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Alice L. Lee

Vice-Chair  
Keani N.W. Rawlins-Fernandez

Presiding Officer Pro Tempore  
Tasha Kama

Councilmembers  
Gabe Johnson  
Kelly Takaya King  
Michael J. Molina  
Tamara Paltin  
Shane M. Sinenci  
Yuki Lei K. Sugimura



**COUNTY COUNCIL**  
COUNTY OF MAUI  
200 S. HIGH STREET  
WAILUKU, MAUI, HAWAII 96793  
[www.MauiCounty.us](http://www.MauiCounty.us)

April 26, 2021

Director of Council Services  
Traci N. T. Fujita, Esq.

RECEIVED

2021 APR 27 AM 9:52

OFFICE OF THE  
COUNTY CLERK

The Honorable Alice L. Lee  
Council Chair  
County of Maui  
Wailuku, Hawaii 96793

Dear Chair Lee:

**SUBJECT: ESTABLISHING CUSTOMER SERVICE GOALS**

May I request the matter relating to Establishing Customer Service as a Goal and Measure for County Departments be placed on the next Council meeting agenda.

Sincerely,

A handwritten signature in dark ink, appearing to read "Michael J. Molina".

MICHAEL J. MOLINA  
Councilmember

CM:MHP:Cust\_Svc\_Goals\_refer01:grs

COUNTY COMMUNICATION NO. 21-226