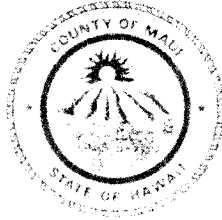


MICHAEL P. VICTORINO
Mayor

LORI TSUHAKO
Director

LINDA R. MUNSELL
Deputy Director



DEPARTMENT OF HOUSING
& HUMAN CONCERNS
COUNTY OF MAUI
2200 MAIN STREET, SUITE 546
WAILUKU, MAUI, HAWAII 96793
PHONE: (808) 270-7805

March 10, 2021

OFFICE OF THE
COUNTY COUNCIL

2021 MAR 15 PM 1:17

RECEIVED

Honorable Michael P. Victorino
Mayor, County of Maui
200 South High Street
Wailuku, Hawaii 96793

APPROVED FOR TRANSMITTAL

Michael P. Vit 3/12/21
Mayor Date

For Transmittal to:

Honorable Tasha Kama, Chair
Human Concerns and Parks Committee
Maui County Council
200 S. High Street
Wailuku, Hawaii 96793

Dear Chair Kama:

**SUBJECT: GRANT PERFORMANCE AND EVALUATION REPORTS FOR
DEPARTMENT OF HOUSING AND HUMAN CONCERNS GRANTEES
(HCP-11)**

Thank you for your letter of March 1, 2021, requesting the Department include additional data to the Fiscal Year 2020 Grant Evaluation report which was originally transmitted.

Pursuant to your request, please find a revised copy of the report which now includes a column providing the maximum score percentages from the prior fiscal year's report for comparison purposes.

Thank you for the opportunity to provide this information. Should you have any questions, please feel free to contact me at Ext. 7805.

Sincerely,

Handwritten signature of Lori Tsuhako in cursive script.

