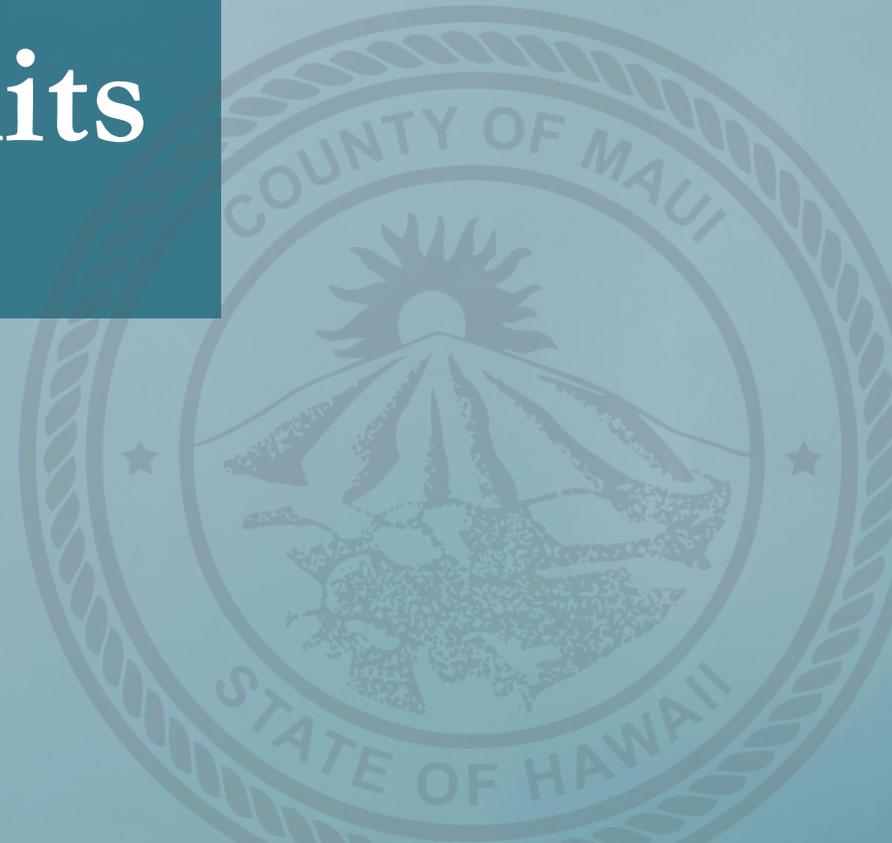


Overview for the WAI Committee:

