

RPTR Committee

From: steve@vcasa.net
Sent: Sunday, September 21, 2025 8:59 AM
To: RPTR Committee
Cc: Kirsten E. Szabo
Subject: Testament (2nd example) of need to oversee the Property Tax Division

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This is my 2nd testimony, a completely different, disgusting issue with our lovely property tax division.

Our property tax was due August 21, my Wife mailed a check on Aug. 8. They did not cash the check until Aug 20, by which time we were short a few hundred dollars in our account. FHB did not call us like they usually did and they reversed their \$30 penalty. We found out on Aug 23, a Saturday, could not make a payment until Tuesday because of Kamehameha day. Now they have given us a \$520 fine. When we called and tried to talk to them, they said that waiting 10 days to cash a check was normal, that fines were automatic and there was nothing we could do.

I have never heard of a business that waits 10 days to cash checks, nor one that would dare to give such a large fine for 2 being 2 days late with no recourse to a supervisor. Makes me angry and not feeling like a citizen who has paid taxes here for 40+ years. It felt like dealing with the Mafia. That \$520 for 2 days equates to a 1,920% annual interest rate on the \$4,853 owed.

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