

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

M I N U T E S

Online Only via BlueJeans

January 20, 2022

CONVENE: 1:30 p.m.

PRESENT: VOTING MEMBERS:

Councilmember Tasha Kama, Chair
Councilmember Yuki Lei K. Sugimura, Vice-Chair
Councilmember Alice L. Lee, Member (arrived at 1:48 p.m.)
Councilmember Tamara Paltin, Member
Councilmember Shane M. Sinenci, Member

NON-VOTING MEMBERS:

Councilmember Gabe Johnson

STAFF:

Wilton Leauanae, Legislative Analyst
Laksmi Abraham, Legislative Analyst
Paige Greco, Legislative Analyst
Richard Mitchell, Legislative Attorney
Pauline Martins, Committee Secretary
Lenora Dineen, Council Services Assistant Clerk

Angela Lucero, Executive Assistant to Councilmember Paltin
Davideane Sickels, Executive Assistant to Councilmember Kama
Ellen McKinley, Executive Assistant to Councilmember King
Evan Dust, Executive Assistant to Councilmember Kama
Kate Griffiths, Executive Assistant to Councilmember Johnson
Lois Whitney, Executive Assistant to Councilmember Kama

ADMIN.:

Mimi DesJardins, Deputy Corporation Counsel, Department of the
Corporation Counsel
Karla Peters, Director, Department of Parks and Recreation
Marci Sato, Deputy Director, Department of Parks and Recreation
Lisa Almeida, Park Permits Officer, Department of Parks and
Recreation
David Yamashita, Parks Planner, Department of Parks and
Recreation
Samuel Marvel, Chief of Planning and Development, Department
of Parks and Recreation
Mary Kielty, Chief of Recreation, Department of Parks and
Recreation
Lori Tsuhako, Director, Department of Housing and Human
Concerns

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

Linda Munsell, Deputy Director, Department of Housing and Human Concerns
Ruth Griffith, Senior Services Division Administrator, Department of Housing and Human Concerns
Wendy Stebbins, Volunteer Center Coordinator, Department of Housing and Human Concerns
Kaina Bonacorsi, Early Childhood Resource Coordinator, Department of Housing and Human Concerns
Curtis Jamison, Grants Management Program Manager, Department of Housing and Human Concerns
James Mariano, Acting Executive on Aging, Office on Aging, Department of Housing and Human Concerns

OTHERS: Keisa Liu
Lisa Darcy
Faith Chase
Plus (2) other people

PRESS: *Akaku Maui Community Television, Inc.*

CHAIR KAMA: . . .(*gavel*). . . This online meeting is being conducted in accordance with the Governor's most recent Emergency Proclamation on Sunshine Law in-person meetings, which has suspended the use in-person testimony and viewing locations due to the recent COVID-19 surge. As a reminder, in accordance with the Governor's mandate, if you are at a nonpublic workspace when your name is called, please identify by name who is present with you in the room, vehicle or workspace. Please see the last page of the agenda for information on meeting connectivity. Are there any questions before we continue? So before we continue, I just want to let people know that there has been a transformer blowout, and *Akakū* does not have electricity, but you can be able to access today's meeting by looking and watching on Facebook Live and also on Granicus. So at this time I'd like to be able to do our roll call, and aloha 'auinalā and mingalabar to our Committee Vice-Chair Yuki Lei Sugimura.

VICE-CHAIR SUGIMURA: What is our total greeting that you gave us?

CHAIR KAMA: Mingalabar from this morning.

VICE-CHAIR SUGIMURA: Oh, okay. From this morning, okay. Mingalabar. Okay. I thought maybe we changed language. So Happy New Year, and I hope that means good afternoon also, and looking forward to this meeting of updates. Thank you, Chair.

CHAIR KAMA: I looked it up, and it means may you be blessed. So it's appropriate for morning and afternoon. So aloha 'auinalā also to Council Chair Alice Lee. I don't...I didn't see her, but hopefully when she does show up. And I did see Councilmember Tamara Paltin, we had a great discussion for a few moments before we came live. So aloha 'auinalā and mingalabar, Councilmember Tamara Paltin.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

COUNCILMEMBER PALTIN: Aloha 'auinalā kākou and mingalabar. Broadcasting live and direct from sunny Lāhainā Town at the Old Lāhainā Center. Our office number is 205, and we're excited to be a courtesy site for testifiers as soon as this surge is over. And with me today in our district office is my EA Angela, who is more than six feet away because we got lot of space.

CHAIR KAMA: Maika'i. And also we have from East Maui our Councilmember Shane Sinenci. Aloha 'auinalā and mingalabar to you.

COUNCILMEMBER SINENCI: Mingalabar, Chair, and aloha 'auinalā kākou, mai Maui Hikina. Also for the record, we are broadcasting today from the Hāna Cultural Center. And I'm here with my Council Assistant, Ms. Mavis Oliveira. There's at least three or four panes of glass between us, so we're pretty safe.

CHAIR KAMA: That's maika'i. And we also have our Non-Voting Members, should they decide to attend; Gabe Johnson, Kelly King, Mike Molina, and Keani Rawlins-Fernandez. They're always welcome to attend in our meeting should they feel the need to. But we also have from the Department of Corp. Counsel Mimi DesJardins, our Deputy Corp. Counsel. Good afternoon, aloha 'auinalā, and mingalabar to you, Mimi.

MS. DESJARDINS: Good afternoon, everybody. Nice to see you.

CHAIR KAMA: Always nice to see you and hear from you. And we also have with us the Department of Housing and Human Concerns, we have Director Lori Tzuhako. Aloha, good afternoon and mingalabar, Lori.

MS. TSUHAKE: Good afternoon. Happy New Year, Chair Kama and Members. Thank you for having me here today. Thank you.

CHAIR KAMA: Thank you for being here. And we also know with that with you, you will have Ruth Griffith, the Administrator of the Senior Services Division, or also known as Kaunoa. We have Wendy Stebbins, Volunteer Center Coordinator; Kaina Bonacorsi from Early Childhood Resource Coordinator; Curtis Jamison, who we heard from this morning, from your Grants Management Administrator; and we also have James Mariano, Acting Executive on Aging from the Maui County Office on Aging. Aloha and welcome each and every one of you. We also have from the Department of Parks and Recreation the Director, Karla Peters. Aloha 'auinalā and mingalabar to you, Karla.

MS. PETERS: Aloha, Chair. Aloha, Committee. Thank you for having us here today.

CHAIR KAMA: And along with her as her Staff, Marci Sato, the Deputy Director; Sam Marvel, Chief of Planning and Development; Chris Kinsell, Park Maintenance Superintendent; Lisa Almeida, Park Permits Officer; Mary Kielty, Chief of Recreation; Angus Peters, III, Assistant Chief of Recreation; David Yamashita, Parks Planner. And aloha to all the Staff that is here from Parks, we certainly do welcome each and every one of you. We also have our Committee Staff. From the Office of Council Services, Wilton Leauanae,

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

our Legislative Analyst; Laks Abraham, another Legislative Analyst; Paige Greco, our newest Legislative Analyst; Pauline Martins, our Committee Secretary; Richard E. Mitchell, our Legislative Attorney; and Lei Dineen, our OCS Assistant Clerk. Welcome to all of our Committee Staff, and thank you all for the work that you do for this Committee. Thank you and aloha. And we have also other representatives that will be here too. But thank you, Members, for attending today's HCP meeting. And we have two items on the agenda today. Both items today will focus only the operational and budgetary review of the current Fiscal Year 2022 budget and its administration by the Department of Housing and Human Concerns and the Department of Parks and Recreation. So Item HCP-28, Operational and Budgetary Review of Department of Housing and Human Concerns, Excluding the Housing Division. And we have HCP-29, the Operational and Budgetary Review of the Parks and Recreation. So I know we have testifiers signed up, so I'd like to be able to read the instructions for our testifiers. So oral testimony via phone or video conference will be accepted. Testifiers wanting to provide video testimony to join the online meeting via the BlueJeans meeting link, BlueJeans.com/221418021 as noted on today's agenda. Testifiers wanting to provide audio testimony should dial 408-915-6290 and enter meeting code 221418021, also noted on today's agenda. Written testimony is highly encouraged, and instructions on how to submit testimony can also be found on mauicounty.us/testify. So oral testimony is limited to three minutes per item, and at the end of your time you will hear a timer that sounds like this . . . *(timer sounds)*. . . So Wilton, is that...that sounds nice. Okay, I heard that. So if we all heard that, that is your timer saying please wrap up. So if you are still testifying beyond that time, I will kindly ask you to complete your testimony. And when testifying, please state your name, if you are testifying on behalf of an organization or are a paid lobbyist, so please inform the Committee. Please be mindful of the use of chat during the meetings. Chat should not be used to provide testimony or chat with other testifiers. If you are here to provide testimony, please be courteous to others by turning off your video and muting your microphone while waiting for your turn to testify. Once you are done testifying, you will be asked to disconnect from the call. However, you are welcome to continue to view the remainder of the meeting on *Akakū* Channel 53 when they come back online, Facebook Live, or on mauicounty.us. Participants who wish to view the meeting only without providing testimony, please also disconnect at this time and instead view the meeting on Facebook Live or visit mauicounty.us/agendas. And when *Akakū* 53 comes up, we'll let you know that their electricity has come on and you can do the viewing on there also. Only Councilmembers, Staff, and designated resource personnel will be connected to the video conference meeting once testimony concludes. I remind Committee Members, Administration, and the public to please be patient if we run into any technological issues. And so Members, I'd like to be able to proceed with oral testimony. And our Staff has been monitoring people joining today's meeting by phone and by video, and we'll do our best to take each person up in an orderly fashion. So at this time Wilton, will you please call up our first two testifiers?

MR. LEAUANAE: Thank you, Chair. First testifier is Keisa Liu, followed by Lisa Darcy.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

. . . BEGIN PUBLIC TESTIMONY . . .

MS. LIU: Aloha, Chair. Aloha, Councilmembers.

CHAIR KAMA: Aloha, Keisa.

MS. LIU: Hi.

CHAIR KAMA: Hi.

MS. LIU: My name is Keisa Liu, and I am here to testify on Agenda Item HPC-28. As stated in a previous meeting, my plan is to watch the Department at HHC, and I'm really just watching how my money is being spent as a taxpayer. I'm a permanent resident of Maui County, and I am watching how well the Department adheres to its mission to support and enhance the social wellbeing of the citizens of Maui County. So I am excited to hear the presentation today, and the performance benchmarks, and year to year...year over year data to support the efficacy of the work being done. That wasn't in the PowerPoint, but I'm guessing will be in the presentation. I'm also hoping to hear more on the explanation of the distribution of funds. For example, I did notice that the Housing Program gets \$46.5 million. It has . . . *(inaudible)*. . . staff members, and it seems to be working on kind of one big initiative. The Human Concerns Program has four times the Staff, seven important social programs, and yet operates on a budget of \$20 million less than the Housing Program. My thought is maybe the HUD Program is part of the Housing Program, and if that's the case, then again, I would love to see that...those performance benchmarks and year over year data just because when I look at how it translates down on the ground, it seems to be...I'm not sure if it's really working. And the reason why I say that is, it is well known at that program, people have a really hard time finding housing even with their HUD benefits because people don't want to rent to HUD recipients. And so I personally know of that. I have a rental unit, and I ended up changing it to a HUD approved place because somebody I knew was having such a hard time finding something because no one accepted HUD. So I am very interested in hearing more about the efficacy of that particular program. Now, just to know, without performance benchmarks and data to show where there may be areas in needs of improvement, you know, it's really hard to see how the distribution of funds makes sense, so I'm again looking for those benchmarks. And I am here to learn today, and hopefully these questions will be answered, or perhaps I can be pointed to where that information already exists for the public to review. And of course, mahalo for your time and consideration.

CHAIR KAMA: Thank you, Keisa. Members, questions for our testifier? Okay, seeing none. Thank you very much, Keisa, for your testimony. And before we continue on, I'd like to welcome Non-Voting Member Gabe Johnson to our Committee today, and hopefully we'll have time that we can actually engage and participate in our discussions. Aloha 'auinalā and mingalabar to you, Councilmember Johnson.

COUNCILMEMBER JOHNSON: Mingalabar back to you, Chair, and other Councilmembers. I'm just here to pay attention, close my mouth, and listen to this great discussion.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

Thank you, Chair.

CHAIR KAMA: Well, you have the opportunity, when you'd like to, to open that mouth of yours, so feel free. So Shane, is your hand up, or are you just pointing to something, Shane.

COUNCILMEMBER SINENCI: I was pointing at Chair Lee's screen, but I don't see her on.

CHAIR KAMA: Oh, okay. Yeah, I didn't either. I was looking. I saw Gabe, but not her, so...hopefully when she comes on she's...yeah, I see her. I see the background, but her body is missing. I think we need a real body, right? But, okay. So thank you. So let's continue with our testifier, Wilton.

MR. LEAUANAE: Thank you, Chair. Next testifier is Lisa Darcy, followed by Faith Chase.

CHAIR KAMA: Aloha, Lisa.