Permits, permits & permits

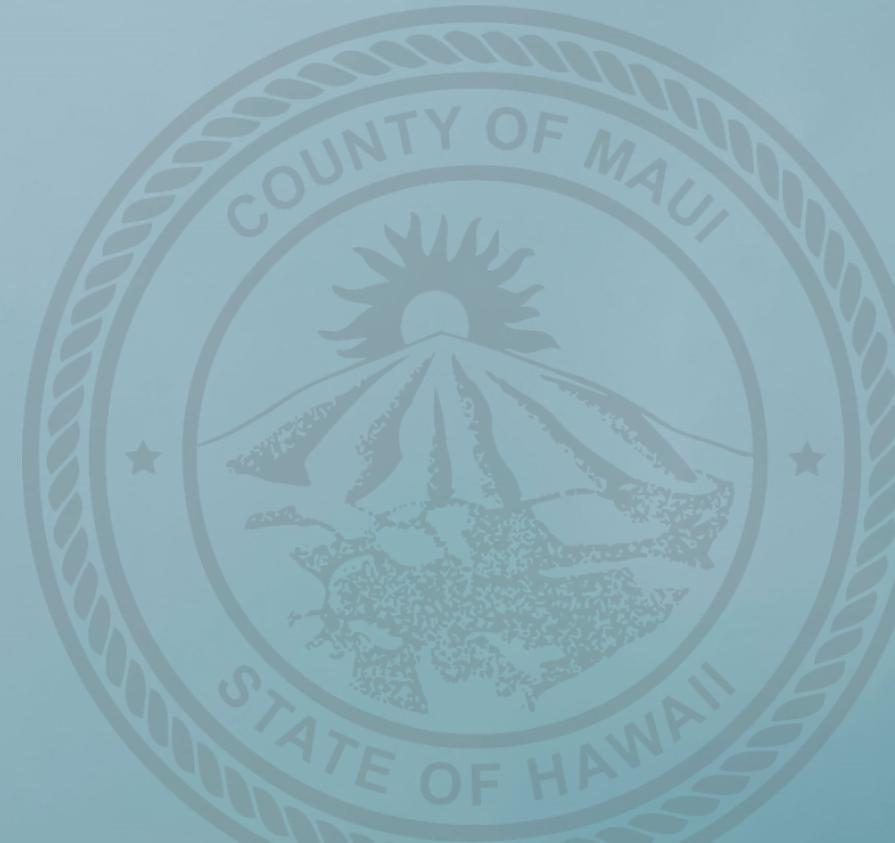
October 2, 2023



- Permit Working Group
 - Created May 2023
 - Internal
 - External

Special Focus: Weekly Meetings

- MAPPS
- Departmental policies
- Standard operating procedures
- Legislation





**CURRENT WORKING GROUPS
WHO ARE WE?**

PRIVATE SECTOR

Consultants, Union Rep,
Contractors, Plumbing, Lawyers,
Architects, Developers

DEPARTMENTS

Public Works, Water, Environmental
Management, Planning, IT –
Enterprise Solution Delivery
Management, Corp Counsel,
Engineers, Planners

PRIVATE GROUP

Too many rehab projects are being stalled by the permit process

Changes to MAPPS needs to be in real time

Cannot have affordable housing with current building codes

Need to document policies and publish it

Fear of being bumped to the back of the line

COUNTY DEPARTMENT GROUP

Time being wasted on quality control

Need to refine the checklist requirements

Need to define what should be fast tracked / what is "critical"?

Better map the path of a permit to each department / work flow

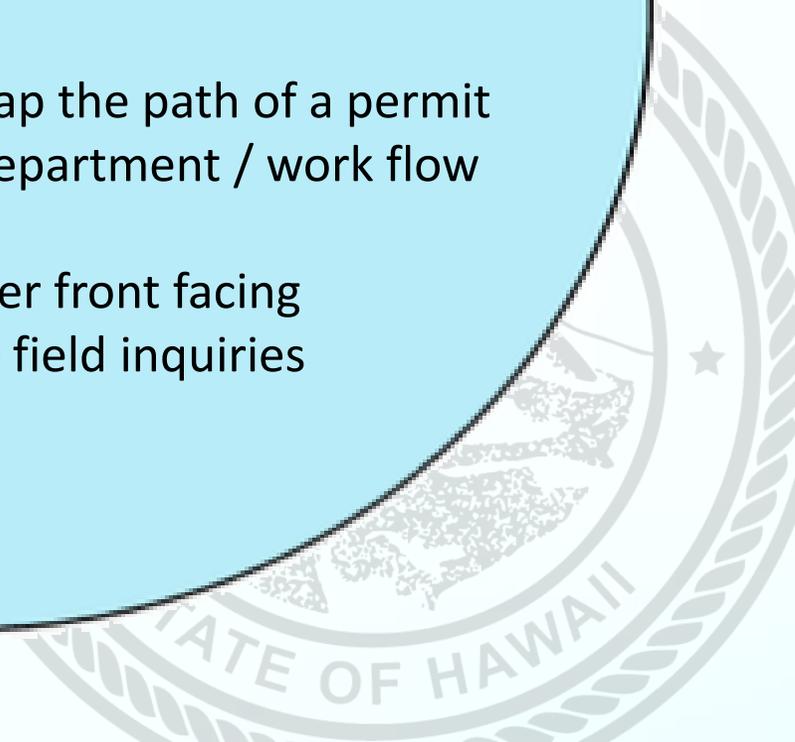
Need a better front facing component to field inquiries

Communication

Clarity

Easier Road Map

Takes too long





WHAT DOES SUCCESS LOOK LIKE?

