MICHAEL P. VICTORINO
Mayor

MICHELE CHOUTEAU MCLEAN, AICP
Director

JORDAN E. HART

Deputy Director



## DEPARTMENT OF PLANNING

COUNTY OF MAUI ONE MAIN PLAZA 2200 MAIN STREET, SUITE 315 WAILUKU, MAUI, HAWAII 96793



June 4, 2021

Honorable Michael P. Victorino Mayor, County of Maui 200 South High Street Wailuku, Hawaii 96793 APPROVED FOR TRANSMITTAL

ruchaeli, Yut

For Transmittal to:

Honorable Tamara Paltin, Chair and Members of the Planning and Sustainable Land Use Committee 200 South High Street Wailuku, Hawaii 96793

Dear Chair Paltin and Committee members:

## SUBJECT: SHORT-TERM RENTAL HOME PERMIT CAPS (PSLU-67)

Last year, the Department of Planning (Department) received Resolution 20-27, transmitting a proposed bill to reduce the number of short-term rental home (STRH) permits allowed in Section 19.65.030 of the Maui County Code. The proposed bill was presented to the planning commissions on Lanai and Maui, with slight modifications to accommodate the existing numbers of permits and pending applications, and to apply the reductions consistently across all community plan areas. The vacation rental industry and a majority of the members of the Maui Planning Commission were ardently opposed to the caps; therefore, in its response to the County Council dated September 30, 2020, the Department did not recommend further action.

Per your request, attached please find the proposed bill for ordinance which was transmitted by Resolution 20-27, and a parallel bill from the Department that incorporates cap numbers based on existing permits as of March 31, 2021 plus pending applications as of May 31, 2021.

The proposed cap numbers are the only differences between the two bills and are as follows:

Community Plan District	Current Limit	Proposed by Council	3/31/21 Existing Permits + 5/31/21 Pending Applications	Proposed by Department
Hana	30	23	23 + 3	26
Kihei-Makena	100	100	41 + 1	42
Makawao- Pukalani-Kula	40	11	14	14

Honorable Michael P. Victorino, Mayor For Transmittal to Honorable Tamara Paltin June 4, 2021 Page 2

Paia-Haiku	55	55	47 + 1	48
Wailuku-Kahului	36	6	6	6
West Maui	88	63	60 + 2	62
Lanai	No limit	<u>20</u>	<u>18</u>	<u>18</u>
Total	349	278	209 + 7	216

Thank you for your attention and consideration. Should further clarification be necessary, please feel free to contact me.

Sincerely,

MICHELE CHOUTEAU MCLEAN, AICP

Planning Director

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Attachments

xc: MCM:JMCT

 $S: ALL\APO\19.65\ STRH\2020 Councils Resos\21060 4 STRH Caps PSLUT ransmittal. docx$ 

ORDINANCE	NO
BILL NO	(2021)

## A BILL FOR AN ORDINANCE RELATING TO SHORT-TERM RENTAL HOME PERMITS IN THE MAUI AND LANAI COMMUNITY PLAN AREAS

BE IT ORDAINED BY THE PEOPLE OF THE COUNTY OF MAUI:

SECTION 1. Section 19.65.030, Maui County Code, is amended to read as follows:

"19.65.030 Restrictions and standards. Short-term rental homes are subject to the following restrictions and standards:

- A. The short-term rental home use is permitted in no more than two single-family dwelling units per lot, except that short-term rental use [shall] is not [be] permitted in any accessory dwelling [pursuant to chapter 19.35 of this title]. No more than one short-term rental home permit [shall] may be approved for any lot, except [when] for lots that are subject to a condominium property regime [pursuant to] under chapter 514A or chapter 514B, Hawaii Revised Statutes, the following [shall] apply:
  - 1. If the applicant owns all condominium units on the lot, only one permit may be granted for that lot.
  - 2. If the applicant does not own all condominium units on the lot, each condominium unit will be considered a lot for purposes of this chapter and each unit owner will be eligible to apply for a short-term rental home permit, except that no owner may hold more than one short-term rental home permit.
  - 3. Irrespective of ownership, each condominium unit [shall be] <u>is</u> considered a separate lot for purposes of notification and planning commission review thresholds [pursuant to] <u>under</u> subsection 19.65.060(A)(2).
  - 4. For the purposes of this chapter, any reference to a short-term rental home property [shall mean] means a property, lot, or condominium unit.
- B. Each permitted dwelling unit on a short-term rental home property [shall] <u>must</u> be rented to one group with a single rental agreement, except:
  - 1. On the island of Lanai.

