

EDB Committee

From: EDB Committee
Sent: Tuesday, March 31, 2020 5:04 PM
Cc: EA; EDB Committee; Shelly K. Espeleta; Chester D. Carson; Lesley J. Milner; Kasie M. Takayama; Richard E. Mitchell
Subject: Transmittal of summary reports on operational and budgetary review of County departments (EDB-1). . .
Attachments: summary reports (final) AH CAR EDB.pdf

Members: Regarding the above subject matter, transmitted are the following summary reports relating to Item EDB-1 on the Committee's agenda:

1. AH-32, Housing Division's FY 2020 Budget
2. CAR-10, Maui Emergency Management Agency's FY 2020 Budget
3. EDB-75(1), Department of Finance's FY 2020 Budget
4. EDB-75(2), Office of Economic Development's FY 2020 Budget
5. EDB-75(3), Community Development Block Grant Program FY 2020 Budget
6. EDB-75(4), Office of County Auditor's FY 2020 Budget
7. EDB-75(5), Department of Management's FY 2020 Budget
8. EDB-75(6), Office of the County Clerk's FY 2020 Budget
9. EDB-75(7), Office of Council Services' FY 2020 Budget
10. EDB-75(8), Office of the Mayor's FY 2020 Budget

Mahalo, Keani Rawlins-Fernandez, Chair
Economic Development and Budget Committee

March 24, 2020

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OFFICE OF THE
COUNTY COUNCIL

RECEIVED

MEMO TO: EDB-1 File

F R O M: Tasha Kama, Chair
Affordable Housing Committee



SUBJECT: **OPERATIONAL AND BUDGETARY REVIEW OF THE HOUSING DIVISION (AH-32)**

At its meeting of March 11, 2020, the Affordable Housing Committee conducted an operational and budgetary review of the Housing Division's Fiscal Year 2020 Budget. Attached is a copy of the Department's PowerPoint presentation.

Following is a summary of questions by Committee members and answers by the Deputy Director of Housing and Human Concerns and staff:

1. What are the five Equivalent Positions listed as unfunded?

The Housing Choice Voucher ("Section 8") program is funded primarily through administrative fees received for each voucher, and in the past the program required additional personnel. These five positions are currently vacant and unfunded, but the Department does not wish to remove them altogether.

2. What are the eligibility requirements for the Section 8 program?

Information on household AMI requirements will be requested via follow-up letter. The waitlist was opened in January 2020 and closed in February 2020. There were 3,410 applicants. Once the Department calls up the waitlisted applicants from previous years, it will start on the new applicants if vouchers are still available.

3. The Section 8 program has a mortgage assistance component. How can an applicant qualify for a mortgage at such low AMI levels?

The mortgage lender takes into account that the applicant will receive mortgage assistance from the program, in the same way that a renter receives rental assistance.

4. Is the \$50,000 for the Puuhonua Homeless Respite Center in addition to the \$200,376 grant?

Yes, there is up to \$50,000 additional funds allocated for an ADA unit. An additional driver would not be required as the driver would park the mobile hygiene trailer first then retrieve the ADA unit.

5. How many grants were made from the First Time Homebuyer Program and is it on track to use the remaining 66 percent of the funds by June?

Twenty-nine grantees have closed, eight more are scheduled to close by the end of April, and additional grantees are actively seeking properties. The remaining 66 percent of the \$2 million in funds is expected to be used by the end of the fiscal year.

6. Is it possible to convert the First Time Homebuyer Program into a revolving fund?

The Department is researching a mechanism for that with the Department of Finance and Department of the Corporation Counsel. Properties purchased through the program have a lien in perpetuity. When a grantee sells the property, no longer uses it as a primary residence, or refinances to take cash out of the property, that triggers repayment requirements. Perhaps the County can recycle those repayments into a revolving fund to sustain the program.

7. Is it possible to track property transactions in the First Time Homebuyer Program?

Yes, the lien on the property gets flagged by the escrow company, which starts the conversation with the County as to what steps need to be taken to release the lien. The Department also maintains active files on grantees. For the last two years, no grants have had to be repaid.

8. What is the number of First Time Homebuyer Program grantees who have refinanced?

The Department has data from the previous period the program was available. Typically, it takes five to seven years before these types of transactions occur. The Department is working on a mechanism to capture these repayments when they happen in the future.

9. What is the status of the Experimental Housing Program?

A request for proposals was issued following a workshop for interested applicants. Only one application was received by the deadline, and it is currently under review.

10. What is the status of Affordable Rental Housing Program?

The allocation of \$1.4 million, including the additional \$400,000 from 2019 to 2020, will be used by the end of the fiscal year (98 percent expended to date).

11. What is the status of the \$450,000 for parcel studies?

There is no capacity to use those funds this year. There were two other parcel studies that were funded, and information on those will be coming from the Administration.

12. Will the Department use all of the \$2.184 million allocated for the Homeless Program by the end of the fiscal year, and what was the purpose of the additional \$560,000?

The Department is expected to use only \$1.9 of the \$2.184 million, and it is unclear whether the Council or the Department initiated the additional \$560,000. Also, no additional positions will be added to the program.

13. Is the Lone Pine area between mile markers 13 and 14 on the radar of the Homeless Program – Clean-Up? There was a large fire in the area that does not seem to have an identified source and that caused problems for commuters and firefighters. The area is piling up with debris. There also seems to be working homeless persons living in vehicles along the Pali.

The Homeless Division is complaints driven. This area is not currently on the radar but has been of concern in the past. The land intersects with State land and privately-owned land, so efforts required the involvement of multiple parties. Three homeless persons have been counted in the Lone Pine area, along with heavy traffic by others who may not be homeless and 50 or more abandoned vehicles. During the last count, there were homeless persons who work during the day and sleep in vehicles at night. Several individuals in campers and vans are not interested in housing, but they are squatting on public property.

14. Where do people go when you clean up an encampment?

The clean-up program uses a compassionate response. A one- to two-week notice to vacate is issued to individuals, followed by intense outreach to offer services, including shelters and housing programs. Offers may or may not be accepted, and a report is provided on the responses to outreach efforts. The Department works with the Police Department and other agencies and non-profit organizations to conduct these actions for the public's safety and welfare.

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Attachment

Maui County Department of Housing and Human Concerns

*"To support and enhance the social well-being
of the citizens of Maui County"*

DHHC PROGRAMS

- Administration Program
- **Housing Program**
- Human Concerns Programs
 - Early Childhood Resource Center
 - Grants Management Division
 - **Homeless Program Division**
 - Immigrant Services Division
 - Maui County Office on Aging / Aging and Disability Resource Center (MCOA / ADRC)
 - Senior Services Division - Kaunoa
 - Volunteer Center
- Animal Management Program – Maui Humane Society

RECEIVED AT A4 MEETING ON 3/11/20

Today's FY2020 Budget Overview

Housing Division

30 total Equivalent Personnel

5 E/P unfunded

Total FY2020 budget = \$40M

Homeless Division

2 total Equivalent Personnel

Total FY2020 budget = \$2.3M

Housing Division

Housing Program Overview

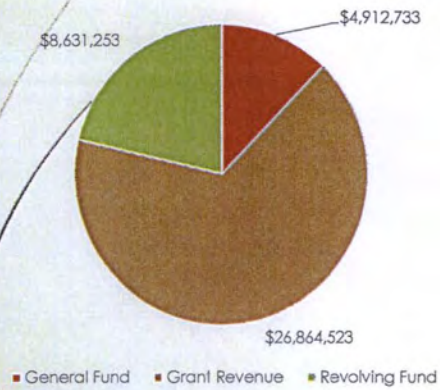
- HOUSING ADMINISTRATION – provides oversight
 - Workforce Housing
 - Fair Housing
 - Affordable Housing Fund (revolving fund)
 - County Grant Funding (general fund)
 - Federal Funding
 - HOME Investment Partnerships Program
 - Housing Trust Fund (HTF)
 - Housing Choice Voucher Program (Section 8)

Housing Budget 2020

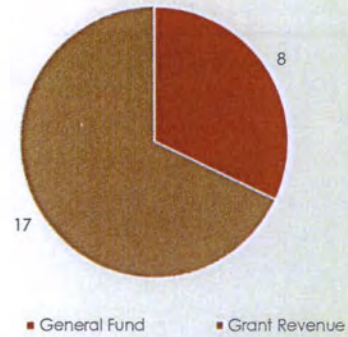
Funding Source	Salaries	Operations	Transfers	Equipmt	Total
County General Fund	\$490,880	\$4,419,443	\$0	\$2,410	\$4,912,733
Grant Funds (Federal/County)	\$901,227	\$24,785,452	\$1,170,800	\$7,044	\$26,864,523
County Revolving Funds	\$0	\$8,631,253	\$0	\$0	\$8,631,253
Program Total	\$1,392,107	\$37,836,148	\$1,170,800	\$9,454	\$40,408,509
Equivalent Personnel (EP) (30 total/5 unfunded)	25 funded				

Housing Division: FY2020 Budget and Personnel

Budget by Funding Source - \$40M Total



Personnel by Funding Source - 25 E/P
(30 total/5 unfunded)



Housing Administration

Housing Administration Budget 2020 (not including HCV Program)

Funding Source	Salaries	Operations	Equipmt	Total
General Fund	\$490,880	\$4,419,443	\$2,410	\$4,912,733
Grant Funds (County)	\$0	\$736,000	\$0	\$736,000
County Revolving Funds	\$0	\$8,631,253	\$0	\$8,631,253
Program Total	\$490,880	\$13,786,696	\$2,410	\$14,279,986
Equivalent Personnel (EP)	8			