SHORT TERM

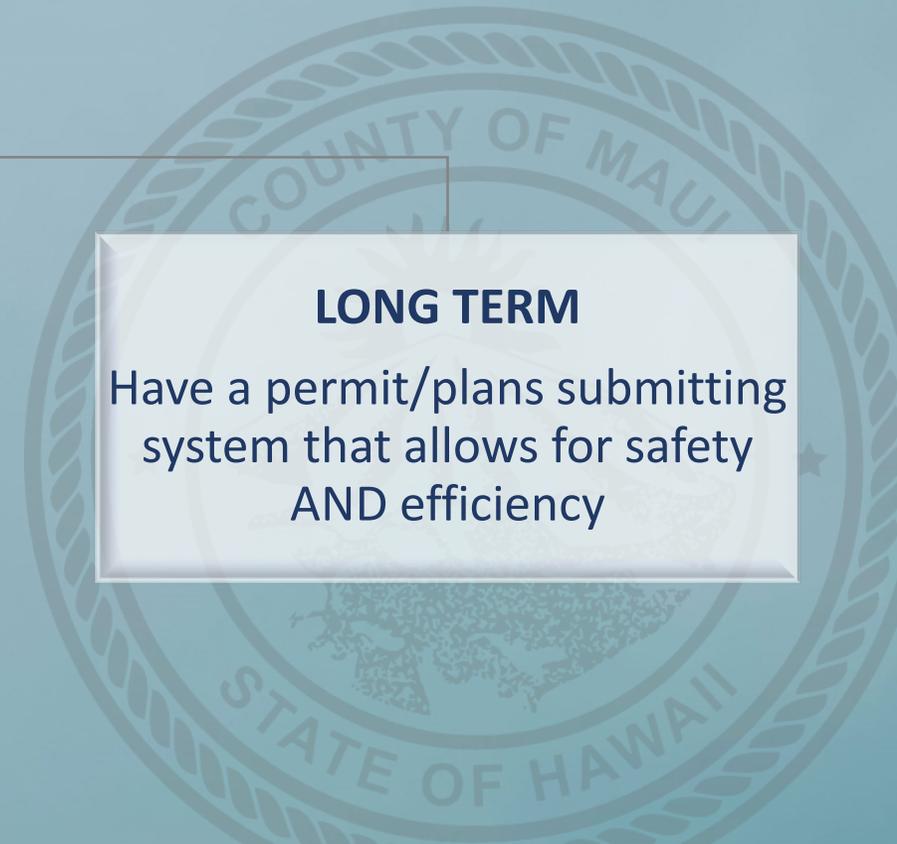
Catching Up – clearing the list

MEDIUM TERM

Efficiencies for processes and
workflow
Changes in policy and legislation

LONG TERM

Have a permit/plans submitting
system that allows for safety
AND efficiency





SUBMIT A PERMIT

Walk through the scenario

What works

What doesn't work

Expectation vs. Reality



RECEIVE A PERMIT

What happens?

What should happen?

Most likely a deep dive permit
by permit analysis at some
point.



