

First Hawaiian Bank P.O. Box 3200 Honolulu, Hawaii 96847

September 23, 2020

Mr. Riki Hokama, Chair Healthy Families & Communities Committee County Council County of Maui 200 S. High Street Wailuku, HI 96793

Dear Mr. Hokama:

SUBJECT: EVICTIONS DURING COVID-19 PANDEMIC (HFC-66)

Thank you very much for the opportunity to participate in your August 27,2020 Healthy Families and Communities Committee meeting, which we attended by phone. First Hawaiian Bank is here to support our customers and our community to address the financial challenges from COVID-19, including offering various hardship relief options as well as opportunities to refinance for in this low interest rate environment.

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Sincerely,

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Tony Au EVP & Division Manager Residential Real Estate Division