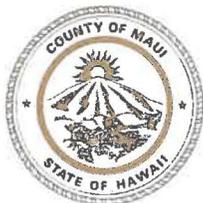


ALAN M. ARAKAWA  
MAYOR



KEITH A. REGAN  
MANAGING DIRECTOR

**DEPARTMENT OF MANAGEMENT**  
COUNTY OF MAUI

October 31, 2017

Honorable Alan M. Arakawa  
Mayor, County of Maui  
200 South High Street  
Wailuku, Hawaii 96793

APPROVED FOR TRANSMITTAL

  
\_\_\_\_\_  
Mayor

11/1/17  
\_\_\_\_\_  
Date

For Transmittal to:

Honorable Don S. Guzman, Chair  
Parks, Recreation, Energy, and Legal Affairs Committee  
County of Maui  
200 South High Street  
Wailuku, HI 96793

Dear Council Member Guzman:

**SUBJECT: WAIEHU MUNICIPAL GOLF COURSE OPERATIONS  
AND IMPROVEMENTS (PRL-30)**

You requested an update of our progress in securing network connectivity at the Waiehu golf course.

The IT Services Division has taken the following steps towards securing improved network connectivity at the golf course.

1. At the Parks, Recreation, Energy, and Legal Affairs Committee meeting of August 1, 2017, ITSD staff presented a quote received from Hawaiian Telcom for Dedicated Internet Access (DIA) services as the most cost effective of the 3 proposals received to improve network connectivity at the golf course.
2. An order was placed with Hawaiian Telcom for the 10 Mbps DIA service on September 5, 2017.
3. Hawaiian Telcom acknowledged the order and scheduled it for delivery/installation on November 15, 2017.

4. Since the last update provided to the Committee, the Golf Course has suffered no known network outages that were not attributable to disruptions in power services provided by MECO.

Once the DIA service at the Waiehu Golf Course has been activated by Hawaiian Telcom, ITS Division staff will upgrade and reconfigure network equipment to leverage the added capacity and redundancy of the network connectivity.

Sincerely,



KEITH A. REGAN  
Managing Director  
County of Maui