MICHAEL P. VICTORINO Mayor

PATRICK K. WONG Corporation Counsel

EDWARD S. KUSHI, JR. First Deputy

LYDIA A. TODARisk Management Officer



RECEIVED

COUNTY OF MAUI

200 SOUTH HIGH STREET, 3RD FLOORTY COUNTY

EMAIL: CORPCOUN@MAUICOUNTY.GOV TELEPHONE: (808) 270-7740 FACSIMILE: (808) 270-7152

WAILUKU, MAUI, HAWAII 96793

March 28, 2019

Ms. Michele M. Yoshimura Wy Budget Director, County of Maui 200 South High Street Wailuku, Hawaii 96793

Honorable Michael P. Victorino Mayor, County of Maui 200 South High Street Wailuku, Hawaii 96793

For Transmittal to:

Honorable Keani Rawlins-Fernandez Chair, Economic Development and Budget Committee Maui County Council 200 South High Street Wailuku, Hawaii 96793

Dear Chair Rawlins-Fernandez:

SUBJECT: FISCAL YEAR ("FY") 2020 BUDGET (CC-1)(EDB-1)

As requested in your memo dated March 19, 2019, attached is the County's workers' compensation (WC) costs and claims counts, by department, for the fiscal year ended June 30, 2018. Both a *Chart* and a *Spreadsheet* are provided for your convenience.

The *Chart* format contains a break out of the two types of WC claims being managed in our program: Lost Time *aka* Indemnity (IN) claims, and Medical Only (MO) claims. The *Spreadsheet* format includes a four-year comparison of losses, as well as FY2019 mid-year results valued through December 31, 2018 showing actual paid costs of just under \$1.3M. To date, reserves approximate \$4M on 154 open claims.

APPROVED FOR TRANSMITTAL

Date

Keani Rawlins-Fernandez, Chair March 28, 2019 Page 2

Should you have any questions or require a further explanation of the variances or other data, please feel free to contact us.

Sincerely,

LYDIA A. TODA

Risk Management Officer

lt/attachments

APPROVED FOR TRANSMITTAL:

EDWARD S. KUSHI, JR

First Deputy Corporation Counsel

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cc: Michele Yoshimura, Budget Director Honorable Mayor Michael P. Victorino

COUNTY OF MAUI - Workers' Compensation Program

Dept of the Corporation Counsel, Risk Management Division

FY2018 Allocated Costs by Department & Claims by Type (IN/MO)

valuation date: 3-15-2019:lt

Corporation Counsel	Claims: 0/0
- Medical Svcs & Supplie	\$ 6,196
- Independent Exams	4,688
- Pharmacy	2,035
- Nurse Case Mgt	0
- Voc Rehab	0
- TTD	0
- TPD	0
- PPD	41,395
- PTD	0
- Disfigurement	0
- Death Benefits	0
- Other Expense	1,202
TOTAL	\$ 55,516

Council Services	Claims: 0/0
- Medical Svcs & Supplie	\$ 554
- Independent Exams	313
- Pharmacy	(
- Nurse Case Mgt	(
- Voc Rehab	(
- TTD	(
- TPD	(
- PPD	(
- PTD	(
- Disfigurement	(
- Death Benefits	(
- Other Expense	117
TOTAL	\$ 984

Dept of Management	Claims: 1/1
- Medical Svcs & Supplie	\$ 151
- Independent Exams	0
- Pharmacy	0
- Nurse Case Mgt	0
- Voc Rehab	0
- TTD	0
- TPD	0
- PPD	0
- PTD	0
- Disfigurement	
- Death Benefits	0
- Other Expense	46
TOTAL	\$ 197

Environmental Mgt	Claims: 9/5
- Medical Svcs & Supplie \$	31,476
- Independent Exams	9,614
- Pharmacy	9,270
- Nurse Case Mgt	8,029
- Voc Rehab	0
- TTD	41,084
- TPD	0
- PPD	123,491
- PTD	0
- Disfigurement	3550
- Death Benefits	0
- Other Expense	10,007
TOTAL \$	236,521

Claims: 24/9

399,722 28,147

118,102 49,202

122,348 3,523 134,728

22,514

88,801 **967,088**

Finance	Claims: 0/0
- Medical Svcs & Supplie \$	13,093
- Independent Exams	7,752
- Pharmacy	3,342
- Nurse Case Mgt	665
- Voc Rehab	0
- TTD	1,137
- TPD	0
- PPD	19,743
- PTD	0
- Disfigurement	0
- Death Benefits	0
- Other Expense	3,488
TOTAL \$	49,218

CHART Format

Fire & Public Safety	Claims: 33/9
- Medical Svcs & Supplie	227,497
- Independent Exams	25,085
- Pharmacy	28,982
- Nurse Case Mgt	27,824
- Voc Rehab	0
- TTD	172,654
- TPD	11,412
- PPD	173,410
- PTD	0
- Disfigurement	0
- Death Benefits	36,803
- Other Expense	53,735
TOTAL	\$ 757,403

