

GET Committee

From: Marcy Martin <martinpeaks@yahoo.com>
Sent: Sunday, January 27, 2019 6:52 PM.
To: GET Committee
Subject: GET-1 sub-item (5) SCOTT K. TERUYA (DIRECTOR OF FINANCE)
Attachments: scott teruya GET-1 item5 testimony.pdf

See attached testimony.

1/29/2019

Subject: GET-1 sub item 5 Appointment of Administrative Heads of Departments Scott Teruya
Director of Finance

Testifier: Marcy Martin 23 Hoe Place, Paia

My name is Marcy Martin and I am the Property Technical Officer with the Real Property Assessment Division. Over the past nine years, few people have worked as closely to Scott as I have. When I was hired, Scott shared his vision for RPA with me: "To become a nationally recognized role model for best practices in real property assessment and administration." I took the job knowing that working for Scott was going to be challenging and not "business as usual." In 2018, Scott's vision for RPA was realized. Through hard work, dedication, embracing change, budget management, partnerships with government units, successfully completing projects, division restructuring, successfully implementing new technology, successfully implementing legislation, intensive negotiating and change management Real Property became the 38th government unit to earn the Certificate of Excellence in Assessment Administration from the IAAO. This designation recognizes government units utilizing best appraisal and assessment practices.

I am endorsing Scott Teruya as Finance Director because I believe he can do for Finance what he has done for Real Property. I have provided a short list of accomplishments that substantiate my testimony. I ask that you read them, or allow me to read them, prior to voting on sub item (5) appointment of Director of Finance Scott Teruya.

Short List of Accomplishments:

- 2012 elimination of 5 year Board of Review appeal backlog (FY 07-11)
 - Quality control and training program implemented
 - 2013 legislation put in place to require appeals to first be heard by BOR to help prevent future appeal backlogs
- GIS section added mapping migrated from paper/Autocad to ESRI's GIS parcel fabric
 - GIS parcel layer is one of the foundations of the proposed centralized county enterprise GIS system
 - 2016 RPA won Esri Special Achievement in GIS award for this implementation
- 2013 successfully implemented legislation requiring owner associations to assist RPA with condominium classification significantly reducing lost revenue and inequality due to a lack of information regarding transient vacation use.
- 2013 RPA software was successfully migrated from a client server to a web based program
 - Customizable templates improved efficiency by reducing data entry
 - Integrated GIS and aerial imagery
 - Software costs reduced by partnering with Kauai and Hawaii
- Partnered with Police to reduce costs and improve quality and frequency of aerial imagery increasing assessment accuracy and efficiency
- FY 2016 RPA was the first government unit to electronically record documents with the State of Hawaii Bureau of Conveyance saving time and money for the county
 - Over 475 documents have been recorded

- FY 2016 Compliance Section added to RPA
 - Partnered with the State of Hawaii Departments of Health and Taxation to enforce the home exemption program increasing revenue and fairness
- 2017 RPA won a national award for successfully integrating DSA permit data with RPA software significantly reducing data entry and improving permit quality control
- Public relations and transparency improved:
 - Regularly provides council with statistics and tax policy
 - Online forms
 - Online filing for condominium surveys and address changes
 - Online tax payments
 - Electronic assessment notices
 - RPA website that shares data, maps and imagery with public (3.2 million hits this year)
- Regularly assists other government units
 - 2019 committed to help housing by sharing and compiling RPA data including XY coordinates for housing studies
- Real property tax has provided a reliable and significant source of revenue for the County of Maui during Scott's tenure.