



Status of Grants

County of Maui | December 16, 2019



Human Service Transportation Program

- ▶ County of Maui funds MEO's Transportation Programs
- ▶ MEO serves clients on Lanai, Molokai, and Maui

Services are
granted out to:



(808) 877-7651

RECEIVED AT MT MEETING ON 12-16-19

FROM MARC TAKAMORI

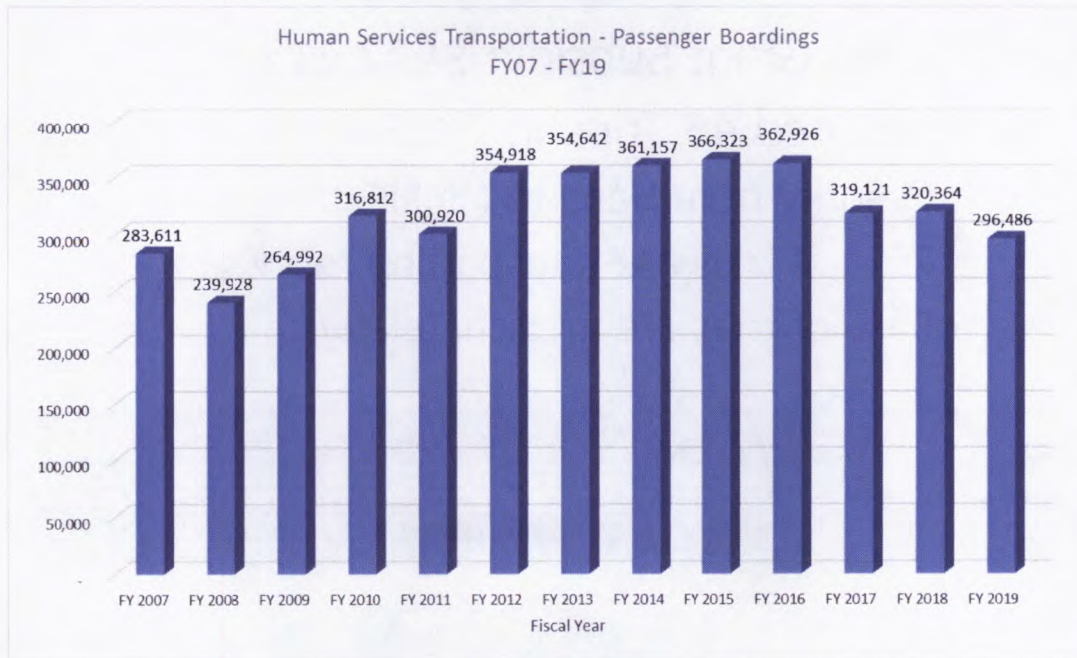
Human Service Transportation Program

- ▶ Human Services Transportation Grant (FY19)
 - \$6,380,515
- ▶ Passenger Boardings (FY19)
 - 296,486
- ▶ Senior Services
- ▶ Senior Nutrition
- ▶ Ka Lima O Maui
- ▶ Employment for the Disabled, Low-Income, and Economically Challenged
- ▶ Rural Shuttle
- ▶ Youth Transportation
 - Maui, Molokai, Lanai
- ▶ Maui Adult Day Care
- ▶ Community Transportation
- ▶ Ala Hou & I-Shuttle
- ▶ Dialysis
- ▶ Lanai Ferry Subsidy

Human Service Transportation Program

Program Goal	Program Objective	Success Measure	FY 2019 Estimate	FY 2019 4th QTR YTD
Goal #1: Provide safe and reliable service to the riders and maintain a good on-time record.	1. Maintain a reliable on-time record	% on-time performance record	90%	79%
		# of on-time trips performed	N/A	153,770
		# of late trips performed	N/A	40,931
Goal #2: Continue to monitor ridership and make necessary service changes to meet the need of the ridership population.	1. Passenger boardings	# of passenger boardings	360,000	296,486
	2. The cost per passenger trip	Cost per passenger trip	\$16.53	\$21.52
	3. The total passenger miles traveled	Total passenger miles traveled	N/A	1,398,713
	4. The total revenue miles traveled	Total revenue miles traveled	N/A	547,332
Goal #3: Operate and manage the transit system effectively.	1. Maximize vehicle life through preventive maintenance	% preventive maintenance completed on schedule (within 500 miles of target mileage)	100%	100%
	2. Maximize service productivity	Passengers per revenue vehicle hour	N/A	11
Goal #4: Provide accessible transit service.	1. All vehicles equipped with working lifts	% vehicles equipped with working lifts	100%	100%

Human Service Transportation Program



Human Service Transportation Program

- ▶ **Bus Replacement Grant: \$445,000 (FY19)**
 - Two (2) 2019 El Dorado – Aerotech 240
 - ▶ 14 passengers / 5 wheelchair positions
 - One (1) 2020 Blue Bird Vision School Bus
 - ▶ 77 passengers

Air Ambulance Program

- ▶ County Grant Subsidy: \$672,215
- ▶ Performed 46 Trips in FY19
 - Majority from Hana to MMMC
 - 76% of trips are transporting residents
 - 63% of trips are medical related

Program Goal	Program Objective	Success Measure	FY 2019 Estimate	FY 2019 4th QTR YTD
Goal #1: Continue to monitor the program making sure services are being provided.	1. The total # of passenger trips	# of passenger trips completed	N/A	46
	2. The cost per passenger trip	Cost per passenger trip	N/A	\$14,613
	3. Resident vs. visitor usage	% of trips utilized by a resident	N/A	76%
	4. Type of trip (Injury vs. Medical)	% of medical trips	N/A	63%

Helicopter Air Ambulance AirMed-1

FY 2019 (July 2018 – June 2019)



Fiscal Year	Annual Grant Amount	Total Trips	Resident Trips	Visitor Trips	% of Resident Trips	Serious Condition	Critical Condition	Medical	Trauma
2019	\$ 672,215	46	35	11	76%	46	0	29	17

Lanai to MMMC	7
Hana/Keanae to MMMC	28
West Maui to MMMC	6
Upcountry/Crater to MMMC	3
Molokai to MMMC	1
Haiku to MMMC	1
Total	46

