POLICY AND INTERGOVERNMENTAL AFFAIRS COMMITTEE

Council of the County of Maui

MINUTES

September 12, 2016

Council Chamber, 8th Floor

CONVENE: 9:03 a.m.

PRESENT: Councilmember Michael P. Victorino, Chair

Councilmember Don Couch, Vice-Chair Councilmember Gladys C. Baisa, Member Councilmember Robert Carroll, Member Councilmember Elle Cochran, Member Councilmember Stacy Crivello, Member

Councilmember Don S. Guzman, Member (9:14 a.m.) Councilmember Riki Hokama, Member (9:47 a.m.) Councilmember Mike White, Member (9:05 a.m.)

STAFF: Kimberley Willenbrink, Legislative Analyst

Tammy M. Frias, Committee Secretary

Ella Alcon, Council Aide, Molokai Council Office (via telephone conference bridge) Denise Fernandez, Council Aide, Lanai Council Office (via telephone conference

bridge)

Dawn Lono, Council Aide, Hana Council Office (via telephone conference bridge)

ADMIN.:

Anna M. Foust, Emergency Management Officer, Civil Defense Agency (Item PIA-70)

Keanukapulani S.K. Lau Hee, Civil Defense Staff Specialist I, Civil Defense Agency (Item PIA-70)

Danilo F. Agsalog, Director, Department of Finance (Item PIA-36)

Susan L. Underwood, Information Systems Analyst VI, Information Technology Services Division, Department of Management (Item PIA-36)

Victor K. Ramos, Assistant Chief, Department of Police (Item PIA-36)

Ricky C. Uedoi, Captain, Uniformed Services Bureau - Wailuku, Department of Police (Item PIA-36)

Jeffrey T. Ueoka, Deputy Corporation Counsel, Department of the Corporation Counsel (Items PIA-36, -70)

Edward S. Kushi, Jr., First Deputy Corporation Counsel, Department of the Corporation Counsel

OTHERS: Rosemary Robbins (Item PIA-40)

PRESS: Akaku-Maui County Community Television, Inc.

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CHAIR VICTORINO: ...(gavel)... The meeting of the Policy and Intergovernmental Affairs Committee will come to order. It is September 12th and we are at 9:03 a.m. I want to thank all the Members that are here early. Thank you very, very much. I am the Chair of the Committee, Michael Victorino, and I would like to introduce the Members of the Committee. Our Vice-Chair from South Maui, Mr. Don Couch.

VICE-CHAIR COUCH: Good morning, Mr. Chair.

CHAIR VICTORINO: Good morning. Our representative from East Maui, Mr. Robert Carroll.

COUNCILMEMBER CARROLL: Good morning, Chair.

CHAIR VICTORINO: Good morning. Our lovely young lady from Upcountry, Ms. Gladys Baisa.

COUNCILMEMBER BAISA: Good morning, Chair.

CHAIR VICTORINO: Good morning. Our lovely young lady from West Maui, Ms. Elle Cochran.

COUNCILMEMBER COCHRAN: Aloha, good morning, Chair.

CHAIR VICTORINO: And also our lovely young lady from Molokai, Ms. Stacy Crivello.

COUNCILMEMBER CRIVELLO: Aloha and good morning, Chair.

CHAIR VICTORINO: Good morning, aloha to you also. Right now excused is Riki Hokama, Vice-Chair of the Council Mr. Don Guzman and Mr. White, Mike White the Council Chair. They are excused at this time. I believe they will be joining us in a few minutes. Moving right along, from the Administration, right now we have Mr. Ed Kushi, First Deputy Corporation Counsel.

MR. KUSHI: Good morning.

CHAIR VICTORINO: Good morning. We have Ann Foust, Emergency Management Officer.

MS. FOUST: Good morning.

CHAIR VICTORINO: And, Ms. Lau Hee, you're with Civil Defense too? Okay, okay, alright. 'Cause, we got a whole bunch of names inside here, so I got to know who is in here and who's not. Okay, and that was, are those representing the Administration at this time. For our Committee Staff, our invaluable Committee Staff, Ms. Kim Willenbrink, our Legislative Analyst.

MS. WILLENBRINK: Good morning, Chair.

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CHAIR VICTORINO: Good morning. And Ms. Tammy Frias, our invaluable Committee Secretary.

MS. FRIAS: Good morning, Chair.

CHAIR VICTORINO: Good morning. Our District Offices, I think we have reconnected, we were having some technical challenges this morning, let me double check. From our Hana Office, Dawn Lono. Dawn, are you there?

MS. LONO: Yes, good morning, Chair, this is Dawn Lono at the Hana Office.

CHAIR VICTORINO: Good morning, Dawn. From our Lanai Office, Denise Fernandez. Denise, are you there?

MS. FERNANDEZ: Good morning, Chair, this is Denise Fernandez on Lana'i.

CHAIR VICTORINO: Thank you, good morning, Denise. And then from our Molokai Office, Ella Alcon. Ella, are you there?

MS. ALCON: Good morning, Chair, this is Ella Alcon on Molokai.

CHAIR VICTORINO: Good morning. So we do have connections with all our District Offices at this time. We will start with public testimony, but before we get started, I would like everyone to please turn off their cell phones or put it on silent mode. Decorum will be kept in the Chamber at all time. Okay, moving right along. Members, we have three items on the agenda today. Our first agenda item relates to the lease agreement for the emergency outdoor sirens, and we'll be talking about that. Our second item will be relating to the pCards. And finally we...I would like to get an update from the Department of Police and Department of Finance on the implementation of the Alarm System Fund. Before I take public testimony, if there is no objection, I would like to take up item two first, but you know what I changed my mind. I'm not going to do that, I going to take public testimony then I will take up item two first. Okay, so with no objections, I will start public testimony.