- 2. Any short-term rental home where the owner resides on an adjacent lot.
- C. The permit holder [shall] <u>must</u> have a current transient accommodations tax license and general excise tax license for the short-term rental home.'
  - D. The permit holder [shall] <u>must</u>:
  - 1. Hold a minimum of a 50 percent interest in the legal title to the lot on which the short-term rental home is located, except as provided in subsection 19.65.030(G).
  - 2. Serve as manager of the short-term rental home; [provided that,] except that, the permit holder may designate:
    - a. An immediate adult family member of the permit holder to serve as manager. Immediate family includes a person's parents, spouse, children and their spouses, siblings, stepparents, stepchildren, adopted children and their spouses, and hanai children.
    - b. An individual with an active State of Hawaii real estate license to serve as manager, except for properties located in the Hana or Lanai community plan areas, where an individual may act as a manager as allowed by State law.
    - c. An adult to serve as a temporary manager for up to forty-five days in a twelve-month period.
  - 3. [The permit holder shall notify] <u>Notify</u> the department and the immediate adjacent neighbors of:
    - a. Any designation of an individual as manager [pursuant to] <u>under</u> this section, including a statement of the designated manager's tenure, residential and business addresses, and telephone numbers.
    - b. Any change in the manager's addresses or telephone numbers.
- E. The manager of the short-term rental home [shall] must:
  - 1. Be accessible to guests, neighbors, and County agencies. For purposes of this section, "accessible" means being able to answer the telephone at all times, being able to be physically present at the short-term rental home within one hour following a request by a guest, a neighbor, or a County agency, and having an office or residence within thirty driving miles.
  - 2. Ensure compliance with State department of health regulations, this chapter, permit conditions, and other applicable laws and regulations.
    - 3. Enforce the house policies.
    - 4. Collect all rental fees.

- F. The short-term rental home shall only be rented when the manager is accessible.
- G. The short-term rental home permit is issued in the name of the applicant, who [shall] <u>must</u> be a natural person or persons holding a minimum of a 50 percent interest in the legal title in the lot; except that, a permit may be issued for a lot owned by a family trust, a corporation, a limited liability partnership, or a limited liability company if the following criteria are met:
  - 1. The applicant is a natural person or persons who is a trustee or who are trustees of the family trust, or who represents 50 percent or more of the partners of a limited liability partnership, 50 percent or more of the corporate shareholders of a corporation, or 50 percent or more of the members of a limited liability company.
  - 2. The limited liability partnership, corporation, or limited liability company is not publicly traded.
  - 3. All of the trustees, partners, corporation's shareholders, or limited liability company's members are natural persons, and if there is more than one trustee, partner, shareholder, or member, they [shall] be related by blood, adoption, marriage, or civil union.
- H. An applicant may hold no more than one short-term rental home permit, except when:
  - 1. Additional permits are for short-term rental homes that each have a [County assessed] <u>County-assessed</u> market value of \$3,200,000 or higher at the time of each application.
  - 2. The permit holder filed complete applications for the short-term rental home permits within one year of this chapter's original effective date of May 23, 2012.
- I. A permit is not transferable; except that, a permit may be transferred upon the death of a permit holder to an immediate family member as defined in subsection 19.65.030(D)(2)(a).
- J. The applicant [shall] <u>must</u> provide with the application, copies of any applicable homeowner or condominium association bylaws or rules and any other applicable private conditions, covenants, or restrictions. The documents, if any, [shall] <u>will</u> assist the department in determining the character of the neighborhood.
- K. The number of bedrooms used for short-term rental home use on a short-term rental home lot [shall] <u>must</u> be no greater than six on Lanai and Maui and no greater than three on [Molokai] <u>Moloka`i</u>. The total number of guests staying in the short-term rental home at any one time [shall] <u>must</u> be no greater than two times the number of bedrooms.
- L. Single-station smoke detectors [shall] <u>must</u> be installed in all guest bedrooms.

- M. Single-family dwellings used as short-term rental homes [shall] <u>do</u> not qualify for real property tax exemptions permitted [pursuant to] <u>under chapter 3.48</u> [of this code].
- N. Short-term rental homes [shall] <u>must</u> conform to the character of the existing neighborhood in which they are situated. Prior to issuing a permit, the department or applicable planning commission [shall] must consider the following:
  - If a proposed short-term rental home property is subject to any homeowner, condominium association, or other conditions. covenants. or restrictions. correspondence from the association or other entity responsible for the enforcement of the conditions, covenants, or restrictions is required. The correspondence [shall] must include specific conditions that determine whether [or not] the proposed short-term rental home use is allowed. The correspondence [shall) will be used to assist the department in determining the character of the neighborhood. If no [such] association or entity exists, this requirement [shall] does not apply. The director and the planning commissions [shall) will not be bound by any private conditions, covenants, or restrictions upon the subject parcel. Any [such] limitations may be enforced against the property owner through appropriate civil action.
    - 2. Existing land-use entitlements and uses.
    - 3. The applicable community plan.
    - 4. Community input.
  - 5. Potential adverse impacts, including excessive noise, traffic, and garbage.
  - 6. The number of permitted short-term rental homes surrounding the proposed short-term rental home property and their distance to the property.
  - 7. The number and substance of protests to the short-term rental home application and protests related to the cumulative short-term rental homes in the neighborhood or area.
  - 8. Existing or past complaints about rental operations on the property.
  - 9. Existing or past noncompliance with government requirements and the degree of cooperation by the applicant to become compliant.
- O. Short-term rental homes [shall be] <u>are</u> limited to single family dwelling units constructed at least five years prior to the date of application for the short-term rental home permit, and the dwelling unit [shall] <u>must</u> be owned by the applicant for at least five years prior to the date of application.