LORI TSUHAKO, LSW, ACSW
Director of Housing and Human Concerns

Attachment

TO SUPPORT AND EMPOWER OUR COMMUNITY TO REACH ITS FULLEST
POTENTIAL FOR PERSONAL WELL-BEING AND SELF-RELIANCE

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM				GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
		GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Aloha House, Inc.	Medically Monitored Substance Detoxification	G4734	\$ 125,000	\$ 112,500.00	2.5	3	3.5	3	2.5	3.5	18.00	60%	Reports sometimes late with minor errors.	20.00	67%
Aloha House, Inc.	Substance Abuse Treatment for Adults	G4733	\$ 136,350	\$ 122,715.00	2.5	3	3.5	3	2.5	3.5	18.00	60%	Reports sometimes late with minor errors. Program achieved most goals despite COVID restrictions.	19.50	65%
Best Buddies International, Inc.	Maui County Inclusion Project	G4700	\$ 85,000	\$ 76,500.00	3.5	3	3	2.5	2.5	3	17.50	58%	Reporting does not align grant agreement and Best Buddies survey questions. Minor report errors. Unsigned reports require additional versions/reviews. As of 8/4/20 CVC non-compliant at Q4.	21.50	72%
Big Brothers Big Sisters of Maui	Mentoring for At-Risk Youth	G4735	\$ 141,586	\$ 141,586.00	4	3.5	3	4	4	3	21.50	72%	Grantee communicated well regarding programmatic/budget changes.	25.50	85%
Boys & Girls Club of Maui (FY2018)	Paukukalo Clubhouse	G4654	\$ 75,000	\$ -	4.5	3	2	3	2	4	18.50	62%	Capital improvement grant. There has been little or no progress over the course of FY2020. Grantee has not been issued any funds. The required secured funds from the State have not been received.	11.50	38%
Boys & Girls Club of Maui, Inc.	Great Futures Maui	G4725	\$ 1,239,993	\$ 1,239,993.00	3	3.5	4	4	3.5	4	22.00	73%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	22.00	73%
Boys & Girls Club of Maui, Inc.	Teen Expo 2020	G4871	\$ 20,000	\$ 5,000.00	3.5	3	3.5	3	2	3	18.00	60%	Teen Expo was implemented using virtual format due to COVID restriction.	17.00	57%
Boys Scouts of America (FY2019)	Camp Maluhia Renovation Project	G4924	\$ 500,000	\$ -	2	3	3	4	2	3	17.00	57%	Capital improvement grant. Project is not ready for construction. Plans keep changing. Grantee is responsive to communication but does not submit reports on regular basis. No funds have been issued as proviso requires State funding which has not been secured yet.	9.50	32%
Child and Family Services	MSAC Prevention and Education Services	G4701	\$ 5,000	\$ 5,000.00	4	4.5	4	3	3	4	22.50	75%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	22.50	75%
Community Clinic of Maui, Inc.	Substance Abuse Treatment Program	G4736	\$ 86,567	\$ 84,052.22	2	3	3	2.5	3	3	16.50	55%	Grantee tends to sets low output goals, as the actual reported outputs are substantially higher than goals. Short in key outcome in patient improvement. Grant application required multiple revisions	19.00	63%
E Malama I Na Keiki O Lana'i Preschool	E Malama I Na Keiki O Lana'i	G5038	\$ 86,335	\$ 86,335.00	4	4	4	3	2.5	3	20.50	68%	Program implemented as funded, COVID- 19 affected services and operations part of Qtr. 3 and all of Qtr. 4. Reporting was sufficient, however Qtr. 3 and 4 reports were received late. No significant problems. Note that program director left at the end of Qtr. 2 and the program did some restructuring. Does ok seeking other funding sources program encouraged families to apply for all other financial assistance that they may be eligible for and received direct payment from families within the level that they could afford.	22.50	75%
Family Life Center, Inc.	Case Management Program	G4703	\$ 180,000	\$ 180,180.00	4	4.5	5	3.5	3.5	4	24.50	82%	Program implemented as funded. Able to adjust very quickly and effectively to COVID. Program is efficient and effective.	25.00	83%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
					Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's Identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Family Life Center, Inc.	Outreach Program	G4704	\$ 180,000	\$ 180,000.00	4	4.5	5	3.5	3.5	4	24.50	82%	Program implemented as funded. Able to adjust very quickly and effectively to COVID. Program is efficient and effective.	25.00	83%
Family Life Center, Inc.	Rental Assistance Program	G4702	\$ 410,200	\$ 410,200.00	3	4	4	3	3	3	20.00	67%	Program implemented as expected. Communications and timeliness satisfactory. Generally speaking, all four Rental Assistance Program agencies were engaged and communicated monthly to avoid duplication.	24.50	82%
Feed My Sheep, Inc.	Healthy Diet for the Poor	G4684	\$ 100,000	\$ 100,000.00	4.5	4.5	4	4.5	5	4	26.50	88%	Program implemented as funded. Reports are regular. Financial reports are supported with sufficient documentation. Grantee increased services and provided needed food security during COVID response.	25.50	85%
Hale Mahaolu	Adult Personal Care Program	G4761	\$ 206,000	\$ 206,000.00	4	3	3	4	4	4	22.00	73%	Reporting was sufficient. No significant problems. Program is not duplicative of services, but fell well below targeted goals. Highest percentage achieved for any outcome/output was 63%. Final report received late and required follow-up and then revisions - not all questions were answered. - Not complete. Final payment pending completed reports.	27.50	92%
Hale Mahaolu	Hale Mahaolu Homeownership/Housing Counseling Program	G4774	\$ 150,000	\$ 127,237.00	3	4	2	3	2	3	17.00	57%	Capital improvement Grant. Contracted and completed a Health Impact Assessment that will guide the planning and design phases. 4th quarter report was late. Staff turn over lead to late reporting. Staff has been oriented and trained on reporting processes and forms.	21.50	72%
Hale Makua Health Services	Master Planning	G5051	\$ 200,000	\$ 45,500.00	2.5	3	4	3	3	3	18.50	62%	Program implemented as funded. Change in staff led to difficulties in response time. Final reports not received as of 8/25/2020. Final payment pending final report.	N/A	N/A
Hale Makua Health Services	Physician Services	G4705	\$ 100,000	\$ 90,000.00	4	5	5	3	2	5	24.00	80%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	26.50	88%
Hana Youth Center, Inc.	Hana Youth Center	G4726	\$ 154,393	\$ 154,393.00	3	4	4	3.5	3.5	3	21.00	70%	Introduction of social host ordinance incomplete (COVID related). Reports occasionally late, require revision. Secured additional funding, no longer requesting County grant.	23.00	77%