MS. DARCY: Aloha, Chair Kama. Nice to see everyone. My name is Lisa Darcy. I'm the founder of Share your Mana. And I'm also a Commissioner on Healing Solutions for Homelessness, so I'm taking, you know, a keen interest in the day's information. One of the things that...I'd actually have a lot more questions than I do answers. This is the terminology that's been used, and I'm hoping that as I listen this will unfold. Chair, you mentioned that we're going to focus on a budget and fiscal review. However, it's...what was presented is more like just like a...when I read the presentation, it's like a presentation, it actually doesn't have any information on what's been working year to year, what quarter is...did you notice any trends? I have zero information to actually make any opinions on. And as . . . *(inaudible)*. . . increases, I feel that this is really, really important because, you know, I'm very committed to working in partnership with departments and agencies. So again, like the previous presenter, I'm curious as to is this a presentation, or is this an actual review? Because I see nothing that is more than some pictures and kind of like this is who we interact with versus how we're doing. So I'm really hopeful that that will be explored. And these almost sometimes feel like omissions. And when we have omissions in information, we can't make really healthy decisions. And I am really eager for full pictures and full reporting to see what trends, what works, and what's not working. So yeah, I'm going to be paying close attention and again, I'm not quite sure what is actually happening today because it doesn't make sense based what I'm seeing. So I hope that I'll just...I'll understand as we go. So thank you very much.

CHAIR KAMA: Thank you, Lisa. So yes, the Department is supposed to be doing a presentation, and it's during that...after the presentation is done, then the Members get to actually review what they've been hearing and ask questions about maybe some of the things that you brought up, some of the things that Keisa may have brought up too, and they'll be able to do that, and that's when the view actually happens. So when you folks come to testify to us, you're telling us this is what you'd like to see, and this is like what you're thinking about, and it helps us to frame the questions to the Departments. So thank you very much. So Members, any questions for Lisa? Seeing none. Thanks, Lisa. Talk to you soon again. Thank you for coming. Wilton, our next testifier?

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

MR. LEAUANAE: Thank you, Chair. Our next testifier is Faith Chase. She's the last one signed up...currently signed up.

CHAIR KAMA: Thank you. Okay, Faith, you're back.

MS. CHASE: Hi, aloha, Chair Kama. Aloha, Committee. I just quickly would like to say as far as Parks and Rec goes, I know this is just going through the motions reporting. But seeing as that we have a new Chief of Police, I would just like to see somehow there's a Department or an outreach mechanism where that Parks and Rec work with the Chief of Police in the community policing aspects to help with the houseless, homeless, unsheltered, and those struggling with safe sleeping spaces. And then as far as the DHHC reporting, you know, I specifically would like to know, and if my fellow...if my friends and Councilmembers might look at the page that says successes, I would like to really know how...I would like to know each of those names of the 15 substance abuse programs, the 12 youth serving organizations, the 11 homeless programs, et cetera. I'm particularly...my eyebrow is raised around the 13 animal management and feral animal control programs. I mean, having had the discussion and the presentation this morning from DHHC, Grants Department, I'm very curious to see what those names are. I've been trying to find and data mine myself through the drought funding, through CARES Act, through the regular budget, and I don't have a complete list like that, so I'm intrinsically interested in that. Thank you for the time.

CHAIR KAMA: Thank you. Members, any questions for our testifier? Hearing none. Thank you so very much, Faith, for being here again, and for taking the time to come and share that with us. Thank you. Wilton, do we have any other testifiers that may have signed up in the interim?

MR. LEAUANAE: Thank you, Chair. No others have signed up.

CHAIR KAMA: Okay. So I'm hoping that there might be a member or somebody out there that would like to. So Members, I'd like to give a few more moments for others to maybe sign up to testify. And seeing as how we don't have anybody else, then I would like to take the opportunity Members, if you don't mind, to be able to close public oral testimony, without objections.

COUNCILMEMBERS VOICED NO OBJECTIONS.

. . . END OF PUBLIC TESTIMONY . . .

CHAIR KAMA: Thank you, Members. Oh, I thought I heard Chair Lee.

COUNCILMEMBER PALTIN: Yes.

CHAIR KAMA: Oh, there you are. Okay. So aloha 'auinalā, Chair, and mingalabar to you too.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

COUNCILMEMBER LEE: Mingalabar to all of you. I apologize for being late, but I was stuck in another meeting. But I'm here, and I'm all yours.

CHAIR KAMA: Thank you. Thank you, thank you, thank you. And we're going to take advantage of your presence here. So Members, without any objections, I'd like to be able to receive written testimony into the record.

COUNCILMEMBERS VOICED NO OBJECTIONS.

HCP-28 OPERATIONAL AND BUDGETARY REVIEW OF DEPARTMENT OF HOUSING AND HUMAN CONCERNS, EXCLUDING HOUSING DIVISION (CC 21-61)

CHAIR KAMA: Thank you. So at this time, Staff will ensure that only required personnel such as Councilmembers, their Staff, Administration, and the nominees are invited to participate remain on the call and everyone else will be disconnected at this time. So HCP-28, Operational and Budgetary Review of the Department of Housing and Human Concerns, Excluding the Housing Division. So the Committee is in receipt of County Communication 21-61 from...Tamara, is your hand being raised?

COUNCILMEMBER PALTIN: Yeah, I'm sorry. I just was wondering, in light of *Akakū* being down, would it be okay --

CHAIR KAMA: Yes.

COUNCILMEMBER PALTIN: -- for people to stay on the call if they don't chat or interrupt?

CHAIR KAMA: I'm not sure. Do we have to ask permission for that, Chair Lee, or can the Chair exercise her grandioso power?

COUNCILMEMBER LEE: It's your call, it's your call.

CHAIR KAMA: Okay. I don't have a problem with people staying on the call as long as, you know, they don't interrupt or interfere, and their mics are off and...you know, I think they know the protocol. And a lot of times I've noticed that they have stayed when the testimonies have been long, you know, like during Council times. And people have been pretty respectful, so I'm okay with that if it's okay with the rest of the Committee.

COUNCILMEMBER PALTIN: That'd be great, just since *Akakū* is down, and it provides one venue for the folks to watch.

CHAIR KAMA: Yes, okay. Okay. Well, thank you very much for that, Member Paltin. So where was I...okay. The Committee is in receipt of County Communication 21-61 from Council Vice-Chair Keani Rawlins-Fernandez relating to an operational and budgetary review of the Department of Housing and Human Concerns that excludes the Housing Division. So Members, Director Tsuhako from the Department of Housing and Human Concerns will be providing a presentation on this item. She will review the

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

Administration program, Human Concerns, excluding the Homeless Division and Animal Management Program. Members, we also have joining Director Tsuhako various representatives from her Department, as I previously named at the start of our meeting, and so we want to thank them all for being here today. So Director Tsuhako, I'd like to be able to turn this time over to you.

MS. TSUHAKE: Thank you, Madam Chair. Good afternoon again.

CHAIR KAMA: Good afternoon.

MS. TSUHAKE: May I ask for...Wilton, are you going to run the slide deck for me, or should I just do as a share screen and do that?

MR. LEAUANAE: I can do it for you.

MS. TSUHAKE: Okay, thank you. I appreciate that. So Madam Chair and Members, the presentations that I will provide for you this afternoon will be hopefully very efficient. I think most everyone...every one of the Members has been exposed to the Department and knows our function. As you mentioned earlier, this review will entail different portions of our Department. So we will cover the Administration . . .*(inaudible)*. . . budget, as well as Human Concerns with the notation that our Homeless Division has been excised from the Human Concerns Program. The Human Concerns Program also...well, has seven other divisions, but then we will also cover the Animal Management Program, which is the fourth budget program in our Department. Homelessness and the Housing Division will be, I think, addressed by Member Johnson's Committee next month on the 28th. So are you ready, Wilton? Thank you, you can go on and move to the next please. Thank you. So as I...as I explained earlier, there's four different budget programs within our Department. The Administration, the Housing Program, the Human Concerns Program, and the Animal Management. Next please. So this next slide gives you an idea of how much money is allocated to each of the different programs. Housing is in green, 26 million and change...excuse me, that's Housing, sorry--sorry, I got my colors wrong--46 million, and Human Concerns is at 26 million. So the comments made by the testifier earlier are accurate that the Housing Division and the Housing Program within our budget receives more funding than our Human Concerns Program. Can you go on please? So the Administration Program includes the Deputy Director, myself, our Administrative Officer and other Staff. There are five EPs in this program. So our responsibility is to provide direction and oversight to the divisions, and to insure that operations are as efficient as possible, and that we achieve high performance by providing training and other opportunities. And really, our goal is to provide relevant services at the highest quality to our residents. I think the other...the other consideration that we've had to make over the past two years is that our services have had to change because of our need to respond to COVID, and we'll talk some more about that as we go on. Next please. Thank you. Yeah. Thank you Wilton. So as I said, a total of five members...five EPs, and we are very shortly going to be filling our vacant Administrative Officer position...actually next week, which would be a very big help to us. Next please. So our Human Concerns Program really contains a lot of the meat of our social service provision of services to the community. And it

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

includes the Early Childhood Resource Center; Grants Management Division; Immigrant Services; our Senior Services, which is also known as Kaunoa; our Office on Aging; our Volunteer Center; and as I noted earlier, the Homeless Program has been excised for the purposes of today's . . .(inaudible). . . Next please. So we'll start with our Early Childhood Resource Center. So this, as many of you know, is a division of one, and I think the material at the bottom of the slide says everything. So anything that impacts our Maui County families from prenatal to kindergarten entry is within the scope of our Early Resource...Early Childhood Resource Center. So partnerships have been developed, collaborations have been established, not only with local agencies and local providers, but also statewide that actually assist a lot of our families. Next please. So this is a good graphic, and it kind of talks about all of the populations that are served by our Early Childhood Resource Center, as well as our long-term impact with families. So, you know, it doesn't take a lot of imagination to know as a young family with young children that need childcare, during the pandemic we wanted to ensure that children could go into care so that parents could work and support themselves, right? So it all kind of played together with the assistance that was provided to our community partners. But this graphic actually gives you an idea of the breath and the depth of the support that's given to that Early Childhood Resource community. Next please. So one of the...one of the duties that Kaina Bonacorsi does as our Early Childhood Resource Coordinator is that she performs as a Grants Administrator for the grants that are given to the Early Childhood Resource Program. So this next graphic gives you an idea of some of the grants that are provided to Early Childhood Programs, and Kaina administers all of these and works together with the grantees to ensure that there is coordination, that there is no redundancy and duplicative services, and that each one of these meets a need that's expressed in the community. Next please. So we've kind of highlighted some of the goals and some of what we've done over the current fiscal year. So we have a Resource Coordinator, we have a Programs Project Specialist which helps with financial assistance and program navigation, and also with family literacy. So the allocation for direct assistance to child care is about \$324,000. So about 29 percent of that has been spent so far. There are 34 families in our community who have received subsidies for their childcare, and 96 applicants. So total 64 families have access...have been able to access other assistance. So I think we are expecting that after the 31st of this month, the State's criteria for issuing childcare assistance will be changed, and that the County will be asked to help many more families with assistance so that they can either place their children or maintain their children in quality childcare. So we also have a really huge lending library, which very much is in alignment with our goals to have children and families become literate. Next please, Wilton. So this graphic is actually pretty important because if you read the small print, you'll see that investments that we make in early childhood and early learning right now are expected to have, you know, an eight times payback for us in the future. We'll have a more literate adult workforce. I think literacy helps families learn how to do better together. And it helps not only the children, but also think about families whose adults don't read well, and who go through literacy support and literacy training and learn to be better readers themselves, and more supportive of their kids, right? So we...I've talked with many people who work around the State, and everyone has been very complimentary of our County for having the foresight to make these investments in Early Childhood Programs. So we thank you. Next please. So our Grants Management

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

Division, I know that all of you are familiar with our Grants Management Division. You heard from our Administrator Curtis Jamison in this morning's meeting. So the mission is to develop and implement plans to meet the Human Concerns Program objectives. We monitor and evaluate County funded programs and services that are provided by private nonprofits, and we also distribute funds for programs and services that support and enhance the human and social service needs of Maui County. And as was discussed earlier this morning at this morning's meeting, you also know that several years ago we were tasked with administering feral animal management control funds, which we'll talk about toward the end of the presentation today. Next please, Wilton. Thank you. So this graphic kind of gives you an idea of the sheer number of grants that are administered through grants management, as well as the monetary worth of those grants, so close to \$20 million in community services. And this graphic has kind of broken it down for you in terms of CIP Animal Management, as well as Human Concerns. Next please. So couple of really important descriptors about Grants Management is that some of the agencies that we have worked with in terms of granting funds have a great deal of capacity to fulfill all of the requirements of the County and being a grant recipient, and some of the agencies lack capacity. So Grants Management Staff has really provided a lot of support to agencies that need to shore up their efforts to be eligible for County grants. The Division provides administrative and fiscal oversight for all of the line item grants that are assigned to our Department. They also work with our other divisions to handle topic specific grants, and they are really a functioning source of technical assistance, not only for those of us within the Department, but also those outside the Department. So it's...you know, the Grants Management is a critical piece to helping us address the human service needs that we know about . . . (inaudible) . . . and they also provide quarterly reports, assess compliance, and do monitoring to ensure that we can verify that the County's money is being used to its highest purpose as we have entered into agreements with the grantees. Next please. So this next slide sort of gives you an idea of the different areas of funding that have been...that have been granted funds for; substance abuse, youth services, homeless programs, food security, animal management, and feral animal control. We have a fair number of capital improvement projects, and...so as I mentioned earlier, that piece of technical assistance the grantees has been really critical, especially when monitoring is conducted and we find them with some deficiencies. So it gives the Department an opportunity to sort of interact with the grantee and help them get better. And hopefully, if the agency can maintain that trajectory, we'll never have to do remediated work again with them, they'll be able to, you know, carry on and be successful grantees. Next please. The next division that I'll cover is our Immigrant Services Division. So the idea is to connect immigrants and nonimmigrants with regular citizens...with people, places and resources that enable them to build successful lives and actually enrich our community. And we want new residents of Maui to be able to be fully integrated and contribute to how our community is. Next please. So some of the activities that have been started in this current fiscal year is integrating the fast visa, which is a case management platform, and this is to be able to maintain the security of client information. The division has also been coordinating and hosting cultural training workshops for community and agency partners. The first one was actually just held yesterday, and specifically focused on the . . . (inaudible) . . . population. And so as of December of last year, we are no longer providing legal immigration services, but we will focus on other service endeavors

