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June 28, 2019

To: Governance, Ethics and Transparency Committee PM 2: 41

From: Marcie L. Hoag, Safety Specialist 2 OFFICE OF THE COUNTY COUNCIL Re: GET-22 Security Measures At The Kalana O Maui Campus

Dear Committee Chair Michael J. Molina and Members of the Governance, Ethics and Transparency Committee:

RE: GET-22

My name is Marcie Hoag and I am a Safety Specialist in the County of Maui, Department of Corporation Council, Risk Management Division. I am submitting written testimony in strong support of GET-22 regarding security measures at the Kalana O Maui Campus.

On Tuesday June 25th, I was able to schedule and witness an emergency preparedness exercise for this council's members, staff and other employees of the Kalana O Maui building. This exercise was presented by the Maui Police Department and allowed the participants to experience a number of emergency incidents within the council chambers. I can safely say that the experience was not only eye opening but also an excellent means to begin the conversation related to this agenda item.

Currently, most if not all County of Maui buildings are open to the public from 7:45am to 4:30pm with minimal security for those citizens or the employees inside. Our parks and open spaces are accessible almost 24 hours a day except for locked gates at parking lots to restrict car access. It is understandable that the administration and council have a strong desire to promote the feeling of openness and transparency to all community members. While it is our goal to continue that feeling, we also understand that some protections can be installed to help reduce the chance of an emergency, such as those practiced in the exercise from happening in real life.

Security protections are common place at many government properties. The public has come to expect those measures and understands the need for them. In addition to protecting the public, we owe our employees a sense of security as well. With communication and education, I believe that all occupants of our county buildings and properties, whether employee or citizen, will support the measures that this body approves.

During the FY2020-21 budget process, there was discussion of inadequate protection from an internal threat. Some members of the council felt as though we should not only restrict access to members of the public as it leaves a large gap for protection against disgruntled employees. While the measures that were requested for this budget year did address public access more than employee access, it does not mean that those topics will not be addressed in the future. The process of securing all of our buildings will take time but please understand that a long term plan is in place. It is important that we begin the work now with the capabilities we have to reduce the probability of an unfortunate incident taking place. Once those measure are instituted we can move onto the next phase.

I hope that this meeting will continue the very important conversation related to security and answer any questions regarding the plan for long term deployment of overall County of Maui safety.

Mahalo for your time,

Marcia L. Hoas

Marcie L. Hoag

Safety Specialist 2

County of Maui