Housing Administration Operations - General Fund FY2020

Expense	Total
Materials/Supplies (office supplies, etc)	\$4,400
Other Costs (dues, publications, training)	\$3,619,150
Services (janitorial, svc contracts, studies)	\$768,090
Travel	\$9,700
Utilities	\$18,103
TOTAL OPERATIONS	\$4,419,443

Housing Administration Operations - General Fund

	2019 Adopted	2020 Adopted	Status	Projection
OTHER COSTS				
Affordable Rental Housing Programs	\$1,000,000	\$1,400,000	98%	On-track
Hale Mahaolu Homeowners Counseling	\$80,000	\$150,000	47%	On-track
First Time Home Buyer's Fund	N/A	\$2,000,000	34%	On-track
SERVICES				
Feasibility Study Papalaua St.	\$0	\$50,000	0%	Unused
A.I./Tree & Lot Maint (\$110K)/Parcel Studies (\$150K)	\$60,000	\$260,000	31%	EOY 50%
Funding for additional parcel studies	\$0	\$450,000	0%	Unused
Experimental Housing Program	\$0	\$1,000,000	0%	RFP Issued

Housing Administration Revolving Fund-Affordable Housing Fund

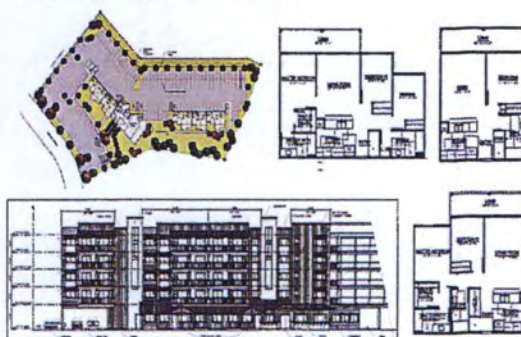
	AMOUNT	STATUS
2019 AFFORDABLE HOUSING PROJECTS		
Hale Mahaolu Ewalu Ph II (22 units)	\$850,000	100% Expended
Hana AH - Habitat for Humanity (25 units)	\$5,000,000	Pending grant agreement
Ka Hale A Ke Ola Renewal Project	\$199,213	25% Complete
Ka Hale A Ke Ola Westside Staircase	\$442,040	In Permitting
Kaiaulu O Kupuohi (89 units)	\$6,382,000	Construction Start – Nov/Dec
FY2019 TOTAL	\$12,873,253	
FY2020	\$14,321,450	2020 Recommendations Submitted

Revolving Fund Projects - Affordable Housing Fund



Hale Mahaolu Ewalu, Pukalani

Kaialu O Kupuohi - 89 units



Housing Administration Operations - Grant Revenue Fund

Character Description	2019 Adopted	2020 Adopted	Change Amount	Change Percent
Wages & Salaries	\$866,624	\$901,227	\$34,603	4.0%
Operations	\$24,056,435	\$24,785,452	\$729,017	3.0%
Transfers Out	\$450,000	\$1,170,800	\$720,800	160.2
Equipment	\$48,240	\$7,044	-\$41,196	-85.4%
Program Total	\$25,421,299	\$26,864,523	\$1,443,224	5.7%
Equivalent Personnel (5 unfunded)	22	22	0	0.0%

Housing Administration / HCV Program Grant Revenue Fund - Grant Sources

Grantee (Housing Program)	FY2019	FY2020
HOME Investment Partnership Program	0	0
National Housing Trust Fund	0	0
Komohana Hale Apartment Program	\$232,425	\$215,000
Kulamalu Hale Apartment Program	\$508,227	\$521,000
Section 8 Housing Program	\$24,680,647	\$25,813,932
TOTAL GRANTS	\$25,421,299	\$26,549,932

Grant Revenue Projects – (in process) HOME and Housing Trust Fund (HTF)



Kaiwahine Village, Kihei

Kahoma Residential, Lahaina



County Projects - UHMC Dorms

- \$5M DURF Grant through HHFDC
 - Renovation of existing structures
 - 12 two-bedroom units
 - 1 community building
 - Planning for increased density
- \$864K Ohana Zone Funding through DHS
 - Operations and Support Services after move-in



UHMC Dorms - Status

Phase I:


- Pending final budget amendment (3/13)
 - Contracts for architect/contractors being drafted
- Construction start expected July 1
- Construction completion expected Dec 31, 2020:

Phase II:

- RFP for EA/SMA has been published – bids due Mar 15th



Housing Choice Voucher Program (HCV/Section 8)



Housing Choice Voucher Program (Section 8)

- Funded by federal funds from the US Department of Housing and Urban Development (HUD)
- Program is administered locally by the Housing Division
- Rated High Performer by HUD

Housing Choice Voucher Program (Section 8)

- County of Maui Administers:
 - 1464 Housing Choice Vouchers
 - 35 VASH Vouchers (10 new vouchers awarded Feb 1)
- Family Self-Sufficiency Program (28 participants)
- Home Ownership Program (10 participants)

HCV Program Budget / Personnel

- FY2020 Budget
 - \$25,813,932 (grants)
 - \$302,272 (general funds)
- 22 total Equivalent Personnel (EP)
 - 17 funded / 5 unfunded
 - 1 vacancy which was filled March 9

HCV Program Operations - Grant Revenue Fund


Character Description	2019 Adopted	2020 Adopted	Change Amount	Change Percent
Wages & Salaries	\$866,624	\$901,227	\$34,603	4.0%
Operations	\$23,315,783	\$23,755,661	\$439,878	1.9%
Transfers Out	\$450,000	\$1,150,000	\$700,000	155.5%
Equipment	\$48,240	\$7,044	-\$41,196	-85.4%
Program Total	\$24,680,647	\$25,813,932	\$1,133,285	4.6%
County Wide Costs (Fringe-Dept. Finance	\$302,272	\$302,272	0	0.0%
Equivalent Personnel (5 unfunded)	22	22	0	0.0%

HCV Program – Key Updates

- Recently opened the wait list in January 2020
 - 3,410 new applicants
- Actively calling up applicants from the wait list
 - Remaining 2018 applicants are being called up now
 - Will start calling from the 2020 list as vouchers are available



Homeless Division



Homeless Division Budget / Personnel

- 2 total Equivalent Personnel (EP)
- FY2020 Budget Homeless Programs
 - \$146,494 - Operations
 - 2,184,417 - Grants
 - administered by the Grants Management Division

Expenditures - General Fund

Character Description	2019 Adopted	2020 Adopted	Change Amount	Change Percent
Wages & Salaries	\$136,680	\$134,544	-\$2,136	-1.6%
Operations	\$11,950	\$11,950	0	0%
Equipment	\$0	\$0	0	0%
Program Total	\$148,630	\$146,494	-\$2,136	-1.4%
Equivalent Personnel	2	2	0	0%

Homeless Program - Placements

Coordinated Entry System Placements
(Family Life Ctr, KHAKO)

- 163 single individuals
- 380 individual family household members

Sub-Categories

- 38 were chronically homeless
- 21 veterans
- 17 youth

Homeless Program – Clean Up

Clean-up of Illegal Encampments (on-going process)

- Environmental Threat
- Health and Safety Risk
- Compassionate Action Plan (multi-step program)

Homeless Program – Clean Up

Largest Clean-ups:

- Kanaha Beach Park
- Luakini Parking Lot and Chang's Beach Makena
- Pakele Place/Waiehu River Mouth
- Bridge near Maui Disposal
- Kaulawahine Street, Kahului

Homeless Program – Illegal Encampments



Homeless Program – After



Homeless Program – Illegal Encampments



Homeless Program – Grants

Grants targeting Homeless Programs

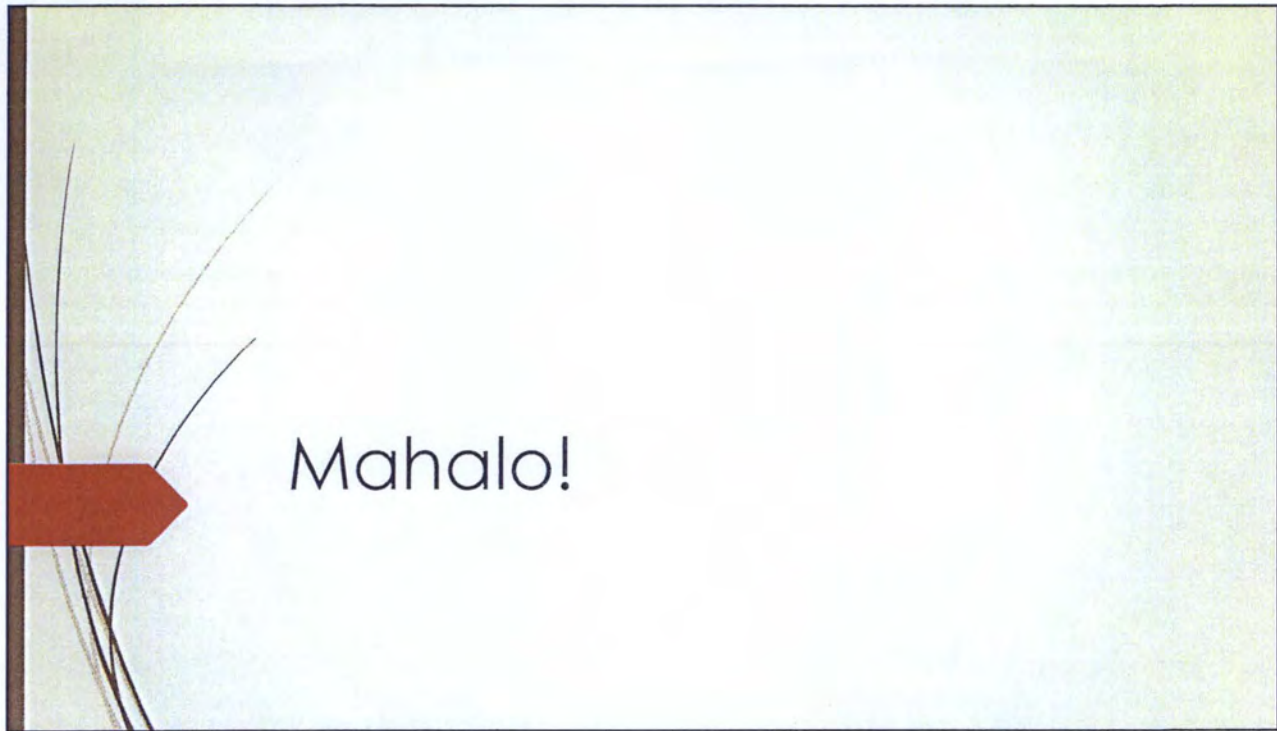
- Administered by the Grants Management Division
- Total Approved Budget \$2,184,417

