

By Zucker Systems March 18, 2021 (PSLU-14)

"Zucker Report"

128 Recommendations:

- Issues impacting all functions (35)
- Technology (12)
- Administration (11)
- Current (35)

- Long Range (7)
- ZAED (25)
- Employee Perceptions (3)
- Customer Perceptions (1)
- Completed or partially completed: 90 (70%)
- Pending or ongoing: 31 (24%)
- Not started or disagree: 7 (5%): one-stop permit center; investigate organizing LRD geographically; transfer subdivision review to Current; Molokai planner should conduct inspections and investigations; sign master agreements with hearing officers; CCA in Planning; policy manual to describe compliance process