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

for the rest of the...the rest of the time of this fiscal year. Next please. So this gives you some idea of some of those tasks. And so providing immigrants with basic document assistance, helping...you know, if you can imagine, helping people upload documents if they don't even have a computer, if they don't have a printer, those are some of the services we continue to provide. We're doing a lot of referrals to services and other service providers who can help immigrants and their families, and that's really...if you think about it, it's really a positive thing because we're looking not only at the issue that's brought to us at immigrant services, but really looking at immigrant families holistically, and trying to see, you know, what else about their situation could they use some support in, and then helping them to make those connections. The Department, through Immigrant Services, also has a cultururation program. We issued an RFP, there has been no formal responses, and I think we've issued that RFP on several occasions. But we're working with some of the community groups to try and address those needs. There is a significant population where English is your second language, and then we also are doing Pacific Outreach through Micronesian Coalition for support of that community. And as always, the office continues to support outreach efforts made by Consulate Services on the island. Next please. So, you know, through December of last year, the division helped about 828 clients, and provided twice as many services for immigration processes. We are advocating for immigrant and migrant groups at their organizations for increased community participation, and we support and assist the Consulate General offices with passport renewals, dual citizenships, and other services that are done through the Consulate. As you can imagine, those outreach efforts from the Consulate have been reduced significantly because of the COVID pandemic, but we are dedicated to continue helping in whatever way we can to ensure that, and advocate for those Consulate services to be made available to people on Maui so that they don't need to fly to O'ahu ten times to get assistance. Next please. This old banyan tree...this banyan tree sticker should be well known to you. Kaunoa is our Senior Services Division, and they provide a really broad spectrum of program for services, and services for folks who are 55 and older. So on Friday last week we did a recognition event for our retired senior volunteer program...volunteer padre, and there were so many people who took the time to stop and just say thank you to Kaunoa for making those experiences so meaningful. So let me tell you a little bit about them, and I'll go through this really quickly. Thank you. Next please. So you can see, Kaunoa has over the years put together a lot of what we call wellness classes, excursions, special events that promote physical health, emotional health, it promotes getting together, sharing, eating good, lots of social connections. And almost 100 percent of the people who participate in those programs feel that it does meet those needs in their lives. Leisure has been impacted a lot by the COVID pandemic, but I'm so proud of Kaunoa for pivoting and making more of these classes and these experiences available online to people. And not only just making it available, but also reaching out to the seniors and teaching them how to use the technology so that they can participate. And it means a lot because it addresses the safety, right? So they're not in close quarters with other people and more likely to get infected, but they're also...I think there is a sense of accomplishment when you learn how to use a tablet so that you can sign in to a class and, you know, then you can use a tablet to do Facetime with your grandchildren who are in living in Illinois or wherever they may be. So I think there's a great deal of benefit to that. Next please. So in particular, Kaunoa has a wellness program, and they do...a lot of their online offerings

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

have been about wellness where they do group exercise, they do stretching, low impact aerobics, they've done cooking classes, yoga, tai chi, Zumba, brain health. And all of these things...you know, all of these things, and having the ability to sign into these programs and do them from home safely have really kind of reduced that sense of isolation and loneliness for a lot of people. I mean no mistake, they still miss getting together, right? Every single person I spoke to at Kaunoa on Friday said, I can't wait to come back. So there's still a demand for that, but it's very...I'm very proud that we have been able to address some of that need. And maybe not fulfilled everything like in person due to safety, but we've done a great job. Next please. Another program that Kaunoa runs, this is through funding from the Office of Aging, is what's called the Congregate Nutrition Program. And in the pre-COVID days, sometimes I say in the old days, this is community centers and people who...seniors who lived in that area were bussed in, they would share lunch together, they get talk story opportunities, they might play games, they would do brain exercises. But you can imagine when congregating was not allowed anymore, right, by standard, our Kaunoa Staff had to pivot very quickly. And so rather than let the seniors go without that meal, what they did was they organized themselves, and then they became a home delivery program. So these folks did not go without food, they did not go without activities, they missed the...they missed the sitting next to their friends and catching up on all the gossip, but Kaunoa also did some activities, like feed your spirit where they would take musicians to the homes and sing music, or do happy birthday events, all in the safest manner possible, but I think to continue to make the seniors feel pretty special. Next please. So this next graph gives you an idea of how the program pivoted to meet the need for food, and meet the need for activity, and for human connection, but also worked really hard to keep people safe and not expose them unnecessarily to infection. So this gives you some idea of some of those special events that were done . . .(inaudible). . . drop off desserts, happy birthday, or special like Valentine's Day gifts. Next please. And as I said, we did a recognition event last Friday for our Retired and Senior Volunteer Program, RSVP. I don't think it was that long ago when all of you were in the County building. And if you walk through that front lobby, you would see some of the volunteers sitting at that front information desk. And they would help visitors to the building, know which floor to go to to get their business done, and you were always greeted with a smile and good wishes from those volunteers. Well, I saw them all, three of them were in a car together, and they said we can't wait to be back. So they also benefit. And they tell me that, you know, having the opportunity to go to the hospital and volunteer, or to go a feeding program to volunteer, does more for their hearts than it does for the people that they are helping. So I think that's a wonderful way to both acknowledge the time and the energy people have to volunteer, as well as what the benefits are to the volunteers themselves. Next please. Assisted Transportation is another program at Kaunoa that's funded through the Office on Aging. So they transport folks who are 60 and over, who are determined eligible by the Office on Aging. Most of these folks are frail and homebound, and they use a door to door kind of model to help people get to doctor's appointments. We're limiting our participation in assisted transportation to necessary appointments, so those are mostly medical appointments. So those who need kupuna care transportation are picked up, and dropped off, and then picked up again when they're pau, and assisted transportation means that they have an escort with them to go to the appointment and back and into their home, and it helps to maintain safety. So they have an incredible

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

on time statistic where they are getting there when they need to, they're getting our seniors to their appointments when they need to be there, and then they're getting them home efficiently. We've had a ton of satisfied customers who use that service from Kaunoa. Okay. Next please. Next please, Wilton. And...excuse me. The last program for the Kaunoa is home delivered meals, it's also widely known as Meals on Wheels. So these are for our seniors who are 60 and older, are frail and homebound. Again, eligibility is determined by the Maui County Office on Aging. Meals are delivered five days a week. Most of the time the recipient is getting a face to face safety check, maybe not as close as we used to be able before, but having eyes on someone who is in that condition and who likely lives alone is really important. If you can put yourself in the seat of a person who lives on the mainland, or lives on O'ahu, and your parents are here in Maui, and to know that they're getting at least one meal a day, and somebody is there every day to check and see that they're still going is a huge relief and a huge service. It helps to keep people out of institutions and supported in their homes, which is really...I think most everybody would agree is a good place to be, especially when, you know, you need so much care. Next please. So as you can guess, the...you know, the pandemic has caused more people to remain at home, right? So they're not out gallivanting, going to lunch at Koho's and going out to lunch at other places, so the demand for home delivered meals has gone up significantly during this pandemic time. So in response to that, Kaunoa has had to use Staff from their entire division and cross-train them as backup systems to ensure that meals can be delivered in a timely basis to people, that we've also had to deal with some meal price increases along the way, and really, during this fiscal year, Kaunoa has been delivering about 13,500 meals per month, right? So we're on track...we have the highest number of deliveries in a year ever in the history of the program. This wouldn't be done but for the really, really organized and dedicated Staff, as well as a big cadre of volunteers who helped tremendously, who don't expect a big thank you, but who do it because they understand that the need is there. So these programs wouldn't be able to run really efficiently and at the level that they are now without that collaboration between our Staff and volunteers, so we thank them. Next please. Our Maui County Office on Aging, you all know our...is also known as an Aging and Disability Resource Center, ADRC, so they're here to promote and protect the wellbeing of older people in Maui County. Next please. So these are some of the tasks that the Office on Aging is charged with serving as the lead advocate, facilitator, planner, policy developer and evaluator relative to all aging, disability, and family caregiving services in the County, inform the public regarding programs, resources and services. They're also responsible for allocating Federal, State and County funding to service providers for home and community needs. And they serve as the designated operating entity of the ADRC for our County. Next please. So the ADRC is the highly visible and trusted source for people of all incomes and ages can turn for information on the full range of long-term support options, and access to publicly funded long-term support programs and benefits. So ADRC primarily functions as information and assistance to provide options, counseling, streamlining of eligibility for long term supports and services, quality assurance, and continuous improvement, as well as caregiver information and assistance. I can tell you, as somebody who has a history of being a caregiver for elders, that more and...as people live longer, more and more sons and daughters and nieces and nephews are being called upon to assist elders in some way or another. And whether...that person that might be younger than us, it

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

could be somebody who is a very, very young stroke victim, or somebody who has this developmental disabilities, but still needs these services. And so I think that the role of the ADRC is going to be even more important as our population gets older and older and, you know, I'm going to be there too pretty soon, so...as will all of us if, you know, God willing. So keep that in mind. Next please. So this just gives you a good graphic about what's services are available through the Office on Aging. And all of these together provide a sense of how we try to maintain folks in their homes with the coordination of all these community and home based services, because we understand that there's a...you know, that there's a real high cost of institutionalizing people if they don't need to be institutionalized. If we can provide this care and these supports in their home, their home really is the best place for them to be. Sometimes cannot help, and people do end up in nursing facilities, but for many families, that placement in that nursing facility has really long-range financial implications. Who's gonna pay for that? You know, what if our parents exhaust all of their resources, and all of us kids cannot chip in to pay for this care? So these are all critical services because without them, there will be many more people who would need nursing level services in an institution. Next please, Wilton. So again, Office on Aging had to make adaptations for COVID, so they've transitioned to a telephonic assessment and reassessment process. They'll soon be returning to an in-person assessment because some of these elders haven't been viewed face to face in, you know, more than a year, and we all know what can happen in a year in the life of an elder. So that's going to start out pretty soon. They've done routine wellness checks by telephone, have provided virtual caregiver support and training, they've helped to facilitate outdoor caregiver support meetings to reduce the risk of infection. Because that's the worst thing you want to do is carry an infection into the home of an elder. And then we've continued to offer our evidence based nationally recognized program for senior fitness called Enhanced Fitness. And even though they're not able to meet in person like they used to do before, the Office on Aging is providing classes by Zoom that the elders can sign in from home. They also have taped a number of different classes that are replayed on *Akakū*, I think at 9:00 and 4:00 something, so those are really popular as well. Okay. Next one please, Wilton. So this gives you an idea, our average participant is 79 years old, but our oldest one is 107. We know that women live longer, and 64 percent of our participants who are receiving this home and community services are female. 37 percent of these participants reside alone, if you can imagine that...37 percent. So we have a lot of people who are managing, who live alone, live independently with the support of all these services. And we've seen an increase of a little bit more than 10 percent in the total number of people who are registered as participants. I think the need is . . . *(inaudible)*. . . Next please. This is...if you check out that photograph, it's a day when the Office of Aging did a drive by sharing of resources with others and their family with some supplies, I think they gave some masks and some sanitizers and things like that...you know, really, I can't say enough. The goal is to help people remain as independent as possible, whether they're seniors or folks with disabilities. We want them to function as independently as possible, avoid institutionalization, and we do that sometimes by helping to take care of caregivers because it is a very...it's a stressful job to have. We want to make sure that promotion...we promote health, because that's the most important thing. I mean, you know, who is going to take care of the elder if the caregiver gets so sick themselves with stress that they die, or they're debilitated themselves. So we also provide hope and