Grants - General Fund

Agency	Description	Amount	Status	Projection
Family Life Center	Case management	\$180,000	58%	On target (incr \$40K)
Family Life Center	Outreach	\$147,000	71%	On target (incr \$7K)
KHAKO Resource Ctr	Ops for 2 shelters/Step-up Program	\$652,000	75%	On target
Legal Aid Society	Legal Svcs (for most vulnerable)	\$75,000	24%	Expect 100% expenditure
Roman Catholic Church HI	St. Theresa – Hale Kau Kau	\$25,000	50%	On target
KHAKO Resource Ctr	Puuhonua: Homeless Respite Ctr	\$200,376	65%	Ops (+ up to \$50k ADA unit)
Lokahi Pacific	Pilot project	\$24,900	0%	New pilot March – est 50%
Maui Arch. Group	UHMC Dorms Assessment	\$89,115	100%	Completed
Chamber of Comm.	Housing Forum	\$1,000	100%	1-time event completed

Grants - General Fund (Line Items)

Description	Amount	Status
Homeless Program - Molokai	\$50,000	Re-soliciting - RFP March 11
Mobile Hygiene Unit Central Maui	\$200,000	Re-soliciting - RFP March 11
Homeless Programs - General	\$250,000	Using these funds for emerging needs programs



March 30, 2020

MEMO TO: EDB-1 File

F R O M: Kelly Takaya King, Chair *Kelly T. King*
Climate Action and Resilience Committee

SUBJECT: **OPERATIONAL AND BUDGETARY REVIEW OF THE MAUI
COUNTY EMERGENCY MANAGEMENT AGENCY** (CAR-10)

At its meeting on March 12, 2020, the Climate Action and Resilience Committee conducted an operational and budgetary review of the Maui Emergency Management Agency's Fiscal Year 2020 Budget. Attached are copies of materials provided as part of the Agency's presentation.

The following is a summary of questions by Committee members and answers from the Agency's Administrator during the meeting:

1. Are the personnel for MEMA's Hazard Mitigation Officer, Communications Alert Specialist, and Recovery Specialist entry-level positions because that is all you have to offer? Do you have higher SR positions that these overqualified people could move up to and then we can approve those positions at those higher rates?

When we posted the position, we posted for entry-level positions, and it just so happens that we received these applicants who exceeded the requirements of the position we were hiring for. My plan was to do some reorganization and create some of those higher-level positions.

2. Do you have a figure for the grants MEMA is receiving?

What we put in our budget was \$500,000 for the Homeland Security Grant Program. We came back to Council to ask that this number be amended because we received more money, at roughly \$704,000. The other grant we received is the Emergency Management Performance Grant for \$100,000, already noted in the Budget.

3. Could you tell us an estimate of how much additional funding you are hoping to receive for the increase in salaries you mentioned?

We still feel that we are short-handed and a lot of our personnel are doing the job of two or three people.

4. You have seven personnel in your office. How many employees do you need to fulfill the duties of MEMA?

We'll be requesting two additional personnel, but 10 employees would be more ideal. We would still be smaller than other offices, such as on Hawaii Island, which has 14 people in its office and is looking to expand.

5. Are all your plans, such as the Hazard Mitigation Plan, on shelf or digitized?

All of our plans are digitized, but we also keep on-shelf copies in the event that we lose access to the digital copies due to a power outage or other unforeseen circumstances.

6. Do you need someone to operate your bomb-disposal unit?

Part of the grant we received from Homeland Security was to send Maui Police Department officers to the Mainland to get trained on how to handle explosives.

7. How is your new EOC coming along?

We're still in discussions with the Mayor, who is supportive and knows that we are in need of a new EOC. We have some conceptual designs of how it would look. But, in the meantime, they are trying to renovate our downstairs office. Because we got a larger grant from Homeland Security, we were able to buy some new furniture for ourselves.

8. Is the new EOC design for a separate building or for incorporation to the Kalana O Maui building?

They're looking at putting it in a separate building since our current space is not large enough to incorporate those designs.

9. Have you thought about hiring a Health Specialist given our current situation?

In our Pandemic Plan, the leading agency is the Department of Health. We rely on them for additional EPs and assistance, so I don't think it's necessary to hire additional staff.

10. What bargaining unit do your employees fall under?

They fall under Bargaining Unit 13.

11. Is there a coordinator in MEMA who is the point person, ties all outside agencies together, and is familiar with the responsibilities of each outside agency? How do you communicate with internal and external entities and how do you ensure that everyone is getting the same information?

We have sections (planning, logistics, operations) and within those sections we have branches. One example is public safety, which handles the Fire Department, Police Department, Airport Firefighters, EMTs, and Parks Police. We all sit at the same table where the Operations Chief briefs that person. That's the importance of our EOC.

12. What stage are we currently in in terms of preparation, management, and response for COVID-19 since it just reached pandemic status? Do you have enough funding to carry out the next three or four months or do you need a budget amendment? Can the Mayor or agency enact emergency funds without the Council in a state of emergency? At what point do you make calls like shutting down the government and cancelling meetings?

We are currently in a level 3 activation, but we have been working and having meetings with State counterparts, so we've been implementing our Pandemic Plan for about a month or so. We're looking ahead in locating quarantine facilities and sending public messaging.

13. Are we trying to get test kits for COVID-19 on Maui?

There are test kits on Maui, but we have to send them to Oahu to receive the results.

14. Where do people go if they want to get tested? Has anyone on Maui been tested?

People should go to their doctors, and the doctor will make a determination of if testing is appropriate. There were people who have been tested, but no one has tested positive at this point.

15. How much is in the Emergency Fund right now?

There's about \$39 million in the Emergency Fund.

16. For people in self-quarantine or quarantine, are there plans for people who are out of work or needing food or assistance?

We wouldn't provide people food in their homes if they are self-quarantining but for people who are homeless or visiting, for example, we would assist in locating a quarantine facility.

17. How much does it cost to book a training facility right now since we don't have one?

If we can't find one, we go to a hotel or to locations like the MACC. So the costs vary, but if we had our own training facility we would be able to hold more trainings at no additional cost.

18. Is there something we can do at a County level to address school closures during a pandemic?

The lead entities on this issue are the Department of Health and the Governor.

19. Is there anything you can share about you meetings with the Mayor and how we will be responding to COVID-19, whether through operational or budgetary means?

We've met with the Mayor very frequently, and he has already taken some initiatives by directing that there be more frequent cleaning of public transportation and County facilities. The Mayor will be sending down his budget amendment shortly. (Note: Please see Ordinances 5071 and 5080, enacting emergency budget amendments.)

20. What are the costs of the test kits? Is the State or Federal government covering the costs? Can people test negative during the incubation period of the virus?

The County is not paying for the test kits. I believe the State is covering test kit costs. We are only testing people who are symptomatic, so we would not be testing people who do not display signs of possibly having the virus. If a person believes he or she may have been exposed to the virus, that person would be asked to self-quarantine. If that person started to display symptoms, he or she could be tested.

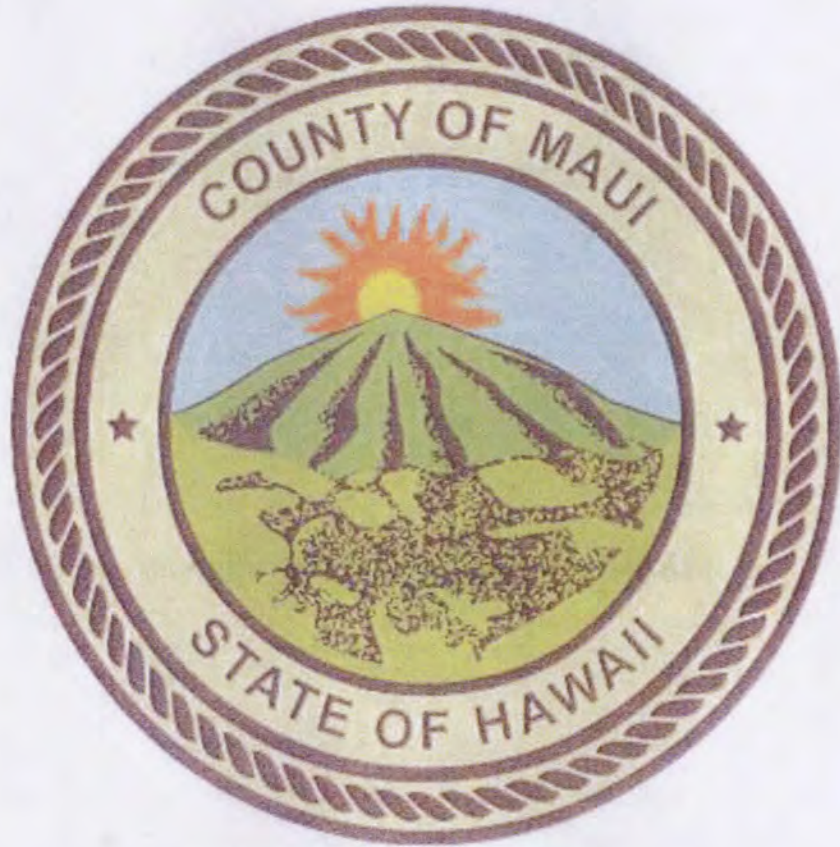
21. Are you preparing in your operational and budgetary plans for the worst case scenario with this pandemic that can be applied to future large-scale events?