ADMINISTRATIVE

Legislative

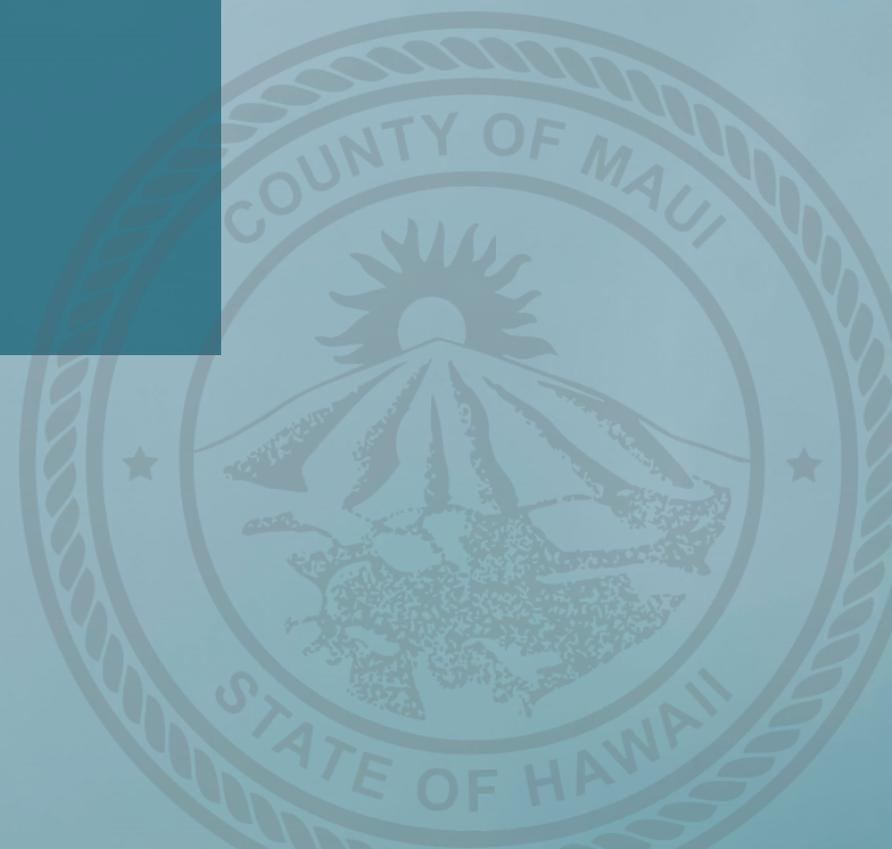
Internal / Departmental
Policies

Define Short/Medium/Long
Term Goals

MAPPS Q&A

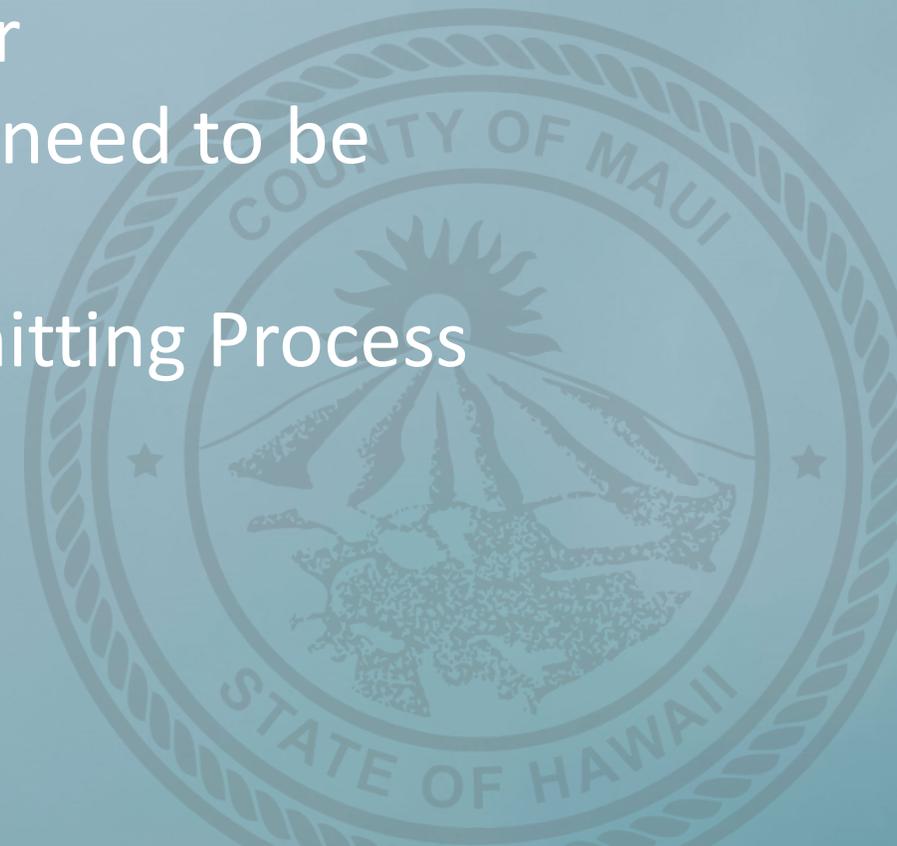


Overview
Think Tank Solutions



Current/Upcoming:

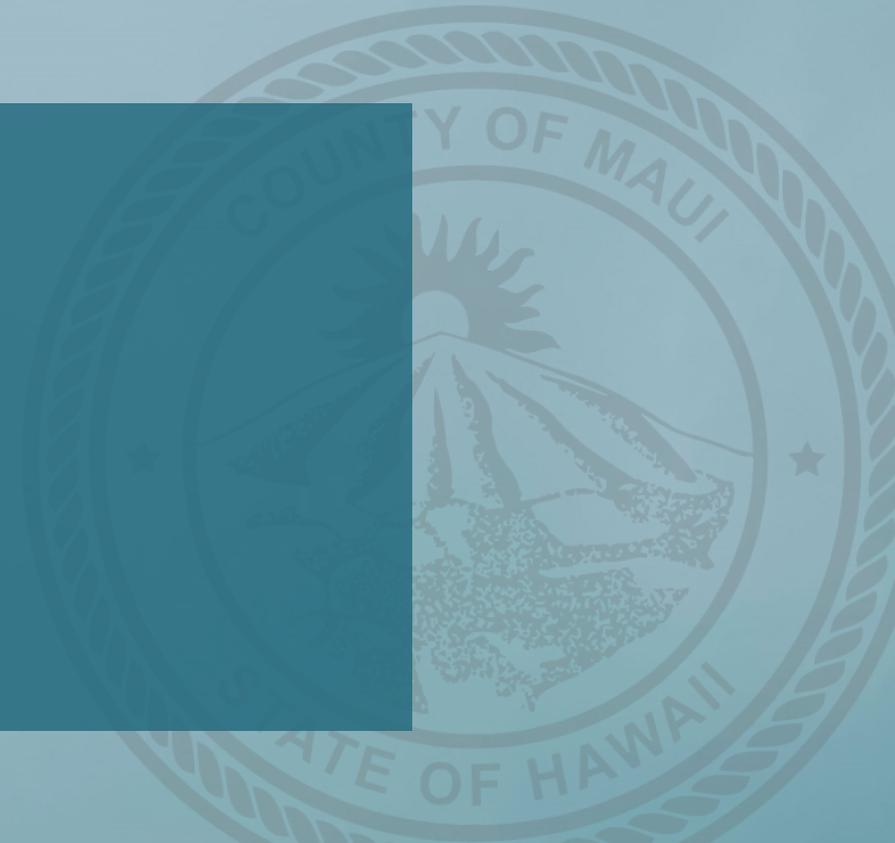
- 10.4.2023 Permit Meeting – Private Sector
 - Re-assess where we are and where we need to be
- Office of Recovery in progress-Rapid Permitting Process





Mahalo

A Hui Hou!



WAI Committee

From: Cynthia Lallo <Cynthia.D.Lallo@co.maui.hi.us>
Sent: Friday, September 29, 2023 3:51 PM
To: WAI Committee
Subject: Permit Working Group Update
Attachments: 10.2.2023 WAI Permit Presentation.pdf

You don't often get email from cynthia.d.lallo@co.maui.hi.us. [Learn why this is important](#)

Please see attached slides for the Mondays presentation to the Wai Committee.

Warmest Aloha,

Cynthia Lallo

Sr. Executive Assistant

Office of the Mayor

200 South High Street

Wailuku, HI 96793

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