## MAUI COUNTY COUNCIL Amendment Summary Form

Legislation: Bill to amend the enforcement provisions of Chapter 19.64,

Maui County Code, relating to Bed and Breakfast Homes.

Proposer:

Donald S. Guzman Non & Human

Description: To allow permit holders a period to renew their bed and breakfast home permit after their permit expires provided certain requirements are met; and to require the Planning Department to notify a bed and breakfast home permit holder of a forthcoming compliance inspection.

Motion 1: Move to amend section 19.64.060(B) to read as follows: "Permit renewal applications shall be submitted to the department within ninety days prior to the permit expiration date; provided, that an owner-proprietor may apply for permit renewal within thirty days after permit expiration; the owner-proprietor pays a fee, as set forth in the annual budget ordinance, for the late application; and the owner-proprietor immediately stops advertising for, or accepting, any new reservations for guests unless and until the permit is renewed. While the late renewal application is being considered by the director, the owner-proprietor shall not continue operating their bed and breakfast home."

- and, further, to establish a new section "C" beginning with "Permit renewals may be granted by the director for terms up to five years on Lana'i and Maui and up to one year on Moloka'i," and re-lettering of sections, previously labeled "C" through "G" to read "D" through "H,"
- and, finally, to amend section 19.64.060(D) to read as follows: "Compliance inspections may be conducted prior to granting a permit renewal or during the permit period. The owner-proprietor shall allow compliance inspections to be conducted at the time specified by notice provided at least twenty-four hours prior to the inspection. Refusal to allow access may result in a permit revocation."

June 15, 2018 Council meeting

Motion 2: Move to amend section 19.64.065(E) to read as follows: "Operating a bed and breakfast home without a valid permit is prohibited. Evidence of operation may include: advertising, guest testimony, online reviews, rental agreements, receipts, or any other information deemed relevant by the department. Operating without a valid permit shall result in a property owner being ineligible to apply for a permit for two years. This two-year period of ineligibility shall not prohibit an owner-proprietor from applying for a late permit renewal pursuant section 19.64.060(B) of this chapter.

Effect:

See Ramseyer version of bill with proposed revisions in red.

Reasons:

At the Council Meeting of June 1, 2018, I considered proposing an amendment to require that the Planning Department notify bed and breakfast permit holders of their intention to conduct a compliance inspection 48 hours before the inspection takes place. However, I withdrew my amendment because of ambiguity in section 19.64.060(C) relating to the compliance inspection process. To clarify this process, my proposed language shown in red amending section 19.64.060(C), requires the department to notify the permit holder 24 hours prior to conducting a compliance inspection.

I also propose a late permit renewal process in place of the grace period for the permit re-application amendment adopted at the last Council meeting. Rather than giving an expired permit holder the opportunity to apply for an entirely new bed and breakfast permit, which can take as long as two years for approval, this amendment will allow expired permitholders to renew their permit after it has expired if they pay a fee.

Attachments:

Revised proposed bill, as noted.

paf:ajw:18-192a

ORDINANCE NO.	
BILL NO	(2018)

## A BILL FOR AN ORDINANCE AMENDING THE COMPREHENSIVE ZONING ORDINANCE RELATING TO ENFORCEMENT PROCEDURES FOR BED AND BREAKFAST HOMES

BE IT ORDAINED BY THE PEOPLE OF THE COUNTY OF MAUI:

SECTION 1. Section 19.64.060, Maui County Code, is amended to read as follows:

"19.64.060 [Compliance and revocation.] <u>Duration</u>, renewal, and nonrenewal of permits and compliance with permit conditions. A. Initial <u>bed</u> and <u>breakfast home</u> permits [shall be] are valid for a maximum period of three years[. Shorter], except that shorter periods may be approved to mitigate impacts.

B. [Subsequent permit] Permit renewal applications shall be submitted to the department within ninety days prior to the permit expiration date; provided, that an owner-proprietor may apply for permit renewal within thirty days after permit expiration; the owner-proprietor pays a fee, as set fourth in the annual budget ordinance, for the late application; and the owner-proprietor immediately stops advertising for, or accepting, any new reservations for guests unless and until the permit is renewed. While the late renewal application is being considered by the director, the owner-proprietor shall not continue operating their bed and breakfast home.

<u>C. Permit</u> renewals may be granted by the director for terms up to five years on Lana'i and Maui and up to one year on Moloka'i. In reviewing a [time extension request, the planning] renewal application, the director shall require evidence of compliance with conditions of the bed and breakfast home permit and this chapter.