Our Pandemic Plan already takes into account the worst-case scenario, so we are following that plan and adjusting to apply more specifically to this pandemic as necessary. We never know what specific accommodations need to be made ahead of time since every pandemic could be vastly different in terms of needs. So we don't have a specific dollar amount, but we have plans for situations, such as mass burials and creating additional health centers for hospital overflow.

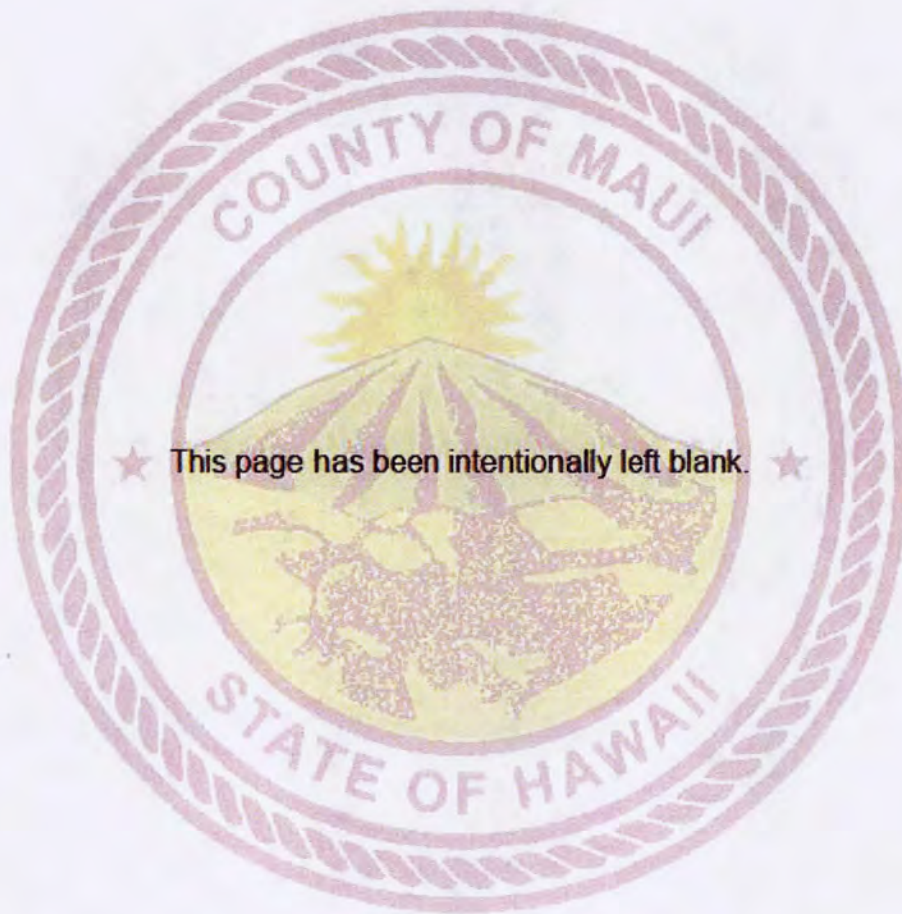
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Attachment

<u>FUNCTION AND PROGRAMS</u>	<u>A - Salaries</u>	<u>B - Operations</u>	<u>C - Equipment</u>	<u>Total</u>
(5) Provided, that \$500,000 shall be for Phase I of a Countywide Master Plan for Shoreline Retreat, beginning with Molokai.				
b. County Auditor Program	516,253	833,133	19,000	1,368,386
(1) Provided, that disbursement for salaries and premium pay is not restricted by Section 5.				
B. MANAGEMENT AND OTHER FUNCTION				
1. Department of the Corporation Counsel				
a. Legal Services Program	3,472,131	474,791	53,145	4,000,067
(1) Provided, that disbursement for salaries and premium pay is limited to 37.5 equivalent personnel.				
(2) County Facilities Security	0	211,000	50,000	261,000
(i) Provided, that a surveillance system shall be installed at cashier stations countywide.				
2. Emergency Management Agency				
a. Emergency Management Program	466,544	166,577	0	633,121
(1) Provided, that disbursement for salaries and premium pay is limited to 7.0 equivalent personnel.				
(2) Grant to American Red Cross	0	50,000	0	50,000
3. Department of Environmental Management				
a. Administration Program – General Fund	483,850	152,140	4,500	640,490
(1) Provided, that disbursement for salaries and premium pay is limited to 5.0 equivalent personnel.				
b. Wastewater Administration Program – Sewer Fund				
(1) General	1,587,398	1,415,345	72,000	3,074,743
(a) Provided, that disbursement for salaries and premium pay is limited to 20.0 equivalent personnel.				



Emergency Management Agency



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Department Summary

Mission

Utilizing emergency management principles, we protect all persons within the County of Maui to achieve whole community resiliency.

Countywide Outcome(s)

The Civil Defense Agency supports the following countywide outcome(s):

- An Efficient, Effective, and Responsive Government
- Suitable Public Infrastructure
- A Prepared, Safe, and Livable County
- A Healthy and Sustainable Community

Organization Chart



Strategies

The Maui Emergency Management Agency (MEMA) staff promotes readiness through training aimed at familiarization with emergency management ("EM") concepts and testing our capabilities through exercises. MEMA will provide training opportunities to staff, emergency operation center ("EOC") partners and non-government organizations ("NGO"). Oversee training and exercise program to validate and update standard operating guidelines, plans and procedures. Strengthen the EOCs functionality and efficiency in managing emergencies through situational awareness leading to a common operating picture for all agencies involved. Foster community resiliency through public engagements and assist in coordinating recovery efforts after an emergency.

Operations

MEMA is the local coordinating agency for administering and operating various local, state, and federal emergency management programs for the county. This includes planning, preparing, and coordinating emergency management operations in meeting disaster situations and coordinating post-disaster recovery operations. To accomplish this, MEMA will:

- Develop a well-trained and responsive staff;
- Enhance the county's capabilities and response capacity for All-Hazards;

Department Summary**Operations (Cont'd)**

- Utilize a Whole Community Approach to engage individuals and the private sector in emergency planning and preparedness;
- Identify and implement the use of appropriate technology during all phases of emergency management; and
- Enhance community resilience through the implementation of a coordinated and sustainable mitigation program.

External Factors Description

In this last year there has been great interest in emergency management, particularly after the false missile alert, flash floodings and Hurricanes Lane and Olivia. The agency has only 6 employees to manage the day-to-day operations and during an emergency. We are fortunate to have partners from local, state and federal governments as well as non-government organizations to assist. From these events MEMA learned the need for greater coordination of local resources to assist in the recovery efforts.

Training remains an essential component in ensuring the readiness of our agency in confronting emergencies. County staff have traveled to Kauai for the Wainiha floods and to the Big Island for the lava flow, to provide EOC support and to receive real world experience in dealing with disasters. The agency continues to provide training opportunities to fire, police, and County of Maui employees on the incident management system and on various topics relating to emergencies.

The County of Maui continues to receive grants from the Department of Homeland Security(DHS). MEMA administers the DHS and provides grant opportunities to various agencies including the Maui Fire Department and Maui Police Department. MEMA also administers the Emergency Management Performance Grant ("EMPG") which is used to fund a variety of activities including training expenses for individuals from various partner agencies.

MEMA supports the "whole community approach" and "community resilience" which serve to empower communities to prepare for emergencies. The strengthening and resiliency of the local community to handle both natural and man-made disasters starts at the individual level, continue through to the family, and then to the larger community.

Limited infrastructure that is suitable for evacuation during various events continues to pose a challenge to the mission of the agency. This, coupled with an increasing population, will strain the ability of the county to sustain long-term support for persons displaced from their homes during a large-scale event. As more residents relocate to Maui, the collective knowledge of local hazards as well as local civil defense and emergency management programs become diluted, creating an increasing challenge.