COUNCILMEMBERS: No objections.

... BEGIN PUBLIC TESTIMONY...

CHAIR VICTORINO: Thank you. Do we have any testifiers? Ms. Willenbrink, go ahead.

MS. WILLENBRINK: We have one person signed up to testify. And that is Rosemary Robbins.

CHAIR VICTORINO: Thank you. Ms. Robbins, would you please come to the podium?

MS. ROBBINS: Good morning, everybody.

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CHAIR VICTORINO: Good morning.

MS. ROBBINS: Concerned about the pCards situation. Rosemary Robbins, concerned citizen. We know, some of us anyway, who have been able to keep up with what has happened on one of our other neighbor island over the last couple of years where that got very much to light, and it was actually a mayor, so not a small kind employee of the taxpayers, and there was very egregious collections of proof as to the wrongful behavior involved in that. And I think we need to be very careful, as another neighbor island, on not just lumping ourselves in on what happens on the other islands, when indeed it's going to cream us. All of the judges on that island recused themselves from dealing with this. Wow. So then what happens? If you can't have the judges free and willing, et cetera, to be able to deal with that, where do we look for the help, for the justice, and making sure that the taxpayers don't get creamed, to be able to pick up the tab for the behavior that was totally out of line? So, I'm asking us to make sure, very sure that we discern what are we backing, and not just being a lumping of the neighbor islands. Lots of risks waiting down the line for that. So, thank you.

CHAIR VICTORINO: Thank you, Ms. Robbins. Any questions for the testifier? Seeing none, thank you very much for being here this morning.

MS. ROBBINS: You're welcome.

CHAIR VICTORINO: I see no one in the gallery, let me check with our District Offices. Hana, Dawn, do have anyone wishing to testify?

MS. LONO: The Hana Office has no one waiting to testify.

CHAIR VICTORINO: Lanai, Denise, do you have anyone wishing to testify?

MS. FERNANDEZ: Lanai Office has no one waiting to testify.

CHAIR VICTORINO: And finally, Molokai, Ella, do you have anyone wishing to testify?

MS. ALCON: There's no one here on Moloka'i waiting to testify.

CHAIR VICTORINO: Thank you very much. With that being said, seeing no one else in the gallery, I would request that we close public testimony with no objections.

COUNCILMEMBERS: No objections.

CHAIR VICTORINO: Thank you very, very much.

. . . END OF PUBLIC TESTIMONY. . .

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CHAIR VICTORINO: As I had requested earlier, with no objections, I would like to go to item number two, which is the County of Maui purchasing card, the pCard, which is PIA-40. Any objections?

COUNCILMEMBERS: No objections.

ITEM PIA-40: COUNTY OF MAUI PURCHASING CARDS ("PCARDS") (CC 15-156)

CHAIR VICTORINO: Okay. The reason for that is there's a number, well there's a couple of reasons. First of all, the lead report that we were going to get from Mr. Greg King, is unfortunately, Mr. King is not available this morning. We tried our best and he was not able to change his schedule to be here. Secondly, upon request of Corporation Counsel, there are still major issues that have not been totally resolved, and they requested if we would put it off for at least another 45 days, so that they can complete their investigation and move on. So with no objections, I would like to defer this matter.

COUNCILMEMBERS VOICED NO OBJECTIONS (excused: DSG, RH).

CHAIR VICTORINO: Thank you very, very much.

ACTION: DEFER pending further discussion.

ITEM PIA-70: APPROVING INSTALLATION OF SIRENS FOR THE HAWAII STATE EMERGENCY OUTDOOR SIREN WARNING SYSTEM (CC 16-135, CC 16-189)

CHAIR VICTORINO: Moving right...let's go back to number one, and number one item was Approving Installation of Sirens for the Hawaii State Emergency Outdoor Siren Warning System, PIA-70. You have before you a proposed resolution and a separate revised proposed resolution both entitled Approving the Installation of Sirens in the County of Maui Relating to the Hawaii State Emergency Outdoor Siren Warning The two resolutions each attached to Memorandum of Understanding between the State of Hawaii, Department of Accounting and General Services, and the Department of Defense to coordinate the implementation planning, design, and construction of the Hawaii State Emergency Outdoor Siren System--okay--throughout the counties. The MOA attached to the lease, is attached to the lease. Section 3.40.040, Maui County Code, requires a lease of real property exceeding five years, must be authorized by Council resolution. You may recall the last Council approved six similar leases. So, and if you would like me to read through them I can, but I mean they were all over the County, St. Theresa's Church, Kalama Park, Kilohana Park, Kahului School, Keokea Park, and there was...there are many, many sirens through the County. In fact, we have 17 spaced out throughout the County. And I just rather not go through all of that 'cause I think, you know, they have it in front of them and the public pretty much knows where the sirens are. One day we need to get it out to Honokohau and then that would be even better yet, Ms.

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Cochran, but we're working on that one, we're working on that one. Anyhow, Ms. Foust, Anna Foust, our Civil Defense Chief, has joined us this morning so I want to thank you very much for being here. But before I do that, I'd like to recognize the attendance of our Chair, Mr. Mike White.

COUNCILMEMBER WHITE: Good morning, Chair.

CHAIR VICTORINO: Good morning. Alright, Ms. Foust, we have these two resolutions in front of you, so if you would give an opening statement on it and that way we can then move into discussion. Ms. Foust?