- P. A two-square-foot sign [shall] <u>must</u> be displayed along the main access road of the short-term rental home identifying the valid short-term rental home permit, a twenty-four-hour telephone number for the owner or the manager, and a telephone number for the department. The signs [shall] <u>are</u> not [be] subject to the provisions of chapter 16.13 [of this code].
- Q. The permit holder or manager [shall] <u>must</u> prominently display "house policies" within the dwelling. The house policies [shall] <u>must</u> be included in the rental agreement, which [shall] <u>must</u> be signed by each registered adult guest. At a minimum, the house policies [shall] <u>must</u> include:
  - 1. Quiet hours from 9:00 p.m. to 8:00 a.m., during which time the noise from the short-term rental home [shall] must not unreasonably disturb adjacent neighbors. Sound that is audible beyond the property boundaries during non-quiet hours [shall] must not be more excessive than would be otherwise associated with a residential area.
  - 2. Amplified sound that is audible beyond the property boundaries of the short-term rental home is prohibited.
  - 3. Vehicles [shall] <u>must</u> be parked in the designated onsite parking area and [shall] <u>must</u> not be parked on the street.
  - 4. [No parties] <u>Parties</u> or group gatherings [other than registered guests shall occur] <u>are not allowed</u>.
- R. The County [shall be] <u>is</u> restricted in approving the number of permits for short-term rental homes as distributed per the following community plan areas and as further restricted by the applicable community plan:
  - 1. Hana: [30] 23.
  - 2. Kihei-Makena: 100; with no more than five permitted short-term rental homes in the subdivision commonly known as Maui Meadows.
    - 3. Makawao-Pukalani-Kula: [40] 11.
  - 4. Paia-Haiku: 55; except that new permits [shall] may not be issued for properties within the special management area [so as] to avoid proliferation of this use and subsequent changes in the character of the region's coast.
    - 5. Wailuku-Kahului: [36] <u>6</u>.
    - 6. West Maui: [88] <u>63</u>.
    - 7. [Moloka'i] Moloka'i: 0.
    - 8. Lana`i: 20

The council [shall] <u>must</u> review the community plan short-term rental home restrictions when the number of approved short-term rental homes exceeds 90 percent of the restriction number.

Transient vacation rentals operating with a conditional permit [pursuant to] <u>under</u> chapter 19.40 [shall] <u>must</u> be included in the number of short-term rental homes permitted [pursuant to] <u>under</u> this subsection.

- S. Prior to issuing a permit, the director or planning commissions may impose conditions for a short-term rental home if the conditions are reasonably designed to mitigate adverse impacts to the neighborhood.
- T. Any dwelling unit developed in accordance with chapter 201H, Hawaii Revised Statutes, or chapter 2.96 of this code [shall] may not be used as a short-term rental home."

SECTION 2. Material to be repealed is bracketed. New material is underscored. In printing this bill, the County Clerk need not include the brackets, the bracketed material, or the underscoring.

APPROVED AS TO FORM AND LEGALITY:

Department of the Corporation Counsel County of Maui

ORDINANCE	NO
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  - 1. If the applicant owns all condominium units on the lot, only one permit may be granted for that lot.
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  - 3. Irrespective of ownership, each condominium unit [shall be] <u>is</u> considered a separate lot for purposes of notification and planning commission review thresholds [pursuant to] <u>under</u> subsection 19.65.060(A)(2).
  - 4. For the purposes of this chapter, any reference to a short-term rental home property [shall mean] means a property, lot, or condominium unit.
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  - 2. Ensure compliance with State department of health regulations, this chapter, permit conditions, and other applicable laws and regulations.
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  - 2. The limited liability partnership, corporation, or limited liability company is not publicly traded.
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    - 7. [Moloka'i] Moloka'i: 0.
    - 8. Lana`i: 18.

The council [shall] <u>must</u> review the community plan shortterm rental home restrictions when the number of approved shortterm rental homes exceeds 90 percent of the restriction number. Transient vacation rentals operating with a conditional permit [pursuant to] <u>under</u> chapter 19.40 [shall] <u>must</u> be included in the number of short-term rental homes permitted [pursuant to] <u>under</u> this subsection.

- S. Prior to issuing a permit, the director or planning commissions may impose conditions for a short-term rental home if the conditions are reasonably designed to mitigate adverse impacts to the neighborhood.
- T. Any dwelling unit developed in accordance with chapter 201H, Hawaii Revised Statutes, or chapter 2.96 of this code [shall] may not be used as a short-term rental home."

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Department of the Corporation Counsel County of Maui