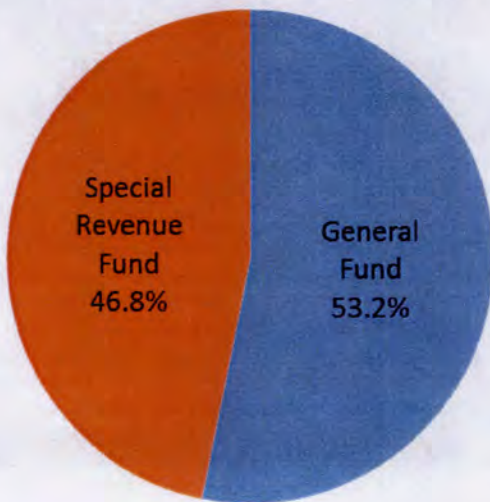
MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

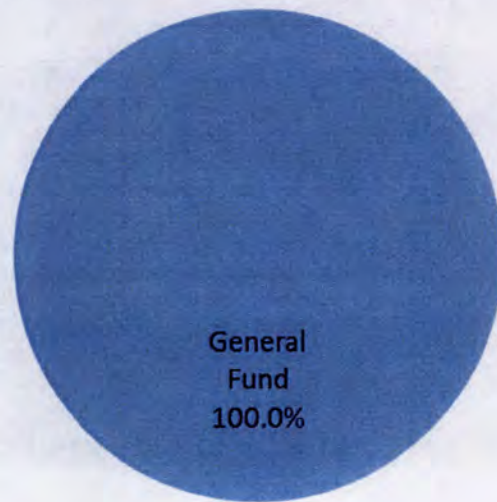
Department Summary

Department Budget Summary by Fund

FY 2020 Total Expenditures

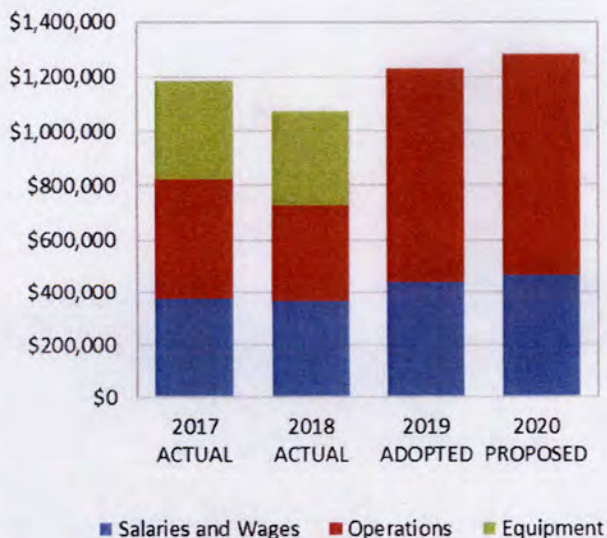


FY 2020 Total Equivalent Personnel

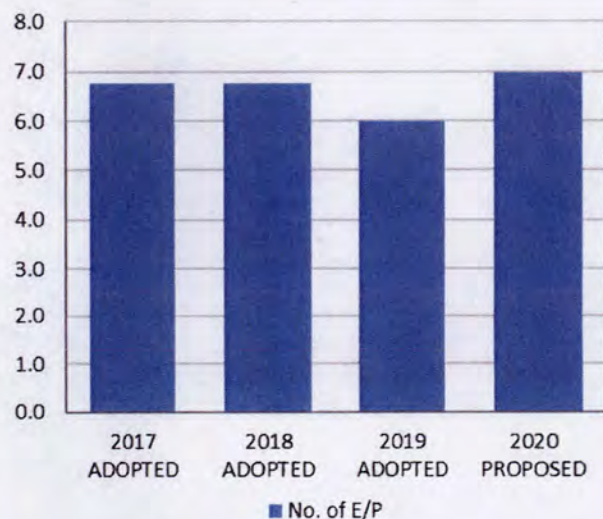


Department Budget Summary by Fiscal Year

Total Expenditures By Character



Total Equivalent Personnel



MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Department Summary

Expenditures Summary by Character & Object

CHARACTER/ OBJECT DESCRIPTION	2017 ACTUAL	2018 ACTUAL	2019 ADOPTED	2020 PROPOSED	CHANGE AMOUNT	CHANGE PERCENT
Salaries and Wages						
OTHER PREMIUM PAY	\$72,385	\$63,177	\$50,150	\$50,000	-\$150	-0.3%
WAGES & SALARIES	\$302,191	\$304,874	\$389,256	\$416,544	\$27,288	7.0%
Salaries and Wages Total	\$374,576	\$368,051	\$439,406	\$466,544	\$27,138	6.2%
Operations						
INTERFUND COST RECLASSIFICATION	\$13,279	\$0	\$0	\$0	\$0	N/A
MATERIALS & SUPPLIES	\$18,167	\$21,467	\$18,200	\$18,200	\$0	N/A
OTHER COSTS	\$120,645	\$175,946	\$42,400	\$67,400	\$25,000	59.0%
SERVICES	\$227,277	\$101,213	\$72,000	\$72,000	\$0	N/A
SPECIAL PROJECTS	\$0	\$0	\$600,000	\$600,000	\$0	N/A
TRAVEL	\$23,389	\$20,327	\$12,380	\$12,380	\$0	N/A
UTILITIES	\$45,570	\$42,191	\$46,597	\$46,597	\$0	N/A
Operations Total	\$448,327	\$361,144	\$791,577	\$816,577	\$25,000	3.2%
Equipment						
MACHINERY & EQUIPMENT	\$364,470	\$344,594	\$0	\$0	\$0	N/A
Equipment Total	\$364,470	\$344,594	\$0	\$0	\$0	N/A
Department Total	\$1,187,373	\$1,073,789	\$1,230,983	\$1,283,121	\$52,138	4.2%

Equivalent Personnel Summary by Program

	2017 ADOPTED	2018 ADOPTED	2019 ADOPTED	2020 PROPOSED	CHANGE AMOUNT	CHANGE PERCENT
Emergency Management Program	6.8	6.8	6.00	7.00	1.0	16.7%

Emergency Management Program

Program Description

The Emergency Management Program administers and operates various local, state, and federal emergency management programs. This includes prevention, planning, mitigation, preparedness, and coordinating emergency management response and recovery operations in disaster situations.

Countywide Outcome(s)

The Civil Defense Program supports the following countywide outcome(s):

- An Efficient, Effective, and Responsive Government
- Suitable Public Infrastructure
- A Prepared, Safe, and Livable County
- A Healthy and Sustainable Community

Population Served

The Emergency Management Program serves all county employees, residents, and visitors.

Services Provided

The Emergency Management Program provides emergency management services.

Key Activity Goals & Measures

GOALS/OBJECTIVES	SUCCESS MEASUREMENTS	FY 2018 ACTUAL	FY 2019 ESTIMATE	FY 2020 ESTIMATE
<i>Goal #1: Development and retention of a well-trained and responsive staff.</i>				
1. Conduct employee training activities based on training plans developed for each employee annually	# of training activities conducted	37	12	12
	% of staff who agree or strongly agree that they have necessary tools, training & skills to perform their jobs	75%	100%	100%
<i>Goal #2: Enhance the county's response capacity and capabilities for All-Hazards.</i>				
1. Exercise Emergency Operations Center (EOC) roles and responsibilities annually	# of Homeland Security Exercise and Evaluation Program compliant tabletop exercises conducted	12	2	2
	% of exercise objectives related to After-Action Reviews/Implementation Plans	100%	50%	50%
2. Annually identify and develop personnel to staff EOC roles	# of position-specific training sessions conducted	4	4	4

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Key Activity Goals & Measures (Cont'd)

GOALS/OBJECTIVES	SUCCESS MEASUREMENTS	FY 2018 ACTUAL	FY 2019 ESTIMATE	FY 2020 ESTIMATE
<i>Goal #2: Enhance the county's response capacity and capabilities for All-Hazards (Cont'd).</i>				
2. Annually identify and develop personnel to staff EOC roles (Cont'd)	% of EOC positions with at least three (3) people trained	N/A	50%	50%
	% of trained personnel who agree or strongly agree that they have skills necessary to complete their EOC function	44%	80%	80%
3. Update and maintain a comprehensive training and exercise program plan by March 2020	Multi-Year Training and Exercise Plan updated	Yes	Yes	Yes
	% of training offerings directly related to After-Action Review/Improvement Plans	100%	50%	50%
4. Work with partner agencies to establish pre-event contracts	# of executed contracts	0	2	2
5. Strengthen Mass Care Capabilities	# of County staff trained in shelter operations	0	100	100
<i>Goal #3: Utilize a Whole Community Approach to engage individuals and the private sector in emergency planning and preparedness.</i>				
1. Exercise roles and responsibilities of self-identified and naturally occurring community-based groups (non-government organizations, faith-based groups)	# of non-governmental groups participating in annual tabletop exercise (TTX)	28	10	10
	% of participants who agree or strongly agree that the TTX helped better prepare them for an event	84%	100%	100%

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Key Activity Goals & Measures (Cont'd)

GOALS/OBJECTIVES	SUCCESS MEASUREMENTS	FY 2018 ACTUAL	FY 2019 ESTIMATE	FY 2020 ESTIMATE
<i>Goal #3: Utilize a Whole Community Approach to engage individuals and the private sector in Emergency planning and preparedness (Cont'd).</i>				
2. Increase the effectiveness of Community Emergency Response Team (CERT) volunteers within each district	# of supplemental training modules implemented to enhance CERT skills by June 2017	0	2	2
	# of CERT members who completed a supplemental module	0	50	50
	% of participants who agree or strongly agree that the supplemental training enhanced their engagement opportunities	N/A	100%	100%
	YTD # of volunteers who completed CERT training			
	South	N/A	10	10
	Central	11	10	10
	Upcountry	3	10	10
	East	N/A	5	5
	West	23	10	10
	Lanai	N/A	5	5
	Molokai	N/A	5	5
	TOTAL # CERT-trained volunteers that reside in district			
	South	N/A	30	30
	Central	N/A	30	30
	Upcountry	N/A	30	30
	East	N/A	10	10
	West	N/A	25	25
	Lanai	N/A	10	10
	Molokai	N/A	10	10
	% of volunteers who complete CERT training and become active branch members	N/A	75%	75%