MS. FOUST: Thank you very much. In front of you are lease agreements, as was mentioned, to install and upgrade sirens throughout the County of Maui. We went through this process last year to begin that installation and were able to get some new sirens installed. The ones that you have in front of you are going to restore coverage to the South Side as well as to the North Shore, and extend that coverage to the North Shore right now all the way to Hookipa. We also will be able to then move forward. The Hawaii Emergency Management Agency, as well as DAGS, will be able to issue notice to proceed also for the project on Molokai. So, those are the 17 that you have in front of you. Several of those are additions outside of the tsunami zone. They do not currently have funding, but once we get this step taken care of, then we can go and prioritize those with the State, so that they can order parts for those particular sirens. So, the ones that are already in existence, but either inoperable or need to be upgraded to the new digital, are part of this package, and then as I mentioned a few additions outside the tsunami zone that will be prioritized for later phases. But if we can just make all of the approval to these lease agreements, then that will save us time when those phases be, are enacted. And I'm happy to answer questions that you might have about the lease agreements or the installation of the sirens. And I also have Ms. Keanu Lau Hee, with me, who is our Staff Specialist, who works on our other notification system. So, between the two of us I think we can answer the questions that you may have.

CHAIR VICTORINO: Well thank you very much. And I think I'm very happy to hear not only upgrades, but additions that I think are long overdue, as I mentioned about Honokohau having a siren out there. I think because of the tremendous use in that area by recreational as well as the residents, that's another area that I'd like to see us somehow, and I'll make a note of it to send a letter to the Department of Civil Defense and Department of Defense, to start moving on that process because that's long overdue, and we've asked before. I know this Council has asked on several occasions and for some reason it falls on deaf ears. And I don't know why, but anyhow. I will start with our Vice-Chair, and then just work our way down the group. Mr. Couch?

VICE-CHAIR COUCH: No questions at this time.

CHAIR VICTORINO: Yeah. I think this is pretty self-explanatory, but I still want...if you have any questions. Ms. Crivello, you have any questions?

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COUNCILMEMBER CRIVELLO: Not at this time, except where about in Kaunakakai area is this located?

MS. FOUST: Let me get our records out here.

CHAIR VICTORINO: While you're doing that I want to recognize the attendance of our Vice-Chair of the Committee [sic], Mr. Don Guzman.

COUNCILMEMBER GUZMAN: Thank you, Chair.

CHAIR VICTORINO: Good morning, Sir.

MS. FOUST: We do have the site sketches and we'll just pull those up here. So, for Kaunakakai it is at the entrance to...my eyes are bad. What park is this here?

COUNCILMEMBER CRIVELLO: The Regional. The Regional Park.

MS. FOUST: Yes.

COUNCILMEMBER CRIVELLO: Okay. Okay.

MS. FOUST: Yes. And the siren technicians from Hawaii Emergency Management Agency and the installation group have gone out and sited that area there. Right near the entrance, just pass the gate, on the right hand side.

COUNCILMEMBER CRIVELLO: Thank you.

MS. FOUST: You're welcome.

COUNCILMEMBER CRIVELLO: Thank you for being here.

MS. FOUST: Thank you.

CHAIR VICTORINO: Mr. Guzman, do you have any questions? I know you just came in. I'll skip by you and come back if you have any other questions. Mr. White?

COUNCILMEMBER WHITE: Thank you, Chair. You mentioned that there were some that were inoperable. Is the community aware that they're inoperable?

MS. FOUST: Yes, during our monthly siren tests we call or make contact with people who live in those areas, and then there are some that have been inoperable for a while, that's why we're upgrading to the new digital system. The older mechanical didn't always have parts that were readily available to fix those. So we are in contact with the residents in that area and they have been instrumental in terms of helping us to just move the process along, by making calls to their Council representatives, as well as to Hawaii Emergency Management Agency, and just helping us push those along, but they are aware. And we also have some community emergency response team

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members, we've been working with them to do more outreach in those areas where the coverage is lacking right now.

COUNCILMEMBER WHITE: So which ones are currently inoperable?

MS. FOUST: Okay.

CHAIR VICTORINO: Mr. White, can you go a little closer to your...because I can't hear you over here. Sorry.

COUNCILMEMBER WHITE: I thought your mic picked up everything.

MS. FOUST: Currently inoperable sirens that either, like I said, they were unable to repair them, at the Paia Fire Station, Kuau Store, St. Theresa's, the Kaanapali Two Golf Course, and then Kalamaula on Molokai. So, one, two, three, all but the Kaanapali Two Golf Course are included in these lease agreements. And some of them did necessitate movement of the current sirens, so those have sirens but they are going to install new fiberglass composite polls and we are going to move the location on a couple of those, which is why we need new lease agreements as well. And it's just the matter of feet --

COUNCILMEMBER WHITE: And what is...

MS. FOUST --as far as where we're moving.

COUNCILMEMBER WHITE: I'm sorry. What is the timeframe within which these will be completed?

MS. FOUST: Ms. Lau Hee is advising, the final approval of these lease agreements will allow DAGS to order the parts and then issue the notice to proceed. I would say they would be able to begin installations within three months.

COUNCILMEMBER WHITE: Okay, thank you. Thank you, Chair.

CHAIR VICTORINO: You're welcome. Mr. Carroll, do you have any questions?

COUNCILMEMBER CARROLL: After reviewing everything I can on top here --

CHAIR VICTORINO: Yes.

COUNCILMEMBER CARROLL: --not at this time.