No permit shall be renewed without written verification of [tax payments, and no permit shall be renewed if the operation of the bed and breakfast home has created adverse impacts on the neighborhood in which it is situated or has otherwise caused the loss of the character of that neighborhood. For permits renewed for terms longer than two years, an annual compliance report shall be required.] appropriate State and County tax filings.

- [B. All permits and renewals shall contain a provision for inspection at reasonable times and upon presentation of appropriate credentials.
- C. Any permit for a bed and breakfast home shall be revoked at any time by the planning director if the requirements of this chapter or the conditions of approval have not been met.
- D. In addition to any enforcement action pursuant to chapter 19.530 of this title, the rules of the appropriate planning commission, and the rules of the department of planning, the permit of the bed and breakfast home shall be revoked and the owner-proprietor may not re-apply for another permit for two years after the date of revocation if it is shown that:]
- DC. Compliance inspections may be conducted prior to granting a permit renewal or during the permit period. The owner-proprietor shall allow compliance inspections to be conducted within at the time specified by notice provided at least twenty-four hours prior to the inspection one hour of notice. Refusal to allow access within one hour may result in permit revocation.
- ED. Upon approval of the permit, the owner-proprietor shall send the permit number, a copy of the bed and breakfast home's house policies, twenty-four-hour contact information for the owner-proprietor, and the department's contact information to the owners and lessees of abutting properties and properties directly across the street from the bed and breakfast home. Proof of mailing shall be submitted to the department within thirty days of the permit approval.
- FE. The owner-proprietor shall send by certified mail notification of any change to contact information for the owner-proprietor to the department, the owners or lessees of abutting properties, and those directly across the street from the bed and breakfast home. Such notification shall be sent prior to, or immediately after, the change in contact information occurs. Proof of mailing shall be submitted to the department within thirty days of the mailing.
  - GF. Nonrenewal procedures.
  - 1. The director may decline to renew the permit if the director finds any of the following:
  - [1.] <u>a.</u> The owner-proprietor [gave] <u>provided</u> false or misleading information during the application process[;].
  - [2. The owner-proprietor is in violation of State Department of Health regulations, or any other applicable laws;
  - 3.] <u>b.</u> The owner-proprietor is [overdue] <u>delinquent</u> in payment of State or County taxes, fines, or

penalties assessed in relation to the bed and breakfast home[; or

- 4. There has been a violation of any of the terms, conditions, and restrictions on the use of the dwelling unit for a bed and breakfast home.
- E. Any operation of a bed and breakfast home without an appropriate permit shall be in violation of this chapter and subject to the enforcement provisions of chapter 19.530 of this title.].
  - c. Evidence of non-responsive management.
  - d. Police reports of noise or other disturbances on the property.
  - <u>e. Warnings or violations resulting from</u> requests for service.
  - f. Neighbor complaints of noise and other disturbances relating to the bed and breakfast home operations; provided that the department has received at least three complaints about the bed and breakfast home within a twelve-month period. Complaints must be from property owners or lessees of record located on two or more different lots within a five-hundred-foot radius of the bed and breakfast home.
    - g. Noncompliance with permit conditions.
    - h. Noncompliance with this chapter.
  - <u>i. Noncompliance with other governmental requirements.</u>
  - 2. If the permit is not renewed by the director, the department shall not accept a new application for a bed and breakfast home permit from the owner-proprietor for two years after the date of the previous permit's expiration.
- [F.] <u>HG.</u> No later than January 15 of each calendar year, the department [of planning] shall transmit to the real property tax division[,] <u>of the</u> department of finance, <u>and the state department of taxation</u>, an annual list of all bed and breakfast homes as of January 1 of that calendar year. The real property tax division shall <u>regularly</u> review its records and determine that [none of the] <u>no</u> bed and breakfast [homes] <u>home</u> has [a homeowner's] <u>an</u> exemption[.] <u>pursuant to chapter 3.48 of this code."</u>

SECTION 2. Chapter 19.64, Maui County Code, is amended by adding a new section to read as follows:

- "19.64.065 Revocation and enforcement. A. Revocation procedures.
  - 1. The permit may be revoked if the director finds any of the following:

- a. The owner-proprietor provided false or misleading information during the application process.
- b. The owner-proprietor is delinquent in payment of State or County taxes, fines, or penalties assessed in relation to the bed and breakfast home.
  - c. Evidence of non-responsive management.
- <u>d. Police reports of noise or other</u> disturbances on the property.
- e. Warnings or violations resulting from requests for service.
- f. Neighbor complaints of noise and other disturbances relating to the bed and breakfast home operations; provided that the department has received at least three complaints about the bed and breakfast home within a twelve-month period. Complaints must be from property owners or lessees of record located on two or more different lots within a five-hundred-foot radius of the bed and breakfast home.
  - g. Noncompliance with permit conditions.
  - h. Noncompliance with this chapter.
- i. Noncompliance with other governmental requirements.
- 2. If the permit is revoked, the department shall not accept a new application for a bed and breakfast home permit from the owner-proprietor for two years after the date of revocation.
- B. Advertising that offers a property as a bed and breakfast home shall constitute prima facie evidence of the operation of a bed and breakfast home on the property and the burden of proof shall be on the owner, operator, or lessee of record to establish that the subject property is being used as a legal bed and breakfast home or is not in operation as a bed and breakfast home.
- C. Any communication by a property owner, operator, or lessee to any person where the owner, operator, or lessee offers their home for rent as a bed and breakfast home on the property shall constitute prima facie evidence of the operation of a bed and breakfast home on the property and the burden of proof shall be on the owner, operator, or lessee to establish that the subject property is being used as a legal bed and breakfast home or is not in operation as a bed and breakfast home.
- D. Advertising for a bed and breakfast home without a valid permit number is prohibited, constitutes a violation of this title, and shall result in an enforcement action pursuant to section 19.530.030 of this title; provided that:
  - 1. The alleged violator and the property owner shall be notified that all advertising without a valid permit number

shall be terminated within seven days after issuance of the notice of warning. The notice of warning shall specify that failure to cease such advertising by the deadline shall result in issuance of a notice of violation and an order to pay a civil fine in the amount set forth in section 19.530.030 of this title for each day such advertising continues after the deadline.

- 2. For a complaint of advertising without a valid permit number that is initiated by the public and confirmed by the department, the department shall send a notice of warning to the alleged violator and the property owner following receipt of a request for service, provided the person who initiated the request for service supplied a valid physical address for the property.
- 3. A notice of violation, including an order to pay daily fines, shall be sent to the alleged violator and the property owner pursuant to section 19.530.030 of this title after the deadline if advertising without a valid permit number continues beyond the deadline, unless the alleged violator or property owner has submitted evidence satisfactory to the director that such advertising is not in their control.
- 4. All repeat violations for advertising without a valid permit number shall result in a notice of violation without prior issuance of a notice of warning. A notice of violation, including an order to pay daily fines, shall be sent to the alleged repeat violator and the property owner pursuant to section 19.530.030 of this title, unless the alleged violator or property owner has submitted evidence satisfactory to the director that such advertising is not in their control. For purposes of this section, a repeat violation is one where the alleged violator has previously been issued a notice of warning for advertising without a valid permit number.
- 5. The department's failure to serve a notice of warning or notice of violation within any time limit specified in this section shall not invalidate the notice of warning or notice of violation.
- E. Operating a bed and breakfast home without a valid permit is prohibited. Evidence of operation may include: advertising, guest testimony, online reviews, rental agreements, receipts, or any other information deemed relevant by the department. Operating without a valid permit shall result in a property owner being ineligible to apply for a permit for two years. This two-year period of ineligibility shall not prohibit an owner-proprietor from applying for a late permit renewal pursuant to section 19.64.060(B) of this chapter. who previously operated pursuant to a valid bed and breakfast home permit that recently expired, provided that the owner proprietor applies for a new bed

and breakfast home permit no later than sixty days after the expiration of the previous permit and immediately stops advertising for, or accepting, any new reservations for guests unless and until the owner proprietor is granted a new bed and breakfast permit. During the time that such application is being processed by the department, the owner proprietor may continue to honor existing reservations that were made prior to the expiration date of the previous, valid bed and breakfast home permit.

F. The department shall notify the department of finance, real property tax division, of violations of this chapter.

G. The department shall file a report with the State department of taxation for properties with violations of this chapter.

H. Sixty days from the effective date of this ordinance, and each year thereafter, the department shall provide to the state department of taxation and the department of finance, real property tax division, a current list of:

1. Unpermitted operations with internet advertisements for bed and breakfast homes.

2. Unpermitted bed and breakfast home operations identified by a department request for service form."

SECTION 3. Material to be repealed is bracketed. New material is underscored. In printing this bill, the County Clerk need not include the brackets, the bracketed material, or the underscoring.

SECTION 4. This ordinance shall take effect upon its approval.

APPROVED AS TO FORM AND LEGALITY:

DAVID A. GALAZIN

Department of the Corporation Counsel County of Maui

paf:ajw:18-192c