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Key Activity Goals & Measures (Cont'd)

GOALS/OBJECTIVES	SUCCESS MEASUREMENTS	FY 2018 ACTUAL	FY 2019 ESTIMATE	FY 2020 ESTIMATE
<i>Goal #3: Utilize a Whole Community Approach to engage individuals and the private sector in Emergency planning and preparedness (Cont'd).</i>				
3. Engage the Private Sector in building community preparedness and resiliency	Host a Public/Private Partnership symposium to share information, ideas, and best practices in disaster preparedness and emergency management	No	Yes	Yes
	% of symposium attendees who have an increased knowledge of engagement opportunities in preparedness and resiliency	N/A	90%	90%
4. Conduct community outreach and facilitate community based resiliency planning	# of communities implementing the 18 month Hawaii Hazard Awareness and Reduction Program (HHARP)	1	2	2
	# of milestones reached toward HHARP certification	26	5	5
	# of outreach events aimed at:			
	General Public	14	6	6
	Elderly	10	2	2
	Youth	4	2	2
	Service Organizations	27	2	2
<i>Goal #4: Identify and implement the use of appropriate technology during all phases of Emergency management.</i>				
1. Maintain connectivity between EOC and remote locations in Molokai, Lanai, Hana, and Lahaina annually	# of successful exercises to test user groups and status boards	8	4	4

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Key Activity Goals & Measures (Cont'd)

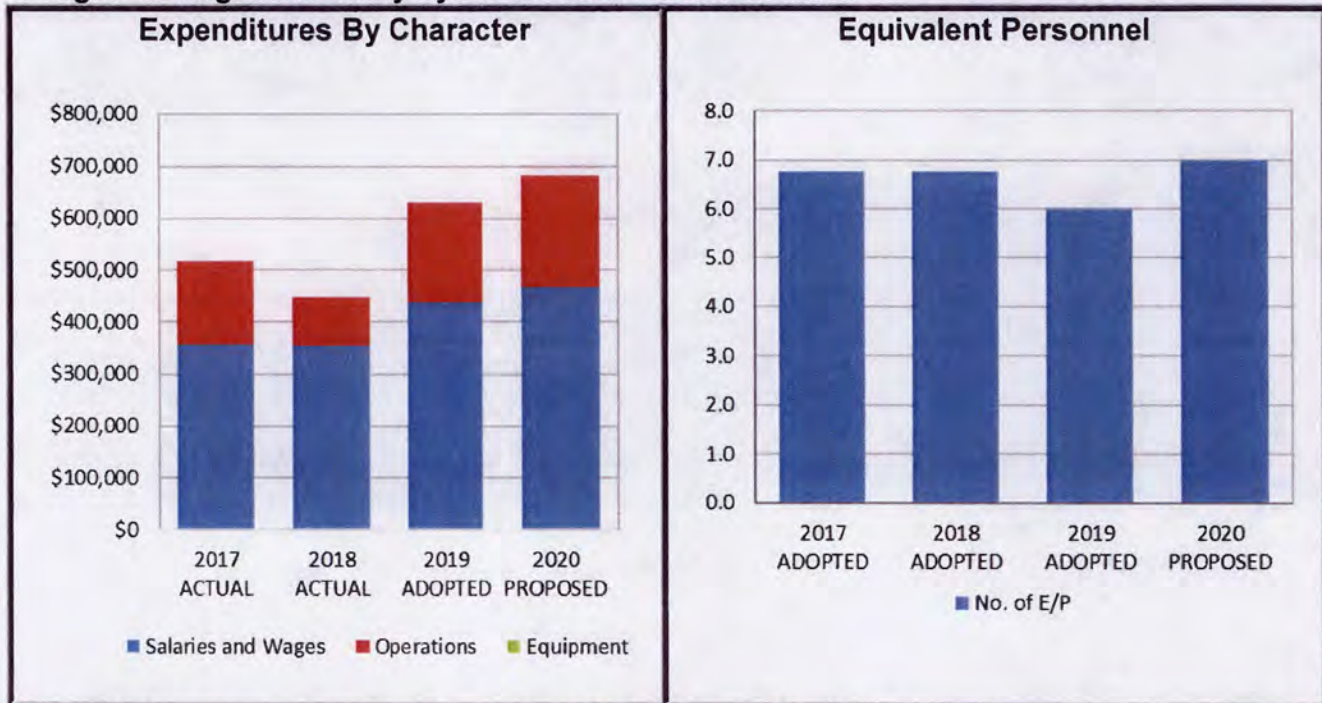
GOALS/OBJECTIVES	SUCCESS MEASUREMENTS	FY 2018 ACTUAL	FY 2019 ESTIMATE	FY 2020 ESTIMATE
<i>Goal #4: Identify and implement the use of appropriate technology during all phases of Emergency management (Cont'd).</i>				
2. Update and maintain automated call-back for EOC activation and siren verification	# of successful siren test call-outs conducted	12	12	12
	Siren test completion call rate	90%	95%	95%
	# EOC activation tests	0	2	2
	% of activation list that respond within 15 minutes	0%	90%	90%
<i>Goal #5: Enhance community resilience through the implementation of a coordinated and Sustainable mitigation program</i>				
1. Integrate appropriate jurisdictional plans and programs into the Hazard Mitigation Plan	Review relevant plans and identify areas of crossover by December 2019	Yes	Yes	Yes
2. Develop policy positions regarding land use, building codes	Draft positions for review by March 2020	Yes	Yes	Yes

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Program Budget Summary by Fiscal Year – General Fund



Expenditures Summary by Character & Object – General Fund

General Fund

CHARACTER/ OBJECT DESCRIPTION	2017 ACTUAL	2018 ACTUAL	2019 ADOPTED	2020 PROPOSED	CHANGE AMOUNT	CHANGE PERCENT
Salaries and Wages						
OTHER PREMIUM PAY	\$54,338	\$49,402	\$50,150	\$50,000	-\$150	-0.3%
WAGES & SALARIES	\$302,191	\$304,874	\$389,256	\$416,544	\$27,288	7.0%
Salaries and Wages Total	\$356,529	\$354,277	\$439,406	\$466,544	\$27,138	6.2%
Operations						
INTERFUND COST RECLASSIFICATION	\$13,279	\$0	\$0	\$0	\$0	N/A
MATERIALS & SUPPLIES	\$3,210	\$3,002	\$18,200	\$18,200	\$0	N/A
OTHER COSTS	\$32,042	\$32,749	\$42,400	\$67,400	\$25,000	59.0%
SERVICES	\$102,781	\$29,438	\$72,000	\$72,000	\$0	N/A
TRAVEL	\$5,441	\$13,678	\$12,380	\$12,380	\$0	N/A
UTILITIES	\$3,579	\$14,459	\$46,597	\$46,597	\$0	N/A
OPERATING EXPENSE	\$0	\$0	\$0	\$0	\$0	N/A
Operations Total	\$160,331	\$93,325	\$191,577	\$216,577	\$25,000	13.0%
Equipment						
MACHINERY & EQUIPMENT	\$0	\$0	\$0	\$0	\$0	N/A
Equipment Total	\$0	\$0	\$0	\$0	\$0	N/A

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Equivalent Personnel Summary by Position Title – General Fund

POSITION TITLE	2017 ADOPTED	2018 ADOPTED	2019 ADOPTED	2020 PROPOSED	CHANGE AMOUNT	CHANGE PERCENT
CD Plans & Operations Officer	1.0	1.0	1.0	1.0	0.0	N/A
CD Staff Specialist III	2.0	2.0	2.0	2.0	0.0	N/A
CD Staff Specialist IV	1.0	1.0	1.0	1.0	0.0	N/A
Civil Defense District Coordinator	0.8	0.8	0.0	0.0	0.0	N/A
Emergency Management Officer	1.0	1.0	1.00	1.00	0.0	N/A
Secretary I	1.0	1.0	1.0	1.0	0.0	N/A
EM Specialist I	0.0	0.0	0.0	1.0	1.0	N/A
Program Total	6.8	6.8	6.00	7.00	1.0	16.7%

Continuation Budget Changes (+/- \$10,000) from FY 2019 Adopted Budget

EXPLANATION OF BUDGET CHANGES	CHANGE AMOUNT	CHANGE E/P
Salaries and Wages		
WAGES AND SALARIES:		
	\$0	0.0
Operations		
None	\$0	
Equipment		
	\$0	
TOTAL CONTINUATION BUDGET CHANGES	\$0	0.0

**MAUI EMERGENCY
MANAGEMENT AGENCY****COUNTY OF MAUI****Emergency Management Program****Expansion Budget Request from FY 2019 Adopted Budget**

EXPLANATION OF BUDGET CHANGES	CHANGE AMOUNT	CHANGE E/P
Salaries and Wages		
912014A-5101 Regular Wages: Funding for proposed expansion position for an Emergency Specialist I.	\$27,288	1.0
Operations		
912061B-6317 County Grant Subsidy: Increase funding for the grant to American Red Cross.	\$25,000	
Equipment		
None	\$0	
TOTAL EXPANSION BUDGET	\$52,288	1.0

