

ALAN M. ARAKAWA
Mayor



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DAVID TAYLOR, P.E.
Director

2016 SEP -9 PM 1:42 PAUL J. MEYER
Deputy Director

DEPARTMENT OF WATER SUPPLY

COUNTY OF MAUI

200 SOUTH HIGH STREET
WAILUKU, MAUI, HAWAII 96793-2155
www.mauiwater.org

September 9, 2016

Honorable Alan M. Arakawa
Mayor, County of Maui
200 South High Street
Wailuku, Hawaii 96793

For Transmittal to:

Honorable Gladys C. Baisa
Chair, Water Resources Committee
Maui County Council
200 South High Street
Wailuku, Hawaii 96793

APPROVED FOR TRANSMITTAL

 

Acting Mayor Date

Dear Chair Baisa:

SUBJECT: DEPARTMENT OF WATER SUPPLY PRESENTATION (WR-6(1))

Thank you for your August 3, 2016 letter regarding the Committee's discussion of the Department of Water Supply's ("Department") solutions for expediting the process for approving meters for applicants on the Upcountry Water Meter Priority List. The Department is transmitting for your review and offers the following responses to your requests:

Question:

1. *What immediate measures does the Department plan to implement to expedite this process?*

Answer: As of September 1st, a second engineer assigned to the Upcountry district began employment with the Department. This individual is currently being familiarized with the system and procedures. It is expected that this individual will be assigned primarily to meter list processing and should greatly expedite the process. In addition, the Capital Improvement Program Coordinator from the Department of Management has recently been Temporarily Assigned to our Engineering Division. There may be more staff assignments from the Department of Management as workload allows.

"By Water All Things Find Life" RECEIVED AT WR MEETING ON 9/14/16
(Committee Chair Baisa)

Honorable Gladys C. Baisa, Chair
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Question:

2. *Is it possible to put a flyer in the monthly billing statement of Department of Water Supply consumers informing them of the new provision that allows for more fixture units?*

Answer: It is possible to insert flyers with specific information with the monthly billing statements. There are, however, extra costs involved which depend on the type of mailer to be included. Also, it is not possible to target any specific demographic (5/8" meter customers, for example). The mailer would have to be included in all monthly bills in a certain time period.

We hope you find this information useful. Should further clarification be necessary, please feel free to contact me at Ext. 7816.

Sincerely,



DAVID TAYLOR, P.E.
Director of Water Supply

xc: Paul J. Meyer, Deputy Director
DT:atn
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