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

information and connection and education, and try to really look at the whole person and their environment, and see how those impacts can be made environmentally so that we're not just saying oh, we're just thinking about this because you're old, you know, we're looking at really the whole person and trying to make sure that those supports are all in place to help the whole person. And we help...we help provide services in the community through the procurement of funding to actually provide the services that go into the homes. Next please. And finally, we're going to...well, not finally, but Human Concerns wise, we're going to talk about the volunteer center. So it's the resource and the catalyst of Maui that leads and connects and mobilizes volunteers and volunteer agencies to match up and create a better life on Maui. So we're also known as the HandsOn Maui, it's an affiliate of the HandsOn Network and the Points of Life Foundation. Next please. We have Get Connected, which is a volunteer management tool. We connect partners and partner agencies with registered volunteers. We host volunteer leading and training...leader and training . . .(inaudible). . . try to do really assertively over the last year. We have a volunteer hero recognition program, a healthy profile on social media, and then provide what's called a hot sheet, which is a monthly email service that reminds people about volunteer opportunities that are available. Next please. So as I said earlier, one of the things that we've done a lot is schedule and organize trainings. So imagine you're a nonprofit agency, and you have been recruiting volunteers the same way for 30 years. And then the pandemic hits, and you cannot have people...30 people in the same room, right? So agencies have had to pivot the way they recruit volunteers. They've had to pivot the way they use volunteers, because they cannot be all in big groups anymore, right? We have to social distance, we have to maintain all this space, and this sanitation, and all that kind of stuff. So people like Toby have helped agencies learn how to make those pivots so that they can get volunteers and use them appropriately and safely, but also learn different ways that they can attract those volunteers, because that's been difficult too. Next please. We'll have our annual volunteer hero program recognition in April, that's National Volunteer Week. Next please. So as I said earlier, we have a, you know, significant presence on social media because...especially post-pandemic, that's how things get done, and that's how word gets passed around because we're not doing too much face to face anymore. But we have these posts where agencies say we need volunteers for this, and then people who registered and expressed the desire to volunteer can see those opportunities, and can follow up with agencies. Next please. So this gives you just some information about HandsOn Maui. So 79 volunteer opportunities were posted in the six months between July and December. They received over 2,000 volunteer responses, and Feed My Sheep was the most active partner agency. They posted 40 volunteer opportunities, and they received 485 volunteers and I know from talking with Joyce Kawakami that part of the reason Feed My Sheep was able to provide so much food distribution in the community was because of the volunteers that they were able to attract and orient and keep, and who come back again because it's a rewarding experience for them. All right. Next please. I just want to give you a very quick follow up on the status of budget expansion requests that were made at the beginning of Fiscal Year '22. One mini-cargo van for Moloka'i Senior Services has been ordered. We're experiencing delays, as everybody has, with production as well as shipping. Next please. I will also go in now to the fourth program budget under our Department, which is the Animal Management Program. Next please, Wilton. Thank you. So this gives you some idea of the total program budget

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

in Fiscal Year '22, animal management equates to about 31.7 percent of our budget. It's funded through General Fund, as well as Revolving Fund, and we have no equivalent personnel because most of this program is operated through a contract with the Maui Humane Society. Next please. So we've had this partnership with the Humane Society since 1987, and they operate a lot of our State required enforcement and other services through this contract. Next please. That's a really cute dog. I won't go down through all of their programs but, you know, suffice it to say that the Human Society provides a lot of services having to do with our animals, and they are our only open admission animal shelter. They do take care of a lot of animals. Next please. The next two slides are just to provide a detail. In Fiscal Year 2021, the Department was assigned responsibility for implementing a Feral Animal Management Program. There were provisos attached to the Budget Ordinance that dictated the amount of funding that was to be divided between the two islands, and also dictated that an assessment would be done. So this gives you an idea of the projects that were funded under each island's allocation, as well as the overall assessment and amount that was contracted for, for Fiscal Year '21. I think Mr. Jamison did an excellent job this morning of explaining how challenging that this program has been for our Department, because we primarily do grants around programmatic issues, right? So we can talk to you about substance abuse, or about domestic violence, or about, you know, youth services. But feral animals in particular, none of us had any experience with that. So it's been a challenge, and we've needed to call in a lot of people to help us understand this. Next please, Wilton. So in Fiscal Year '22, we were also provided with an additional year of funding for Feral Animal Management. We did a procurement, as we did the last year, made some selections for the Maui funding. Some of the proposals that were sent in for Lānaʻi and Molokaʻi were not deemed responsive, so we reissued the procurement...the RFP language, and are waiting for feedback from all of that. So...and this slide also gives you the exact amount of funding for the projects that were selected. And I think your discussion this morning was really positive, and really kind of allowed the Committee to get a sense of needing to have a more sustainable long-term plan for feral animal management. So I've concluded my PowerPoint presentation, Madam Chair. We remain open to answering questions. Thank you.

CHAIR KAMA: Thank you. That was so informative, Lori. So Members, questions for the Director, or any one of her program division deputies or chiefs that are here. Okay, Mr. Sinenci, yes, please.

COUNCILMEMBER SINENCI: Mahalo, Chair, and mahalo, Director Tsuhako, for that presentation. I just had a couple questions. That last couple slides, you did say that you had to reallocate some funds for the Feral Animal Management, and I did notice that Lānaʻi was...there was...they terminated those. Was that also from...came back to you or anything?

MS. TSUHAKE: So...thank you, Councilmember. I think what you're referring to is Fiscal '21, where a contract was executed for Lānaʻi, and that contract was terminated because of non-responsiveness. That entity did not submit a new application for fiscal Year '22. So I think what you're responding to about termination had to do with Fiscal Year '21's grant.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

COUNCILMEMBER SINENCI: Oh, okay. And then I know that you guys are good at following up. I know you followed up with some of our grants as well. So that funds...if they're not responsive, those funds just go back in to another applicant, yeah?

MS. TSUHAKE: Well, the Fiscal Year '21 funds that were not spent, that we cannot justify paying or reimbursing the grantee for will just lapse. So when we did the procurement for Fiscal Year '22, I think we did receive one bid from Lānaʻi that was deemed appropriate. So the balance...so just let's say I don't what the exact amount was, but let's just say there was \$100,000 available for Lānaʻi, and the bid was for \$60,000, so there is an additional \$40,000 remaining. So another entity could submit a proposal to ask for the balance, the \$40,000. The \$40,000 is not going to be given to Maui or given to Molokaʻi because of the language of the proviso.

COUNCILMEMBER SINENCI: Oh, okay. All right. And then the other question I had, Director, earlier you mentioned some CIP projects, so I was just curious...I don't have the budget before me, but what were some of the Department's CIP projects that you were referring to?

MS. TSUHAKE: Yeah. Thank you, Councilmember. The Department did not have any CIP projects in Fiscal Year '22. What we have though is grants to nonprofits for their CIP projects, that's the difference.

COUNCILMEMBER SINENCI: Oh, okay.

MS. TSUHAKE: I'll give you an example. So there's, I think, a CIP project that's been on the books for a few years to Boy Scouts for renovation at Camp Maluhia, yeah?

COUNCILMEMBER SINENCI: Okay.

MS. TSUHAKE: For managing the grant to pay for CIPs of the nonprofits.

COUNCILMEMBER SINENCI: And you guys have multiple CIPs then?

MS. TSUHAKE: Yeah, I believe we have about nine grants.

COUNCILMEMBER SINENCI: Okay.

MS. TSUHAKE: Being for CIP.

COUNCILMEMBER SINENCI: Okay. Thank you, Director. Thank you, Chair. Thank you.

CHAIR KAMA: You're welcome, Mr. Sinenci. Members, any other questions for our Director? Yes, Vice-Chair Yuki Lei Sugimura.

VICE-CHAIR SUGIMURA: Yeah, thank you. Thank you, Tasha. So I know in the past, Lori, that the Liquor Department would have a grant that you would administer for them.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

And I was hoping they would do that again, and do you know why it's dropped? I think I haven't seen it for like two years, but it's to support the underage drinking prevention program. And is it something that they need to initiate with you, or do you know what happened?

MS. TSUHAKE: Yeah, I can explain that, Councilmember. Thank you for your question. In years past, the Department was actually a grantee of some funding through the Alcohol and Drug Abuse Division from the State of Hawai'i. And because we were a grantee, we worked with Liquor Control to add the funding that they had for education purposes to our grant. And we . . . *(inaudible)*. . . that as a whole, right? But in subsequent years, what has happened is that ADAD has funded community partners directly instead of giving the funds through the County, which is actually better because it's way more responsiveness, and they can be a little bit more stealth about changing focus and stuff. But since that transfer of ADAD funds from the County directly to the agencies on the ground, Liquor hasn't...there hasn't been a vehicle for us to administer the funds for the Liquor. So we've made several suggestions to Mr. Silva about how that might be accomplished for that. But I think that because they've never administered the funding before, there is some apprehension in...you know, like us with lack of experience as administrators for those grants, and I think that that's been the hang up. But I have spoken to him before, and I'm hoping that we can find a way to help the Liquor Department meet that pivot to be able to provide that funding. Because I do believe it's important, that educational piece.

VICE-CHAIR SUGIMURA: Yeah, I thought it was required as part of, you know, the work that they do with the community. So that was...you know, I thought that was. But I haven't seen it for a couple of years, and I just thought maybe it could be because there's need out there for it with some of the campaigns going on. So I was just curious. Let me know if you find out more then, or if we can help you do anything. Thank you.

MS. TSUHAKE: Thank you.

CHAIR KAMA: Chair Lee.

COUNCILMEMBER LEE: Thank you for your presentation, Director. I just have a question on Immigrant Services. I know that you no longer provide those services at the level you did. Are you going to get another nonprofit like Maui MEO to handle that?

MS. TSUHAKE: So thank you, Chair. Thank you. The office is making referrals to other agencies that are accredited to do the work, so the accreditation is really the issue. So there is a couple of nonprofits on O'ahu, including Catholic charities, that do that work. I don't believe that MEO is accredited in the State of Hawai'i. So the Staff has been trying to shepherd people, and giving...actually giving people options on what they can do. So it's not like if...you know, if you are my client, I'm going to say oh, I want you to go here. It's like here are the agencies that can help you. and providing them with the array of what's available so that they can make their own choices, you know. Some people may not want to work with, you know, agency ABC. So it's providing them the list, and allowing them to choose which service they would engage in.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

COUNCILMEMBER LEE: You know, I ask about probably the least known division of the DHHC because it dealt with one of the largest numbers of residents and immigrants. We had at least 100 people come through that office a month. And so I know that the four people, the four or five people that we had providing the service were busy all the time. So where are those EPs going?

MS. TSUHAKE: We still have those EPs, Council Chair. So right now we have a few vacancies because of some retirement of long-time staff members, but those vacancies are...I mean, those positions are still within Immigrant Services.

COUNCILMEMBER LEE: Okay. That was a vital service. I hope the level of service continues somehow in the community. Okay, thank you.

CHAIR KAMA: Member Paltin.

COUNCILMEMBER PALTIN: Thank you, Chair. I'll try be as brief as I possibly can. Following up on Chair Lee, is there any effort going to be made to re-get the accreditation? Was it the person that retired was the accreditation, and we don't want to get accredited again for the Immigrant Services?

MS. TSUHAKE: Thank you for the question, Councilmember Paltin. The two people who retired were indeed the Staff who had achieved partial accreditation. In addition to their retirements though, we also received some guidance from Corporation Counsel that the work that was being done by Immigrant Services was exposing the County to some liability that nobody had really...that nobody had really recognized before. And so we were...the Department was provided guidance, and was told that the further accreditation of additional staff and, you know, to the two who retired should not be pursued because of the liability issue.

COUNCILMEMBER PALTIN: Oh, okay. But we had never had any liability issue come up during the time that we were partially accredited?

MS. TSUHAKE: Not to my knowledge, no.

COUNCILMEMBER PALTIN: Okay. Moving on to the Maui County Office of Aging. From my own experience I realize that they are not able to offer service to everyone in Maui County that needs that type of assistance, especially our outlying communities not in the central area. Is there anything, or any estimate, or way that we could beef it up so that it can provide the service to more of our residents that need it? And are you aware of maybe...of all the people that reach out for help, what percentage of that we are able to help. and what percentage get put on the list?

MS. TSUHAKE: I...I...thank you for that question. I can't tell you right now, but I can certainly obtain that information in terms of the request made and the waitlist. I'll tell you though, and I understand this from personal experience of some caregiving that I'm doing right now, is that it is easier to get services if you live in Central Maui, right? It's

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

much more challenging to get services if you live in Huelo.

COUNCILMEMBER PALTIN: Or Nāpili.

MS. TSUHAKE: Yeah. Or Nāpili, right? But part of that is not necessarily the deficiency in the Office on Aging, like I don't have staff to go out there. It's more about the Office on Aging contracts with private providers. So they might contract with Member Kama's agency, and she says, well, I'll provide caregivers, you know, for the elderly, and I'll help you get somebody to give your parents a bath, and to fix their meal, and to clean their house. So if I'm dependent on that contract to get those services in, and she doesn't have staffing, and her staff can only work within these boundaries, then that's what we're sort of limited to. And that happens a lot.

CHAIR KAMA: Yes.

MS. TSUHAKE: It happens a lot. So, you know, if you think about maybe having to hire somebody to be a caregiver...and this happened to me recently is, two caregivers are related to each other; one of them tests positive for COVID. Not only can she not come to work, but the other one cannot come to work either because she's been exposed, right? So it's like what do you do? Pack my back and stay overnight because there's nobody available to work. And the margin is so thin about staffing...it's so thin, I worry about that. Not just for the folks that I help take care of, but also for everybody else is going to need care. Who's going to do it? Who's going to do it, right? So those are the challenges that face the Office of Aging. It's like we might get a request from Nāpili, and if they cannot find an agency who is willing to send somebody out there who maybe lives on the West Side, then that request waits until, you know, the contractors call and say, hey, I hired somebody from Honokōwai who can go out and do it. So it's very...it's tenuous.