County Grant Subsidy Detail

Name of Grantee/Program	FY 2017 Actual	FY 2018 Actual	FY 2019 Adopted	FY 2020 Proposed
American Red Cross	\$25,000	\$25,000	\$25,000	\$25,000
TOTAL COUNTY GRANT SUBSIDY – CIVIL DEFENSE PROGRAM	\$25,000	\$25,000	\$25,000	\$25,000

County Grant Subsidy Program Description**American Red Cross**

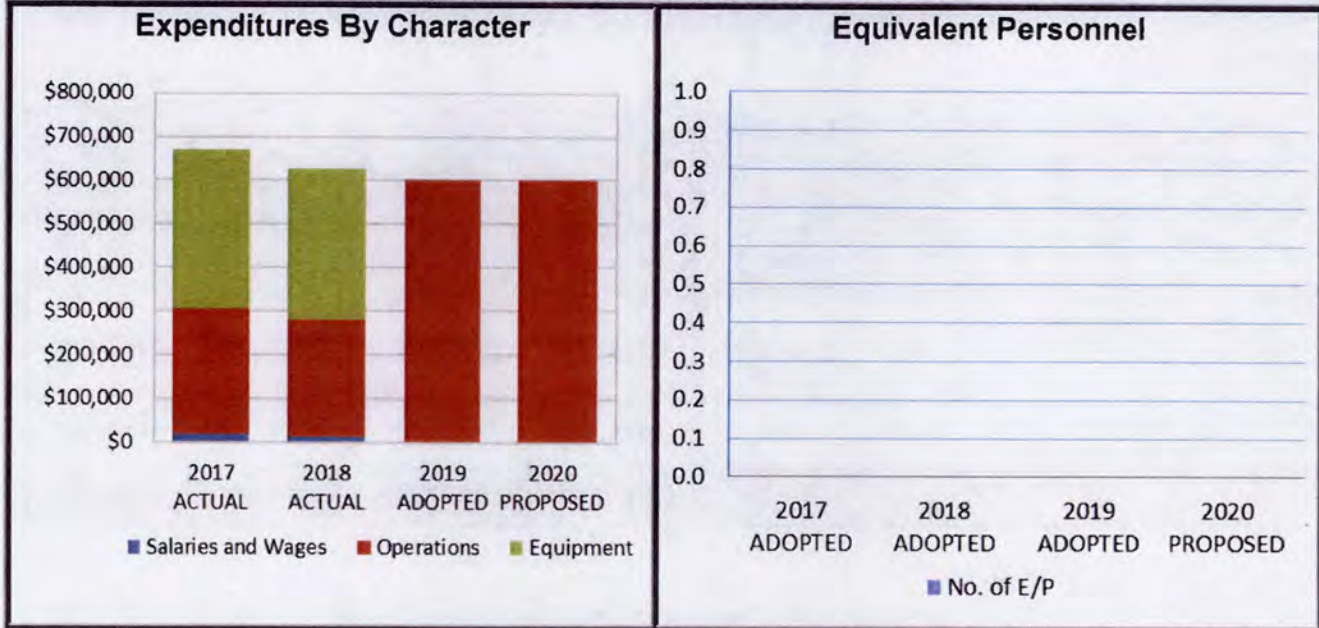
Establish a strong network of trained volunteers and partners to ensure communities are prepared for disasters and to provide mass care, shelter, feeding, health, and mental health services to those affected by disaster.

MAUI EMERGENCY MANAGEMENT AGENCY

COUNTY OF MAUI

Emergency Management Program

Program Budget Summary by Fiscal Year – Grant Revenue Fund



Expenditures Summary by Character & Object – Grant Revenue Fund

CHARACTER/ OBJECT DESCRIPTION	2017 ACTUAL	2018 ACTUAL	2019 ADOPTED	2020 PROPOSED	CHANGE AMOUNT	CHANGE PERCENT
Salaries and Wages						
OTHER PREMIUM PAY	\$18,047	\$13,774		\$0	\$0	N/A
Salaries and Wages Total	\$18,047	\$13,774	\$0	\$0	\$0	N/A
Operations						
MATERIALS & SUPPLIES	\$14,957	\$18,466		\$0	\$0	N/A
OTHER COSTS	\$88,603	\$143,198		\$0	\$0	N/A
SERVICES	\$124,497	\$71,775		\$0	\$0	N/A
SPECIAL PROJECTS			\$600,000	\$600,000	\$0	N/A
TRAVEL	\$17,948	\$6,649		\$0	\$0	N/A
UTILITIES	\$41,991	\$27,732		\$0	\$0	N/A
Operations Total	\$287,996	\$267,820	\$600,000	\$600,000	\$0	N/A
Equipment						
CIP EXPENDITURE	\$0	\$0	\$0	\$0	\$0	N/A
MACHINERY & EQUIPMENT	\$364,470	\$344,594		\$0	\$0	N/A
Equipment Total	\$364,470	\$344,594	\$0	\$0	\$0	N/A
Program Total	\$670,513	\$626,188	\$600,000	\$600,000	\$0	N/A

Emergency Management Program**Equivalent Personnel Summary by Position Title – Grant Revenue Fund**

The Emergency Management Program does not have equivalent personnel funded through the Grant Revenue Fund.

Grant Award Name	New grant	Required County match? Yes/No and	FY 2017 Adopted	FY 2018 Adopted	FY 2019 Adopted	FY 2020 Proposed
		Match \$ or %				
Emergency Management Performance Grant (EMPG)	No	Yes/50%	\$100,000	\$100,000	\$100,000	\$100,000
State Homeland Security Grant (SHSG) Program	No	No	\$500,000	\$590,000	\$500,000	\$500,000
TOTAL			\$600,000	\$690,000	\$600,000	\$600,000

Grant Award Description**Emergency Management Performance Grant Program**

Emergency Management Performance Grant Program is a Federal Emergency Management Agency (FEMA) grant to sustain and enhance All-Hazards emergency management capabilities at the state and local government level.

State Homeland Security Grant Program

The Homeland Security Grant Program (HSGP) provides a primary funding mechanism for building and sustaining national preparedness capabilities. The County of Maui receives funds from two of the five interconnected grant programs that comprise the HSGP: State Homeland Security Program and the Citizen Corps Program.

OPERATIONAL AND BUDGET BRIEFING

Maui Emergency
Management Agency
County of Maui



MEMA
COUNTY OF MAUI
EMERGENCY
MANAGEMENT
AGENCY





RECEIVED AT CR MEETING ON 3/12/20
Hermen Andaya







Maui County
Civil Defense Agency

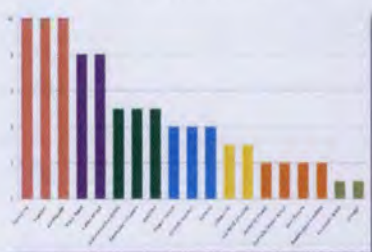


Maui Emergency
Management Agency

Possible Threats to the County of Maui

- Flood
- Fire
- Tropical Cyclone
- Earthquake
- Tsunami
- Coastal erosion
- Dam or reservoir failure
- Drought
- High Surf
- Wind Storm
- Landslide
- Ballistic Missile
- WMD
- Terrorism
- Pandemic
- Hazardous Material Spill
- Utility Outage
- Explosion
- Police standoff
- Plane crash
- Epidemic
- Biological Attack
- Cyber Incident
- Volcanic eruption
- Landslide
- Chemical Attack
- Road closures

Threat Assessment



Activations

2019

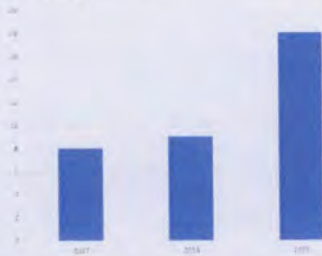
- 2017**
- 01/22/2017 – High Wind Warning
 - 02/27/2017 – Flood Warning
 - 02/28/2017 – Flood Warning
 - 03/07/2017 – Flood Warning
 - 08/21/2017 – Flood Warning
 - 10/24/2017 – Flood Warning
 - 12/20/2017 – Flood Warning
 - 12/21/2017 – Flood Warning

2018

- 01/13/2018 – False Missile Alert
- 01/22/2018 – Tsunami Threat
- 02/18/2018 – Flood Warning
- 03/14/2018 – Flood Warning
- 05/02/2018 – Kilauea Volcanic Eruption (tsunami threat/air quality)
- 08/06/2018 – TC Hector
- 08/18/2018 – TC Lane
- 09/09/2018 – TC Olivia
- 09/27/2018 – Flood Warning

- [illegible]

Emergency Activations



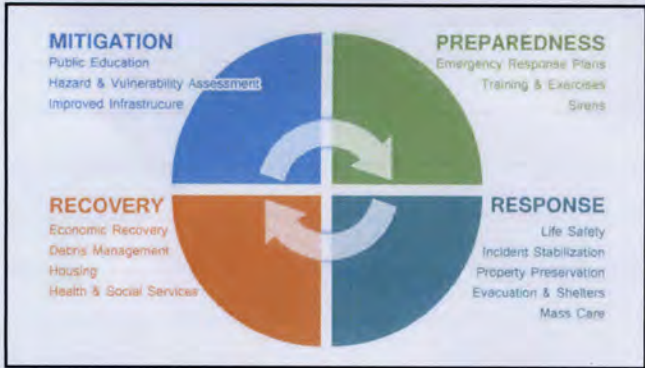
Federally Declared Disasters in the last 10 years