Hawaii Public Health Institute	Mauı Coalition for Drug Free Youth (Underage Drinking Prevention Coalition).	G4748	\$ 25,000	\$ 23,000.00	2	3	3	3	3	5	19.00	63%	Program implemented as funded. *Summer youth program (June - August)	17.00	57%
Hawaiian Kamali'i, Inc.	Hawaiian Kamalii Program	G4706	\$ 18,672	\$ 18,672.00	3	4.5	4.5	4.5	4	4	24.50	82%	Proposal needed assistance and revisions to achieve contractable language. Reports are consistently late and require revisions. 4th quarter report still pending submission as of 8/25/2020. Final payment pending final reports.	24.50	82%
Hui Laulima O'Hana	Hana Dialysis Home	G4685	\$ 99,487	\$ 78,013.94	3	4	4	3	2	3	19.00	63%		19.50	65%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
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Imua Family Services	Early Childhood Development Services	G4817	\$ 56,250	\$ 56,250.00	4	4.5	4	4.5	4.5	5	26.50	88%	Program implemented as funded COVID-19 affected services and operations, program made progressive adjustments which included identifying individual families' needs, the program provided virtual services, referrals, and supports as needs were identified by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources, the program uses COM allocation to leverage other private funding to support this program.	24.00	80%
Imua Family Services	Imua Inclusion Preschool	G4816	\$ 39,655	\$ 39,655.00	4	4.5	4	3.5	4	4	24.00	80%	Program implemented as funded, COVID-19 affected services and operations, program made progressive adjustments and provided physical and virtual services and supports as needed by families. QTR 1 & 2 responsiveness and reporting met minimal expectations, Qtr. 3 & 4 responsiveness and reporting significantly improved especially in frequency and timeliness. Overall Reporting was sufficient. No significant problems. Does well seeking other funding sources program encouraged families to apply for all other financial assistance that they may be eligible for and received direct payment from families within the level that they could afford.	21.50	72%
Imua Family Services	Teddy Bear Corner-Molokai	G4818	\$ 13,150	\$ 13,150.00	4	4.5	3.5	4.5	4.5	4	25.00	83%	Program implemented as funded COVID-19 affected services and operations, program made progressive adjustments which included identifying individual families needs, the program provided virtual services, referrals, and supports as needs were identified by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources.	22.00	73%
J. Walter Cameron Center	Kahi Karmalii A/C Replacement	G5062	\$ 169,000	\$ -	3	3	3	3	2	3	17.00	57%	Capital Improvement Grant. Implementation of the project took a long time to execute. Contract for work commenced only in summer of 2020. Grantee will likely need extension for completion. Reporting is not consistent on quarterly basis.	24.00	80%
Ka Hale A Ke Ola Homeless Resource Centers, Inc.	Central and Westside Operations and Step-Up Program	G4737	\$ 652,000	\$ 652,000.00	3	3	2.5	3	2.5	3.5	17.50	58%	Did not meet of outcome goals for placement into permanent housing, and maintenance of permanent housing after 6 months. Program reporting sometimes conflicting or inaccurate, new staff appears to be improving records and accuracy.	20.00	67%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
					Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Ka Hale A Ke Ola Homeless Resource Centers, Inc.	Pu'uohonua - Drop-in Center and Homeless Respite Shelter	G4738	\$ 200,376	\$ 199,168.42	2	3	3	3	2	2.5	15.50	52%	Reporting required multiple revisions, improved in later quarters. Multiple direction and revisions required to amend application docs.	15.50	52%
Ka Hale A Ke Ola Homeless Resource Centers, Inc.	Rental Assistance Program	G4707	\$ 322,338	\$ 321,947.00	3	4	4	3	3	3	20.00	67%	Program implemented as expected. Communications and timeliness satisfactory. Generally speaking, all four Rental Assistance Program agencies were engaged and communicated monthly to avoid duplication.	24.50	82%
Ka Hale Pomaika'i	Molokai Addiction Reduction Program	G4708	\$ 93,000	\$ 93,000.00	3	3.5	4	3.5	4	3	21.00	70%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	21.50	72%
Ka Lima O Maui (FY2019)	KLOM Operations Center	G4833	\$ 500,000	\$ -	3	3	3.5	3.5	3.5	3.5	20.00	67%	Capital improvement grant. Materials only purchase, grantee addressed (non-county) financing challenges brought on by COVID.	12.00	40%
Kihei Youth Center	Kihei Youth Center Services	G4727	\$ 289,856	\$ 289,856.00	3	3.5	4	2.5	3	3	19.00	63%	Significant changes in delivery of program due to COVID 19. Program implemented as funded. Responses to DHHC request were very slow.	21.50	72%
Kumpang Lana'i	Coalition for A Drug Free Lana'i	G4687	\$ 50,000	\$ -	3	1	1	1	0	3	9.00	30%	Grantee has not submitted any reports for FY2020. No payments have been made. Grantee is not responsive. Need to copy board of directors to get response from executive director.	N/A	N/A
Lahaina Intermediate School Education Foundation	Lahaina Complex After School Tutor Project	G4688	\$ 11,000	\$ 11,000.00	4	4	5	5	3	4	25.00	83%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Grantee is very responsive and proactive with communication.	24.00	80%
Lana'i Youth Center	Lanai Youth Center	G4728	\$ 212,958	\$ 196,255.77	3	3.5	4	2.5	2.5	3	18.50	62%	Significant changes in delivery of program due to COVID 19. Program implemented as funded. Reports were repeatedly late and responses very slow.	20.50	68%
Lana'i Youth Center (FY2017)	New Facility Planning & Design	G4371	\$ 150,000	\$ 135,000.00	3	4	3.5	2	2	3	17.50	58%	Capital improvement grant. Implementation as made some progress due to the appropriation for construction of new youth center and skate park under the Dept. of Parks and Recreation. Plan and design reaching final stages. Grant will need to remain open for the duration of construction to ensure project management services are maintained. Reporting and communication from grantee is periodic at best.	9.00	30%
Lana'i Youth Center (FY2017)	New Facility Planning & Design	G4676	\$ 100,000	\$ 54,719.64	3	4	3.5	2	2	3	17.50	58%	Capital improvement grant. Implementation as made some progress due to the appropriation for construction of new youth center and skate park under the Dept. of Parks and Recreation. Plan and design reaching final stages. Grant will need to remain open for the duration of construction to ensure project management services are maintained. Reporting and communication from grantee is periodic at best.	5.00	17%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
					Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's Identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Lanai Community Association	Lanai Kinaole Home Team	G5052	\$ 100,000	\$ 86,691.00	4	4	4	4	3	4	23.00	77%	As a start-up health care provider, they implemented the program very well. Occasionally, they needed some reminders to submit reports on time.	N/A	N/A
Lanai Community Health Center	LCHC Integrated Behavioral Health Program	G4709	\$ 82,610	\$ 82,610.00	2.5	3	4.5	4.5	4	3.5	22.00	73%	Reporting timely and accurate, communicates effectively, explains program/fiscal changes well in writing, responsive. Program implemented as funded.	22.00	73%
Legal Aid Society Of Hawaii	Holistic Legal Services for Maui County's Most Vulnerable	G4710	\$ 75,000	\$ 75,000.00	3	4	4.5	2	2	4	19.50	65%	Program implemented as funded. All reports were either late or were incomplete. Repeated request for revisions/corrections.	19.00	63%
Lokahi Pacific	Ho'oulu Na Kamali'i	G4921	\$ 117,000	\$ 105,149.68	3	3	3	3	3	1.5	16.50	55%	Significant changes in delivery of program due to COVID 19. Limited effort to secure other funding sources as proposed. *Program previously sponsored by Tri-Isle RC&DC.	15.50	52%
Lokahi Pacific	Teens On Call	G4922	\$ 94,177	\$ 91,132.31	3	4	4	3.5	3	4	21.50	72%	Significant changes in delivery of program due to COVID 19. *Program previously sponsored by Tri-Isle RC&DC	21.50	72%
Malama Na Makua A Keiki	Substance Abuse Treatment for Women	G4739	\$ 172,000	\$ 171,199.79	2.5	3	4.5	3.5	3	3	19.50	65%	Met almost all goals despite COVID, adjustments included alternatives to on-site drug testing for outpatients, visually overseen by lab.	19.50	65%
Maui A.I.D.S. Foundation	Maui County HIV/HCV/STI Testing and Linkage to Care	G4711	\$ 139,859	\$ 139,859.00	4	4	4	4	3.5	4	23.50	78%	Changes in staff resulted in limited program delivery. Program implemented purposeful adjustments to program due to COVID. Program will end up making major adjustments in FY21 program implementation. Reporting on time and require minimal follow up.	24.50	82%
Maui Academy Of Performing Arts	Youth Educational Performing Arts Program	G4729	\$ 25,000	\$ 25,000.00	4	4	4	4	4	4	24.00	80%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	21.50	72%
Maui Day Care For Senior Citizens & Disabled	Adult Day Care Services and Hale Hulu Mamo	G4675	\$ 358,440	\$ 358,440.00	4	4	5	5	4	4	26.00	87%	Maui Adult Day Care remained consistent in providing quality service to the participants. Due to Covid-19 closures there were significant changes in delivery of the program in the final quarter. They submitted a revised budget reflecting spending on health, safety, PPEs and social distancing equipment to allow for re-opening. Caregiver support services never stopped and were provided via phone.	26.00	87%
Maui Economic Opportunity, Inc.	BEST Reintegration	G4741	\$ 108,150	\$ 106,719.60	2	3	3.5	3	2.5	4	18.00	60%	Most goals met (case management, documents, training, referrals). Short of employment outcome. Narrative reports required revisions. Reporting requires some revisions. Program also supported by non-county funding.	18.50	62%
Maui Economic Opportunity, Inc.	Enlace Hispano	G4689	\$ 105,247	\$ 98,588.11	3.5	4	4	4	3.5	2.5	21.50	72%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Grantee has improved on reporting and responsiveness.	17.50	58%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
					Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Maui Economic Opportunity, Inc.	Hawaii Emergency Lauima Program	G5078	\$ 2,000,000	\$ 2,000,000.00	4	5	5	5	4.5	5	28.50	95%	Emergency Funding for families in need of financial assistance due to COVID economic problems. Program expedited implementation at the request of the County. Reports were submitted on time with only a few discrepancies. Program very responsive. Able to use HELP qualifying process and assistance to leverage \$298,606 in other assistance funding.	N/A	N/A
Maui Economic Opportunity, Inc.	Maui Independent Living Center	G4691	\$ 61,800	\$ 53,671.39	4	3.5	4	4	3	2.5	21.00	70%	Program implemented as funded. Outputs and Outcomes greatly impacted by COVID. Made purposeful and decisive adjustments to COVID response. Over 93% of program is covered by County funds based on proposed budget.	18.50	62%
Maui Economic Opportunity, Inc.	MEO Head Start Afterschool	G4823	\$ 270,160	\$ 233,157.54	4	4.5	4	5	4.5	4.5	26.50	88%	Program implemented as funded COVID-19 affected services and operations, program made progressive adjustments which included identifying individual families needs, the program provided physical drop off, virtual services, referrals, and supports as needs were identified by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources, the program uses COM allocation to leverage federal head start funding, program did not spend all funds due to COVID-19.	22.00	73%
Maui Economic Opportunity, Inc.	MEO Head Start Summer	G4825	\$ 189,262	\$ 105,094.26	4	4.5	4	5	4.5	4	26.00	87%	Program implemented as funded COVID-19 affected services and operations, program made progressive adjustments which included identifying individual families needs, the program provided physical drop off, virtual services, referrals, and supports as needs were identified by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources, the program uses COM allocation to leverage federal head start funding, program did not spend all funds due to COVID-19.	20.50	68%
Maui Economic Opportunity, Inc.	MEO Kahi Kamali'i Infant and Toddler Center	G4824	\$ 107,885	\$ 101,540.00	4	4.5	4.5	5	4.5	4.5	27.00	90%	Program implemented as funded, COVID-19 affected services and operations, program made progressive adjustments and provided physical and virtual services and supports as needed by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources program encouraged families to apply for all other financial assistance that they may be eligible for and received direct payment from families within the level that they could afford.	24.00	80%

