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From: Kim Hester <khester@kauai.gov>
Sent: Wednesday, January 23, 2019 2:18 PM
To: Maui_County Council_mailbox <county.council@mauicounty.us>
Subject: Regarding January 29 Governance, Ethics and Transparency Meeting

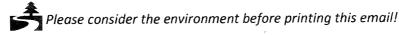
Aloha - please find attached for your consideration

Aloha and Mahalo,

Kim Hester Property Technical Officer County of Kaua`i Finance Department Real Property Assessment Division HAWAII CHAPTER IAAO Secretary <u>khester@kauai.gov</u> 808-241-4232

"Happiness requires an ability to tolerate uncertainty" Gordon Livingston M.D.

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HAWAII CHAPTER

January 10, 2019

Honorable Council Chair Kelly T. King Honorable Council Vice-Chair Keani Rawlins-Fernandez Honorable Council Officer Pro Tempore Tasha Kama Honorable Council Member Riki Hikama Honorable Council Member Alice L. Lee Honorable Councilmember Mike Molina Honorable Council Member Tamara Paltin Honorable Council Member Shane Sinenci Honorable Council Member Yuki Lei Sugimura

Aloha to All and Congratulations on the Commencement of your 2019/2020 Council

Working with Scott Teruya over the past 20 years yields a vision of a strong and amicable leader who does his homework in achieving the goals he sets for himself and his staff. In addition to bringing Maui County to the future, as to technology and education, Scott Teruya's commitment to obtaining and maintaining Assessment Industry IAAO Standards throughout the state is more than ever evident in his 'big picture' goals to bringing the remaining 3 Hawaii counties in synchronization with his goals for Maui.

Scott's ability to look for ways to improve the performance of his team through education and training, utilizing technology to enhance efficiency and keeping his team well informed. Scott will recommend legislation that will help the county achieve its revenue goals. For example, Teruya introduced legislation, which was approved by the state legislature, that all appeals shall be reviewed by the county's Board of Review before the property owner can appeal at the state level. This has helped the County of Maui tremendously in our revenue collections.

Scott has been at the forefront of solicitation, review and research as to software vendors and real-time GIS technology. Scott has successfully negotiated between all Hawaii County's' Administrators and the vendors to ensure that the entire State benefits from cost savings and minimized duplication in services obtained. As administrator, his vision and commitment has kept the division up to assessment standards and on the cutting edge of technology.

Scott has continuously communicated to all counties and provided centralized meeting agendas, to ensure that each step is comprehensively achieved towards the final goal and no county is left behind. Hawaii is a unique state, with only four counties, yet Scott has reached out to and

included all four counties in his effort to create a Hawaii Chapter of IAAO, establish educational paths and Standards implementation to ensure all counties are uniformly compliant and fully educated in the uniformity.

All four counties have come to rely upon the negotiating skills of Scott Teruya as we move towards efficiency, accuracy and fairness in the work of ad valorem taxation. Scott's relationship building is strong and we all feel confident that he can make the right phone call at the right time to get the problem solved and get the job done. As Maui County Director of Finance, the public will greatly benefit from an even broader platform for which Scott's negotiating skills and vision can be realized

Scott Teruya's most valuable characteristic is that he is a "Big Picture" thinker. For each thought idea or goal he develops for his own, he shares unconditionally with those who would also benefit and thereby strengthens the entire State of Hawaii in his achievements. Scott exudes "Kokua na ka pono o ka lehulehu," help for the public welfare and he is "Ho'o pono," respectable, correct and upright.

Respectfully,

Kim Hester, Property Technical Officer County Of Kauai Real Property Assessment Hawaii Chapter IAAO Secretary