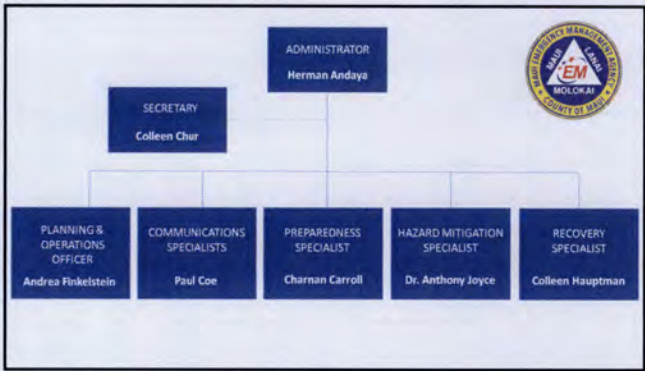
- 2018 TC Lane
- 2016 Flood
- 2014 TC Iselle
- 2012 Kona Storm
- 2011 Japan Tsunami
- 2007 Kula Flood

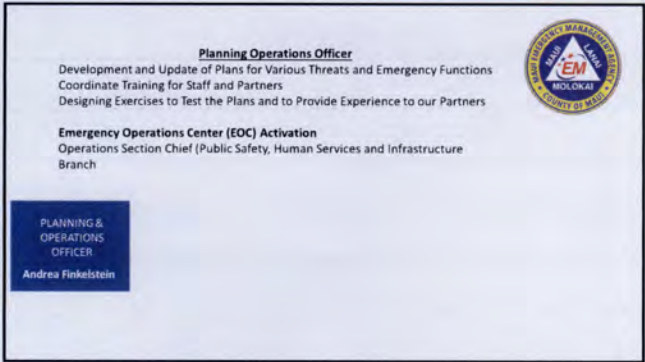


FEMA



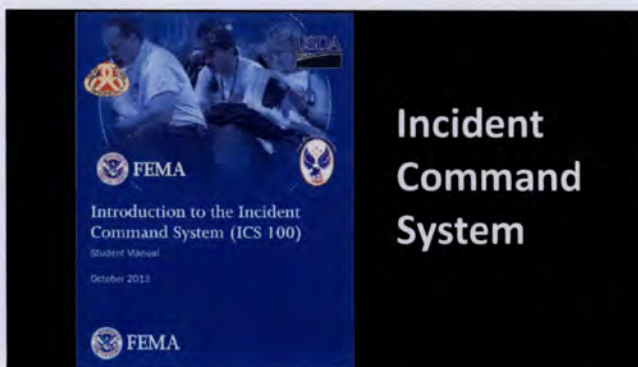


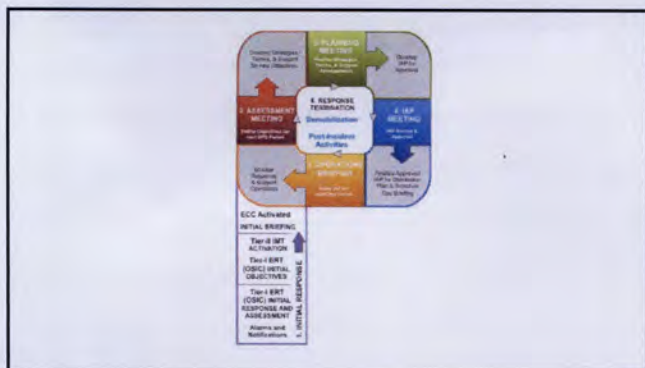






- *ISOP Annex 9 - Law Enforcement Plan**ISOP Annex 1 - Fire Rescue Plan
- *ISOP Annex 1 - Emergency Response Plan
- *ISOP Annex - Health and Medical Plan Annex 1
- *ISOP Annex 9 - PPE guide
- Catastrophic Incident Plan
- Continuity of Operations Plans - Civil Defense
- Continuity of Operations Plans - Core Council
- Continuity of Operations Plans - Environmental Management
- Continuity of Operations Plans - Finance
- Continuity of Operations Plans - Fire and Public Safety
- Continuity of Operations Plans - Housing and Human Concerns
- Continuity of Operations Plans - Management
- Continuity of Operations Plans - Parks and Recreation
- Continuity of Operations Plans - Personnel
- Continuity of Operations Plans - Planning
- Continuity of Operations Plans - Prosecuting Attorney
- Continuity of Operations Plans - Public Works
- Continuity of Operations Plans - Transportation
- Continuity of Operations Plans - Water Supply
- Dam Plans
- Debris Management Plan
- EOP Annex - Damage Assessment Plan
- EOP Annex - Earthquake Response Plan
- EOP Annex - Organization
- EOP Annex - Repair Restoration Plan
- EOP Annex - Radiological Incident Response Plan
- EOP Annex - Recovery Plan
- EOP Annex - Utility Restoration Plan
- EOP Annex - WMD Terrorist Incident Response Plan
- EOP Annex - Biological and Chemical Agent Terrorist Incident Response Plan
- EOP Annex - Communications
- EOP Annex - Detection and Control
- EOP Annex - Emergency Public Information
- EOP Annex - Evacuation and Sheltering Plan
- EOP Annex - Hazardous Materials Response Plan
- EOP Annex - Reports and Reporting Procedures
- EOP Annex - Starting
- Hazard Mitigation Plan
- Hurricane Shelter Plan
- Mass Fatality Plan
- Mass EOP Basic Plan
- Pandemic Flu Plan
- Points of Distribution
- Post Disaster Reconstruction Guidelines
- Ready-to-Go Evacuation Areas
- State Air Coordination Annex
- State Airport Response Plan
- State Building Muscle Plan
- State DOR - Vector Borne Disease Outbreaks
- State of FEMA Local Tornado Checklist
- State Mass Violence Response Plan
- Statewide Communications Interoperability Plan
- Tactical Interoperability Communications Plan
- Tornado Assembly Area Plan
- Work Area Transportation Plan












Communications and Alerts Specialist

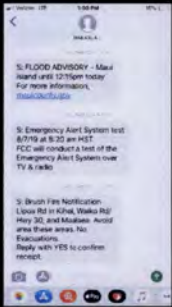
Maintains the Maka`ala (County Emergency Alert System) through Everbridge
Maintains and ensures operability of internal communications
Maintains the operational capability of the Agency and the Emergency Operations Center
Supports HIEMA in testing and maintaining over 70 sirens in the County.

Emergency Operations Center (EOC) Activation
Logistics Section Chief

COMMUNICATIONS
SPECIALISTS

Paul Coe






Maka`ala
County of Maui Emergency
Alert System

To sign up, please go to:
www.maui-county.gov/emergency



Preparedness and Community Outreach Specialist
Promotes Community Preparedness through Public Messaging and Community Presentations
Engages with Various Community Organizations to Assist in Emergency Response
Public Dissemination on Information

Emergency Operations Center (EOC) Activation
Planning Section Chief



PREPAREDNESS
SPECIALIST



Charman Carroll





Hazard Mitigation and Grant Management Specialist
Develops, Updates and Implements the Hazard Mitigation Plan
Manages Various Grants
Coordinates FEMA Public Assistance Reimbursements



Emergency Operations Center (EOC) Activation
Finance/Administration Chief



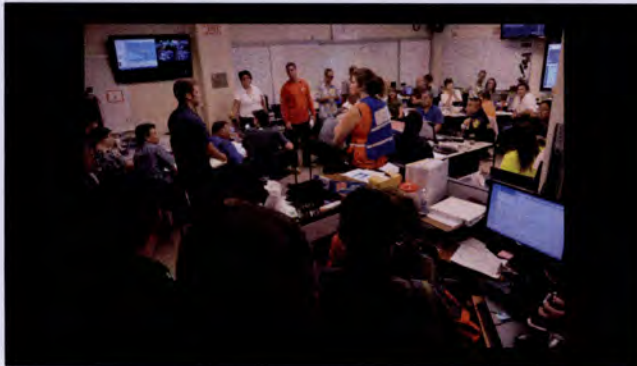


Recovery Specialist
Develops, Updates and Implements the Recovery Plan
Coordinates Recovery Efforts through the EOC and Community Organizations
Supports the Family Assistance Center

Emergency Operations Center (EOC) Activation
Situation Unit Leader







Mau County	State of Hawaii	Federal Government support services
Corporation Counsel	Department of Land & Natural Resources	Coast Guard - Marine Safety
Department of Environmental Management	Division of Forestry and Wildlife	Coast Guard - Station Mau
Department of Finance	Department of Education	Federal Emergency Management Agency (FEMA)
Department of Housing & Human Concerns	DDI - Airports	Urban Search & Rescue Incident Support Team (USI)
Department of the Managing Director	DDI - Hawaii Fire Fighters Association	Federal Department of Health and Human Services
Information Technology Services Division (ITS)	DDI - Highway	National Parks Service
Mau Emergency Management Agency	Hawaii Emergency Management Agency	
Department of Fire & Public Safety	Governor's Office Liaison	
Mau Police Department	Air National Guard 792 Combat Communications	Non Governmental Organizations
Mayor's Office	National Guard Army 21st Engineer Company	American Red Cross
Mayor's Office - Communications Team	Department of Human Services	American Medical Response
Department of Parks & Recreation	University of Hawaii - Maui College	Hawaii HILCOM
Department of Planning		Hawaii Health and Emergency Management
Prosecuting Attorney		Capitol Hill MCO
Department of Public Works		Mau Hiker and Equestrian Association
Department of Transportation		Mau Victims Bureau
Department of Water Supply		Mau Electric Company
		Mau Mowena Medical Center
		Rainbow Warrior Civil Emergency Services (RACS)
		Spectrum Hawaii
		Pacific Disaster Center