Year End Grant Evaluations
DHHC - FY2020

AGENCY NAME	PROGRAM	GRANT NO.	FY20 AWARD	FY2020 PAYMENTS	GRANT APPLICATION	USE OF FUNDS	IMPLEMENTATION	RESPONSIVENESS	RECORDS & REPORTING	EFFORT TO SECURE OTHER FUNDING	FY20 MAX SCORE	% of MAX SCORE	REMARKS	FY2019 MAX SCORE	FY2019 % of MAX SCORE
					Initial application submission provides clear descriptions of funding use, program activities, and measurable outcomes that can be used for contracting purposes. (score: 0-5)	Utilizes funds in an effective and efficient manner; in accordance with approved budget and budget guidelines; appropriate use of budget revision form. (score: 0-5)	Program meets it's identified community / human services need, and has minimal duplication of services. (score: 0-5)	Timely responses to requests; demonstrates competence and understanding of programs and administration. (score: 0-5)	Records and reports are clear, logical, and demonstrate adherence to approved activities, expenditures, and agreement; requires minimal revision; reports are timely. (score: 0-5)	Efforts to secure or retain other funding for the program. (score: 0-5)	30	100%	Overall comments about the Agency/Programs	30	100%
Maui Economic Opportunity, Inc.	Planning and Coordinating Council, Senior Coordinator	G4690	\$ 87,075	\$ 85,561.22	4	4	4	4	3	2.5	21.50	72%	Program implemented as funded. Outputs and Outcomes greatly impacted by COVID. Made purposeful and decisive adjustments to COVID response. Over 81% of program is covered by County funds based on proposed budget.	18.00	60%
Maui Economic Opportunity, Inc.	Project Graduation	G4692	\$ 47,741	\$ 30,728.08	3	3	4	3	3	5	21.00	70%	Program was significantly impacted by school closures due to COVID 19. Following Project Graduation proviso guidelines, funds were used for each school's graduation events. Some schools declined as other sources of funds were sufficient. *All schools Project Graduation committees work to secure other sources of funding for it's Project Graduation events.	17.50	58%
Maui Economic Opportunity, Inc.	Rental Assistance Program	G4712	\$ 497,462	\$ 497,462.00	3	4	4	3	3	3	20.00	67%	Program implemented as expected. Communications and timeliness satisfactory. Generally speaking, all four Rental Assistance Program agencies were engaged and communicated monthly to avoid duplication.	22.00	73%
Maui Economic Opportunity, Inc.	Underage Drinking Prevention	G4740	\$ 53,825	\$ 47,725.40	3.5	3	3	3	4	2.5	19.00	63%	Program outcomes/outputs heavily impacted by COVID. Efforts made to move to mixed and/or virtual platforms and remote outreach to engage clients, with reduced numbers.	20.50	68%
Maui Economic Opportunity, Inc.	Youth Services	G4742	\$ 217,125	\$ 206,787.33	3	3	3	3	4	2.5	18.50	62%	Program outcomes/outputs heavily impacted by COVID. Efforts made to move to mixed and/or virtual platforms and remote outreach to engage clients, with reduced numbers.	21.00	70%
Maui Family Support Services	Early Childhood Programs - Maui County Child Care Subsidy	G4820	\$ 205,043	\$ 204,549.46	5	5	4	5	4	4	27.00	90%	Program implemented as funded. COVID-19 affected services and operations, program made progressive adjustments and provided services and supports as needed by families. Responsiveness was consistent and optimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources program assisted families to apply for all other financial assistance that they may be eligible for and received direct payment from families within the level that they could afford.	24.00	80%
Maui Family Support Services	Early Head Start Programs	G4821	\$ 70,000	\$ 70,000.00	4	4	4	3	4	4	23.00	77%	Program implemented as funded. Responsiveness was inconsistent and at times minimal. Reporting was sufficient. No significant problems. Does well seeking other funding sources. The program uses COM allocation to leverage federal head start funding,	23.50	78%