Housing & Human Conce	Claims: 5/1	
- Medical Svcs & Supplie	48,997	
- Independent Exams	7,380	
- Pharmacy	2,876	
- Nurse Case Mgt	18,655	
- Voc Rehab	(
- TTD	23,945	
- TPD	1,548	
- PPD	0	
- PTD	(
- Disfigurement	C	
- Death Benefits	C	
- Other Expense	20,315	
TOTAL	\$ 123,716	

Liquor Control - Medical Svcs & Supplie	_	657 laims:	
- Independent Exams		10,377	
- Pharmacy	77,133		555
- Nurse Case Mgt		1,307	
- Voc Rehab		0	
- TTD		18,560	
- TPD		0 0 0	
- PPD			
- PTD			
- Disfigurement		0	
- Death Benefits		0	
- Other Expense		12,896	
TOTAL	\$	44,353	

Claims: 0/0	Parks & Recreation	
657	- Medical Svcs & Supplie	
10,377	- Independent Exams	
555	- Pharmacy	
1,307	- Nurse Case Mgt	
0	- Voc Rehab	
18,560	- TTD	
0	- TPD	
0	- PPD	
0	- PTD	
0	- Disfigurement	
0	- Death Benefits	
12,896	- Other Expense	
44,353	TOTAL	

lanning Dept	Claims: 3/0
Medical Svcs & Supplie	77840
Independent Exams	0
Pharmacy	2,052
Nurse Case Mgt	13,372
Voc Rehab	0
TTD	3,048
TPD	26,509
PPD	0
PTD	0
Disfigurement	0
Death Benefits	30,385
Other Expense	9,025
TOTAL \$	162,232

Maui Police Dept	Cla	ims: 19/18
- Medical Svcs & Supplie		133,591
- Independent Exams		19,280
- Pharmacy		16,719
- Nurse Case Mgt		26,044
- Voc Rehab		0
- TTD		124,940
- TPD		0
- PPD		199,249
- PTD		0
- Disfigurement		0
- Death Benefits		0
- Other Expense		22,129
TOTAL	\$	541,952

Prosecuting Atty's Office	Claims: 1/0
- Medical Svcs & Supplie	12,562
- Independent Exams	5,660
- Pharmacy	75
- Nurse Case Mgt	4,549
- Voc Rehab	5,305
- TTD	43,322
- TPD	549
- PPD	124,045
- PTD	0
- Disfigurement	0
- Death Benefits	0
- Other Expense	3,244
TOTAL	\$ 199,310

Public Works	Claims: 15/6
- Medical Svcs & Supplie	53,439
- Independent Exams	14,309
- Pharmacy	2,096
- Nurse Case Mgt	14,297
- Voc Rehab	0
- TTD	30,026
- TPD	13,249
- PPD	22,173
- PTD	0
- Disfigurement	0
- Death Benefits	0
- Other Expense	15,585
TOTAL	\$ 165,173

Water Dept	0	laims: 9/6
- Medical Svcs & Supplie		67,134
- Independent Exams		25,523
- Pharmacy		23,155
- Nurse Case Mgt		9,475
- Voc Rehab		0
- TTD		45,797
- TPD		1,425
- PPD		0
- PTD		31,882
- Disfigurement		0
- Death Benefits		0
- Other Expense		9,726
TOTAL	\$	214,116

FY18 SUMMARY	Claims: 119/55
- Medical Svcs & S	Supp 1,072,909
- Independent Exa	ams 158,127
- Pharmacy	209,260
- Nurse Case Mgt	173,419
- Voc Rehab	5,305
- TTD	626,859
- TPD	58,216
- PPD	838,234
- PTD	31,882
- Disfigurement	26,064
- Death Benefits	67,187
- Other Expense	250,316
TOTAL	\$ 3,517,779
CLAIMS	TOTAL 179