COUNCILMEMBER PALTIN: And a few more...sorry. I was recently alerted to a case of murine typhus in Nāpili. Luckily the child did not have COVID ever because they kept trying to diagnose it as some sort of COVID related illness. But there's a huge group of feral cat feeders. This individual has no animals themselves, but feral cats are...abound in their backyard. And this...you know, is there any education around the diseases transmitted by the fleas on the feral animals? It was pretty touch and go from what I understand, like I mean it could have been fatal. But we just have so many feral cat colony feeders that don't seem to be responsible in the fleas and the procreation of the animals in my area, so just wondering if there is any messaging going out. I...after learning about it I looked it up, and murine typhus is most commonly associated with Maui County, although it's been found throughout the State of Hawai'i. And so, you know, there was a good amount of time where nobody could diagnose what it was. And I just was wondering the Animal Management agencies in this next fiscal year could be asked to educate the public about murine typhus, what it comes from, the symptoms and what not, just because in my research, I found that it's most often happening in Maui County, although the entire State has it. And the last question I had was...I don't know if Member Johnson wanted to ask, but is the...how is the Aloha House Enhanced Coordinated Care Program coming along?

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

MS. TSUHAKE: Thank you. So first of all, in terms of the feral animal...the feral cats, I believe the Maui Human Society has a staff member who is dedicated working with people around feral cat colonies. And I believe that that asked-for education about the impacts of feral cat colonies wouldn't be too big to make. I don't recall her name off the top of my head, but I think that that is a resource for the community. Secondly, you know, if you'll recall, there was proviso language attached to that grant to Aloha House, not only for that program, but also for the other grant for the expansion of the 12 beds. So Curtis Jamison and his Staff and I have been working with the agency to try and address the language and the intent of the proviso in getting some understanding from the agency about what type of program was expected and how it fits with the larger thing. And I think we've made progress, I don't think there's a contract executed yet, but I will say that it's progressed more than I expected. I'm pretty sure if...I'm pretty sure that if we get cooperation from the agency, that we should be able to execute a grant before the end of the fiscal year.

COUNCILMEMBER PALTIN: Thank you so much. And I just wanted to verify, the Ho'omaika'i Services that is under the homeless section, right, so we're not discussing that one today?

MS. TSUHAKE: No, it's not under homelessness because it was included as a line item, which means that Grants Management will execute that. But the way that that program was listed and described, it was like expansion of the LEAD program. Well, LEAD is a Police Department program that no longer exists. So we're working through that and I think Member Johnson's Staff is trying to organize a meeting to...with my Department and my colleagues to try and see if we can find a way to make that more workable.

COUNCILMEMBER PALTIN: So no monies have been expended yet.

MS. TSUHAKE: No monies have been...there is no contract. And Mr. Jamison just informed me that the contract for Aloha House is being executed right now.

COUNCILMEMBER PALTIN: Okay, thank you. I know I've been monopolizing you, so I'll yield. Thank you.

CHAIR KAMA: I saw Chair Lee's hand up. Chair Lee, yes.

COUNCILMEMBER LEE: Yeah, I thought we were playing Monopoly. Just kidding. Getting back to Member Paltin's question on Meals on Wheels. Well, Meals on Wheels could be funded separately if we wanted to provide a service on the West Side, right, we could do that? It doesn't necessarily have to go through Office of Aging.

MS. TSUHAKE: No, it does not.

COUNCILMEMBER LEE: Because I'm thinking that since I left that place, you know, the West Side population has really grown, and it probably warrants a service out there at least maybe twice a week. And then you can take some frozen stuff, so making it like four

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

meals a week or something like that. And for drivers, either you could hire a couple people, or we could use the RSVP volunteers to deliver the meals. And we just purchase the meals from the West Side, and then have a delivery service so that the people can receive at least three to four meals a week; is that possible?

MS. TSUHAKO: Council Chair, thanks for the question. You know what, I want to let Ruth Griffith, who is our Kaunoa Administrator, because I think she might have some information that might be important. Ruth?

COUNCILMEMBER PALTIN: And Chair, if I can clarify, Meals on Wheels was offered to us in West Maui in Nāpili. It was offered, we have it, I just...we didn't need Meals on Wheels, I was looking more for personal care and respite care.

COUNCILMEMBER LEE: Oh, okay, okay.

COUNCILMEMBER PALTIN: But Meals on Wheels is really good. It offered where it's needed. My only comment on Meals on Wheels is if we could make it a circular economy and buy local, but you know, you can't have everything, but that's where I would go with it. But Meals on Wheels was offered, so I wasn't asking about Meals on Wheels.

COUNCILMEMBER LEE: Okay, sorry. I thought you were asking about Meals...yeah, it is circular, we buy the meals from Hale Makua, right...I mean Hale Mahaolu? Yeah, it's all locally purchased, you know. But I don't know, I guess it's harder to do with...do that, expand the service with Office on Aging, because their main job is to assess, you know, the problems, and then qualify people, and then pay an outside agency to provide the service. So that's a little harder when you don't have control over the vendors. I mean if you had the service in house, that's one thing, but it's harder. But you know what, I'm sure Director Tsuhako can think of a solution.

MS. TSUHAKO: Well, here's one better, Council Chair, I'll let Ruth explain because she has more ideas than I do.

COUNCILMEMBER LEE: Okay, and she's from West Maui.

MS. GRIFFITH: Yes, thank you everybody. Yes, Tamara. And I was going to say, thank you, Chair for allowing me to speak. We totally agree with the need to expand into outlying areas. That is something that we've been working with Maui County Office on Aging on, monitoring those numbers, and trying to expand, given the Staff that we have, and given the resources that we have. What...the good thing about what COVID has done is it has forced us to look at other options, other ways of delivering. We didn't have enough Staff to do all this, so we do have to have...we did have to have to a stronger push to recruit volunteers. And then how do you retain volunteers? So that...COVID has pushed that into that direction, which is a good thing. We are definitely looking into Nāpili, that is a priority for me as a Westsider, you know, not that I don't love all the rest of the island, but it is...I do know that there is a large population of elderly in Nāpili. There are large communities there that are not being served. We try to serve as much as we can as soon as we know. The Staff does their best they can. But we do have some ideas,

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

including...we do have some people who, because we cannot deliver all the way out there sometimes, we do have family members who come to pick up the meals, like frozen meals for the week, from the West Maui Senior Center because we do have a center located there. So we're expanding our frozen meals, and this is something Lori had touched upon as well. This is why we had purchased more freezers and more capacity to do frozen meals. It allows us to provide local meals, not order from mainland, to homebound residents in outlying areas. So those just some of the...one of the ideas that we have is to actually implement a pick-up kind of situation where somebody can pick up four or five meals, take it back to their family. Now in that scenario, we don't actually do the face to face checks. We might have to do a call wellness check or something along those lines, or work with the church. So I absolutely agree with those ideas, with the need assessment, and that is something that we are working on for sure. We have worked with Na Hoaloha as well...not Na Hoaloha, but Old Lāhainā Luau, that partnership. Old Lāhainā Luau, Aloha Mixplate, the Star Noodle, that organization, and they have actually volunteered for us to deliver in outlying areas by offering up their staff to do that...until we hit COVID, and then it became not feasible. So we do have partnerships with some businesses out there that are willing to help. But you know, West Maui, tight community, all we have to do is give them an opportunity, and we can do it. Thank you.

COUNCILMEMBER LEE: Excellent. Excellent, ladies. Thank you.

CHAIR KAMA: So Ruth, I have a question. You know, what Lori was mentioning to us earlier about having...not having...having to contract out for caregiving services in-home, respite home health. And you know, I know that when my husband was still alive we went to like about four or five different, you know, home health care agencies to be able to meet his needs, but even then sometimes their workers didn't show up, their workers were sick, their workers had other...things like Lori mentioned. You know, if somebody in your family gets COVID, then you can't go to work, that means that somebody is not...so what are we doing to help to expand those programs? I mean, I know that there are home health care agencies on Maui that are not part of the County's, you know, directory. So how do those other people get connected so that what they want to provide they can't provide, especially since they do take Medicaid, and they do take Medicare, and I think some of those things is what sometimes, you know, people are needing so that they can get those services delivered to them.

MS. GRIFFITH: That's correct, Councilmember Kama. We, the County, do not provide those services, and those are through private agencies. And I'm actually not the person to talk about that, maybe Lori can address that. That would be a Maui County Office on Aging type of question. We...where we are lucky because we are a County agency, Kaunoa Services is...for example, in COVID situations, I have backup Staff to pull from. So these private agencies don't have that ability. And when the demand surges and they are also affected, directly affected, they're not able to pivot as quickly as we can. We however, Kaunoa, can, and that is the advantage of having it as a County service. But perhaps Director Tsuhako can address the question a little better.

CHAIR KAMA: Thank you, Ruth.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

MS. TSUHAKO: Thank you, Chair, for your question. So one of the things that the Office on Aging has done historically is in working with the community partners who actually contract for those services, we've tried to really encourage workforce development, right, by sponsoring trainings by, you know, allowing agencies to spend funding on training and developing their workforce. There's...I would say there's been pretty consistent conversations with these providers over the years. Like how can...what can you do to recruit more people? You know, this is what we need. And can you tell us, you know, what we're doing to be able to address that need? And that's part of the planning function of the Office on Aging in that four-year plan is that need for those personal home and community based services is really clear, and it has been for many years. But it's...I think it's a universal challenge, right? Everybody in most every agency and industry is dealing with labor shortages. So, you know, the comparison that was made to me is you have somebody who wants a job, and they can get paid \$30 an hour changing the linen and cleaning a hotel room. They can get free transportation to the hotel. They get free meals while they're working. They can get a uniform so they don't need to purchase clothing, right? They don't have to think. They just get dressed in their uniform, and they can sleep on the drive to the hotel, so they're not using their own gas. And yet we're asking other people to get paid \$15 an hour, without mileage reimbursement, to go and give our parents a bath and to feed them, and to get them dressed, right? So that's why it's really challenging to recruit people because the pay doesn't really reflect the level of care that we're asking somebody to provide. So it's a health care issue, and it sort of needs to be addressed as a health care issue and, you know...

CHAIR KAMA: Yes.

MS. TSUHAKO: And the longer COVID goes, the more people are going to drop out of medical care, and then what?

CHAIR KAMA: Yeah, yeah. So I think we have to ramp up our health care industry here on the island. That's my sense. Okay, Mr. Johnson, you have a question? By all means, please.

COUNCILMEMBER JOHNSON: Thank you, Chair. I appreciate Director Tsuhako's presentation. I just have a question in regards to...like when you talk about all of the divisions within that Department, there's a lot of divisions, it's really fascinating to learn about all of the different divisions you have. So how do you track performance measures for each division that you oversee, and do you have year to year data that supports the efficiency of them all? Like you can...because the root of the question comes are like how do COVID affects the divisions, you know, that it's tampered down everything, you know, or does it...you know, so how do you follow it year to year, is there a methodology to that, Director?

MS. TSUHAKO: Thank you for your question, Councilmember Johnson. So as part of our budget process, the Department proposes performance measures for each of our visions, and we report on those quarterly. So all we need to do is to go back historically to look

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

at the performance measures that were adopted for the Department as part of our budget reporting, and track that monthly. The challenge...well, I guess one of the challenges not over...not insurmountable is that many times, based on those performance measures, they may change year to year because we're constantly refining them. So two years ago when we first took office, we did some training around our division heads about making a distinction between performance outcomes and performance outputs. And that was a real important distinction because I can report to you numbers all day. I can say I made 4,000 phone calls that week. But 4,000 phone calls doesn't tell you what I accomplished, right? It doesn't measure what the accomplishment of those 4,000 phone calls. So many of the divisions over time have been reporting outputs. I served 10,000 meals last month. Okay, what was the outcome of those 10,000 meals? Were people happy if you fed them something that they didn't like, does it matter that you gave out 10,000 meals? They didn't eat it, and they fed it to their dog, right? So we're looking...we really made a big effort, and we've invested a lot of time in that process of going through changing outputs to actual outcomes. And I'll tell you that that challenge in COVID has been that it's...when many of your outcomes are measured through surveys or feedback from the recipients about certain things, it has been very, very challenging to get that feedback when we can't see people, we cannot hand out a request for feedback, so...

COUNCILMEMBER JOHNSON: Okay, yeah. Thank you for that clarification. I want to kind of speak to what we were talking about Aloha House real quick. And we had a meeting with Director Yoshimura, and she said we might have to go back and make a budget amendment for the language to get the 12 bedroom dorm up and running. So that's kind of addressed to Councilmember Paltin because she asked about it. So working...you know, working to get it going, that's all...that's the update on my end. But yeah, she just said it sounded like budget amendment for the proviso and...okay. The last thing, point of information. You mentioned, Director, it'll be February 25th, not the 28th. we'll have the meeting. So...all right.

MS. TSUHAKE: Oh, okay.

CHAIR KAMA: Very good. Oh, right on. Thank you.

MS. TSUHAKE: Thank you.

COUNCILMEMBER JOHNSON: Okay. Thank you so much.

CHAIR KAMA: Thank you for that. Okay. So Members, I'm looking at the time, we still have one more presentation from our Parks Department. We have yet to take our afternoon break. So I'd like to just take your all temperatures. Do you folks want to plow through, or do you want to take a ten-minute break and then come back and do our second item on the agenda?

COUNCILMEMBER LEE: Break.