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Maui Family Support Services	Kane Connections	G4822	\$ 45,000	\$ 45,000.00	4	4	4	4	4	4	24.00	80%	Program implemented as funded. Responsiveness was consistent and timely. Reporting was sufficient. No significant problems. Does well seeking other funding sources	24.00	80%
Maui Family Support Services	Teen Voices-Teen Services Program	G4743	\$ 42,630	\$ 42,630.00	2	3	2.5	1	2.5	3	14.00	47%	FY20 budget docs delayed. Multiple request were required for grantee to submit documentation of program outcomes. There are serious concerns over responses and clarity in program reporting. Unable to verify reported outcomes and outputs. Monitoring of program reveals deficiencies in program tracking and file management.	17.00	57%
Maui Food Bank	Hunger Relief	G4713	\$ 400,000	\$ 400,000.00	4	3	3	3	3	4	20.00	67%	Program implemented as funded. Reporting sufficient.	27.00	90%
Maui Hui Malama (aka Hui Malama Learning Center)	Personal Pathways to Enable Youth to be High Performers at Work and Home	G4746	\$ 297,616	\$ 297,616.00	3	3	3.5	3.5	2.5	4	19.50	65%	Program implemented as funded. Organization continues transition with new executive director. Requires intense observation, listening, insight, persistence by staff to facilitate positive change in clients. Strategic plans for diversification beyond State & County funding, and efforts in programming and professional development.	19.50	65%
Maui Humane Society	Animal Enforcement Program	G4695	\$ 923,650	\$ 923,650.00	4	5	4	5	3	4	25.00	83%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Grantee is very responsive and proactive with communication. Reports contained some discrepancies that were quickly remedied as new staff became oriented to the reporting process and forms.	26.00	87%
Maui Humane Society	Animal Sheltering Program	G4694	\$ 1,598,468	\$ 1,598,468.00	4	5	4	5	3	4	25.00	83%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Grantee is very responsive and proactive with communication. Reports contained some discrepancies that were quickly remedied as new staff became oriented to the reporting process and forms.	26.00	87%
Maui Humane Society	Spay/Neuter Program	G4696	\$ 100,000	\$ 100,000.00	4	5	4	5	3	4	25.00	83%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Grantee is very responsive and proactive with communication. Reports contained some discrepancies that were quickly remedied as new staff became oriented to the reporting process and forms.	26.00	87%