CHAIR VICTORINO: Okay. Ms. Baisa?

COUNCILMEMBER BAISA: No thank you, Chair. Everything's been covered that I wanted to know. Thank you.

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CHAIR VICTORINO: Thank you. And, Ms. Cochran?

- COUNCILMEMBER COCHRAN: Thank you, Chair. So the farthest east is Hookipa? Is that the farthest east you have sirens at?
- MS. FOUST: No. As far as the...it will extend coverage past Paia and Kuau Store to include Hookipa, but we do have sirens in Keanae and Wailua and obviously then throughout the East Side District. But this will just...there was a gap there in an area that was frequented by locals as well as tourists.
- COUNCILMEMBER COCHRAN: Okay, very good. And the reasoning for not have, extending coverage pass the...I guess would probably be D.T. Flemings, would be the most northwest in West Maui. Napili, Napilihau, Napili Neighborhood Park you're looking to install, here. And I think there is already currently one towards D.T. Fleming, so that's a little more north of that, is that right? And I think it's due to signals and radio, whatever, that you cannot extend any further North from there?
- MS. FOUST: At this time that is correct. The one at D.T. Fleming, I'll just ask Keanu to talk about the relocation of the D.T. Fleming siren, and that it's not until the Kahakuloa site.
- MS. LAU HEE: The Fleming siren is going to move further towards the entrance of the golf course and it will give you more coverage. So, it's going to give you over a mile of coverage. So, hopefully it will shoot a little bit further down that coastline. That's not include in the lease agreements because it's a State DOT right-of-way. So, we don't have to consider those, but it is going to slowly start to increase coverage along there. And you're right, the issue is signal. So we could put a siren in, but we wouldn't be able to actually activate it, so.

COUNCILMEMBER COCHRAN: Right, right. Okay, thank you. So the golf course, you're meaning Plantation Golf Course?

MS. LAU HEE: That's correct.

COUNCILMEMBER COCHRAN: Okay.

MS. LAU HEE: Yeah.

COUNCILMEMBER COCHRAN: Alright, well thank you, ladies. Thank you, Chair.

CHAIR VICTORINO: Well, thank you for that clarification and that makes it much easier to understand why we cannot, but I still think, you know, something can be done. We get satellites and we have all kinds of ways of doing things, so you can't tell me it's impossible. But anyhow, thank you for that clarification. Mr. Guzman, do you have anything you'd like to add or any questions?

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- COUNCILMEMBER GUZMAN: Thank you, Chair. It might be for Corp. Counsel, but I'm wondering, why instead of a license you're going with a lease, and then what is the consideration for the lease, if this is the route you're taking...
- CHAIR VICTORINO: I think the lease came up because of real property, if I'm not mistaken, because they explained it earlier, but I'll go ahead and ask Corporation Counsel to explain it to you.
- COUNCILMEMBER GUZMAN: And what is the consideration? Like what is the...I'm sure, Mr. Kushi knows.
- CHAIR VICTORINO: Mr. Jeffrey Ueoka will explain it to you. He is the Corporation Counsel assigned to this. Mr. Ueoka?
- MR. UEOKA: Thank you, Chair. I believe it's just a lease for a more recognized term of land, ...(inaudible)... land, and the consideration would be they're doing improvements onto the property, which benefit the greater public. So, we are not going to charge them like a cash valuation, but --

COUNCILMEMBER GUZMAN: Right, right.

MR. UEOKA: --cash value but they're improving the land.

- COUNCILMEMBER GUZMAN: Is that...I didn't see that, is that indicated in as part of the...I mean just for the consideration portion, like the lessor is granting the lessee for the improvement or maintenance in that type of in-kind payment or exchange?
- MR. UEOKA: My understanding is the purpose set forth in the lease agreement is for this specific improvements, therefore it's implicit --

COUNCILMEMBER GUZMAN: Implicit.

MR. UEOKA: --in the document. Yeah, thank you.

COUNCILMEMBER GUZMAN: Okay. Thank you. Thank you, Chair. Just wanted to ask that question. Oh wait, and there was one more thing. On the liability portion...on the, excuse me, this is the April, I'm sorry, the Memorandum of Agreement between the County of Maui and the State, it indicates a liability insurance that the DOD shall require a contractor to procure I think a million dollars' worth of insurance. Does that extend to the lessor's property as well? Do we need to get additional insurance or coverage for that?

CHAIR VICTORINO: Mr. Ueoka?

MR. UEOKA: Thank you, Chair. The MOA basically is setting forth that when the, whatever, State or government agency hires a contractor, the contractor has to carry liability insurance while it's doing the...performing the construction activity. So it would

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naturally extend to us as the landowner, but I'm pretty sure it expires once the construction process is complete. Thank you.

CHAIR VICTORINO: Okay, thank you. Any other questions for the Administration? Seeing none, I'd like to make my recommendations.

COUNCILMEMBERS: Recommendation?

CHAIR VICTORINO: Okay. I'd like to move that the two resolutions...hang on a second...one second, I was in the wrong page, okey-dokey, there you go. I would like to entertain a motion to adopt the resolution as revised, as the proposed resolution both...hang on a second. The Chair, would like to entertain a motion to adopt the resolution and the revised resolution both entitled Approving the Installation of Sirens in the County of Maui Relating to the Hawaii State Emergency Outdoor Siren Warning System; and filing of Communication 16-135 and County Communication 16...no sorry, just 16-135, that's all I need to.

MS. WILLENBRINK: And County Communications 16-189.

CHAIR VICTORINO: Sixteen one eight nine. Okay, thank you. Also, County Communication 16-189.