CHAIR KAMA: Okay, break. Okay, so it is 3:16, we're going to take a ten-minute to 3:20...nine-

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

minute break to 3:25. I want to just thank Director Tsuhako, and Ruth Griffith, and the rest of the Department for being here answering all of our questions, very well informed. I tell you, I'm so proud of this Committee. I'm telling you, you guys are going to be the brightest Members on the Council yet. So thank you, Director, and thank you, Staff, and this meeting with the HCP is now in recess until three...now it's eight minutes, 3:35.

MR. LEAUANAE: Excuse me, Chair.

CHAIR KAMA: Yes.

MR. LEAUANAE: Just...will you be coming back to Director Tsuhako, or are we...

CHAIR KAMA: No, that's why I'm saying thank you for being here, and they are done. And after our recess we're going to come back, and we'll start with our Department of Parks and Recreation.

MR. LEAUANAE: Chair, would you like to defer the item?

CHAIR KAMA: Oh, yes. I'm so sorry. So yes, this item was posted for no legislative action, so without objections, Members, the Chair will defer this item. Thank you very much.

COUNCILMEMBERS VOICED NO OBJECTIONS.

ACTION: DEFER.

CHAIR KAMA: Thank you, Wilton. Thank you, Members. So it is now 3:18, and we are going to reconvene this meeting at 3:28 p.m. This meeting is now in recess. . . .(gavel). . .

RECESS: 3:18 p.m.

RECONVENE: 3:27 p.m.

CHAIR KAMA: . . .(gavel). . . The HCP Committee of January 20th, 2022 is now reconvening. So welcome back Members. And Tamara, you had a question you wanted to ask of me?

COUNCILMEMBER PALTIN: Yeah, Chair. You know, since this is kind of like our pre-budget review and our Fiscal '21 review, or whatever you call it, and I didn't realize Ho'omaika'i Services for up for questions. I just was wondering if you could make a transmittal to Housing and Human Concerns to find out which of the grants that we authorized have yet to be awarded, and what is needed for them to be awarded. If there's anything they need from us in order to move that along?

CHAIR KAMA: Okay.

COUNCILMEMBER PALTIN: So that we know like when the budget comes up if we should do things differently. Thank you.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

CHAIR KAMA: Okay. I think we can probably do that. Thank you, Tamara. So Wilton, did you get that question that Member Paltin would like us to send a transmittal to the Department of Human Concerns regarding Ho'omaika'i?

MR. LEAUANAE: Yes, Chair, we'll note that.

CHAIR KAMA: Okay, okay. Thank you so very much.

COUNCILMEMBER PALTIN: And any other grant that has yet to be awarded that we authorized.

CHAIR KAMA: Okay. So could you add that on also, Wilton, please?

MR. LEAUANAE: Yes, Chair.

CHAIR KAMA: Thank you so very much. So thank you, Tamara for that brief interlude.

HCP-29 OPERATIONAL AND BUDGETARY REVIEW OF DEPARTMENT OF PARKS AND RECREATION (CC 21-62)

CHAIR KAMA: And so at this time, Members, I'd like to introduce the item of HCP-29, Operational and Budgetary Review of the Department of Parks and Recreation. So the Committee is in receipt of the County Communication 21-62 from Council Vice-Chair Keani Rawlins-Fernandez, and relating to the Operations and Budgetary Review of the Department of Parks and Recreation. So today we have Director Peters from the Department of Parks and Recreation, who is going to be providing a presentation on this item. But we also have with our Director various representatives from her Department, and so we want to say thank you, Karla, for being here. Thank you to all your reps who are standing by. And hopefully we'll be able to get you in and out at least by the end of your work day at 4:30. So please continue, Director Peters.

MS. PETERS: Thank you, Chair. Thank you, Committee. Thank you for having us here today. With your permission, Chair, I'm going to share my screen so I can...

CHAIR KAMA: Absolutely.

MS. PETERS: Okay. Thank you, Chair. So the Department of Parks and Recreation's mission is to provide safe, satisfying, and cost-effective recreational opportunities for the residents of and visitors to Maui County. This is an overview of our Department's inventory. As you can see, we have a lot of inventory that we are responsible to plan, design, construct, maintain, and operate all of our Parks and Recreational facilities within Maui County. This is our Fiscal Year 2022 budget summary. We do have three programs within our Department. We have our Administrative program, our Parks program, and our Recreation and Support program that we're going to go more in detail with as we move along. The Department of Parks and Recreation employees, we have

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

432 EPs that were funded in Fiscal Year 2022. We have 41 positions in our Administration Program, 72 positions in our Parks Program, and 319 positions within our Recreation and Support Services Program. These include full-time, part-time, half-time and seasonal positions. The first program is our Administration Program. This program is responsible for the oversight of the overall operations of the Department, which provides support services to our programs, enforcement of all pertinent park rules, and issuance of park permits. In addition to these responsibilities, this program also provides safety training, coordination of grants, licenses and leases, and master planning of our park lands and facilities. The Administration Programs team consists of the Director's office, Administrative Staff, Safety and Training Section, Grants Management, Master Planning, and our Park Permit and Enforcement Section. I'm going to turn it over to our Deputy Director Sato to go over our Safety and Training Section update.

MS. SATO: Hello, Councilmembers. For the Safety and Training Section, the Department continues to hold periodic Safety Committee meetings. A review of incidents and preventative measures are discussed, with the goal of becoming more proactive rather than reactive. Training provided this year so far includes scaffolding building safety, Coronavirus transmission of prevention, personal protective equipment, heat stress management, more safety training, to name a few. Monitoring of our base yards and our parks for proper COVID protocol and use of PPE by employees is ongoing and continues, especially due to the COVID surge. As for our Fiscal Year 2022 budgeted equipment, all of the equipment have been procured and received. That is all for the Safety Section, I could turn it over to Lisa Almeida, Park Permits Officer.

MS. ALMEIDA: Good afternoon, Committee Chair Kama and Councilmembers. This afternoon...

UNIDENTIFIED SPEAKER: Aloha, Lisa.

MS. ALMEIDA: Aloha. I'm going to share a little bit about our permits and enforcement operational update for our section. So our section handles the two biggest components for facility use as required by permits, so permitting and then also enforcement. So we do all the permitting for properties under the control and management of the Department. We're currently working on a very large project to develop new software. We have a selected vendor, so we're working together with that vendor to hopefully streamline activities for permit requirements and meet the needs of the County as well and the community. We're doing our ongoing work with league organizers, for which we're very appreciative as the league organizers continually work to adjust to the different requirements that have developed over the last 22 months while still keeping the leagues in play, and so that's been a big part of our efforts recently. We're in continuous recruitment efforts to fill our permit office vacancies, which have been impacting daily operations. We've had some retirements and some transfers, so we're working diligently on filling that. The Parks Security Officers on our enforcement side continue to provide education and code enforcement in parks and facilities. I know there was some testimony earlier, so we do want to share that we do work very closely with MPD and the community police officers, and we have done for the duration of our

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

program that I've been here. In continuous recruitment efforts as well on the park enforcement side to fill our vacant security officer positions, we've been making very good progress. We're hopeful to continue with that. We are currently operating with the highest number of Staff that we've had in program history, and that's been beneficial to the Department and the community. And then we're working to monitor Parks and Facilities, working with District Staff through all the different iterations of the public health and safety standards. Thank you so much. I'm going to turn it back over to Karla.

CHAIR KAMA: Thank you.

MS. PETERS: Thank you. We'll turn it over now to David Yamashita to give us an update on our master planning effort.

CHAIR KAMA: Aloha, David. Okay, did we lose him, Karla?

MS. PETERS: I think we may have lost him.

CHAIR KAMA: Okay. But...

MR. YAMASHITA: Sorry, operator error.

CHAIR KAMA: Okay, there you go. All right.

MR. YAMASHITA: Sorry, now I have a phone call coming in.

UNIDENTIFIED SPEAKER: Oh, sorry.

MR. YAMASHITA: I'm sorry. So good afternoon, Chair and Councilmembers. We'll try this again. What I'd like to do is just go over two projects of the...we have a total of 14 planning projects, of which seven are active, but I'm going to talk about just two are maybe the two that are more high profile ones. One is Baldwin Beach Park Master Plan, and we are now focusing on the technical studies for the project. This is step two of what's a three part project. And so once we're done with this, we'll move into the final plan, which we're now calling an adaptation plan. But for step two, for the technical studies part of it, we're focusing on transportation issues, infrastructure and utilities, natural and cultural resources. And as I said, once that's done, we'll move into the actual adaptation plan. Next slide. The other project I wanted to discuss briefly...as you know, we're doing a vulnerability assessment of about 64 beach parks. And we'll actually be sharing more information on this in two weeks, and we'll talk about the results and what our next steps are. But as some of you may know, there are three parts to the assessment. One is looking at future conditions, the next step is looking at the adaptation potential, and the final step is developing adaptation strategies for all of the beach parks. And you can see in the slide the six...excuse me...basic strategies that we've assigned...each beach park will have one of these strategies. And we're excited about this because it's a systematic and data driven approach to making decisions. And one of the things that I think will be really helpful to the Department is we'll be linking

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

the results of this project and applying the adaptation strategies to our CIP projects as well, and so that will provide a solid foundation for how we spend our money for capital at our beach parks into the future. So with that, I'll return it to Karla.

CHAIR KAMA: Thank you, David.

MS. PETERS: So our next program is our Parks Program. Our Parks Program is responsible for the maintenance of park and recreational facilities and park trees. The program also oversees the operation of the Waiehu Municipal Golf Course, and provides services related to the completion of the Department's capital improvement projects. The Parks Project team consists of our maintenance division, which has their construction maintenance section, beautification section; and the Waiehu Municipal Golf Course; and the Planning and Development division staff, which is consisting of our Chief, Secretary, CIP Coordinators and Civil Engineer. Our Park Maintenance Superintendent is under the weather today, so I'll be covering for him, giving the Maintenance Division updates. The Maintenance Division, like I mentioned earlier, consists of the administration of maintenance administration, beautification, construction maintenance, and Waiehu Golf Course. The Maintenance Administration Staff provides support services for the division and manages larger maintenance projects; the beautiful section is responsible for turf management, greenways landscaping, and tree maintenance in parks. This section's team is comprised of nursery workers, automatic sprinkler system repairs, other known as irrigators, laborers, chemical treatment workers, and a heavy equipment operator. The construction maintenance section is responsible for repair and maintenance projects, repair of ground maintenance equipment and pool pumps, and heavy equipment operations. Their team is comprised of electricians, pump mechanics, automotive mechanics, carpenters, cabinet makers, painters, building maintenance repairs, and heavy equipment operators. And here's some of the completed projects that were done with the assistance and management of our maintenance division staff. Currently for Fiscal Year 2022, all of the budgeted equipment and vehicles have been contracted and are pending delivery. We thank you, the Council, for your support in allowing us to get those replacement...much needed replacement equipment for our teams. Here's some pictures of some renovation that the construction maintenance and beautification staff have done in various facilities throughout our districts. Of course, Chair Lee, you have a nice picture in the background, we have our Waiehu Municipal --

UNIDENTIFIED SPEAKER: Whee.

MS. PETERS: -- Golf Course Operational Update. Very exciting. We have our new reservation software system in its final process, and we want to thank the IT Division for helping us with that. So we're looking forward to replacing our very antiquated reservation system and moving up into this new software. As we shown in the picture before, our construction maintenance staff renovated the makai side of the restaurant in anticipation of future food and beverage concession. We did put an invitation out for bids at the late 2021, and we did not get any bidders, so we will try again to see how we can get service there at the current restaurant site. And then David Yamashita is also working on the master plan for the new clubhouse with our consultant team, and they

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

have currently two design options that they are looking at. And with this, I'm going to turn it over to Sam Marvel, he's our Chief of Planning and Development, to go over our capital improvement projects.

MR. MARVEL: Thank you, Chair. Thank you, Councilmembers. As you can see, we have a very robust CIP budget for Fiscal Year '22 of \$32.5 million with projects in every district. We're excited to continue to upgrade our community centers, gymnasiums, playgrounds and parking lots. I'll discuss a few of our key Fiscal Year '22 projects.

UNIDENTIFIED SPEAKER: Thank you.

MR. MARVEL: So the War Memorial Gym building improvements project is our largest one. This project will upgrade the gym to meet EHPA Hurricane Shelter requirements, so that will meet the requirements for a Category 3 hurricane shelter. We'll add air conditioning, replace the wood flooring, and replace the existing bleachers. This project is currently in design and is expected to bid in late 2022.

UNIDENTIFIED SPEAKER: Nice.

MR. MARVEL: Next slide, please. The next project is the Iron Maehara Baseball Stadium improvements. This project will include structural improvements to the stadium, including rust remediation and repainting. This project has been contracted, and is expected to start construction in June of 2022.

CHAIR KAMA: Wonderful.

MR. MARVEL: A couple more projects here, we've got the old Hāna School improvements Phase II. This project will renovate the existing old Hāna School. Improvements will include replacing the flooring, ceilings, adding air conditioning, and replacing the windows. Construction is projected to start in Spring of 2022. The last project here is the Velma McWayne Santos Community Center improvements. And this project will include also installation of air conditioning, a fire sprinkler system, roof insulation, and other facility upgrades.

UNIDENTIFIED SPEAKER: Very nice.

MR. MARVEL: The project is currently in design, with construction projected for early 2023. So I'll go ahead and hand it over to our Chief of Recreation, Mary Kielty.