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Maui Youth & Family Services, Inc.	Construction of Administrative Building (CIP)	G5063	\$ 200,000	\$ 200,000.00	3	3	3.5	3	2	4	18.50	62%	Capital improvement grant. Construction progressed as planned. There was some delay due to travel quarantine during COVID. Reported use of funds did not follow original contract. Upon revision grantee conformed to spending delineated in the contract.	N/A	N/A
Maui Youth & Family Services, Inc.	Substance Abuse Treatment for Adolescents	G4747	\$ 60,000	\$ 60,000.00	2.5	3	3	2	2	3	15.50	52%	Reporting revisions required. Goals and reported actuals do not align between agreement, reporting, communications with grantee.	18.00	60%
Mediation Services of Maui, Inc.	Mediation Services and Conflict Resolution Services & Education	G4714	\$ 46,000	\$ 46,000.00	3.5	4	4	4	4	4	23.50	78%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	23.50	78%
Mental Health Association In Hawaii	Mental Health Education, Advocacy, and Support	G4715	\$ 65,000	\$ 65,000.00	3.5	4.5	4	4.5	3.5	4	24.00	80%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	24.50	82%
Mental Health Kokua	Homeless Outreach for Metal Health Empowerment & Psychosocial Rehap Activity Center (HOME/PSR Activity Center)	G4750	\$ 95,000	\$ 95,000.00	2	3	3.5	2	2.5	3	16.00	53%	Multiple revisions required for application and reporting. Some responses incomplete. Grantee serves difficult target population.	24.50	82%
Mental Health Kokua	Maui Safe Haven	G4749	\$ 192,337	\$ 173,103.30	2.5	3	3.5	2.5	2.5	3	17.00	57%	Some fiscal reporting and application revisions required. As of 8/12/20, DHHC is awaiting revised Q4 fiscal reports. Program works to secure patient insurance for additional funding.	17.00	57%
Moloka'i Child Abuse Prevention Pathways	Molokai Child Abuse Prevention Pathways	G4913	\$ 95,000	\$ 85,246.22	3	4	4	4	2	4	21.00	70%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. 2nd quarter reports were very late. Final reports not yet received as of 8/24/2020. Final payment pending final reports.	22.00	73%
Moloka'i Community Service Council, Inc.	Hale Ho'omalulu Domestic Violence Program	G4716	\$ 62,100	\$ 52,192.07	3	2.5	3.5	1	2.5	3	15.50	52%	Implemented as funded with appropriate adjustments due to COVID. Reports require follow up. Grantee is not forthcoming with information at monitoring visits or in follow up questions on reports. Fiscal monitoring indicated needed improvements in file management.	19.50	65%
Moloka'i Community Service Council, Inc.	Kapili Umbrella Program	G4717	\$ 62,100	\$ 55,855.35	3	2.5	4.5	1	2.5	3	16.50	55%	Implemented as funded with appropriate adjustments due to COVID. Program was able to assist in community response to COVID. Reports require follow up. Grantee is not forthcoming with information at monitoring visits or in follow up questions on reports. Fiscal monitoring indicated needed improvements in file management.	17.00	57%

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Moloka'i Community Service Council, Inc.	Moloka'i Youth Center	G4730	\$ 310,931	\$ 279,837.90	3	2.5	2.5	1	2.5	1	12.50	42%	Significant changes in delivery of program due to COVID 19. The use of funds and program implementation are in question. Due to repeated errors in financial reporting the GMD is requesting copies of financial statements, receipts and invoices to substantiate grant expenditures reported in the 3rd and 4th quarter of FY2020. Grantee has expressed resistance to GMD's request. 1st and 2nd quarter reports were extremely late--claiming Post Office error. No other resources has been reported for this grant.	19.50	65%
Molokai General Hospital	Molokai General Hospital Women's Health Center	G4719	\$ 57,141	\$ 57,141.00	4	3.5	4	4	4.5	5	25.00	83%	Accurate, timely reporting. Grantee has developed other funding sources and has not requested funding in FY21.	28.00	93%
Molokai Humane Society	Animal Management - Molokai	G4697	\$ 137,634	\$ 103,750.56	2	3	3	1	2	4	15.00	50%	Initial application required extensive revisions. Responses to requests lagged resulting in the late execution of a grant contract in the 4th quarter of FY2020. Grantee submitted all reports and the end of the 4th quarter.	N/A	N/A
National Kidney Foundation of Hawaii	Maui Community-Clinical Prevention & Intervention Program	G4751	\$ 25,000	\$ 13,051.59	2.5	3	4	2.5	2	2.5	16.50	55%	Oahu staff were largely successful in covering for vacant Maui position. Efforts made in virtual educational programming after COVID. Strong engaged clinical program support. Multiple revisions required to correct fiscal reports. As of 8/12/20, awaiting resolution of fiscal reporting items.	18.00	60%
Ohana Makamae, Inc.	Substance Abuse Mental Health	G4753	\$ 55,000	\$ 49,500.00	2	3	2	2.5	2	3	14.50	48%	Some program and fiscal reporting issues. Low confidence in accuracy of reported actuals.	15.50	52%
Ohana Makamae, Inc.	Substance Abuse Treatment & Domestic Violence Intervention	G4752	\$ 103,207	\$ -	n/a	n/a	n/a	n/a	n/a	n/a	0.00	0%	FY19 and FY20 agreements terminated 5/15/20 for non-compliance. Grantee unable to verify program and fiscal actuals.	14.00	47%
Paia Youth Council, Inc.	Pa'a Youth & Culture Center	G4732	\$ 284,527	\$ 284,527.00	4	4	4	5	4	4	25.00	83%	Significant changes in delivery of program due to COVID-19. Program implemented as funded. Responses were prompt and reports were timely.	25.00	83%
Paia Youth Council, Inc.	PYCC MPPV Drug Use Prevention	G4731	\$ 50,000	\$ 50,000.00	4	4	4	5	4	4	25.00	83%	Significant changes in delivery of program due to COVID-19. Program implemented as funded. Responses were prompt and reports were timely.	25.50	85%
Parents And Children Together	Maui Family Peace Center	G4720	\$ 77,361	\$ 77,361.00	3.5	4.5	4	3	3	4.5	22.50	75%	Significant changes in delivery of program due to COVID 19. Program implemented as funded.	18.00	60%
Partners In Development Foundation	Tutu and Me Traveling Preschool	G4887	\$ 40,000	\$ 35,988.20	4	4	4	3	4	5	24.00	80%	Program implemented as funded. Responsiveness was inconsistent. Reporting was sufficient. No significant problems. Does well seeking other funding sources, COM allocation is used to leverage funding to obtain federal and private funding to support majority of the program.	22.00	73%