VICE-CHAIR COUCH: Mr. Chair, short recess, please.

CHAIR VICTORINO: ... (gavel)...

RECESS: 9:25 a.m.

RECONVENE: 9:26 a.m.

CHAIR VICTORINO: ... (gavel). . . The meeting will reconvene. Mr. Couch, go ahead and make that addition.

VICE-CHAIR COUCH: Thank you, Mr. Chair. I so move. And the revised reso is dated August 29.

CHAIR VICTORINO: Thank you.

VICE-CHAIR COUCH: Thank you.

COUNCILMEMBER COCHRAN: Chair, second.

CHAIR VICTORINO: It's been moved by Mr. Couch, seconded by Ms. Cochran. Any further discussion? Seeing none, all those in favor, signify by saying "aye."

COUNCILMEMBERS: Aye.

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CHAIR VICTORINO: Opposed? Let the record show eight "ayes," one excused, Mr. Hokama.

VOTE:

AYES:

Chair Victorino, Vice-Chair Couch, and Councilmembers

Baisa, Carroll, Cochran, Crivello, Guzman, and White.

NOES:

None.

EXC.:

Councilmember Hokama.

ABSENT:

None.

ABSTAIN:

None.

MOTION CARRIED

ACTION:

Recommending ADOPTION of revised resolution, ADOPTION of

resolution, and FILING of communications.

CHAIR VICTORINO: Thank you very much, Anna and Ms. Lau Hee, for being here.

MS. FOUST: Thank you.

CHAIR VICTORINO: And thank you, Mr. Ueoka. Oh, you' going hang around for the next one? Alright. Okay. We have Mr. Ueoka for the next one. And we'll call up Mr. Agsalog, please. Okay, thank you.

ITEM PIA-36: ALARM SYSTEM FUND (MISC)

CHAIR VICTORINO: Item number three is the Alarm System Fund, PIA-36. The Committee is in receipt of Miscellaneous Communication dated May 28, 2015, from the County Clerk, relating to the Alarm System Fund. Thank you for coming today, Mr. Agsalog and Mr. Ueoka, for, you know, being here today. We hopefully have Chief...Deputy...or Assistant Chief Ramos on his way. He'll try to be here. So at this time, Mr. Agsalog, would you like to give an opening statement as far as the implementation of this program?

MR. AGSALOG: Mr. Chair --

CHAIR VICTORINO: Yes.

MR. AGSALOG: --good morning, and Members of the Committee.

CHAIR VICTORINO: Good morning.

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- MR. AGSALOG: It's in my discussion with staff, the system that we have opened for the revolving fund, it's ready, and in my conversation with the IT personnel this morning the commencement of the particular program, I think it's early October, October 3, and they are working together with the vendor to get this going. As far as the finance portion of it we are ready. They, PCS the company, will test the set lockbox and how this thing will be processed according to their procedure. So as far as in depositing all the revenue that will be derived to the revolving fund is now ready. My understanding is the IT and the MPD has been working together with our vendors to make this a go as soon as they have everything dotted, all crossed the Ts.
- CHAIR VICTORINO: Alright. Thank you very much for the update. I think we have someone here from IT. Would you come up and introduce yourself. I'm so used to seeing Mr. Verkerke, that I thought you were from IT, but I wasn't sure. I apologize.
- MS. UNDERWOOD: Hi. My name is Susan Underwood. I'm the application...
- CHAIR VICTORINO: Can you go closer to the mic? Yeah, please. Thank you.
- MS. UNDERWOOD: My name is Susan Underwood, I'm the application section head for the IT section, division.
- CHAIR VICTORINO: Okay. If you would, I understand from what I'm hearing from the Finance Department, they're ready to go. Is there anything else that IT and the Police Department are still working on? Or are we pretty close to getting this completed?
- MS. UNDERWOOD: Yes, Chair, we're actually on target so there's kind of three basic components to this project. One is the financial interfaces, which we're finalizing testing there. The other one is the interface dispatch, 'cause we exchange alarm information from the calls with the vendor. That testing is going to be completed this week and is looking very good. And then the other aspect is all the communications that need to happen with the public on this effort so the Police Department has been finalizing with the vendor, all those different types of letters and communications and press releases.
- CHAIR VICTORINO: Very good and that was...I think that is very important that the public understands once we implement this how important it is that they're going to be paying fines if they don't keep their alarm systems updated or in good repair. I think this is what you find, I believe the Police said like 80 percent of the time is because of lack of repair or lack of maintenance that causes a lot of these false alarms. Go ahead, you wanted to say something.
- MS. UNDERWOOD: And also, Chair, there's a website, a web portal, that has frequent, you know, FAQs, a lot of information of how to reduce false alarms. So there's quite a bit of information that will be available on the website when they go to register, and also on our County website landing pages regarding the program.

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- CHAIR VICTORINO: So, let me ask you this question. Is this commercial and residential or just commercial initially?
- MS, UNDERWOOD: My understanding it's commercial and residential.
- CHAIR VICTORINO: So everyone who has an alarm system would have to register with the Police Department?
- MS. UNDERWOOD: That is my understanding, yeah.
- CHAIR VICTORINO: Okay, okay. Well that's interesting. Going have to register my alarm system. Alright. Mr. Couch, I'll start with you.
- VICE-CHAIR COUCH: Thank you, Mr. Chair. I guess for Ms. Underwood. It talks about, we got a memo from Chief Ramos, talking about upgrading the CAD system, that sounds like it's done. But the iCapture, is that done as well? He said it was going to take two to three months away from this memo and we're outside of that window, so.