CHAIR KAMA: Thank you so very much.

MS. KIELTY: Aloha, Councilmembers. Happy new year.

UNIDENTIFIED SPEAKER: Aloha, Mary.

MS. KIELTY: Aloha. So just to give an outline on our recreation and sport services, our updates, we include our Administrative Staff. We have a total of eight districts. We

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

have all our pools, and of course, our PALS sections. The daily operations throughout each of our districts, we ensure that our facilities are clean and maintained daily during this pandemic that we're currently in, and it has significantly escalated our cleaning procedures, just to ensure the safety of our all users and our community members. Our programming is facilitated by each district's recreational staff. We...since a lot of our recreational activities were curbed, we started virtual recreational videos, which we had created, and it's provided online, and it's a great option for the community. That was something brand new that we've never done before, and it turned out to be pretty good. Our Staff successfully facilitated our Department's Menehune basketball program, and that was our first program that we ran since we shut down when the pandemic hit. It's ironic because at the time that the pandemic hit, it was the very end of our Menehune basketball tournament...the concluding tournament for the program. So it just was kind of ironic, but it turned out to be great. We did it first, of course...had to adhere to all the public health emergency rules, so we weren't allowed to have spectators in the beginning, so we live streamed the games, which turned out to be pretty good as well, everyone really enjoyed it. Our Staff has been outstanding, I would say, throughout this whole COVID pandemic. We have gone above and beyond physician descriptions, that's for sure, because we've had to assist with COVID-19 testing with the vaccination sites, with setting things up, monitoring facilities. We just about did it all with regards to the sites that were related to the pandemic, so we can only give props to our crew for doing that. Operational updates...our inclusive recreational programming is coordinated by our Division's Recreation Specialist. We also partner with community volunteers, and these volunteers will help the districts with a variety of projects. Our PALS Keiki Care Program, it's...we provided a modified summer and winter program sessions for the Maui County's keiki, and that included Moloka'i. So that turned out to be pretty good. Even though we were in the pandemic, we were able to pull it off, so pretty amazing. Our pool section provides lifeguard services and aquatics oriented recreational programs at our eight Maui County pools. The addition of multiple cleanings of all our high touch surfaces was also added for the safety of our swimmers during this pandemic. We also have community class programs where instructors provide the use of Parks facilities to promote their recreational activities within the community. And regarding the Fiscal Year 2022 budgeted equipment and vehicles, all budgeted equipment and vehicles have been contracted and are pending delivery. Here is just a few photos of kind of the things that we were up to during this year. You can see mask up with recreation...oh, we lost it already, that was our basketball. We got our...oh, there it is. So everybody needed to wear a mask in the very beginning while playing even the game of basketball in our gyms. There's our keiki care down below, you can see the kids all masked up, social distanced. It's amazing because, you know, if you think about it, these kids are growing up in a crazy, crazy time. And yet, you know, they're adaptable, they're flexible, and thankfully they are because we're all trying to just do the best we can for everyone. I think then if...that's probably about it. and I'll turn it back over to our Director. Mahalo.

CHAIR KAMA: Thank you, Mary.

MS. PETERS: Thank you, Mary. So this is just a fun fact. and I wanted to just say how Parks play a vital role in meeting that evolving needs of our community. This is from our National Recreation and Park Association, and they provide this park pulse for us and

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

take...they go throughout all the states and gather information of data and what people do, and especially during this time in the pandemic, you know, to reduce stress. Within Parks and Recreation, nearly all...96 percent of U.S. adults spend time outdoors. And our Park and Recreation professionals are primary providers of these . . . *(inaudible)* . . . outdoor spaces that help reduce stress and provide recreational activities, so I cannot thank our Staff, like Mary said, enough. All of our employees are going above and beyond and providing the necessary roles that they do for our community. And with that, I'll end our presentation. You have our number and email in case anyone wants to call or share any information or want information, they can always send it to their email and we'll provide that. And with that, Chair, I'll stop sharing my screen, and we are all here available for questions.

CHAIR KAMA: Thank you so very much for that presentation, it was so...very efficient, very effective. So Members, any questions for our Department Head or any one of her division managers? And I see Mr. Sinenci, your hand is up. Proceed.

COUNCILMEMBER SINENCI: Thank you, Chair, for the opportunity. And mahalo, Director Peters and Staff for that presentation. I just had a couple of clarifying questions. So Mr. Marvel mentioned that Hāna Civic Center, we're going to start in the spring. My question for Mr. Marvel, will we be having another meeting with the...all the participants again like he normally does prior to that...prior to construction happening?

MR. MARVEL: Thank you, Councilmember. Yeah, it's funny you mentioned that. Karla and I were just talking about this, so we're looking at...to schedule that meeting probably in a few weeks. in February. to update everyone kind of similar to the two meetings that we had previously to kind of update all the stakeholders on the status of that project.

COUNCILMEMBER SINENCI: Okay, all right. Great. We'll look forward to that. And then just a second part of that question. I know that the septic down at the Hāna Bay Park is under the Department of Environmental Management, but we're still using...the Parks is still pumping...that weekly pumping of the porta potties down there?

MS. PETERS: Chair, yes. Thank you, Member Sinenci. That would be a question we can defer to Mary Kielty, we just had a discussion about that as well.

MS. KIELTY: Yep, that is correct, Councilmember Sinenci. We are pumping and utilizing the portable toilets at Hāna Bay. We've actually just added another pumping and cleaning servicing day for those portables because, as we all know, the tourists are back, the cruise ships are in the harbor. It's a busy, busy place. And apparently we were informed that the state restroom out there is not open at this point in time. So more so, we are heavily impacted at the bay.

COUNCILMEMBER SINENCI: Okay. Thank you, Ms. Kielty. And then we'll follow up with the State as well. And then for Mr. Yamashita, is there...as far as a master plan, Park Master Plan, do we have one for Paanimai Park in Hāna?

MR. YAMASHITA: Not that I'm aware of. I think Karla might know a little bit more about it,

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

but I know we had a project to do some work out there, but that was a couple of years ago, and Brian Shimamura was working on that one. I haven't had anything to do at that site.

COUNCILMEMBER SINENCI: Oh, so you're not sure if we have a master plan for the park?

MR. YAMASHITA: I don't...well, yeah. No, it's not on my list of work to be done.

COUNCILMEMBER SINENCI: Okay.

MR. YAMASHITA: I just remember this other project that Brian had been working on.

COUNCILMEMBER SINENCI: Is that correct, Director Peters? No...

MS. PETERS: Yes, Member Sinenci. So it's the...we have design and plans to do the access into the park, and we're still in limbo with that land acquisition that we need with the Hāna...

COUNCILMEMBER SINENCI: The ranch.

MS. PETERS: Yes.

COUNCILMEMBER SINENCI: Hāna Ranch. And I'm only asking because I believe they were asking, as part of that land acquisition, that maybe a master plan be developed. Okay, but we can reach out to the ranch as well. And then up for Marci, I was just curious about the numbers. Are there a lot of Parks workers...and I know not all of them might have COVID, but a lot of them are either in a quarantine. So it is affecting our workforce? Like are there a lot of workers out because of COVID or quarantine?

MS. PETERS: Thank you, Chair. Thank you, Member Sinenci. So we have not a large number out, but we do have employees who are out, whether it be on quarantine or in isolation. Right now we are able to operate our pools...they shut down a little bit over the weekend, we had a couple pools that we had to shut due to those who called in sick or were in quarantine. For right now we're holding on, and if Mary has any other comments to share as far as impacts on the maintenance and operations...Mary, you want to share?

MS. KIELTY: Yeah, mahalo. I would say that we're keeping on our toes with the amount of reports that we are getting regarding our employees, and like Karla said, due to isolation or, in fact, COVID positives. So yes, it actually is impacting us, so we just hope that the community can have some patience with us. We are trying our best. We're trying to fill in where we can, when we can, and yeah, we're just doing our best and we're hoping everybody remains and stays healthy, although with the numbers today, it looked...yeah, it's pretty harsh right now. But yes, we're trying...we're trying to do our best, but yes, it is impacting us.

MS. PETERS: And I just wanted to add a little bit to Member Sinenci's question. So we do...we implemented, since March of 2020, our COVID response plans. So our safety specialist

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

assists us in...and along with CDC and DOH guidelines, and we have response plans in place for all of our employees where we provide all of the required PPEs, and we modify operations as necessary based on the Public Health Emergency rules, CDC guidelines, and Department of Health guidance.

COUNCILMEMBER SINENCI: Great. Mahalo for answering my questions. Thank you, Chair.

CHAIR KAMA: You're very welcome, Mr. Sinenci. Chair Lee, your hand is up, and then followed by Member Sugimura.

COUNCILMEMBER LEE: Thank you, Chair. Good afternoon, Director Karla Peters.

MS. PETERS: Good afternoon, Chair Lee.

COUNCILMEMBER LEE: Yeah, this is Waiehu Golf Course, and I must say that it is in beautiful, excellent shape. I'm wondering if, when the deadline is upon us, we'll be able to transition off of pesticides?

MS. PETERS: Thank you, Chair. Yes. So we have our new Golf Course Superintendent, who is well aware of the need for that transition, and we're working hard to see what we can do and how best to transition. We may need to come in for waivers based off of if there is any type of disease that gets detected, there is provisions in the language of that Code for the waiver, or even to be able to use nonapproved products, and we will be definitely moving towards trying our best to use the approved products. But again, we may need to come in for the necessary waivers if possible.

COUNCILMEMBER LEE: Okay. Well, thank you. And one more question, I'm not sure if you're familiar with the park...it's like a big drainage basin off of Waiale.

MS. PETERS: Yes, Chair.

COUNCILMEMBER LEE: Yeah, you...okay.

UNIDENTIFIED SPEAKER: Oh, yeah.

COUNCILMEMBER LEE: Is that...was that ever dedicated to the County?

MS. PETERS: Yes, Chair, it was dedicated. It was part of the Kehalani, the Wailuku project district's dedication, so we have this called the Kehalani Makai Park, and then we have Kehalani Mauka, which is up adjacent to the Wailuku EL Park. So what...it's ironic that you bring it up. We are working with Brian Ige, who was with the former developer at the time it got dedicated, and they did do some soil testing. So we're just trying to assure...because it does function as a retention basin that it means the soils are safe for use, as well as we need to ensure that we can get ADA access to the site. So the soil samples came back that there was no...no hazardous materials found. So we will be looking to see how best to program that...again, working with Mimi and the Department of Corporation Counsel and Risk Management. Because again, it does function as a

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

retention basin. So we've seen it fill up in the past, and we want to just ensure that if we do open it up for whatever reason, we don't impose any liability on the County.

UNIDENTIFIED SPEAKER: Wonderful.

COUNCILMEMBER LEE: Thank you. It's a beautiful spot. I noticed though, do we have new employees called goats?

MS. PETERS: Wonderful. They sell out every day, and then they are cheap labor.

COUNCILMEMBER LEE: Very good. Thank you.

MS. PETERS: Thank you, Chair.

CHAIR KAMA: I'm going to take a census every day, Karla. Member Sugimura.

VICE-CHAIR SUGIMURA: That's a good one, Alice. I saw that retention basin fill out as I looked out from the eighth floor of the Chair's office one day on a heavy day of rain, and it filled up fast. I don't know what happened to those goats, but they do a good job. So I had a question regarding...Director was talking about developing software, or--no, it was Lisa Almeida--software for permitting. And I just wondered, is it our IT that did it, or did we buy software elsewhere? Permitting is so important.

MS. ALMEIDA: Good afternoon, Councilmember Sugimura. We acquired...put out an RFP, and then determined the leading vendor, and procured their services.

VICE-CHAIR SUGIMURA: And...okay. Okay, that's really important because we get concerns from different leads about permitting and, you know, fairness and whatever. So I hope that will maybe address some of those kinds of concerns. My other question was, did we hire a Waiehu Golf Course Superintendent? So if it's not Todd Alan, then who is it? Just curious.

MS. PETERS: Chair, thank you, Vice-Chair Sugimura. It is Jeff Sheehan, and so he's our new Superintendent.

VICE-CHAIR SUGIMURA: I hope we get to meet him one day.

MS. PETERS: Yes. We will definitely have a golf course update, and hopefully get that on the agenda maybe after budget, and introduce Jeff to all of you. He's doing a great job out there and we have a great crew, both for maintenance and in our . . .(inaudible). . . starters.

VICE-CHAIR SUGIMURA: Oh, that's great.

UNIDENTIFIED SPEAKER: Wonderful.

VICE-CHAIR SUGIMURA: And then our office has been getting concerns about

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

pickleball...from the pickleball people, they want more. And I just wondered...I know that for the many years...well, from my years in office, I first heard about them, and they were...there was hardly any pickleball facilities that were available, but now there's quite a bit. So I wondered what kind of communication there is? Because in my perspective, it looks like a lot. The Parks Department has done...evolved over time. But I think they're still asking for their own pickleball courts. And I think everybody wants to have their own facility, you know, I think it's common, so nothing wrong with that. But I think it's all a matter of money, and I just wondered if in the future or if there's a plan for how to integrate a lot of these different sports that utilize the same facility.

