fees.

The development fee study will endeavor to establish a new methodology for development impact fees other than fixture units, as mandated by County Council via the adoption of Ordinance 5759.

3. Please provide a cost breakdown for the additional services listed under the \$494,200 expansion request for Index Code 953158B-6132 Professional Services. (Page 24-12, Budget Details) (NUH)

Response:

\$144,794 is allotted for resource monitoring services by the U.S. Geological Survey. \$600,000 is estimated for digital Infrastructure services and \$550,000 is estimated for planning services to conduct Ka Pa`akai Analyses and updating the Lanai Water Use and Development Plan.

4. Please describe what the Digital Infrastructure project is and how the iPads will be used under the \$31,600 expansion request for Index Code 953307B-6244 Computer Software. (Page 24-28, Budget Details) (NUH)

Response:

The digital Infrastructure Project is an initiative to modernize how the department collects, handles, stores, and uses its data and

information. The goal is to eventually deploy a Computerized Maintenance Management System or an Enterprise Management System. The Department will procure iPads for the Field Operations Division to use a digitized work order form from their older paper 57/60 work order form. This solution allows Field Operations to expedite their field worker dispatches and collection of completed work orders on a real-time basis and allows field staff to input information directly into a database server without having to submit paper forms that requires another manual data input step. The iPads will also be used in the field to eventually fill out a digitized field activity form needed by the Fiscal Division to send information about the status of meters from the field to our Customer Care and Billing System in real-time. In addition, Field Operations is planning to use the iPads to modernize their staff access in the field to County applications such as Work Day and Microsoft Office 365.

5. Please provide a breakdown on the number of generators that would be covered and their anticipated costs under the \$377,000 expansion request for Index Code 953471B-6235 Rentals. (Page 24-29, Budget Details) (NUH)

Response:

Kula Generator rentals breakdown:

Haleakala Aces \$2,404.16 a month

Nagamatsu Boosters \$11,095.51 a month

Kula Kai Boosters \$11,095.51 a month

Harry Fields Boosters \$11,095.51 a month

Total \$35,690.69 x 12 months = \$420,288.28 estimated annual cost

Permanent purchased generators are still pending delivery.

6. Please explain what System Control and Data Acquisition upgrades are and what additional maintenance services are needed under the \$170,000 expansion request for Index Code 953604B-6132 Professional Services. Will these costs be required annually? (Page 24-30, Budget Details) (NUH)

Response:

The six water treatment plants (WTPs) rely on Supervisory Control and Data Acquisition (SCADA) systems for manual and automatic operation, control, monitoring, alarms, and data recording for regulatory compliance and reporting. The WTPs currently utilize two different SCADA platforms and need to be standardized to one platform. Additional costs to support network architecture design and hardware/software upgrades to facilitate a centralized SCADA integration will not be required annually. Annual service contract costs are covered under Index Code 953604B-6112 Contractual Services.

Capital Improvement Projects

1. CBS-1075 Countywide Facility Improvements include dam safety projects. Where are these anticipated projects located? (Page 1013, Program Budget)(TP)

Response:

To clarify, the raw water storage reservoirs that supply raw water to the listed water treatment plants (WTP) below, have met the criteria set by the State DLNR-Dam Safety Division as a "Dam".

Providing raw water storage to the Olinda WTP:

- Waikamoi Concrete Arch Dam (20 MG)
 - Located in the Waikamoi Conservation Land Area.
- Waikamoi Concrete-lined Circular Reservoirs (2 – 15 MG)
 - Located in the Waikamoi Conservation Land Area.
- Kahakapao Concrete-lined Reservoirs (2 – 50 MG)
 - Located on State Lands above the Makawao Forest Preserve.
- Olinda WTP – Concrete-lined Sedimentation Basin (8.7 MG)
 - Located at the Olinda WTP.

Providing raw water storage to the Piiholo WTP:

- Piiholo Concrete-lined Reservoir (1 – 50 MG)
 - Located at the Piiholo WTP.