MS. UNDERWOOD: So there's...Chair?

CHAIR VICTORINO: Go ahead, Ms. Underwood.

MS. UNDERWOOD: So there's an interface...there's money that's received through the portal, credit card payments and also to the lock box. So that information has to get past to us to update our accounting system, and we are planning to do an interface, we have an enterprise cashiering system called iNovah that helps us collect that and centralize that information. That's going to take a little bit of longer, but in the meantime we have a manual way of receiving that money and processing payments to IFAS. So I don't see that...it was initially a concern, but we have a...we're confident with our workaround and we've got that process defined. So that is not going to introduce any delays in the project.

CHAIR VICTORINO: Okay. Mr. Agsalog, would you like to add something to that, please?

MR. AGSALOG: Yes, Mr. Chair. The particular iCapture that Mr. Couch mentioned is a system that we use now to deposit directly to our account, using a machine that we provide, treasury provides to places where we receive checks. So you just insert the check and it just deposits automatically to our account. So that is being set up for this also. They will have a machine there, and so we get this from the Bank of Hawaii, Mr. Chair.

CHAIR VICTORINO: Thank you. Mr. Couch?

VICE-CHAIR COUCH: No, I'm good, thank you.

CHAIR VICTORINO: Ms. Crivello?

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COUNCILMEMBER CRIVELLO: No questions at the moment, Chair. Thank you.

CHAIR VICTORINO: Thank you. Mr. Guzman?

COUNCILMEMBER GUZMAN: Thank you, Chair. I have couple of questions. On the registration portion, is that part of the...I guess, the iTech, I guess component? Like when you're registering on line for the registration, is that...are you guys part of that, or is that via the vendor, the PS...PSS...PCS?

CHAIR VICTORINO: Ms. Underwood?

MS. UNDERWOOD: The vendor has provided...

CHAIR VICTORINO: Can you go closer to the mic. You keep moving away from the mic.

MS. UNDERWOOD: The vendor has provided a portal. So they host that portal that does allow folks to do the registration.

COUNCILMEMBER GUZMAN: Okay. And then when you're saying educational, you're saying okay we're going to let the general public know this is how you can register --

MS. UNDERWOOD: Right.

COUNCILMEMBER GUZMAN: --via this portal.

MS. UNDERWOOD: So within the portal there's links to different types of documents and information about how to register, how to prevent, you know, false alarms, but also within the County 'cause we also have pages for the Police Department. We'll have additional information that will help explain the program and why we're doing it. So what we've seen is most municipalities have had kind of two web pages. One they host locally and then one is the vender portal for registration and processing. So those are all completed.

COUNCILMEMBER GUZMAN: Good, good, good. And, you know, Chair, this was emulated from Oahu's --

CHAIR VICTORINO: Right.

COUNCILMEMBER GUZMAN: --false alarm bill. And when they initially tried to do it they did it in-house, which basically caused them later on to absorb a lot of manpower and it was very hectic or strain-ful, stressful for the Department, so we're doing it the right way. So I'm glad we've got all the different parts working together on this. So thank you, Chair.

CHAIR VICTORINO: Thank you, Mr. Guzman. And that is sometimes the benefit of not being the first one out of the gates. Let somebody else test the car out, you know, it's like buying the first model of a new series. You let someone else buy it, a year later

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then you see how it worked and then you look for the second year model 'cause hopefully they've made some improvements. So you've got a good point there, thank you Ms. Guzman. Mr. White?

COUNCILMEMBER WHITE: No questions. Thank you, Chair.

CHAIR VICTORINO: You were supposed to put your mic on, but that's okay. Mr. White. Mr. Carroll, any questions? No. Ms. Baisa?

COUNCILMEMBER BAISA: No, thank you, Chair.

CHAIR VICTORINO: Ms. Cochran?

COUNCILMEMBER COCHRAN: Thank you, Chair. And this fund has how much money in

it, anything yet?

CHAIR VICTORINO: Nothing.

COUNCILMEMBER COCHRAN: Oh!

CHAIR VICTORINO: Collected nothing yet.

COUNCILMEMBER COCHRAN: Okay.

CHAIR VICTORINO: This is what it's all about, setting up.

COUNCILMEMBER COCHRAN: And so we're setting that whole --

CHAIR VICTORINO: We're setting up, yes.

COUNCILMEMBER COCHRAN: --the groundwork foundation in order to start collecting.

CHAIR VICTORINO: Yes, yes.

COUNCILMEMBER COCHRAN: Okay, 'cause that answers my question in regards to I think they needed 10,000 for one thing and 9,000 for another. So anyway, it's 'cause there's no money in there yet. Okay, got it, and we have the Police Department here to shed more light. Thank you.

CHAIR VICTORINO: Yeah. And hopefully we will recoup our cost that we have put into it and then some. Because again this will go to the General Fund, this is not something that will go to the State in any way, this is just for us. And before you ask your questions, Mr. Guzman, I'd like to recognize...hey, where is Chief Ramos, I thought he sat down. Chief Ramos, in the back there, okay, and our Captain, who I guess you're put on the hot seat, yeah.

MR. UEDOI: Yes, I have been.