	WC FY2018 ACTUAL Valued as of 3-15-19																						
	SCMS Pay Code	4-YR COMPARISON - CLAIMS			301/305/306/ 308/310/316/ 335/339/340/ 341/343/357/ 358/366	6/	303	345/346/645/ 646	164/165	102	103	105/106	107	116/156	108	388/391/397/ 620/639/649/ 650/658/662/ 669/672/680/ 684/688	4-YR COMPARISON - COSTS				81,301,010	MID-YEAR SULTS	
		FY2015	FY2015 FY2016		FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2018	FY2017	FY2016	FY2015	FY19 YTD 12/31/18	
DEPT #	DEPARTMENT NAME	# New Claims Filed	and the second	# New Claims Filed	# New Claims Filed	Supplies	Independent Exam Fees (IME/ICE/IPE)	Rx	Nurse Case Mgt (NCM)	Voc Rehab	Temp Total Disability (TTD)	Temp Partial Disability (TPD)	Permanent Partial Disability (PPD)	Permanent Total Disability (PTD)	Disfigure ment	Death Benefit	Other Expense	Total Paid FY2018	Total Paid FY2017	Total Paid FY2016	Total Paid FY2015	# Claims Filed to Date	\$ Paid to Date
	County Auditor	- 1		-	-				100	- 4-11							10-11		0	0	0	0	
5	Corp Counsel	1	2	-		6,196	4,688	2,035		- n.	3-1	La La	41,395	-			1,202	55,516	13,442	234,409	72,151	0	
1	Council Services	-	3	1	(·	554	313	9.00	14.5		-		-				117	984	4,640	10,232	1,003	0	20
2	County Clerk's Office	1	-	-	_ r- 1	1					-	7.4	-			0.00			0	0	0	2	0
12	Emergency Mgt	-	-	-			1 - Y		4-200		1.00	-		64931			70.45	·	0	0		0	
21	Environmental Mgt	24	19	6	14	31,476	9,614	9,270	8,029	100-	41,084		123,491	-	3,550		10,007	236,521	123,830	343,277	329,437	4	124,053
7	Finance	5	4	3		13,093	7,752	3,342	665	1 1/3 L	1,137	-	19,743	-		•	3,488	49,218	4,527	89,734	82,013	1	5,707
11	Fire & Public Safety	25	23	46	42	227,497	25,085	28,982	27,824	17/ 4 /	172,654	11,412	173,410	(A)	-	36,803	53,735	757,403	469,962	286,237	342,173	19	315,375
14	Housing	6	6	11	6	48,997	7,380	2,876	18,655		23,945	1,548	-	•	-	7.6	20,315	123,716	45,859	109,508	70,699	7	47,681
13	Liquor Control	1	1	-	- U-Ci	657	10,377	555	1,306.90		18,560		•	7.	-	•	12,896	44,353	0	96,609	46,374	0	684
3	Mayor's Office	-	-	-	-		-		-	3.640	-		-	*	-			-	0	0	0	0	
4	MD's Office	-	2	2 -	2	151			•		0.0	Y- 1	-	•			46	197	8,944	251	829	0	
15	Parks & Recreation	39	47	33	33	399,722	28,147	118,102	49,202	7.	122,348	3,523	134,728	- 101	22,514		88,801	967,088	481,573	796,796	457,291	8	311,739
8	Personnel Services	-		-						32.0							-	-	0	0	0	0	
9	Planning	3	-	2	3	77,840		2,052	13,372	V.	3,048	26,509	S-3-8	- O-		30,385	9,025	162,232	540	704,761	561,391	1	46,372
10	Police	48	55	66	37	133,591	19,280	16,719	26,044		124,940		199,249	371			22,129	541,952	143,561	391,540	423,545	21	240,355
6	Prosecuting Attorney	3	2	2 1	1	12,562	5,660	75	4,549	5,305	43,322	549	124,045		3.1		3,244	199,310	2,478	39,704	26,484	0	21,886
16	Public Works	17	14	22	21	53,439	14,309	2,096	14,297		30,026	13,249	22,173				15,585	165,173	227,640	307,471	123,563	11	21
17	Transportation	-	H	-						-	• • • •	495-41	-			100	-		0	0	0	0	•
20	Water Supply	16	14	12	15	67,134	25,523	23,155	9,475	•	45,797	1,425	5-21	31,882			9,726	214,116	67,558	489,070	341,186	5	179,925
	GRAND TOTAL	189	192	203	174	1,072,909	158,127	209,260	173,419	5,305	626,859	58,216	838,234	31,882	26,064	67,187	250,316	3,517,779	1,594,557	3,899,598	2,878,138	79	\$1,293,818

Definitions

New Claims incurred in Period = 55 Medical Only (MO) and 119 Indemnity (IN) or lost time cases. Total New Claims (w/FY18 date of injury): 174

Independent Medical Examination Fees = Physician fees for independent Medical (IME), Chiropractic (ICE), and Psychological (IPE) exams; and PPD Ratings

Medical Services & Supplies = Amounts paid to medical providers for services and supplies (other than pharmacy, independent examinations and nurse case management fees --broken out)

Nurse Case Management (NCM) = Telephonic and Field nurse case management services

Other Expense = All other costs associated with a claim, including travel, court reporters, medical bill audit fees, records copies, attorneys' fees, surveillance, etc.

Permanent Partial Disability (PPD) = Settlements

Permanent Total Disability (PTD) = Benefits paid to an injured worker who cannot return to work in any capacity

Reserves = Expected value set aside to pay for a claim; depends on injury severity, comorbidities, and updated as the claim develops

Temporary Partial Disability (TPD) = Wage loss replacement benefits paid to IWs who have temporarily returned to work on light duty or modified duty

Temporary Total Disability (TTD) = Wage replacement benefits paid to IWs for lost work days

Total Incurred = Paid + Reserves

Vocational Rehabilitation (VR) Services = Available to eligible employees who cannot return to their usual & customary job due to work injury. Enrollment in VR typically runs concurrently with the County's Return To Work Priority Placement Program (RTWPPP)