Providing raw water storage to the Mahinahina WTP:

- Mahinahina WTP Earth embankment with liner (20 MG)
 - Located above the Mahinahina WTP.

2. The areas of Koali, Nāhiku, Ke'anae, and Keanini in Hāna experience regular waterline, water tank, culvert, and booster pump issues. Please provide a summary of each specific issue

your Department is aware of. Further, please provide your plans, including funding sources and timelines, to address each issue. Please explain if funding proposed under CBS-2299 Countywide Upgrades and Replacements are available to address these water infrastructure issues. (Page 1015, Program Budget) (SS)

Response:

Within the Koali area, current DWS-CIP project:

- Koali Motor Control Center (MCC) and Booster Pump Station Replacement (including an emergency generator) was bid and awarded to West Maui Construction in October of 2023. Unfortunately, the project has been delayed and is expected to begin work this April 2025.
 - Koali High-level Water Tank Replacement (100,000 gallon capacity) is budgeted in FY-2026 for construction.
 - Within Hana area (Keanini Drive), please refer to the response provided in the "OVERALL" section above – Item #9.
 - Within the Nahiku area, the existing 30,000 gallon water storage tank has been recently refurbished and is now serving these residents.
 - Within the Ke'anae area, there have been no reports of substantial leaks or watermain breaks or requests for water system improvements from the Field Operations Division.
3. Under CBS-7254 Upper Kula Transmission Improvements, how much work has been completed so far to repair the damages from the December 5, 2021, Kona Low storm system? Will the planned repairs be completed within FY 2026? (Page 1020, Program Budget) (TP)

Response:

Temporary (non-permanent) repairs to the waterline that was damaged (five gulch crossings) in the December 5, 2021, Kona Low storm system was completed in January 2022. Since this date, an engineering consultant was contracted to provide design and

construction plans for a more permanent and resilient waterline crossing for these five gulches. These plans are ninety percent (90%) complete and DWS anticipates this project to bid in the coming months. A portion of the funding for construction is currently in the FY-2025 CIP Budget and proposed in the FY-2026 CIP budget.

4. Under CBS-1092 West Maui Reliable Capacity, what projects will support storage expansion for the West Maui Water System? Please explain. (Page 1027, Program Budget) (TP)

Response:

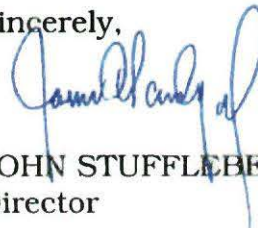
Currently, the Kahana Well Development project includes a 500,000 gallon water storage tank and is constructed; the Waikuli Upper Level Tank (500,000 gallon) is also constructed.

Future water storage tank expansion projects include:

- A 2-million gallon water storage tank as part of the Launiupoko Aquifer Source - Well #1 development plans.
- A 2-million gallon water storage tank as part of the Launiupoko Aquifer Source - Well #3 development plans.
- A 2-million gallon water storage tank as part of the Honolua Aquifer Source - Well #1 development plans.
- A 2-million gallon water storage tank adjacent to the existing Honokowai 2-million gallon concrete water tank makai of the Mahainahina Water Treatment Plant.

In addition, the DWS is working with the land owners in West Maui to identify sites of abandoned reservoirs and new reservoirs to store raw water. Carollo Engineers has been tasked with evaluating and comparing the sites relative to cost, capacity, and benefits to the water system.

Sincerely,



JOHN STUFFLEBEAN, P.E.
Director

BFED Committee

From: Janina E. Agapay <Janina.E.Agapay@co.maui.hi.us>
Sent: Wednesday, April 2, 2025 2:00 PM
To: BFED Committee
Cc: Lesley J. Milner; Linda K. Kimura; John Stufflebean; James A. Landgraf
Subject: (BFED-1)(WS-02)
Attachments: (BFED-1)(WS-02).pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Hello,

Please see attached correspondence.

Thank you,

Janina Agapay

County of Maui | Budget Office

Phone: (808) 270-7836

Email: Janina.E.Agapay@co.maui.hi.us