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- CHAIR VICTORINO: Mr. Uedoi, thank you, Captain. Okay, Mr. Guzman, you had one more question?
- COUNCILMEMBER GUZMAN: Yeah, yeah, I just wanted to follow up with Member Cochran's line of questioning. On the revolving fund portion it does...it goes back to MPD for the...does it not, for the Department?
- CHAIR VICTORINO: I would have to ask mister...
- COUNCILMEMBER GUZMAN: At least I thought it...that's the way it was written. But please elaborate if it's not.
- CHAIR VICTORINO: Mr. Agsalog, do have anything you'd like to add about whether it goes back to the...got to turn it on, where the Revolving Fund and where these monies goes? Go ahead.
- MR. AGSALOG: It goes to the revolving Alarm System Fund, Mr. Chair. And it be used accordingly to --
- CHAIR VICTORINO: Okay.
- MR. AGSALOG: --whatever the ordinance has specified to be used. It doesn't go to the big General Fund, but in actuality all these funds will be all kind of put in an investment portfolio as a part of the General Fund. But in accounting purposes, the Councilman from Kahului is right, that it will go to the Alarm Fund.
- CHAIR VICTORINO: Okay, thank you for that clarification. 'Cause you had said General Fund a couple of times. So okay, and again everything goes to the General Fund, but then it's segregated by departments, or by their, what is the word they use, category. Right?
- MR. AGSALOG: Yes, they are, they're categorized according to whatever the ordinance is authorized to be used, Mr. Chair. And that's what our system, that's set up for. So it's fund accounting that we use it accordingly so it will not be used for any other purposes but whatever the ordinance specify us to do.
- CHAIR VICTORINO: And I guess I'll call on the Police Department, Captain Uedoi and Assistant Chief Ramos. Go ahead. If you want to add anything else.
- MR. UEDOI: No, there is nothing more really to add. That, it's just that the Alarm System Fund was created so that there's a depository where the money is going to go. But it's not going to come to the General Fund or the Police Department.
- CHAIR VICTORINO: Police Fund. Yeah okay, thank you for that clarification again. Assistant Chief Ramos, is the Police Department looking forward so that this will

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- hopefully the end result is lessened the amount of false alarms that this County has to respond to?
- MR. RAMOS: Yeah, we are, we're looking forward to this. And a lot of credit goes to IT, to Department of Finance for doing a lot of the technical stuff that we're not too good with. They brought it a long way, but we're hoping that it will minimize our response time. And a large majority of patrol officers' time are spent responding to false alarms. So, we are looking forward to this.
- CHAIR VICTORINO: Well, thank you. And do you have any idea what the impact, once Oahu got pass their stumbling blocks, how much of a reduction it had for false alarms for the City and County of Honolulu?
- MR. RAMOS: I don't have all the information on that, but I know that the funds just got loaded. I mean they made a lot of money off of this and I don't have the amount for you, but that just goes to tell how much of these kind of cases HPD was responding to. But there are some benefits, I don't have the stats on that though, but I can provide that for you later on.
- CHAIR VICTORINO: Yeah, and if you would think the Committee would like to have that kind of information. I think it's important to understand that this is not to penalize people, this is just to make people aware of that your alarm system is of integral part and you need to upgrade and continue to maintain, because if you don't this is what happens. And many times alarms go off when no one's at home, no one's at the business so the Police has no alternative but to respond and that's two policemen off the beat going to respond to a false alarm, whatever time it takes them to checkout, make sure locks, no forcible entry and all these other aspects are completed. Till then, you know, those two police officers are off the beat. And if there is a major accident or there's a major problem somewhere else you got two less officers, and with a slim number of officers on each beat it really, really helps to have something like this.
- MR. RAMOS: That is exactly it. It'll hold the, whoever owns the alarm accountable, alarm companies accountable, and hopefully it will help our, you know, our call for services to free up our officers.
- CHAIR VICTORINO: Thank you. Mr. Ueoka, I have one quick question for you. We had mentioned about communication, and the webpage, and Ms. Underwood mentioned that, will the companies that do business here in Maui County also be notified of this change, so that they would be active or proactive with their clients as far as maintenance and upgrades? Or should I ask Ms. Underwood that? You can tell me who I should ask.
- MR. UEOKA: Thank you, Chair. That would probably be something that the Police Department would require of its vendor as just common courtesy to the various companies, make things run for smoothly. Thank you.

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CHAIR VICTORINO: Okay. Very good. I just want to make sure that public has reassurance that this is just not a witch hunt, this is actually something to benefit all parties, and we don't want to make a lot of money off of it, we hope that we don't make too much, but hopefully people will get the message that your alarm system is your responsibility like anything else, and that you need to maintain and upgrade it when necessary, so prevent false alarms. Okay, you have something else you want to add, Mr. Guzman?

COUNCILMEMBER GUZMAN: Oh, yeah. Thank you, Chair. When I first introduced the false alarm bill, and I was working with MPD, one of the, I guess, points of interest that triggered the, I guess, the drafting of the bill was the, there was an article from Oahu that indicated there were millions of dollars that they were able to generate from the registration of these alarm systems. In terms of the Alarm System Fund, I don't have it off in front of me, it's been a while since I reviewed it, but it specific for a purpose but I can't recall how specific it goes. Does it go to the, those that are servicing or, I know that there was some kind of percentage that we got to pay for PSC for the vendor. So I can't recall how we set that up, if you can recall. If the MPD could...is that in front of you? 'Cause I don't have the ordinance in front of me.

MR. UEOKA: Chair, if I may?

COUNCILMEMBER GUZMAN: I can go back and look at it.

CHAIR VICTORINO: Go ahead.

MR. UEOKA: Thank you, Chair. Yeah, Mr. Guzman, you're correct it's the fund may be expended for purposes relating to the implementation and administration and enforcement of this chapter, which would be the alarm system and false alarms chapter. As far as the amount that goes through the vendor, that's done through a contract.