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People Attentive To Children (PATCH)	Child Care Provider Retention and Development Program	G5039	\$ 20,000	\$ 15,657.23	4	4	4	5	4	4	25.00	83%	Program implemented as funded. Responsiveness was consistent and optimal. Communication was clear and timely. Reporting was sufficient. No significant problems. Does well seeking other funding sources. Final payment pending final reports.	22.00	73%
People Attentive To Children (PATCH)	Early Childhood Family Literacy Coordination	G5058	\$ 85,000	\$ 44,881.71	4	3	2.5	3.5	3	2.5	18.50	62%	Only about 52% of the program was implemented as funded. This was a new initiative and the first year of the Grant. The organization has been with out an CEO for over 6 months. Implementation challenges were exacerbated with the onset of the COVID -19 Pandemic.	N/A	N/A
Roman Catholic Church In The State Of Hawaii	Hale Kau Kau (St. Theresa Church)	G4699	\$ 100,000	\$ 100,000.00	2	4	4	3	2.5	4	19.50	65%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. There was major change in personnel for both executive director and finance manager. New staff was oriented on reporting and forms. 3 of 4 reports were late.	20.00	67%
Special Olympics Hawaii, Inc.	Special Olympics Hawaii, Maui County	G4698	\$ 35,000	\$ 35,000.00	4	3	4	3	3	5	22.00	73%	Program implemented as funded. Made purposeful and decisive adjustments to COVID response. Program outputs and outcomes greatly impacted by COVID as travel was greatly restricted and sporting events limited. Program implemented as much as possible. Staff transition created need for training and orientation to forms and process. Reports were late and contained discrepancies but showed improvement with training. Over 78% of program is funded by other resources.	24.00	80%
The Maui Farm	Family Strengthening Program	G4744	\$ 247,200	\$ 194,329.59	3	3	2.5	2.5	3	3	17.00	57%	Outcomes met in educational, employment & parenting goals. Short of goal of transitioning families to permanent housing. Executive staff on leave for significant part of program year. Efforts made by fiscal staff and eventually interim director.	20.50	68%
The Maui Farm	Stipend Program	G4745	\$ 20,000	\$ 18,729.46	3	3	2.5	3	3	3	17.50	58%	COVID increased participation in Stipend program as many clients were laid off from their full-time jobs. Executive staff on leave for significant part of program year. Efforts made by fiscal staff and eventually interim director.	18.50	62%
The Salvation Army	Homeless Outreach Program	G4721	\$ 140,000	\$ 140,000.00	4	3	3	3.5	3	3.5	20.00	67%	Program implemented as funded. Reporting timely, minor errors.	23.50	78%
Women Helping Women	Emergency Shelter, Hotline & Support Programs	G4754	\$ 220,000	\$ 220,000.00	4	4.5	4.5	5	4.5	4.5	27.00	90%	Strong administrative and fiscal staff provides timely reporting with minimal revisions. Responds quickly, explains fiscal/program changes well. Critical core services implemented.	25.50	85%

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Women Helping Women	Rental Assistance Program	G4724	\$ 170,000	\$ 170,000.00	3	4	4	3	3	3	20.00	67%	Program implemented as expected. Communications and timeliness satisfactory. Generally speaking, all four Rental Assistance Program agencies were engaged and communicated monthly to avoid duplication. Women Helping Women was not always able to attend the monthly RAP meetings.	23.50	78%