ALAN M. ARAKAWA Mayor

WILLIAM R. SPENCE Director

MICHELE CHOUTEAU McLEAN
Deputy Director



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COUNTY OF MAUI

OFFICE OF THE MAYOR

APPROVED FOR TRAHSMITTAL

DEPARTMENT OF PLANNING

March 7, 2018

Honorable Alan M. Arakawa Mayor, County of Maui 200 South High Street Wailuku. Hawaii 96793

For Transmittal to:

Honorable Robert Carroll, Chair and Members of the Land Use Committee Maui County Council 200 South High Street Wailuku, Hawaii 96793

Dear Chair Carroll:

SUBJECT: ENFORCEMENT PROCEDURES FOR BED AND BREAKFAST. HOMES

AND SHORT-TERM RENTAL HOMES (LU-40)

Thank you for your correspondence dated February 22, 2018. For convenience, I repeat your questions below, followed in turn by my answers.

Question 1: How many complaints did your Department receive within the last 24 months relating to

unpermitted bed and breakfast homes and short-term rental homes?

Answer 1: Over 2016 and 2017, the Department received 307 complaints relating to short-term

rental homes and 41 relating to B&B Homes, for a total of 348.

Question 2: How many of those complaints turned into cases?

Answer 2: Nearly all of the complaints resulted in cases. The complainants usually provide

advertisements or other information clearly indicating the location of the subject

properties, allowing inspectors to take action.

Question 3: Of those cases, how much in fines per month was the Department able to collect?

Answer 3: The average monthly intake for these cases was just over \$4,000 over 2016 and 2017.

I hope this is helpful. If you have further questions or need additional information, please let me know.

Sincerely.

WILLIAM SPENCE

Planning Director

xc: John Rapacz, Planning Program Administrator (PDF)
David Raatz, Administrative Planning Officer (PDF)

WRS:DMR:ckk

Project File

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