COUNCILMEMBER GUZMAN: Right, right.

MR. UEOKA: So, of course, it will vary depending on what the RFP comes back with.

COUNCILMEMBER GUZMAN: Oh, I thought we already signed off?

MR. UEOKA: Oh no, we are, but the contract is not forever.

COUNCILMEMBER GUZMAN: Oh, right, right, that would be for the renewal.

MR. UEOKA: So there will be another contractor.

COUNCILMEMBER GUZMAN: Okay, okay. Very good.

MR. UEOKA: Yeah. Thank you, Chair.

COUNCILMEMBER GUZMAN: Thank you. Thank you, Chair.

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CHAIR VICTORINO: Okay. Any other questions, discussion? Ms. Cochran?

COUNCILMEMBER COCHRAN: Thank you, Chair. And so this iCapture thing, that's to, I don't know, to complete the system and programming of it of sorts, and it looks like \$9,000, but then this CryWolf will reimburse us for this? So what is that exactly? And that's nice that we will be reimbursed for it.

MR. AGSALOG: Mr. Chair, the...

CHAIR VICTORINO: Who would like to....Mr. Agsalog, you would like to take it on first? Go ahead.

MR. AGSALOG: Yes. Mr. Chair, the iCapture is our way to deposit checks that we receive from whoever sending us either a registration fee or penalties. iCapture is our, part of our treasury that we have implemented recently, where we as the County of Maui deposit those checks by just running it through the machines and it goes to our account. So, there's fees in that, I think it's 45 cents per check that we run through, and the machine we also rent it from the Bank of Hawaii.

CHAIR VICTORINO: Ms. Cochran?

COUNCILMEMBER COCHRAN: Okay. And so this iCapture, we utilize this for other parts? I mean this is only going to be specific for the Alarm Fund?

CHAIR VICTORINO: Mr. Agsalog?

COUNCILMEMBER COCHRAN: But it sounds like you probably utilize it in other departments or divisions, or what have you.

CHAIR VICTORINO: Mr. Agsalog?

MR. AGSALOG: Yes, Mr. Chair. That is correct that we have been utilizing that, it has been very successful in a way that it minimizes error, or it also flag us if the amount that's in the numbers, \$100, and then you write \$102, it also flags that. It's a very nice, I would say sophisticated it's so easy to use for our people, as a deposit mechanism to our account. So, yes, it's been used since early this year. When we brought it in to try and then it was successful so we are offering it to anyone that have cashiering that's receiving checks so that they can minimize the error. So this is kudos to the Treasury Department for spearheading this.

COUNCILMEMBER COCHRAN: Okay, very good. Thank you. Thank you, Chair.

CHAIR VICTORINO: Okay. Thank you. Before I close discussion, I would like to recognize the attendance of Councilmember Hokama, from Lanai. Good morning, sir.

COUNCILMEMBER HOKAMA: Mr. Chairman, good morning.

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- CHAIR VICTORINO: We've been discussing the Alarm Fund. So would you have any specific questions in this area for the Department or, either for the Police Department and/or Finance?
- COUNCILMEMBER HOKAMA: No, thank you very much, Mr. Chairman. I've been listening to the comments from the Police Department and our Finance Director and I'm okay at this time. Thank you.
- CHAIR VICTORINO: Thank you. Any other further questions or discussion with the departments? If not, then I will, with no objections, I'd like to defer this matter, so we can keep the Committee updated as it proceeds.

COUNCILMEMBERS VOICED NO OBJECTIONS.

ACTION: DEFER pending further discussion.

CHAIR VICTORINO: And I would hope the next update would be that it's been implemented and now we are starting to collect for those alarm systems. So the public out there be aware, if you haven't taken care of your alarm system in a long time, maybe is the time to start doing it, both residential and commercial, that's first and foremost. And secondly, remember now if the alarm goes off and it's a false alarm, it's going to cost you a few dollars. I think it's \$50 on the first fine, isn't it? Have we decided on what...I think we did, right? Wasn't it \$50 on the first offense? If, Captain Uedoi, do you have the schedule?

MR. UEDOI: Yeah, the service charge is for fines, first one is no charge, second is 25 and third and all subsequent will be \$50. Fifty dollars for residential, --

CHAIR VICTORINO: Okay.

MR. UEDOI: --businesses will be no charge on the first one, second at \$50, third and all subsequent...or, I'm sorry, third is 100 --

CHAIR VICTORINO: Okay.

MR. UEDOI: --all subsequent is 150 for businesses.

CHAIR VICTORINO: Okay. So, I hope the public hears this and prepares themselves for this change, because it could get costly especially on \$150 a pop. You get two, three of those in a month, that's going to be some money you're putting out there. We could have a nice fund real quick, like they did in Oahu. So, that's the final item of today's agenda, Members, and so with no objections, I'm going to close the meeting, but don't forget, we have Ms. Cochran's Committee at 1:30. Your meeting at 1:30, here. So, the meeting of the Policy and Intergovernmental Affairs Committee will now adjourn. ...(gavel)...

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ADJOURN: 9:50 a.m.

APPROVED:

MICHAEL P. VICTORINO, Chair

Policy and Intergovernmental Affairs Committee

pia:min:160912:ld

Transcribed by: Lenora Dinneen

September 12, 2016

CERTIFICATE

I, Lenora Dinneen, hereby certify that the foregoing represents to the best of my ability, a true and correct transcript of the proceedings. I further certify that I am not in any way concerned with the cause.

DATED the 27th day of September, 2016, in Kahului, Hawaii

Lenora Dinneen