MS. PETERS: Thank you, Chair. Thank you, Vice-Chair Sugimura. So we are looking at areas in which we can identify for a Central Maui dedicated pickleball court, as we heard that three hours of testimony during our HCP-40 Committee meeting in October. There is a need, and there is a need for a lot of outdoor spaces. And we've heard from futsal, we've heard from basketball, pickleball, tennis...so I think dedicating...we thought that dedicated courts that dedicated sports use is what the general consensus was out of that meeting. So we're looking for a site in Central Maui. We also met with the pickleball community, a couple of members of them, and they are working on a public private partnership in which they may be able to either identify other lands, or provide matching funds where we can assist as well. So it's not always, you know, coming from the general fund, but we can work these partnerships for sure. So there's always opportunities. We are working on our Wailuku district assessment, so David Yamashita is working on that, and that's going to help identify too the possibilities and areas in which we can expand, and what is the recreational need of the community and go forward from there. So there's always more who want lots recreation, and we keep seeing that. And you know, to be fair and equitable and balanced, that's where our task is right now.

UNIDENTIFIED SPEAKER: Yes.

VICE-CHAIR SUGIMURA: Wow, that's fabulous. Yeah, there is a lot of demand, and a lot of children are playing, you know, different of kind of sports and activities. So as I always say, Parks Department is front line, so whatever you do affects many, many families, which are important to the...I think the health and wellbeing of our community. And one last thing regarding War Memorial, you were saying it is going to be...I think Sam was saying that it's going to be a CIP project or...well, it is a CIP project now. So when you start your renovations, what are you planning on doing in terms of displaced sports? Because it's a pretty active location.

MS. PETERS: Thank you, Member Sugimura. So right now, we're not looking at having to displace any sports except for those in the gym. So the pool and the courts and the fields and the stadiums should all be not affected. What we will need to do is have some of our Staff here, and we're looking at maybe having to relocate Staff. But as far as activities and meets and such, we're going to try our best to work around that. And hopefully with the gym users, we can reallocate them to our other gymnasiums in the other districts. Because we got our nice new South Maui community park gym that hasn't been used quite yet, so we want to share that...you know, the excitement there.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

VICE-CHAIR SUGIMURA: Oh, that's nice. Oh, so you folks...of course are planning for all of that and the Wi-Fi. The Wi-Fi...have you ever finished putting Wi-Fi in all of our County facilities, where are we?

MS. PETERS: Yes, Member Sugimura. So that has been completed. So we do have Wi-Fi in those areas that were designated. I do want to just make a comment that for the baseball stadium, so they will...the baseball, we'll be closing the stadium for that renovation. So the gym will be closed for renovation, and then baseball stadium in June. And what we did was we waited to do that construction until after the MIL season, so it wouldn't impact that user group.

VICE-CHAIR SUGIMURA: Oh, that's really a lot of coordination. So...well, thank you very much for having...you know, doing the renovations and being sensitive to the needs of the community. So I appreciate it. Thank you.

CHAIR KAMA: Okay. Member Paltin. You have questions for the Director?

COUNCILMEMBER PALTIN: Thank you, Chair. Just a few. Most of them are coming through me from the community members. First one, I guess, that was brought to my attention was the removal of lifeguards from MIL swim meets. And just wondering, are we having cost savings by not providing County lifeguards at MIL swim meets?

MS. PETERS: So we are providing...oh, thank you, Member Paltin. We are providing one guard on duty to be able to monitor the pool quality or that type of facility issues arise. We did find that we're having a shortage right now due to the surge in, you know, positive cases and close contacts, where we see that we have to scale back a little bit. We also wanted to also align it with all other MIL programming, so all other MIL programs, they provide their own staffing. So baseball has their own umpires, and they do their own field work and then, you know, tennis, basketball, all of that type, football. So we are providing assistance as necessary, work with the MIL and the AD in charge of these MIL swimming. And so we do...we have shared duties right now instead of our Staff just doing everything. Also, you know, just the exposure, there's a lot of people that go to the swim meets...well, right now the spectators aren't allowed, but when spectators are being reintroduced, our Staff is out there. And so we just wanted to make sure that we could limit the amount of exposure to our Staff and have the work done, and then they would need one person on site for sure to monitor and help with the needs at the meet.

COUNCILMEMBER PALTIN: So no savings though.

MS. PETERS: They would be...the guards would be relocated to other pools, so it would...your benefit would show in not having to close down pools that would need to shut down due to the shortage...Staff shortages.

COUNCILMEMBER PALTIN: Okay. And then next question is in regards to the Lāhainā Aquatics Retention Basin just to the north of the swimming pool. I thought that project had been completed. Is the water supposed to drain out of there? There is some concerns about mosquito borne illnesses because it seems like it's been a pond for over

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

a month now, and it's been pretty sunny here in Lāhainā. So is the water...how long does the water have to sit?

MS. PETERS: Thank you, Member Paltin. I'm going to turn that over to Sam Marvel, and he can expound more on that project. It was Department of Public Works helped us to manage that project...design and manage, and so they were working with our CIP Staff.

MR. MARVEL: Thank you, Councilmember. Thank you, Director Peters. So we're actually trying to get to the bottom of that now. We've been in contact with DPW's consultant who is kind of an expert on these matters. We've discussed it with Kirk Tanaka, which is the original designer of the basin. And it is designed as a retention basin, so it is supposed to retain water for a certain period of time after a storm event. But we're trying to determine if it's functioning as it's supposed to right now. So we have to do a little bit more analysis, and we'll have an answer on that. And if it's not functioning as it should, then of course, we'll need to get it up to par.

COUNCILMEMBER PALTIN: And I guess, can you send us the status update in writing when you know if it's functioning as it should be or if not? Because it...I didn't think that's how it was supposed to function, because it's just been like, you know, another swimming pool next to the swimming pool, but nobody can swim in that one.

MR. MARVEL: Absolutely, yes. And when we get the information back from the consultants, we'll let your office know.

COUNCILMEMBER PALTIN: Thank you so much, I appreciate that. Next question, there has been concern about like it looks as though many bathrooms in the beach parks in West Maui have been shut down. I actually got a call, they thought it was a conspiracy against the homeless, or not wanting to provide water or something. And I recall, you know, the bathrooms at Hanakaoo about five years ago were shut down for a very, very long time. There has been rumors that maintenance wasn't done in the last five years. Any status update as to the status of bathrooms? Wahikuli, Launiupoko, all these County beach parks that, you know, it seems to be an ongoing issue for every five years or so that we're having to rent portables for extended time periods. Any status update on what's going on there?

MS. PETERS: Thank you, Member Paltin. I'm going to turn it back over to Mary Kielty. And she has updates because we have been monitoring those as well, and having some challenges getting vendors to help us fix it. So Mary, do you want to share that update? Thank you.

MS. KIELTY: Yep. Thank you for the question. So with regards to Hanakaoo and Launiupoko, that was the pumps went down, so we had, you know, procured the quotes and went through the procurement process. Things had been delayed with shipping, as we all know, due to the pandemic, but they actually just arrived on island, I was told last week, and they are trying to schedule them to have them installed within those two beach parks. And those are the actual main pumps for the restroom facilities.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

COUNCILMEMBER PALTIN: And to follow up, what is the lifespan of those pumps? Because it seems like less than five years that we had this same problem. Is that about the lifespan of a pump, five years?

MS. KIELTY: I...I wouldn't think so, but I'm not sure what happened five years ago with those pumps, so...but certainly it should be a lot longer than that, I would think. But...

COUNCILMEMBER PALTIN: Maybe...

MS. KIELTY: This should be fixed up pretty soon. We had another issue with the waterline down at Launiupoko as well, so some issues with the procurement process and getting the vendors compliant and moving forward, and that is all currently in the works. So we're waiting on that too, but we're hoping things should be rectified within the next couple weeks there.

COUNCILMEMBER PALTIN: Maybe...can we follow up in writing to find out about the pump situation? Because if we're having to buy new pumps every five years, and not know what the lifespan is, it seems a little bit of a waste of County taxpayer money if we're supposed to be providing maintenance to allow them to last longer and that's not occurring.

MS. PETERS: Chair, we can follow up, Member Paltin, and look at that specs and see what the lifespan of those pumps were. We also have preventative maintenance plans that we can make sure that they are being implemented. And as far as Launiupoko is concerned, it is a waterline that has been an issue for years, and we are working on getting that...another solution to that. It's going to be a little bit of costly, but I think in the long run that upfront cost is going to save us a lot of money with the broken lines that we've been seeing due to the deteriorated system that is out there right now. So we're going to work on that. You'll be seeing that coming through hopefully and...when we request for funding for it, but we are looking at upgrading that and fixing that long issue that's...it's been a long-term issue for sure.

COUNCILMEMBER PALTIN: Thank you. Just couple more. I was wondering if we could get a status update in writing on the Malu'ulu Olele master plan. Has the contract been awarded for that \$400,000 plus that was approved in the last budget?

MS. PETERS: I believe it's in the works right now. I'll have to go follow up with the Mayor's Office that was...they are helping work on that project, so I will follow up, and we can get that back to you.

COUNCILMEMBER PALTIN: Thank you. And any status update on the Nāpili Park Civic improvement district...or capital improvement project...sorry?

MS. PETERS: Yeah, Sam can provide that because I know they're actively working on that one.

UNIDENTIFIED SPEAKER: Okay.

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

MR. MARVEL: Thank you, Councilmember. Yeah, that project is currently in design. We've got Fukumoto Engineering contracted on that. I believe they are setting up surveys now and getting information there. I know there is a lot of ADA work to get access to the areas we need to improve there, but it's in design and it's in progress.

UNIDENTIFIED SPEAKER: Okay.

COUNCILMEMBER PALTIN: I was just wondering, as a follow up to that...and I had asked Public Works last budget cycle, but I hadn't seen anything happen. Is there any planning or design to improve the safety of the crosswalks there? A lot of times people park on the street side of the fence, and then you don't see the kids crossing, especially like at twilight when baseball is finished, because the cars are blocking where like...you know, the sight view. And they repainted the crosswalks this past year, but they are already faded to black. I think they didn't seal it because they weren't sure if there was going to be road improvements or something. But the safe...if you are currently in planning and design, if some effort could be made to improve the safety of the crosswalks, especially in the twilight times.

MR. MARVEL: I'm not aware of any improvements planned there, but we definitely can reach out to Public Works as we, you know, put together our project to see if something could be done.

COUNCILMEMBER PALTIN: Just like even a parking barrier, one or two car lengths before and after the crosswalks. Because sometimes you don't see the kids until they just dart out in front of the car, and I would hate to see some theater dog get runned over or whatever. And then I guess the last question I had was, we're anticipating a report on Puamana, right?

MS. PETERS: We're working on Puamana. We are also putting together some correspondence that we will be sending in so that we can get that added on to an agenda item and be able to discuss the progress and updates that we are moving forward on.

CHAIR KAMA: Absolutely.

COUNCILMEMBER PALTIN: Okay. Great. I'm sorry, one more thing. Another constituent concern, only one of the shower heads at DT Flemings like works, and the rest don't. I'm not sure if we need a budget amendment for that, but it would be great if they all worked.

MS. PETERS: Thank you, Member Paltin. I'm sure Mary is writing it right now, and will be following up with the district to get that repair order in.

COUNCILMEMBER PALTIN: Thank you. Thank you, Chair.

CHAIR KAMA: Thank you. Thank you, Ms. Paltin. So Members, I don't see anybody else's hands up. It 4:21 in the afternoon, and it would really delight your Chair if you all don't

HUMAN CONCERNS AND PARKS COMMITTEE

Council of the County of Maui

January 20, 2022

have any questions, I would like to be able to thank Karla and her Staff, especially Mary and Sam, who have been answering all of our questions, and who are going to be following up with so many of our updates that we are requesting of them. So I'm not seeing any hands up. And thank you very much, Committee, that...so thank you very much, Karla, and thank you for your Staff. Thank you for all your folks' hard work. I really do appreciate you folks being here today. And so Members, without further ado, if there are no other questions, I would like to be able to defer this item and...without any objections.

COUNCILMEMBERS VOICED NO OBJECTIONS.

CHAIR KAMA: Oh, thank you so very much. Thank you. So I think at this point, if we have no other business on the agenda--is that correct, Wilton, that we have nothing else to discuss?

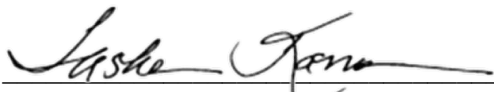
MR. LEAUANAE: Nothing else to discuss, Chair.

CHAIR KAMA: Okay. So thank you, everyone, for attending today's meeting. The time is now 4:22 p.m. in the afternoon, and today's Human Concerns and Parks Committee meeting is now adjourned. . . .(gavel). . .

ACTION: DEFER.

ADJOURN: 4:22 p.m.

APPROVED BY:



TASHA KAMA, Chair
Human Concerns and Parks Committee

hcp:min:220120:ta

Transcribed by: Terianne Arreola

HUMAN CONCERNS AND PARKS COMMITTEE
Council of the County of Maui

January 20, 2022

CERTIFICATION

I, Terianne Arreola, hereby certify that pages 1 through 44 of the foregoing represents, to the best of my ability, a true and correct transcript of the proceedings. I further certify that I am not in any way concerned with the cause.

DATED the 7th day of March 2022, in Wailuku, Hawai'i

A handwritten signature in black ink, appearing to read 'Terianne Arreola', written over a horizontal line.

Terianne Arreola